

BUREAU OF SOCIAL SERVICES ADMINISTRATION

The Bureau of Social Services Administration (BOSSA) administers various child welfare programs designed to protect children and strengthen families. Services provided are funded and regulated primarily by the federal government and applicable local laws. BOSSA's mission is to provide quality protective services to children and strengthen their families. The Human Services Program Administrator oversees five BOSSA sections. The five sections are Child Protective Services, Home Evaluation and Placement Services, Family Services, Program Management, and Administrative Support Sections.

- I. The **Child Protective Services (CPS) Section** is made up of the Intake and Crisis Intervention Unit, the Investigation Unit, and the Case Management Unit. The CPS section was established on the premise that all children have the right to a stable, loving and nurturing home environment. The section receives referrals of child abuse and neglect (CAN). Guam Public Law 20-209, the *Child Protective Act*, sets forth the legal requirements of the agency to investigate each report of suspected child abuse or neglect. The agency is thus mandated to advocate for the child and provide appropriate and timely intervention to prevent family breakdown and preserve family stability to the maximum extent possible.
 - A. **INTAKE AND CRISIS INTERVENTION UNIT.** The Intake Unit receives information of child maltreatment, screens reports, and makes assessments to determine if the criteria for CPS involvement are met. The Crisis Intervention Unit receives referrals requiring immediate intervention and response for the purpose of conducting risk and safety assessments that could lead to removal and placement of the minor(s).

The total number of referrals to CPS in FY 2017 was 5.9% higher than in FY 2016. This could be attributed to the community's awareness of child abuse and neglect.

Fiscal Year	FY 2015	FY 2016	FY 2017
No. of CPS referrals received	1,492	1,389	1,471
No. of Children subject of CPS referrals	2,185	2,147	2,205
No. of Referrals received by Crisis Unit	103	152	119
No. of Children, subject of crisis and referrals	153	219	176

1. By Maltreatment

	FY 2015	FY 2016	FY 2017
No. of CPS Referrals Received	1,492	1,389	1,471
No. of Children, Subject of CPS Referrals	2,185	2,147	2,205
No. of Referrals Accepted by Crisis Unit	103	155	119
No of Children, Subject of Crisis Unit Referrals	153	219	176
No. of Children with Disabilities	56	59	54
No. of Referrals from Guam Schools	411	610	625
No. of Maltreatments from Freely Associated States (FAS)	711	585	543
No. of Referrals of Military Dependents	65	19	13
CPS Referrals by Maltreatment Type			
Physical Abuse	658	608	609
Sexual Abuse	370	303	371
Emotional Abuse	505	491	372
Neglect – Physical	649	1,052	1,048
Neglect – Medical	99	0	0
Neglect – Abandonment	20	0	0

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Neglect – Educational	160	166	197
Neglect – Emotional	123	181	344
Neglect – Lack of Adult Supervision	74	0	0
Neglect – Deprivation of Necessities	0	0	0
Neglect Other/Child Risk Factors			
Referrals Involving Teen Pregnancy	70	50	47
Referrals Involving Children At-risk Due to Drug Use by Caretakers	169	229	211
Referrals Involving Exposure to Family Violence	178	111	145
Referrals involving Homelessness	14	47	32
Referrals Involving Alcohol Abuse by Caretakers	54	71	45
Referrals Involving Teen Suicide	10	16	21
Other: (referrals involving run-away youths, custody, court-ordered risk assessments, expulsion of a child from home, children in need of services, lack of a guardian, etc.)	49	8	4
Unknown	8	3	3
Maltreatment Total	3,210	3,336	3,449

2. By Ethnicity

There were 2,205 children referred for allegations of abuse and neglect in FY 2017. This represents a 2.7% increase over the number of children that were reported in FY 2016, which totaled 2,147.

Chamorros had the highest number of CPS referrals (**1,221**) followed by the Chuukese (**382**) and then the Filipinos (**150**). The number of Chamorros referred for allegation of abuse and neglect increased by 3.8% during FY 2017.

	FY 2015	FY 2016	FY 2017
African American (AF)	10	4	4
American Indian/Alaskan Native (AA)	1	1	0
American Samoan (AS)	7	0	1
Canadian (CN)	2	0	0
Caucasian (CA)	32	44	30
Chamorro – Guam (CG)	1,263	1,176	1,221
Chamorro – Rota (CR)	3	2	0
Chamorro – Saipan (CS)	17	0	9
Chamorro – Tinian (CT)	0	12	0
Chinese (CI)	2	2	4
Chuukese (TR)	429	383	382
Cuban (CU)	14	0	0
Filipino (FO)	124	134	150
Hawaiian (HN)	1	1	1
Hispanic (HI)	5	1	5
Japanese (JP)	4	4	4
Korean (KO)	4	6	6
Kosraean (KS)	3	9	7

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Marshalllese (MA)	7	10	0
Mexican (ME)	1	0	0
Palauan (PA)	21	23	21
Pohnpeian (PO)	35	43	19
Portuguese (PE)	0	0	0
Russian	0	0	11
Thai (TH)	0	0	1
Vietnamese (VI)	0	1	1
Yapese (YP)	16	14	5
Other (OT)	17	26	21
Unknown	167	251	302
Total Victim Ethnicity	2,185	2,147	2,205

3. By Age/Sex

During FY 2017, the highest number of referrals received were on female victims between the ages of 14 – 15 years old.

	FY 2015		FY 2016		FY 2017	
	Male	Female	Male	Female	Male	Female
Below 1 year old	46	74	85	74	51	54
1 year old	56	51	53	51	44	39
2 years old	37	47	42	47	46	37
3 years old	30	34	41	34	48	36
4 years old	51	36	39	36	65	47
5 years old	60	38	65	38	58	62
6 years old	68	63	60	63	52	58
7 years old	73	67	43	67	49	68
8 years old	52	58	54	58	67	61
9 years old	75	42	66	42	53	52
10 years old	70	59	56	59	77	59
11 years old	69	66	43	66	40	68
12 years old	41	66	65	66	51	79
13 years old	29	98	30	98	49	66
14 years old	41	114	56	114	39	104
15 years old	46	108	49	108	38	104
16 years old	38	71	37	71	34	75
17 years old	19	51	27	51	17	61
18 years old	2	4	2	4	4	3
Unknown	42	27	26	35	45	47
Total	945	1,174	939	1,122	927	1,180
Unknown Age and Sex	66		86		98	
Total	2,185		2,147		2,205	

4. By School

FY 2015	FY 2016	FY 2017
411	610	625

In FY 2015, there were a total of 411 CPS referrals received from schools. The total number for FY 2015 was only for 2nd quarter to 4th quarter. The BOSSA transitioned to PhPro in December 2014. After the launching of PhPro, the Intake and Crisis Unit was able to collect data accurately.

- B. INVESTIGATION UNIT. The total number of referrals received by the Investigation Unit for FY 2017 was **483**. The findings and dispositions are as follows:

Findings	
Administrative 60 Day Suspect (ADSU)	256
Indicated (IND)	26
Substantiated (SUBS)	0
Suspected (SUSP)	19
Unsubstantiated (UNSB)	173
No Findings Yet	9
Total:	483
Dispositions	
Central Registry (CREG)	1
Transfer to Case Management Unit (FXMU)	7
Terminated to Suspect (SUSP)	214
Terminated to Closure (TERM)	23
No Disposition Yet	238
Total:	483

Some of the investigation referrals were either court ordered or carried over from the previous year.

The Investigation Unit had an increase in Summons received from the Court for last fiscal year, which as follows:

FY 2015	FY 2016	FY 2017
10	4	5

There were Summons to Appear orders by the judges, due to judges determining that CPS involvement was necessary, or, CPS was summoned to attend the minor's juvenile delinquency case.

In FY 2017, the Investigation Unit received three (3) subpoenas from the Court.

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- C. **CASE MANAGEMENT UNIT.** The Case Management Unit receives those cases designated as needing continuing services. This unit is responsible for the implementation and monitoring of the Service Plan Agreement (SPA), as well as for any necessary changes or modifications identified during the duration of the plan. Progress reports are filed every three months with the court, and permanency plans are developed for children who are in substitute care for six months or longer.

	FY 2015	FY 2016	FY 2017
a. No. of Cases that were Transferred from Crisis and Investigation Units	25	45	17
b. No. of Cases that were Closed	37	17	22
c. No. of Permanency Plans Granted by the Court	2	4	8
d. No. of Foster Children who were Permanently Placed	31	51	54
• Parental Rights of Parents that were Terminated	0	3	2
• Adoptions that were Finalized with the Court	0	2	2
• No. of Foster Children who were Placed under the Legal Guardianship of Relative Caregivers or Foster Parents	11	22	15
• No. of Foster Children who were Placed under Long Term Foster Care	3	0	0
d. No. of Children who were Unified with One or Both of their Biological Parents	26	27	21
e. The Social Workers attended the following Meetings:			
• Case Staffing Meetings	29	21	17
• Individualized Education Plan (IEP) Meetings	23	41	34
• Treatment Team Meetings	53	54	45
• Wrap Meetings	66	38	14

Cases closed in CMU decreased 62% in FY 2017. There was a higher amount of cases closed (37) in FY 2015 compared to (17) in FY 2016 and (22) in FY 2017 because most of the foster children in the system had aged out of the system. In addition, the Social Services Supervisor I (SSSI) of the CMU terminated some of the cases because they were inactive and had been ordered for closure by the court.

Permanency Plans continued to increase in FY 2017 which results in more children not being reunified with their biological parents. The number of Permanency Plans increased 100% in FY 2017. The number of children who were permanently placed increased 5.8% in FY 2017. As in FY 2016 and FY 2015, most of these foster children with placed in relative placements with a legal guardianship in place.

In FY 2017, there appeared to be a substantial decrease in the number of wrap meetings (14) for children with emotional disabilities compared to (66) meetings in FY 2015 and (38) meetings in FY 2016. This could have been attributed to foster children aging out of the system and also a decrease in the number of services from the I'Famaguonta Program at the Guam Behavioral Health and Wellness Center (GBHWC).

II. Home Evaluation and Placement Services (HEPS) Section

The Home Evaluation & Placement Services (HEPS) Section consists of the Adoption & Custody Unit, and the Licensing/Certification of Child Care Facilities & Family Foster Homes Unit.

A. ADOPTION AND CUSTODY UNIT. The HEPS Section provides services for individuals who wish to adopt children. The HEPS Section conducts individual and family assessments for adoption. The U.S. Department of State provided guidance that the Department of Public Health and Social Services (DPHSS) is considered a “public domestic authority” to conduct adoption social studies and post placement monitoring reports. However, reports still have to follow the Hague Convention and country-specific requirements on these types of reports. Partnership with Hawaii International Child (HIC) and other adoption service providers and the BOSSA will continue in order to protect and promote the welfare of children, natural parents and prospective adoptive parents.

Requests for custody case evaluations come from the court. The HEPS Section Social Workers prepare the social study reports for the courts that are based on observational and factual data received during interviews and home visits made to families.

Other social study requests are received by the agency to determine placement for children where allegations of child abuse or neglect exist in the home. Social study requests also come from the U.S. mainland for families that used to reside on Guam who may be potential placement providers or who are involved in custodial disputes.

	FY 2015	FY 2016	FY 2017
No. of Adoption Application Received	4	7	10
No. of Adoptions through Relinquishments to Agency Received	1	0	0
No. of Adoptions through Relinquishments to Agency Completed	1	0	0
No. of Post Placement Adoptions Received	5	1	0
No. of Post Placement Adoption Reports Completed	40	9	0
No. of Adoption Home Studies Received	35	36	40
No. of Adoption Home Study Reports Completed	35	36	36
No. of Custody Home Studies Received	48	29	32
No. of Custody Home Study Reports Completed	63	28	31
No. of Other Home Studies Received	10	4	8
No. of Other Home Study Reports Completed	9	4	7
No. of Termination of Parental Rights Received	4	0	2
No. of Termination of Parental Rights Completed	4	0	2

In FY 2015 and FY 2016, the above data was manually collected and reported. In FY 2016, BOSSA transitioned to the automated information system (Child Welfare Management Information System also known as PhPro). In FY 2017, after launching of PhPro, the Adoption and Custody Unit was able to collect data accurately.

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In FY 2017, there was a slight increase in the number of applicants that were interested in adopting foster children from BOSSA. Applicants ensured that their applications were current on the listing and the BOSSA also received new applications from families that are interested in adopting foster children.

- B. **LICENSING UNIT.** The HEPS Section also licenses child care facilities, group homes, therapeutic foster homes, and certifies family foster homes. Licensing and monitoring of child care providers ensures quality of child care on island. The Licensing Social Worker (SW) licenses the centers and homes as required in the Standards for Child Care Centers and Public Law 31-73, an Act to Establish the Administrative Rules and Regulations of the DPHSS relative to Child Care Facilities and Group Child Care Homes.

	FY 2015	FY 2016	FY 2017
Day Care Centers/Group Child Care Homes/ Family Day Care Homes that are Currently Licensed	43	40	40
Family Foster Homes that are Currently Licensed	27	32	39
Respite/Group Homes that are Currently Licensed	5	4	4
Therapeutic Foster Homes that are Currently Licensed	2	2	2

III. Family Services Section

The Family Services Section (FSS) is divided into two units: Promoting Safe and Stable Families Program and Family Support Services.

Promoting Safe and Stable Families Program provides Family Preservation (FP) services. The FP services are intensive, short term, in home, crisis intervention and support services, which strives to strengthen and support families in order to prevent out-of-home placement of children or assist families preparing to reunify.

	FY 2015	FY 2016	FY 2017
No. of Referrals Received for Family Preservation (FP)	2	2	2
No. of Children Involved	12	7	6
No. of Adults Involved	3	5	3
No. of FP Cases Terminated	2	1	1
No. of Children Involved	12	5	7
No. of Adults Involved	3	1	2
No. of CPS Preliminary Assessments Conducted by the FP Worker	0	4	6
No. of Children Involved	0	2	14
No. of Adults Involved	0	2	12
No. of CPS Home Visits Conducted by the FP Worker	0	0	12
No. of Children Involved	0	0	14
No. of Adults Involved	0	0	12
No. of FP Home Studies Conducted	1	4	0
No. of Children of Involved	12	5	0
No. of Adults Involved	3	4	0

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No. of Home Studies Received	1	6	0
No. of Children Involved	2	8	0
No. of Adults Involved	7	11	0
No. of Home Studies Terminated	0	2	0
No. of Children Involved	0	2	0
No. of Adults Involved	0	3	0
No. of CPS Services Plan Agreements Developed	0	1	0
No. of Children Involved	0	2	0
No. of Adults Involved	0	4	0
No. of Family Support Services Provided	2	0	0
No. of Children Involved	12	0	0
No. of Adults Involved	3	0	0
No. of Support Services Terminated	2	1	0
No. of Children Involved	12	5	0
No. of Adults Involved	0	1	0

- A. **MANDATED REPORTING PRESENTATIONS.** Mandated presentations are made when requested by the community to ensure that professionals and mandated reporters, especially, law enforcement, school officials, doctors, nurses, etc. understand how and when to make a referral to CPS. Mandated Reporters must report suspected child abuse or neglect (or cause a report to be made) to law enforcement or CPS when they believe a child has suffered abuse or neglect or may be at risk of abuse or neglect. This is in accordance with the *Child Protective Act*, Public Law 20-209. The mandated reporter's presentations were conducted at public and private schools, various government agencies, and different for profit and non-profit organizations. The number of individuals provided with the mandated reporter's presentations increased 68% in FY 2017. The following is the total number of individuals who participated in the presentations.

FY 2015	FY 2016	FY 2017
641	691	1,159

- B. **PERSONAL SAFETY SKILLS PRESENTATION.** The presentation of personal safety plans builds on many curriculums and helps students to identify their skills and attributes and to plan strategies that will support them in difficult situations. The total number of safety skills presentations decreased substantially in FY 2017 because there were not that many requests from the Department of Education (DOE). The following is the total number of school students who participated in the presentations.

FY 2015	FY 2016	FY 2017
3,058	3,058	1,609

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C. **OUTREACH ACTIVITIES.** During the FY 2017, there were several activities at various locations around the island, most especially at shopping centers that are sponsored by private and public organizations to reach out to the community. These outreach activities offer the public information about BOSSA and other agencies. BOSSA's outreach displays offer brochures on the prevention of child abuse, and activity materials for children. The following is the number of fairs that BOSSA participated in and individuals who visited BOSSA information display.

FY 2015		FY 2016		FY 2017	
35 fairs	1,273 individuals	48 fairs	2,311 individuals	41 fairs	2,255 individuals

D. **DONATIONS.** The BOSSA received several donations from government agencies, private businesses, individuals, and other civic organizations to support foster children needs and activities in FY 2017 which includes:

Office of the First Lady	Emergency Medical Services
Foster Families Association	Harvest Christian Community, Harvest House
Rigalu Foundation	I Famagu'on-ta
Sugar Plum Tree	Guam Association of Realtors
Seventh Day Adventist	Coral Sea Realty
DZSP 21	Catholic Community and other religious organizations
Bureau of Statistics	Anonymous individuals, etc.

E. The Homemakers completed their 3rd cycle of Parenting Classes. The 6-week class ended in July 2017. There were four (4) parents who completed the classes.

IV. Program Management Section

The Program Management Section (PMS) is responsible for the development of policies and procedures and the monitoring and evaluation of programs, coordination of staff training and development, and fiscal operations.

A. The PMS requested and justified the need for **\$2,935,143** in federal Title XX funds and **\$4,984,503.00** in local Foster Care program funds to continue program operations for FY 2017. These funds will be used primarily to provide direct services for children and families on Guam, foster care maintenance payments, emergency payments for foster children needs, fund the Child Welfare Management Information System, fund the Alee I and II Shelters for victims of child abuse and neglect and victims of family violence, fund the Guma San Jose Shelter (GSJ) for homeless individuals and families, office building rental, and other program operations.

B. The Foster Children Health Insurance was funded through P.L. 32-189, which became law on October 13, 2014, in which foster children will be included in the government of Guam group health insurance contract. As a result, the total of **\$454,247.01** in insurance premium payments was processed during fiscal year 2017 to provide health coverage for foster children with a private carrier. However, children continue to have Medicaid as a secondary provider, while some children are under the Medically Indigent Program. In FY 2017, **158** children were covered under health care insurance.

- C. The PMS provided quarterly monitoring of the Alee I and II, and the GSJ program shelters to ensure that all clients needing temporary emergency shelters were provided with their basic need for food, shelter, and safety, and that support services and links to community resources were provided to clients in order that they may become self-sufficient.

The Alee I shelter provides 24-hour emergency shelter and support services for women who are victims of family violence, and their children. During FY 2017, the shelter served 155 adults and children. The Alee II shelter provides 24-hour emergency shelter and support services for children who are victims of abuse and neglect. During FY 2017, the shelter served 56 children.

The GSJ shelter provides 24-hour emergency shelter and support services for families and individuals who are homeless, for up to 60 days. Clients may extend shelter stay up to six months if they need additional time to meet their service plan. Other services include the emergency overnight stay, and drop-in or walk-in services for the homeless population. During FY 2017, the shelter served 479 adults and children.

The emergency shelters are funded through 100% local foster care funds. During FY 2017, foster care local funds provided **\$1,018,734.60** to the Alee I and II shelters, and **\$684,255.24** to the GSJ shelter.

- D. The PMS completed the FY 2016 Annual Impact of the Compact of Free Association Report on October 30, 2016. This is a report on statistics and costs to provide foster care, protective services, emergency shelter services, and foster children health insurance to citizens of the Federated States of Micronesia (FSM), Republic of Palau and the Republic of Marshall Islands. The total population count for the citizens from the FSM, Republic of Palau and the Republic of the Marshall Islands who availed of services during FY 2016 is 847. Total population count for all ethnic groups is 3,423. The total cost due to the Compact of Free Association for the above social services programs is \$640,666.09 of local funds, and \$398,730.28 of federal funds. The total program cost for all programs is \$4,249,465.83. This report will be combined with other departmental program reports and will be submitted to the Bureau of Statistics and Plans, pursuant to U.S. Public Law 108-88.
- E. The PMS attended regular meetings for the design and construction of the foster care group home. These meetings were attended by the Department of Public Works, Governor's Office, Division of Environmental Health of the DPHSS, and the private contractor. This shelter is expected to be completed in July 2018.
- F. Pursuant to §3130, Division 1, Chapter 3, Title 5 GCA, the PMS staff conducted the Annual Public Hearing Requirements on Fee Schedules on March 17, 2017 from 9:00 a.m. – 11:00 a.m. at the BOSSA conference room. The current fee schedules presented were for the various types of applications to operate child care facilities and group child care homes. The HEPS staff were also present at this hearing to answer any questions about the fees. There were 3 child care facility representatives who attended the public hearing on this day.
- G. Pursuant to P.L. 31-73, the PMS submitted monthly Child Care Revolving Fund reports to the Guam Legislature via the Office of the Governor. The fund generates revenues from new or renewal application fees and fines from child care facilities and group care homes. The fund

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was established to cover expenses that support the child care activities and needs of the Division of Public Welfare. The fund balance at the close of FY 2017 was \$35,475.00.

H. BOSSA Foster Care Expenditures: The number of foster children in FY 2016 was 230 and in FY 2017 was 247.

	FY 2016	FY 2017
Foster Care Maintenance Payments Court-ordered Payments for Foster Children (Foster care payments, clothing allowance, court order)	\$ 819,281.17	\$ 772,011.03
Travel Costs (inclusive of off-Island Travel for foster children and mileage reimbursements)	\$ 9,041.25	\$ 4,129.33
TOTAL	\$ 828,322.42	\$ 776,140.36

V. Coordination and Collaboration

Collaboration is essential to effective case assessment, planning, and services. The needs of children and families are constantly changing and have become more complex and multi-dimensional. As a result, a multi-disciplinary approach to cases is necessary to solve and alleviate the widespread problem of child abuse and neglect. Establishing community links is vital for the coordination of effective service delivery. The BOSSA is committed to identifying resources both public and private to expand and improve service delivery to children and families. Partnerships are formed with various agencies, organizations, and special committees who are involved in child protection and family welfare. Continued collaboration with the following community resources remains a high priority and is essential to support the needs of children and their families:

- A. Capacity Building Center for States. Mr. James Coloma of the Capacity Building Center for States, came to Guam for a 3-day visit on August 1, 2017. This visit was part of Region IX's Capacity Building Collaborative to the region and territories. He met with supervisors to reassess BOSSA's needs and work on a new plan for capacity building services and more technical assistance. He also met with staff to provide information on resources available through their online site. Monthly webinars continue in their efforts to provide continuous quality improvement services to BOSSA.
- B. The Guam Family Recovery Program (GFRP). The GFRP was officially launched on Guam on November 16, 2017. The BOSSA Administrator and SSSIs attended meetings with other stakeholders at the Judiciary of Guam. Teleconference calls were made with off-island technical assistants. Meetings continue with stakeholders to discuss the 2 year action plan and other program specifics. Since the implementation of the GFRP, three (3) active cases from BOSSA were referred for family drug court services.
- C. In-Service Training. BOSSA staff attended the Division of Public Welfare in-service training held on August 18, 2017 at the Pacific Star Hotel. Topics included disaster preparedness, stress management, emergency Supplemental Nutrition Assistance Program (SNAP) benefits, and many others.
- D. Mobile Response and Stabilization Services (MRSS). On September 28, 2017, the SSSI attended a meeting with I Famagu'on-ta regarding establishing a Mobile Response and

Stabilization Services (MRSS) program on Guam. I Famagu'on-ta is including the BOSSA in their team that is tasked to formulize and implement the program on Guam. Establishing an MRSS on Guam would be beneficial for the youth of Guam. MRSS will provide the community with immediate, direct, and one-on-one assistance during their time of need.

- E. Guam Board of Social Work. The SSSI is a board member and attends meetings. The members are developing the rules and regulations for the board.
- F. Incident Determination Committee, Naval Hospital. There is ongoing involvement with this committee that reviews Navy military cases of alleged child abuse and neglect, and spousal abuse. A joint Memorandum of Understanding (MOU) exists between the Commander of the U.S. Naval Forces in the Marianas and CPS of the DPHSS. The CPS SSSIs serve as civilian consultant for child abuse cases. Meetings are held bi-monthly. Social Workers who manage cases involving military personnel are also present at these meetings. The CPS is invited to these meetings to share the outcome of its investigation and its recommendations for services for the subject family. As a result of CPS participation, services can be coordinated to ensure that the family receives the services and such services are not duplicated.
- G. Early Childhood Care and Education (ECCE) Initiatives and Groups. The ECCE is comprised of public and private organizations along with family and center-based childcare providers. Representative members include the DPHSS, Guam DOE, GBHWC, University of Guam, Guam Community College, Department of Youth Affairs, Guam Caregivers Association, Family Home providers, private and federal preschools, legislature, and parents. The BOSSA Administrator and staff were members of the various subcommittees and played an active part in the ongoing workgroup meetings for these initiatives.
- H. Guam Early Learning Council. The vision of the Guam Early Learning Council is to ensure that "All of Guam's young children will have healthy minds, bodies, and spirits as the foundation for lifelong success." The focus of the council is to enhance, improve, support, and strengthen coordination and collaboration of agencies and organizations serving young children, birth to five and their families, with one outcome being to facilitate the development and enhancement of high-quality systems of early childhood and care designed to improve school readiness. The BOSSA Administrator attends scheduled meetings and the SSSIs are alternates.
- I. Head Start Health Advisory Committee (HSHAC). Head Start promotes school readiness by enhancing the social and cognitive development of children through the provision of educational, health, nutritional, social, and other services. The SSSI attends quarterly meetings.
- J. Family Advocacy Committee (FAC) with the Navy. The BOSSA Administrator is a member of this group that conducts oversight on the coordination and administration of all CPS matters between the Navy and civilian communities. Meetings are held quarterly. The SSSIs attend the meetings.
- K. Family Violence Task Force – Information Network Consortium. This task force was created to support the facilitation of services related to family violence. This task force acts as an oversight body, which meets on a quarterly basis to improve service delivery among providers. The BOSSA Administrator attends the meetings.

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- L. Foster Families Association (FFA). The BOSSA staff collaborates with Guam's FFA. Ongoing collaboration reflects the BOSSA commitment to offer support to the FFA. The BOSSA will continue to become involved in the various fundraising events of this association. The FFA receives generous donations of food, school supplies, baby items and clothing from the community. These goods are made available to clients of the BOSSA. Monetary donations are also received from the community, many of which are corporate donors from private businesses, as well as civic and church organizations.

- M. Guam Homeless Coalition (GHC). The PMS Program Coordinator III (PCIII) is a member of the GHC and attends monthly meetings held every third Wednesday of the month at the Department of Labor's conference room in Hagatna. The GHC is committed to the provision of housing and supportive services for individuals and families who become homeless. The Guam Housing and Urban Renewal Authority partnered with the GHC and the rest of the nation in identifying those individuals and families who are homeless on Guam. This annual Point in Time (PIT) count is required by the U.S. Department of Housing and Urban Development for jurisdictions who receive federal funds that support services to the homeless population. Volunteers and enumerators gathered information on the number of homeless individuals and families and assessed their housing, healthcare, and social needs. The PMS PCIII and other BOSSA staff joined hundreds of other volunteers in conducting this annual count. The total number of homeless individuals are the following:

FY 2015	FY 2016	FY 2017
1280	1085	852

The weather condition contributed to the decrease in the number of homeless individuals during the count in FY 2016. During the count, it was raining and wet. Volunteers were unable to reach these individuals in areas where they stay such as in the farm, secluded areas, caves, etc. There was a decrease of individuals in FY 2017 because the Gill Baza and Gill Breeze subdivisions in Yigo were not counted.

- N. Healing Hearts (Rape Crisis Center) Steering Committee. The BOSSA Administrator and SSSIs from the CPS Intake & Crisis Intervention and Investigation Units are the DPHSS' representatives to this committee. This committee is also comprised of representatives from the Guam Police Department, U.S. Naval Hospital, Victims' Advocates Reaching Out, Adult Protective Services of DPHSS, Healing Hearts, and the Prosecution and Family Divisions of the Attorney General's Office. This committee meets to discuss program issues and concerns related to victims of sexual abuse. Various protocols and guidelines are also developed for service delivery. In addition, training opportunities are provided and shared among agencies. Meetings take place every last Thursday of the month.

- O. I Famagu'on-ta Program. The goals of I Famagu'on-ta (our children) are to develop and implement a child-centered, family-focused system of care that delivers effective, comprehensive, community-based, culturally competent mental health and related services for children and adolescents with serious emotional disturbances and their families, and to ensure longitudinal studies of service system outcomes. I Famagu'on-ta seeks a return to tradition, culture, and family values to empower families and reclaim responsibilities by island leaders. Our community's commitment is to live true to our island heritage of "taking care of our own" and filling gaps by providing supports on the island, rather than sending children thousands of miles away to off-island placements or not serving them at all. The BOSSA maintains close

collaboration with this program. The BOSSA Administrator or the SSSI serves as an Ombudsman who represents CPS as a child serving agency. This role is to act as a liaison for the programs that refer cases and also communicate the information related to the planning for the Systems of Care program.

- P. Guam Behavioral Health and Wellness Center (GBHWC) Planning Council. The BOSSA Administrator is an appointed member of this council. This council meets once a month at GBHWC to discuss issues related to mental health needs and services. The council serves as an advocate for adults with a serious mental illness, children with a serious emotional disturbance, and other individuals with mental illnesses. Council members monitor, review and coordinate, not less than once each year, the allocation and adequacy of mental health services.
- Q. Guam Coalition Against Sexual Assault and Family Violence (GCASAFV). The GCASAFV is a group of non-profit organizations, government allies, and community individuals who want to stop sexual assault and family violence. The BOSSA Administrator attends scheduled meetings of the GCASAFV. The purposes of the coalition are as follows:
- To address sexual assault and family violence issues with one united voice.
 - To provide education, outreach and training regarding sexual assault and family violence.
 - To identify gaps in services to victims of sexual assault and family violence and to make suggestions for changes.
 - To speak out so that victims of sexual assault and family violence on Guam can easily get the services that they need.
 - To work with community organizations and networks to strengthen them through training and education so that they can meet Guam's sexual assault and family violence needs.
 - To be sure those voices of survivors of sexual assault and family violence guide the work of the coalition.
 - To develop, put into practice, and monitor laws and regulations regarding services and rights of sexual assault and family violence survivors.
- R. Project Bisita I Familia, Guam Early Learning Council: Early Childhood Data Integration Workgroup Team. The Guam's Maternal, Infant, and Early Childhood Home Visiting Program, also known as Project Bisita I Familia is a collaborative project designed to plan, implement and sustain an effective evidence-based home-visiting program for at-risk children and their families. Guam's vision is "Our children and families will have healthy minds, bodies and spirits for lifelong success." The DPHSS administers the program and scheduled meetings are attended by the BOSSA Administrator.
- S. National Association of Social Workers, Guam Chapter. The National Association of Social Workers (NASW) provides training conferences and other opportunities for its members, non-members and anyone interested in the social work field. The BOSSA is an active participant in this organization.
- T. The Salvation Army. The Salvation Army offers various classes for adults and teens, including parental skills, anger management, and treatment for chemical dependency.
- U. Sanctuary, Inc. The BOSSA works with Sanctuary, Inc. to provide services to improve the lives of children and families. Sanctuary, Inc. is a private, non-profit organization that has been in existence since 1971. This organization provides an array of services for youth and their families. Services include crisis intervention, counseling and support, temporary emergency shelter, independent living skills, anger management, parenting skills, a parent support group, and many others.

The case worker core team is composed of the SSSI, Licensing SW, Homemaker, and the Project Coordinator and Case Worker from Sanctuary, Inc. They continue to meet in planning future training for foster care recruitment and outreach. The team meets to define the roles of entities every quarter.

- V. **Sugar Plum Tree Project.** The Sugar Plum Tree Project is held annually to spread holiday cheer to children and adults in need. This event is made possible through a concerted effort by community volunteers and private donors. BOSSA staff actively takes part in this project in December to ensure that all children who come into the agency's care are provided with the traditional holiday gifts. The SSSI and SW have served as board members since FY 2000 and will continue to serve in this capacity for the 2018 project year. The staff coordinates all efforts on behalf of children under the temporary legal custody of the agency.
- W. **Guam Systems of Care Council.** The BOSSA Administrator is a council member for the Systems of Care (SOC). Public Law 25-141 first created the Systems of Care Council to develop a comprehensive care plan for children with serious emotional disturbances. Guam Public Law 27-47 created a new Systems of Care Council to implement and expand the Guam System of Care Plan, to seek federal and/or foundation funding for its sustainability, to ensure continued collaboration among families, public and private service providers, and other stakeholders, and to act as the governing body for the Child Mental Health Initiative cooperative grant. The BOSSA Administrator is a member of the Policy and Planning sub-committee, and the Finance and Budget sub-committee of the SOC.
- X. **University of Guam's (UOG) Social Work Program.** Every semester, students from the University of Guam (UOG) take on their practicum placement with the BOSSA. Supervisors serve as field instructors for UOG's Bachelor of Social Work, Psychology and Guidance Counseling programs. This affiliation is an opportunity to give input to the educational institution to enhance the skills of students as they venture into the field of human services. The student interns are placed with CPS, HEPS and FSS programs for one semester or more. Following the placement, the student's evaluations are completed and forwarded to the Field Coordinator/Liaison at UOG.
- Y. **Human Trafficking Coalition.** The coalition is comprised of federal and local government representatives, as well as representatives from private non-profit and for profit-organizations. It is spearheaded by the U.S. Attorney General's Office and meetings have been called to discuss human trafficking and its overall effect on Guam's community. As the group continues the meetings, additional organizations are being identified and invited to participate in the coalition. The BOSSA staff participates in the outreach activities of this coalition.
- Z. **Law Revision Commission on Juvenile Justice.** The commission is spearheaded by Senator B.J. Cruz. Membership is comprised of representatives from the various child serving Government of Guam agencies. Efforts of the community are currently focused on reviewing existing Guam laws involving juveniles and making a determination as to whether they are current or in need of revision. The BOSSA Administrator and SSSI have been attending meetings as scheduled.
- AA. **Office of the Public Guardian.** The Office of the Public Guardian is to serve as guardian of the person or estate of an adult in our community who by reason of age, disease, or disability is unable or unassisted to properly manage and take care of him or herself or his or her property, and for whom no alternate guardian among family and friends can be identified.
- BB. **Karinu (Loving Our Families) Community Evaluation Advisory Team (CEAT).** The Karinu program promotes young children age infant to five in their mental health, prevents disruptions in young children's social/emotional development and provides direct intervention for young children and their families. Its vision focuses on our children and families to have healthy minds, bodies, and

spirits for lifelong success. The BOSSA continues to play an important role to help meet the mission of the program through involvement in various workgroups of the program. The BOSSA Administrator attends monthly meetings of the CEAT. The purpose of the team is to ensure that family and stakeholders input is reflected in the design and implementation of Karinu's Evaluation Plan and all evaluation activities.

- CC. Guam Project Linking Actions for Unmet Needs in Children's Health (LAUNCH). Guam Project LAUNCH is part of Guam's Early Childhood Comprehensive System (ECCS), Project Tinituhon. The ECCS is supported by the Guam Early Learning Council (GELC), making the initiative a cross-agency collaborative that provides leadership to build and integrate systems; improve the coordination and alignment of programs/services and workforce development; leverage resources; and collect, share, and use data. Guam Project LAUNCH promotes the wellness of young children age birth to 8 and their families located throughout the entire island, specifically focusing on promoting culturally and linguistically competent services and the reduction of disparities.
- DD. Rigalu Foundation. Rigalu, the First Lady's foundation is a non-profit organization promoting awareness and advocacy for foster care and early childhood development on Guam. Her foster care initiatives and public campaign gave rise to an increase in inquiries and applications for foster care.
- EE. Guam Interagency Coordinating Council (GICC). GICC advocates for the rights of children with disabilities and the parents who care for them. GICC is a federally mandated statewide interagency group that advises and assists agencies providing early intervention services to young children birth to 5 years old, with or at risk for disabilities and their families. GICC further advises and assists the lead agency in the development and implementation of policies constituting the island-wide system of coordinated services, participating public and private agencies who are involved with early intervention services for children. The BOSSA Administrator attends the scheduled meetings.
- FF. Child Fatality Review Planning Team. The purpose of the planning team is to conduct a comprehensive, multidisciplinary review of child deaths, to better understand how and why children die, and use the findings to take action that can prevent other deaths and improve the health and safety of children. The BOSSA Administrator and SSSI attend the meetings.
- GG. Guam Center for Excellence in Developmental Disabilities Education, Research, and Service (CEDDERS) Advisory Council. Guam CEDDERS Advisory Council meets quarterly to obtain input and guidance as needs were addressed and activities were implemented. Comprised of a majority of individuals with disabilities and family members, and representation from disability-related service providers, the council provided critical direction in key initiatives, including transportation, emergency preparedness, and self-advocacy. The BOSSA Administrator attends meetings of the council.
- HH. Sustaining Appropriate and Fair Environment (SAFE). SAFE Think Tank started meeting with the members of which the BOSSA Administrator and the SSSI attend. The discussion will result in policies, practices, procedures that are needed to be revised, introduced, or deleted that will help ensure that all people of diversity which include abilities, language and culture are SAFE especially during times of duress.
- II. System of Care Expansion Planning Grant. The purpose of this grant is to develop a comprehensive strategic plan for improving and expanding services provided by systems of care for children and youth with serious emotional disturbances and their families. A "system of care" is an organizational philosophy and framework that is designed to create a network of effective

community-based services and supports to improve the lives of children and youth with or at risk of serious mental health conditions and their families. Systems of care build meaningful partnerships with families and youth, address cultural and linguistic needs, and use evidence-based practices to help children, youth and families function better at home, in school, in the community and throughout life. The BOSSA Administrator attends the meetings.

- JJ. Guam Criminal Justice Information System (CJIS). The CJIS is a shared management concept regarding local criminal history database. It allows the sharing of information to authorize users for the protection of their communities. The Guam court requires the DPHSS to enter into a user agreement to gain access to this database. The BOSSA PCIII has been attending monthly meetings and was provided guidelines to access the database. The database is utilized by the BOSSA to assist SWs, SSSIs, and the BOSSA Administrator by allowing access to the local crime databases to conduct background checks of clients.
- KK. Emergency Medical Services (EMS) for Children. The EMS program is a federally funded program established to ensure that all children and adolescents receive appropriate medical care in emergency conditions no matter where they live, travel, or attend school. Services provided under this program include pediatric care training to emergency medical technicians and nurses and procurement of pediatric emergency equipment. The BOSSA PCIV and Administrative Assistant (AA) attends the EMS meetings.
- LL. Criminal Justice Automation Commission (CJAC). The BOSSA PCIII attends the monthly meetings. The commission ensures that the information on the resource needs, gaps in services and data as it relates to the overall operation of the criminal justice system are solicited and collected from Guam's criminal justice resource entities. The commission comprise of representatives from the Judiciary of Guam, Guam Police Department, Department of Corrections, Office of the Attorney General, and other law enforcement officers on Guam.
- MM. Guam Advisory Panel for Students with Disabilities (GAPSD). The GAPSD shall advise and assist the State Education Agency (SEA), which is the Guam DOE in the development and implementation of the policies related to the provision of services for children and youth with disabilities. The BOSSA SSSIs attend the meetings.

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