Important Information

The information you give to the Medical Case Manager (MCM) must be true and correct to the best of your knowledge. If you give information and receive services that you are not eligible to receive, you can be lawfully punished for fraud. You may also have to pay DPHSS back for the services you receive under these circumstances.

The information you give about your income and family situation may be checked. You must agree to let the MCM obtain needed information to make a determination of eligibility.

DPHSS cannot discriminate because of race, color, sex, age, disability, religion, nationality or political belief. Health Care &
Support Services
are Available for
Those in Need.

Department of Public Health and Social Services

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Ryan White HIV/AIDS Program

Care and Treatment

Primary Care

Medical Case Management

AIDS Drug Assistance Program (ADAP)

Support Services

The Ryan White HIV/AIDS
Program provides HIVrelated services on Guam
for those who do not have
sufficient health care
coverage or financial
resources for coping with
HIV disease. The program
fills gaps in care not met
by other payers.

Enrollment and Eligibility

Medical Case
Management: clientcentered services that link
you with health care,
medications, labs, and
other services. The
Medical Case Manager will
help you assess and
coordinate services that
you need.

What are the eligibility requirements?

- You must be HIV positive
- You must be living on Guam
- You must be low-income at or below 300% of the Federal Poverty Level (FPL)

What services are covered?

- Doctor/clinic visits
- Medical Case Management
- Medications
- Transportation
- Food Assistance

If I am determined eligible can I receive all these services?

Not necessarily. Services are subject to the availability of funding.

What documentation is required?

- 1. Proof of HIV status original or copy of an HIV lab test which shows your HIV status (do not bring a doctor's statement).
- 2. Proof of residency valid street/home address (photo ID, utility bills, mortgage/rental/lease agreement, or Mayor's verification).
- 3. Proof of income current pay stubs, VOE, self-employment records, tax documents, and public assistance awards/denial letter.
- 4. Proof of services Medicaid, Medicare, MIP, Private insurance, or VA benefits.

Primary Care: your medical care will be provided by health care professionals at the Guam Community Health Centers in Dededo or Inarajan.

ADAP: provides medications for the treatment of HIV/AIDS for those who don't qualify for other programs.

When can I start receiving services?

You will need to sit down with the Medical Case Manager (MCM) and complete the Intake process. Once the MCM confirms that you are eligible, the two of you will determine what your specific needs are, and you may be enrolled in or referred to the appropriate services.

Get into care and onto medications and improve your health outcomes.

The earlier you start treatment, the better your results.

What if I am not eligible and I don't like the decision?

You will receive a written letter explaining why you are not eligible, and you will be provided information about your right to ask for a fair hearing.