



LOURDES A. LEON GUERRERO
GOVERNOR, MAGA'HAGA'

JOSHUA F. TENORIO
LT. GOVERNOR, SIGUNDO MAGA'LÁHI

GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LINDA UNPINGCO DENORCEY, MPH
DIRECTOR

LAURENT SF DUENAS, MPH, BSN, F
DEPUTY DIRECTOR

13 MAY 2019

Speaker Tina Rose Muña Barnes

Honorable Tina Muna Barnes
Speaker
35th Guam Legislature
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

MAY 15 2019
Time 3:39 (1AM) (4PM)
Received By: *[Signature]*

Dear Speaker Barnes:

Attached is the fiscal year 2019 second quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 34-116, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

[Signature]
LINDA UNPINGCO DENORCEY, MPH

Attachment

Cc: Office of Public Accountability



GOVERNMENT OF GUAM
 DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
 DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



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13 MAY 2019

LINDA UNPINGCO DENORCEY, MPH
 DIRECTOR

LAURENT SF DUENAS, MPH, BSN, R
 DEPUTY DIRECTOR

Benjamin J. F. Cruz
 Public Auditor
 Office of Public Accountability
 Suite 401, DNA Building
 218 Archbishop Flores Street
 Hagatna, Guam 96910

RECEIVED
 OFFICE OF PUBLIC ACCOUNTABILITY

BY: FDJ

DATE: May 14, 2019

TIME: 3:32 AM PM

Dear Mr. Cruz:

Attached is your copy of the fiscal year 2019 second quarter report of activities and inventory of non-expendable property of the Aleo I and II shelters. This is in compliance with Public Law 34-116, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

LINDA UNPINGCO DENORCEY, MPH

Attachment



**Catholic
Social
Service**

Catholic Charities Guam

234 US Army Juan C. Fejeran Street, Barrigada, Guam 96913

Tel: 671-635-1409 Fax: 671-635-1444

Website: <http://www.catholicsocialservicesguam.org>

E-mail Address: css@catholicsocialserviceguam.org

Most Reverend
Michael Jude
Byrnes,
Coadjutor
Archbishop
President /Chairman
Board of Trustees

Diana B. Calvo
Executive Director

Paula M. Perez
Deputy Director

To: **DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICES**
123 Chalan Kareta
Mangilao, Guam 96913

PROJECT REPORT

CONTRACTOR: CATHOLIC SOCIAL SERVICE
#234-A U.S. Army Juan C. Fejeran Street
Barrigada Heights, Guam 96913

PROGRAM TITLE: TITLE XX

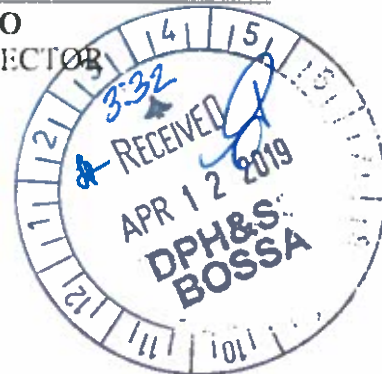
PROJECT: ALEE EMERGENCY SPOUSE ABUSE
& CHILDREN'S SHELTER

QUARTER: 2nd Quarter (Jan-Feb-Mar 2019)

PREPARED BY: *Paula M. Perez*
PAULA M. PEREZ
Deputy Director

APPROVED BY: *Diana Calvo*
DIANA B. CALVO
EXECUTIVE DIRECTOR

SUBMISSION DATE: April 03, 2019



**CATHOLIC SOCIAL SERVICE
ADMINISTRATION QUARTERLY REPORT**

<u>PROGRAM</u>	<u>MONTH</u>	<u>DATE</u>
ALEE SHELTER	JANUARY, FEBRUARY, MARCH	2019

SUMMARY OF ACTIVITIES:

Events:

- January 05, 2019: Santa Barbara confirmation class hosted a luncheon for the clients of both shelters.
- January 14, 2019: Alee 1 conducted an Earthquake drill. Three (3) Staff assisted eight (8) women and sixteen children (16) children in seeking safe shelter within 4 minutes.
- January 19, 2019: Social Worker B. Naputi and Administrative Assistant D. Cruz participated in the National Slavery & Human Trafficking Prevention outreach at the Agana Shopping Center.
- January 26, 2019: Alee Children’s shelter held a picnic at Ypao Beach.
- February 18, 2019: Alee Shelter monthly staff meeting: 18 staff attended
- March 06, 2019: Social Workers B. Mangune and B. Naputi facilitated a presentation on Sexual Assault at Jose Rios Middle School.
- March 08, 2019: Social Workers B. Mangune and B. Naputi participated in the 1st Anniversary International Women’s Day “Balance for Better” outreach hosted by the University Of Guam’s Women & Gender Program.
- March 18 & 19, 2019: Social Workers B. Mangune and B. Naputi attended the “Healing our Community: The Intersectionality of Race, Addiction, and Historical Trauma” 2019 Guam Annual Social Work Conference held at the Westin Hotel.
- March 22, 2019: Parenting workshop hosted by Alee Shelter and sponsored by Manelu Project. The workshop presenters were Karen Carpenter of Victim Advocates Reaching Out (VARO) speaking on Parental Discipline and Jolene Baza & Jonesse Quan of Project Karinu speaking on Social/Emotional Support. Fifteen (15) participants attended the event.

Alee I Catherine’s Home: Women’s Shelter

January 2019

During the month of January 2019, the Alee I received two hundred and seventeen (217) calls:

Twenty-one (21) possible client referral calls, to include fourteen (14) self-referrals, three (3) potential referrals from VARO, two (2) from (GLSC-DLC) and two (2) potential client referrals

**CATHOLIC SOCIAL SERVICE
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from the Guam Regional Medical Center. One hundred and ten (110) active clients inquiring/giving information, four (4) past clients inquiring/giving information, fifty-five (55) calls for active clients, thirteen (13) calls for past clients, two (2) outside agency calls inquiring/giving information, three (3) program/staff related calls, four (4) calls for donation inquiry, four (4) hang ups and one (1) wrong number.

Alee I provided services for a total of eleven (11) clients for the month of January four (4) new clients, and seven (7) clients from the previous month.

Active Clients for January 2019:

Client #2353 Client entered the shelter on October 07, 2017 at 5:33pm with her two (2) minor children, ages; twelve (12) and seventeen (17). Client is a forty-eight (48) year old single Caucasian woman who is a U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's child's school. Client was assisted with transportation services to the Guam Behavioral Health and Wellness Center (GBHWC) for client's child's appointment and to the pharmacy to obtain medication. Client was assisted with transportation services to Bank of Guam, ITC Building, employment interview, and Department of Public Health and Social Services (DPHSS). Client was also assisted with transportation services to Payless Supermarket, American Grocery, Guam Legal Services (GLS), and Attorney Brook's Office. Client has had two (2) job interviews but declined the position due to transportation. Client was assisted with drafting a letter to the Guam Homeless Coalition for financial assistance to relocate. Client is in the process of working with the American Job Center for assistance in finding employment. Client was assisted obtaining her legal documents from Department of Public Health and Social Services. The Guam Homeless Coalition assisted the client and her family in purchasing airfare tickets to relocate back to their hometown. Client has an active protective order. Client transitioned to Oakwood Haven Domestic Violence Shelter. Client exited on January 14, 2019 at 04:44am.

Client #2400 Client entered the shelter on January 23, 2019 at 3:55pm. Client is a fifty-one (51) year old, Chamorro married woman, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client transitioned back to her husband. Client exited on January 26, 2019 at 5:45am.

Client #2401 Client entered the shelter on January 24, 2019 at 9:06pm with her minor child, age one (1). Client is a twenty-one (21) year old, single Chamorro woman who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was also assisted with transportation services to the Agana Court for probation check in. Client exited

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on January 28, 2019 at 10:57am. It is unknown where the client transitioned to, since she did not come back to shelter after curfew.

Client #2402 Client entered the shelter on January 28, 2019 at 5:06pm with her minor child, age three (3). Client is a twenty-six (26) year old, single Filipino woman who is a U.S. Citizen. Client brought her personal vehicle with her to shelter. Client was assisted with shelter stay, meals, and toiletries. Client transitioned to her family. Client exited on January 29, 2019 at 4:34pm.

Client #2362 Client entered the shelter on January 16, 2018 at 6:29pm with her infant child, age eleven (11) months. Client is a thirty-one (31) year old, single Chuukese woman who is a FSM citizen. Client was assisted with applying and obtaining her son's social security card at the Social Security Office. Client was also assisted with applying and submitting her application for Public Benefits with the Department of Public Health and Social Services (DPHSS). Client was assisted with applying for Guam Housing and Urban Renewal Authority (GHURA) - Public Housing Program. Client was assisted with transportation services to Pay-Less Supermarket, Cost-U-Less, and American Grocery for grocery shopping. Client was also assisted with transportation services to Department of Public Health and Social Services (DPHSS) Supplemental Nutritional and Assistance Program (SNAP). Client was assisted with a long-distance telephone call to get an update on her personal document. In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client also applied for GHURA Section 8 Program and was selected for the lottery. Client was not interested in applying for a protective order. Client is an active client.

Client #2178-1 Client entered the shelter on March 19, 2018 at 12:23pm with her five (5) minor children, ages: seven (7) months, two (2), three (3), four (4), and seven (7). Client was able to get her other child, age seven (7) months, back from her family member and is now in the client's care. Client is a twenty-nine (29) year old single Chuukese woman who is a FSM citizen. Client was assisted with transportation services to take her children to and from school, to Department of Public Health and Social Services (DPHSS) and Woman, Infants, and Children (WIC) Program to follow up on her public benefits. Client was also assisted with transportation to the Dededo Precinct and to Payless Supermarket, American Grocery, and Cost-U-Less for grocery shopping. Client was provided with an application for the Head Start Program for her children who are eligible for the program. Client was assisted in scheduling an appointment with U.S. Citizenship and Immigration Services to obtain a copy of her I-94. In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client also applied for GHURA Section 8 Program and was selected for the lottery. Client was not interested in applying for a protective order. Client is an active client.

**CATHOLIC SOCIAL SERVICE
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Client #2294-1 Client entered the shelter on November 25, 2018 at 4:57pm with her two (2) minor children: eight (8) and six (6). Client is a thirty-one (31) year old, single Chamorro female, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. In regards to her housing, client was provided an application for the Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client has employment lined up, however there are pending documents that need to be submitted. We are working with client to apply for a protective order and child support from the Guam Legal Services (GLS). Client is an active client.

Client #2398 Client entered the shelter on December 11, 2018 at 6:15pm. Client is a twenty-nine (29) year old, single Chamorro female, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to New Beginnings and Oasis Empowerment for counseling services, Department of Public Health and Social Services, Cost-U-Less and American Grocery for grocery shopping, and school pick up and drop off for her child. In regards to her housing, client had applied for Guam Housing Urban Renewal and Authority Section 8 Program and Public Housing prior to entering the shelter and is currently on the waitlist. Client is unsure if she wants assistance in applying for a protective order. Client is an active client.

Client #2394-1 Client entered the shelter on December 13, 2018 at 5:19pm. Client is a fifty-nine (59) year old, widowed Chamorro female, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client plans to relocate to the mainland where her son resides. Client was also assisted with transportation services to Bank of Guam, FHP Clinic, and grocery shopping. Client wants assistance in applying for a protective order. Client is an active client.

Client #2252-1 Client entered the shelter on December 18, 2018 at 9:03am with her three (3) minor children: ages six (6), four (4), and one (1). Client is a twenty-six (26) year old, married Filipino female, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with her child's school pick up and drop off. Client was also assisted with transportation services for grocery shopping and medical appointments. In regards to her housing, client applied for Guam Housing Urban Renewal and Authority a couple of years ago but did not follow through. Client was assisted in applying for welfare cash assistance and was selected for TANF (Temporary Assistance for Needy Families) program. Client wants assistance in applying for a protective order and was given an appointment at Guam Legal Services. Client is an active client.

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ADMINISTRATION QUARTERLY REPORT**

Client #2397-1 Client entered the shelter on December 12, 2018 at 11:00am. Client is a twenty-three (23) year old, single Korean female, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to Department of Public Health and Social Services, Women's Clinic, and American Grocery for grocery shopping. In regards to her housing, client was provided an application for the Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). Client wanted assistance in applying for a protective order and was able to obtain the protective order. Client is an active client.

Client 2374-2 Client entered the shelter on January 10, 2019 at 5:01pm with her minor child, age three (3). Client is a twenty-four (24) year old single Filipino woman who is a U.S. citizen. Client was assisted with transportation pick-up and drop-off at one of our designated locations. Client was also assisted with shelter stay, toiletries, and food. Client wants assistance in applying for a protective order. Prior to entering the shelter, client applied for the Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). In regards to her housing, client is still on the waiting list for Guam Housing Urban and Renewal Authority (GHURA) Public Housing. Client was assisted with transportation services for grocery shopping, Department of Public Health and Social Services, and the dental clinic for her child. Client is able to maintain her employment position until she is able to establish childcare. Client is an active client.

February 2019

During the month of February 2019, the Alee I received two hundred and eighty (280) calls:

Seventeen (17) possible client referral calls, to include eleven (11) self-referrals, four (4) potential referrals from VARO, and two (2) from the Domestic Assault Response Team (GPD-DART). One hundred and eighty-seven (187) active clients inquiring/giving information, thirty-one (31) calls for active clients, fifteen (15) calls for past clients, eight (8) outside agency calls inquiring/giving information, sixteen (16) program/staff related calls, four (4) calls for donation inquiry, and two (2) hang ups.

Alee I provided services for a total of eleven (11) clients for the month of February three (3) new clients, and eight (8) clients from the previous month.

Active Clients for February 2019:

Client #2394-1 entered the shelter on December 13, 2018 at 5:19pm. Client is a fifty-nine (59) year old widowed Chamorro woman who is a U.S citizen. The client is a victim of intimate

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partner/domestic violence-specifically that of physical and emotional abuse by her boyfriend, whom she was living with prior to entering the shelter. The incident was reported to the Guam Police Department. Client was referred by VARO and was able to meet Alee Shelter staff at the Alee Shelter pick-up/ drop-off point. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services for grocery shopping, medical appointments, and optometrist. Client was interested in applying for a protective order. Client was evicted due to violating one of the shelter's rules and transitioned out on February 07, 2019 at 2:21pm. It is unknown where the client transitioned to.

Client #2252-1 entered the shelter on December 18, 2018 at 9:03am. The client brought her three (3) children, ages six (6), four (4), one (1). The client is a twenty-six (26), married Filipino woman who is a U.S. citizen. Client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her spouse, whom she was living with prior to entering the shelter. The incident was reported to the Guam Police Department. Client was self-referred and was able to meet Alee Shelter staff at the Alee Shelter pick-up/ drop-off point. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to take her children to and from school. Client was assisted with transportation services for grocery shopping and to Department of Public Health and Social Services for medical appointments, and welfare assistance. Client was assisted with applying for the Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client wanted assistance with applying for a protective order. Client exited the shelter on February 10, 2019 at 6:50pm and transitioned to family.

Client #2362 Client entered the shelter on January 16, 2018 at 6:29pm with her infant child, age eleven (11) months. Client is a thirty-one (31) year old, single Chuukese woman who is a FSM citizen. Client was assisted with applying and obtaining her son's social security card at the Social Security Office. Client was also assisted with applying and submitting her application for Public Benefits with the Department of Public Health and Social Services (DPHSS). Client was assisted with applying for Guam Housing and Urban Renewal Authority (GHURA) - Public Housing Program. Client was assisted with transportation services for grocery shopping, to Department of Public Health and Social Services (DPHSS) Supplemental Nutritional and Assistance Program (SNAP) and to Woman, Infants, and Children (WIC) Program. Client was assisted with a long-distance phone call to get an update on her personal document. In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA). Client also applied for GHURA Section 8 Program and was selected for the lottery. Client was assisted with transportation to grocery shopping at Payless Supermarket and Cost U-Less. Client was not interested in applying for a protective order. Client is an active client.

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Client #2178-1 Client entered the shelter on March 19, 2018 at 12:23pm with her five (5) minor children, ages: seven (7) months, two (2), three (3), four (4), and seven (7) years old. Client was able to get her other child, age seven (7) months, back from her family member and is now in the client's care. Client is a twenty-nine (29) year old single Chuukese woman who is a FSM citizen. Client was assisted with transportation services to take her children to and from school, to Department of Public Health and Social Services (DPHSS) and Woman, Infants, and Children (WIC) Program to follow up on her public benefits. Client was also assisted with transportation to the Dededo Precinct and for grocery shopping at Payless Supermarket and Cost U-Less. Client was provided with an application for the Head Start Program for her children who are eligible for the program. Client was assisted in scheduling an appointment with U.S. Citizenship and Immigration Services to obtain a copy of her I-94. In regards to her housing, client was assisted with applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client also applied for GHURA Section 8 Program and was selected for the lottery. Client was assisted with applying for the Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client has a protective order. Client is an active client.

Client #2294-1 Client entered the shelter on November 25, 2018 at 4:57pm with her two (2) minor children: eight (8) and six (6). Client is a thirty-one (31) year old, single Chamorro female, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Clients also assisted with transportation services for her children's school pick up and drop off. Client was assisted with grocery shopping at Payless Supermarket and Cost U-Less. In regards to her housing, client had applied for Guam Housing Urban and Renewal Authority prior to entering the shelter. Client was provided an application for the Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client has employment lined up; however there are pending documents that need to be submitted. Client was assisted with obtaining the proper documents for her employment, but did not follow through. Client wanted assistance with applying for a protective order and child support from the Guam Legal Services (GLS). Client is an active client.

Client #2398 Client entered the shelter on December 11, 2018 at 6:15pm. Client is a twenty-nine (29) year old, single Chamorro female, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to New Beginnings and Oasis for counseling services and the Department of Public Health and Social Services. Client was also assisted with transportation to Cost-U-Less and Payless Supermarket for grocery shopping and school pick up and drop off for her child. In regards to her housing, client had applied for Guam Housing Urban Renewal and Authority

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Section 8 Program and Public Housing prior to entering the shelter and is currently on the waitlist for public housing. Client received her Section 8 voucher at the end of the month and will be searching for a unit. Client is unsure if wants assistance in applying for a protective order. Client is an active client.

Client #2397-1 Client entered the shelter on December 12, 2018 at 11:00am. Client is a twenty-three (23) year old, single Korean female, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to Department of Public Health and Social Services, Women's Clinic, and for grocery shopping. Client was assisted with transportation to Women's Health Clinic and pharmacy. In regards to her housing, client was provided an application for the Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). Client wanted assistance in applying for a protective order and was able to obtain the protective order. Client is an active client.

Client #2374-2 Client entered the shelter on January 10, 2019 at 5:01pm with her one (1) minor child, age three (3). Client is a twenty-four (24) year old single Filipino woman who is a U.S. citizen. Client was assisted with transportation pick-up at one of our designated locations. Client was also assisted with shelter stay, toiletries, and food. Client wants assistance in applying for a protective order. Prior to entering the shelter, client had applied for the Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). In regards to her housing, client is still on the waiting list for Guam Housing Urban and Renewal Authority (GHURA) Public Housing. Client was assisted with transportation services for grocery shopping, Department of Public Health and Social Services, and the dental clinic for her child. Client is able to maintain her employment position until she is able to establish childcare. Client did not want assistance in applying for a protective order. Client is an active client.

Client #2403 Client entered the shelter on February 05, 2019 at 12:07pm with her one (1) minor child, age eight (8). Client is a thirty-five (35) year old, single Chamorro woman, who is a U.S. Citizen. Client brought her POV to shelter upon arrival and provided documents of ownership of the vehicle. Client was assisted with shelter stay. In regards to her housing, client was provided an application for Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). Client is currently employed and is seeking childcare for her child for afterschool. Client wants assistance in applying for a protective order. Client is an active client.

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Client #2404 Client entered the shelter on February 08, 2019 at 10:32pm with her one (1) minor child, age two (2) months. Client is a twenty-one (21) year old, single Chamorro woman, who is a U.S. Citizen. Client was assisted with transportation services for pick up at one of our shelter's designated locations. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to Department of Public Health and Social Services and Pay-Less Supermarket. In regards to her housing, client was given an application for Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). Client was also assisted with applying for public benefits and WIC (Women, Infant, and Children). Client is an active client.

Client #2152-1 Client entered the shelter on February 13, 2019 at 5:51pm with her five (5) minor children, ages eleven (11), nine (9), six (6), four (4), and one (1). Client is a forty (40) year old, married Palauan woman, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services for pick up and drop off at one of our shelter's designated locations. Client was assisted with transportation services to Department of Public Health and Social Services and Pay-Less Supermarket. Client is being assisted with obtaining a copy of an I-94 with the Micronesian Resource Center. Once this is obtained, client will be assisted with applying for public benefits. Client was assisted in enrolling her child into elementary school.

March 2019

During the month of March 2019, the Alee I received two hundred and fifty-five (255) calls:

Thirty-seven (37) possible client referral calls; to include sixteen (16) self-referrals, nineteen (19) potential referrals from VARO, and two (2) referrals from the Domestic Assault Response Team (GPD-DART). One hundred and sixty-two (162) active clients inquiring/giving information, ten (10) calls for active clients, twelve (12) past clients inquiring/giving information, six (6) calls for past clients, eighteen (18) outside agency calls inquiring/giving information, nine (9) program/staff related calls, and one (1) hang up.

A total of sixteen (16) clients for the month of March and thirty-two (32) children; seven (7) new clients, and nine (9) clients from the previous month, were served.

Alee I provided three hundred eighty-four meals (384) and one hundred eighty-one transports for the clients at the shelter.

**CATHOLIC SOCIAL SERVICE
ADMINISTRATION QUARTERLY REPORT**

Active Clients for March 2019:

Client #2374-2 Client entered the shelter on January 10, 2019 at 5:01pm with her one (1) minor child, age three (3). Client is a twenty-four (24) year old single Filipino female who is a U.S. citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her boyfriend, whom she was living with prior to entering shelter. The incident was reported to the Guam Police Department. Client was self-referred. Client was assisted with transportation pick-up at one of our designated locations. Client was also assisted with shelter stay, toiletries, and food. Prior to entering the shelter, client had applied for the Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). In regards to her housing, client is still on the waiting list for Guam Housing Urban and Renewal Authority (GHURA) Public Housing. Client was assisted with transportation services for grocery shopping at Payless Supermarket, Mega Drugstore, FHP clinic, Department of Public Health and Social Services, and the dental clinic for her child. Client is able to maintain her employment position until she is able to establish childcare. Client did not want assistance in applying for a protective order. Client was evicted due to violating one of the shelter's rules and transitioned out on March 08, 2019 at 11:13am. It is unknown where client transitioned to.

Client #2405 Client entered the shelter on March 08, 2019 at 2:45pm. Client is a twenty-five (25) year old single Chamorro female who is a U.S. Citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her boyfriend, whom she was living with prior to entering shelter. Client was referred by Attorney Jones. Client was assisted with shelter stay, toiletries, and transportation services. Client was assisted with transportation services for pick up at one of our shelter designated location. Client exited on March 08, 2019 at 4:58pm. It is unknown where the client transitioned to, since client did not come back to the shelter after curfew.

Client #2406 Client entered the shelter on March 12, 2019 at 12:07pm. Client is a fifty-one (51) year old, married Japanese woman who is a U.S. Citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her husband, whom she was living with prior to entering shelter. Client was referred by Dr. Bellis. Client was assisted with shelter stay, meals, and toiletries. Client had her own transportation. Client exited the shelter on March 13, 2019 at 2:05pm and transitioned back to her husband.

Client #2398 Client entered the shelter on December 11, 2018 at 6:15pm. Client is a twenty-nine (29) year old single Chamorro female who is a U.S. Citizen. The client is a victim of family violence-specifically that of emotional abuse by her Aunt's boyfriend, whom she was living with

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prior to entering shelter. Client was referred by Child Protective Services (CPS). Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to New Beginnings and Oasis for counseling services, Department of Public Health and Social Services, Guam Housing and Urban Renewal Authority (GHURA), Guam Power Authority (GPA), Guam Waterworks Authority (GWA), Salvation Army, Ellen's Realty and house viewing in Mangilao. Client was also transported to Cost-U-Less and Payless Supermarket for grocery shopping, and school pick up and drop off for her child. In regards to her housing, client had applied for Guam Housing Urban Renewal and Authority Section 8 Program and Public Housing prior to entering the shelter and is currently on the waitlist for public housing. Client received her Section 8 voucher at the end of the month and will be searching for a unit. Client was provided an application for Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRR). Client is unsure if wants assistance in applying for a protective order. Client was evicted due to violating one of the shelter's rules and transitioned out on March 14, 2019 at 5:30pm. Client transitioned to her aunt and her three (3) children to Child Protective Services (CPS).

Client #2407 Client entered the shelter on March 19, 2019 at 10:25am with her four (4) minor children, ages: eleven (11), ten (10), seven (7), and four (4). Client is a thirty-two (32) year old, married Kosraean female who is a U.S. Citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her husband and father-in-law, whom she was living with prior to entering shelter. Client was self-referred. Client was assisted with shelter stay, meals, and toiletries. Client exited the shelter on March 19, 2019 at 7:10pm and transitioned to her mom.

Client #2408 Client entered the shelter on March 20, 2019 at 12:46pm with her youngest child age five (5) years old. Two other children ages: eleven (11) and six (6) years old were in school at the time she arrived in the shelter. Client is a thirty-two (32) year old, single Chuukese female, who is a FSM citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her ex-boyfriend, whom she was not living with prior to entering shelter. Client was referred by Guam Legal Services (GLS). Client was assisted with shelter stay, meals, clothing and toiletries services. Client was assisted with transportation services for pick up at one of our shelter designated location. Client exited the shelter on March 21, 2019 at 5:43pm and transitioned back to her place.

Client #2409 Client entered the shelter on March 22, 2019 at 5:00pm with her three (3) children, ages: three (3), two (2), and one (1). Client is thirty-four (34) year old, single Saipanese female who is a U.S. Citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her boyfriend, whom she was living with prior to

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entering shelter. Client was referred by Victim Advocates Reaching Out (VARO). Client was assisted with transportation services for pick up at one of our shelter's designated locations. Client was assisted with shelter stay, meals, clothing and toiletries. Client exited the shelter on March 24, 2019 at 12:45pm and transitioned to her brother.

Client #2403 Client entered the shelter on February 05, 2019 at 12:07pm with her one (1) minor child, age eight (8). Client is a thirty-five (35) year old, single Chamorro female who is a U.S. Citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her boyfriend, whom she was living with prior to entering shelter. The incident was reported to the Guam Police Department. Client brought her POV to shelter upon arrival. Client was assisted with shelter stay, meals, toiletries, and transportation services. In regards to her housing, client was provided an application for Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). Client is currently employed and is seeking childcare for her child for after school. Client was provided a Block grant application for her son. Client's car was repossessed and was assisted with transportation services for pick up at one of our shelter's designated locations. Client wants assistance in applying for a protective order. Client exited on March 28, 2019 at 8:00pm. It is unknown where the client transitioned to, since client did not come back to the shelter after curfew.

Client#2373-1 Client entered the shelter on March 27, 2019 at 12:00pm. Client is a sixty (60) year old, divorced Chamorro female who is a U.S. Citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her common law husband, whom she was living with prior to entering shelter. Client was referred by Guma San Jose. Client was assisted with transportation services for pick up at one of our shelter's designated locations. Client was assisted with shelter stay, meals, clothing and toiletries. Client exited on March 29, 2019 at 1:28pm. Client transitioned back to her common law husband.

Client #2362 Client entered the shelter on January 16, 2018 at 6:29pm with her infant child, age eleven (11) months. Client is a thirty-one (31) year old, single Chuukese female who is a FSM citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her boyfriend, whom she was living with prior to entering shelter. Client was assisted with applying and obtaining her son's social security card at the Social Security Office. Client was also assisted with applying and submitting her application for Public Benefits with the Department of Public Health and Social Services (DPHSS). Client was assisted with transportation services for grocery shopping at Payless Supermarket and Cost U-Less, to Department of Public Health and Social Services (DPHSS) Supplemental Nutritional and Assistance Program (SNAP) and to Woman, Infants, and Children (WIC) Program, and to

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GHURA AMP4. Client was assisted with a long-distance phone call to get an update on her personal document. In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA). Client also applied for GHURA Section 8 Program and was selected for the lottery. Client recently applied for the Online Pre-Application for GHURA AMP4. Client was assisted with her application for Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was not interested in applying for a protective order. Client is an active client.

Client #2178-1 Client entered the shelter on March 19, 2018 at 12:23pm with her five (5) minor children, ages: seven (7) months, two (2), three (3), four (4), and seven (7). Client was able to get her other child, age seven (7) months, back from her family member and is now in the client's care. Client is a twenty-nine (29) year old single Chuukese female who is a FSM citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her boyfriend, whom she was living with prior to entering shelter. Client was assisted with transportation services to take her children to and from school, to the Department of Public Health and Social Services (DPHSS), Woman, Infants, and Children (WIC) Program to follow up on her public benefits. Client was also assisted with transportation to the Dededo Precinct and for grocery shopping at Payless Supermarket and Cost U-Less, and Mega Drug Store for her medication. Client was provided with an application for the Head Start Program for her children who were eligible for the program and was provided transportation to International Health Partners (IHP) Medical Group for the PPD skin testing. Client was transported to and from CPK (California Pizza Kitchen) to participate in her daughter's fieldtrip for school. Client was assisted in scheduling an appointment with U.S. Citizenship and Immigration Services to obtain a copy of her I-94. In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client also applied for GHURA Section 8 Program and was selected for the lottery. Client was assisted with applying for the Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client has a protective order. Client is an active client.

Client #2294-1 Client entered the shelter on November 25, 2018 at 4:57pm with her two (2) minor children: eight (8) years old and six (6). Client is a thirty-one (31) year old, single Chamorro female who is a U.S. Citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her boyfriend, whom she was living with prior to entering shelter. Client was assisted with transportation services for her children's school pick up and drops off. Client was also assisted with transportation for grocery shopping at Payless Supermarket and Cost U-Less, Department of Public Health and Social Services (DPHSS), and GHURA office. In regards to her housing, client had applied for Guam

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Housing Urban and Renewal Authority prior to entering the shelter. Client received her Section 8 voucher on January 25, 2019 and asked for extension. Client Section 8 voucher extended to April 25, 2019 and client has set up an appointment with future landlord to schedule a meeting with GHURA. Client was provided an application for the Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client has employment lined up; however there are pending documents that need to be submitted. Client was assisted with obtaining the proper documents for her employment, but did not follow through. Client wanted assistance with applying for a protective order and child support from the Guam Legal Services (GLS). Client is an active client.

Client #2397-1 Client entered the shelter on December 12, 2018 at 11:00am. Client is a pregnant twenty-three (23) year old, single Korean female who is a U.S. Citizen. The client is a victim of physical and sexual abuse by her boyfriend's friend. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to Department of Public Health and Social Services, Women's Health Clinic, Woman, Infants, and Children (WIC) Program, Express Drugstore and for grocery shopping to Payless Supermarket. Client was also assisted with transportation to Guam Behavioral Health & Wellness Center (GBHWC) and Guam Housing Urban and Renewal Authority (GHURA). In regards to her housing, client was provided an application for the Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). Client was assisted with applying for the Online Pre-Application for Guam Housing Urban and Renewal Authority (GHURA) AMP4. Client wanted assistance in applying for a protective order and was able to obtain the protective order. Client is an active client.

Client #2404 Client entered the shelter on February 08, 2019 at 10:32pm with her one (1) minor child, age two (2) months old with her. Client is a twenty-one (21) year old, single Chamorro female who is a U.S. Citizen. The client is a victim of intimate partner/domestic violence- specifically that of physical and emotional abuse by her boyfriend, whom she was living with prior to entering shelter. Client was assisted with transportation services for pick up at one of our shelter's designated locations. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to Department of Public Health and Social Service, Guam Memorial Hospital (GMH), Woman, Infants, and Children (WIC) Program and Pay-Less Supermarket. In regards to her housing, client was given an application for Salvation Army Emergency Solutions Grant-Homelessness Prevention Rapid Re-Housing Program (ESG-HPRRP). Client was also assisted with applying for public benefits and WIC (Women, Infant, and Children). Client is an active client.

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Client #2152-1 Client entered the shelter on February 13, 2019 at 5:51pm with her five (5) minor children, ages eleven (11) year old, nine (9) year old, six (6) years old, four (4) and one (1) year. Client is a forty (40) year old, married Palauan female who is a citizen of the Republic of Palau. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her husband, whom she was living with prior to entering shelter. Client was assisted with shelter stay, meals, toiletries, clothing, and transportation services. Client was assisted with transportation services for pick up at one of our shelter designated locations. Client was also assisted with transportation services for client's children's school pick up and drop off, to Department of Public Health and Social Services, Guam Legal Services, and Pay-Less Supermarket. Client was also assisted with applying for public benefits and WIC (Women, Infant, and Children). Client withdrew the assistance of obtaining a new passport with client's married name with the Micronesian Resource Center. Client was assisted in enrolling her child into elementary school. Client's two (2) older children aged eleven (11) and nine (9) were transferred to the same school as the six (6) year old on March 11, 2019. In regards to her housing, client was assisted with applying for the Online Pre-Application for Guam Housing Urban and Renewal Authority (GHURA) AMP3 and AMP4. Client is an active client.

Client #2410 Client entered the shelter on March 25, 2019 at 3:57 pm with her two (2) minor children, ages four (4) years old and six (6) months old with her. Client is a twenty-five (25) year old single Chuukese female who is a FSM citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her former husband, whom she was living with prior to entering shelter. Client was assisted with shelter stay, meals, toiletries, clothing, and transportation services. Client was assisted with transportation services for pick-up and drop-off at one of our shelter designated locations. Client was also assisted with transportation services to Department of Public Health and Social Services (DPHSS) Supplemental Nutritional and Assistance Program (SNAP, and Woman, Infants, and Children (WIC) Program. Client is an active client.

Maintenance Issues and Work Completed:

January 2019

- Cracks in roof continue to cause leaks in various areas of the shelter leading to water damage and mold in ceiling tiles. We are still awaiting action by the Government as to when repairs will take place.
- Common area ceiling leaking causing water damage and mold to ceiling tiles.
- January 03, 2019: Kitchen sink water heater box is not working. Barret plumbing assessed issue and informed staff that it is an electrical issue. Work request submitted to Support Service.
- January 21, 2019: Yard maintenance completed.

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- January 23, 2019: Automated gate on right side not closing properly. G4S was contacted and will charge \$125.00 per hour to assess and repair..
- January 30, 2019: Kitchen cabinet needs repair. T. Aflague assessed cabinets and stated that replacement of cabinets needs to be done.
- January 22, 2019: Work request submitted to replace 9 light bulb tubes in shelter.

February 2019

- Cracks in roof continue to cause leaks in various areas of the shelter leading to water damage and mold in ceiling tiles. We are still awaiting action by the Government as to when repairs will take place.
- February 4, 2019: Yard maintenance completed.
- February 12, 2019: Room 5 bathroom leak repaired.
- February 18, 2019: Yard maintenance completed.
- Work requests have been submitted for the following:
 - Room 10 electrical issues with lights. Bulbs were replaced in December 2018 however lights still do not work.
 - Kitchen sink Hot water heater needs assessing.
 - Kitchen cabinets needs work
 - Drop ceiling tiles need replacing. Water damage from leak in ceiling.

➤ **Typhoon Wutip: 4pm February 22, 2019- 1pm February 24, 2019**

- Power went out twice (Saturday 2/23/19 from 2:56pm-2:58pm and again that same night from 10:18pm-10:33pm). When power was restored after the first outage, staff reported that electricity to half of the building did not come back on. Staff reset the breaker and power returned but tripped again. Staff was informed not to reset breaker again. When power was restored at 10:33pm, All of the building had power. Work request has been submitted to Support Services for an assessment to determine whether an electrician needs to be brought in.
- The following emergency lights did not work:
 - Storage room
 - Office
 - Kitchen
 - Bedrooms 1, 6, 7, 9, and 10
 - Bathrooms for Rooms 7 and 10
- Leak in common area ceiling.

March 2019

- March 05, 2019: Yard maintenance was completed.

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- March 25, 2019: CSS Support replaced ten (10) light tubes in the shelter. Three (3) rooms need balusters repaired/replaced.
- March 18, 2019: Yard maintenance was completed.
- March 25, 2019: Phoenix Pacific FAS conducted its quarterly inspection of the facilities fire suppression system and fire extinguishers.
- March 25, 2019: CSS Support replaced a leaking outside faucet bib.
- ❖ March 26, 2019: Melissa San Nicolas of the Department of Public Health and Social Services Bureau of Social Service Administration conducted the quarterly monitoring of the shelter. Ms. San Nicolas brought up three ongoing concerns that she has with the shelter; the leaks from the ceilings causing the ceiling tiles to mold, the stripping/waxing of the floors, and the need to paint the interior of the facility. Ms. San Nicolas was reminded that any structural repairs (cracks in ceiling/roof) are the responsibility of the landlord and that our landlord (Government of Guam) has been informed and we are still awaiting action. Ms. San Nicolas was informed that with the shelter being at capacity for the last few months, the stripping/waxing of the floors has not been feasible. CSS Support Services informed us that this will take two (2) days to complete and that the shelter needs to be empty while the work is being done. Ms. San Nicolas was informed that although the floors are dull, they are clean and that we will schedule the stripping/waxing at such time that the shelter is empty. Although bid specifications, Emergency Shelter Operations, Section H require the Bidder to ensure Facility is maintained and in good repair, painting and major plumbing repair is cost prohibitive. Maintenance and repairs have been limited to natural wear and tear or repair of client damages and not structural repair.

Alee 2 Children's Home

January 2019

For the month of January, the shelter served a total of twelve (12) children with ages ranging from one (1) year old to eleven (11) years of age. Of the children, there were seven (7) Chamorro, four (4) Chuukese, and one (1) Filipino. Services provided included personal care, teaching life skills, transportation to and from school, visitations and various appointments, as well as recreational activities.

Currently at the shelter, there are five (5) Chamorro Minors, four (4) Chuukese Minors, and two (2) Filipino minors:

Client #163-2018: For the one (1) year old male minor, there were no visitations made for the month. Minor is up-to-date with all of his follow-up medical appointments. Minor had an assessment with Guam Early Intervention that took place at shelter. Minor was also seen at

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American Medical Center for his physical and immunizations. Minor entered the shelter on September 22, 2018 (131 days).

Client #142-2018-1 / #143-2018-1: For another set of male siblings (10-year-old and 2-year-old), there were a total of three (3) visitations made for this month. Visitation took place with their mother at Child Protective Services, under the supervision of a homemaker. For the 2-year-old minor, a dental appointment at Hafa Adai Dental was scheduled for February 01, 2019 for exam and cleaning. For the 10-year-old minor, a dental appointment was scheduled for February 15, 2019 at Hafa Adai Dental. Minors entered the shelter on October 14, 2018 / March 07, 2018 (109 days / 330 days).

Client #158-2018 / #159-2018 / #166-2018 / #161-2018: For another set of siblings (6-year-old male, 4-year-old male, 3-year-old male, and 2-year-old female), a total of six (6) visitations were made for this month. Visitation took place with their parents and other sibling at Child Protective Services, under the supervision of a homemaker. For the 6-year-old minor, an MRI was completed on January 17, 2019 at Guam Radiology. Results from the MRI were provided to American Medical Center and minor was taken to the clinic on January 24, 2019. Doctor prescribed medication for minor. For the 4-year-old minor, he began Head Start on January 31, 2019. For the 3-year-old minor, he was seen at AMC for a complete physical and immunizations on January 18, 2019. The 2-year-old minor went on furlough for potential placement for 8 days. Minors entered the shelter on August 16, 2018 / August 16, 2018 / December 12, 2018 / August 30, 2018 (168 days / 168 days / 51 days / 154 days).

Client #132-2017: For the seven (7) year old male minor, there were no visitations made for this month. Minor has a scheduled dental appointment at Harmon Loop Dental on February 23, 2019 for follow-up cleaning and examination. Minor entered the shelter on November 21, 2017 (436 days).

Client #154-2018-1 / #14-2015-1: For another set of male siblings (11-year-old and 10-year-old), began visitation with their siblings with at Client Services. There were a total of three (3) visitations. Minors entered the shelter on September 28, 2018 (125 days).

Client #165-2018: For the nine (9) year old male minor, there were no visitations made for this month. Minor had two (2) counseling sessions with I'Famaguonta. Minor is expected to start visitation with family at CPS in February. Minor entered the shelter on October 29, 2018 (94 days).

Client #120-2017-1: For the three (3) year old male minor, there were a total of four (4) visitations made with his mother at Dededo Park, under the supervision of a homemaker. Minor was seen at AMC by Dr. Del Rosario on January 14, 2019 for his physical and updated immunizations. Minor had PPD reading on January 16, 2019. Minor entered the shelter on January 07, 2019 (24 days).

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February 2019

For the month of February, the shelter served a total of twelve (13) children with ages ranging from one (1) year old to eleven (11) years of age. Of the children, there were eight (8) Chamorro, four (4) Chuukese, and one (1) Filipino. Services provided included personal care, teaching life skills, transportation to and from school, visitations and various appointments, as well as recreational activities.

Client #161-2018: For the two (2) year old female minor, there was a total one (1) visitation made for this month. Visitation took place at Child Protective Services, with her parents and siblings, under the supervision of a homemaker for an hour. Minor went on furlough with potential foster parents for the weekend of February. Minor entered the shelter on August 30, 2018 (161 days) and transitioned to foster family on February 07, 2019.

Client #163-2018: For the one (1) year old male minor, there were no visitations made for the month. Minor is up-to-date with his annual physical and received his shots on February 21, 2019 and is to be brought back for the rest of his shots. Client had an assessment with Guam Early Intervention that took place at shelter in January 2019. Minor has a follow up appointment on March 04, 2019. Karinu conducted ASQ on February 11, 2019. Minor went on furlough with potential foster family on February 23, 2019 for three (3) hours. Minor entered the shelter on September 22, 2018 (157 days) and transitioned to foster family on February 26, 2019.

Currently at the shelter, there are six (6) Chamorro Minors, four (4) Chuukese Minors, and one (1) Filipino minor:

Client #142-2018-1 / #143-2018-1: For another set of male siblings (10-year-old and 2-year-old), there were a total of two (2) visitations made for this month. Visitation was taken place with their mother and other siblings at Child Protective Services, under the supervision of a homemaker for an hour. For the 2-year-old minor, he completed his dental appointment but needs clearance for further procedure. Minor was seen at AMC for a medical clearance for his dental work. Minor was seen at AMC for his physical and updated immunizations for daycare. Karinu conducted ASQ on February 11, 2019. For the 10-year-old minor, dental appointment was re-scheduled due to the storm. Minors entered the shelter on October 14, 2018 / March 07, 2018 (137 days / 358 days).

Client #158-2018 / #159-2018 / #166-2018 / #167-2019: For another set of siblings (6-year-old male, 4-year-old male, 4-year-old male, and 1-year-old male), a total of five (5) visitations were made for this month out of eight (8) scheduled visitations. Visitation was taken place with their

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parents and other sibling at Child Protective Services and Tamuning Park, under the supervision of a homemaker for one (1) hour. For the 6-year-old minor, he had a dental evaluation with Dr. Ko and needs to come back for further procedures. The minor had a Shriner's appointment on February 13, 2019 for his limp. Minor was referred to Guam Radiology for x-rays and a renal ultrasound. Minor completed the x-ray on February 13, 2019 and ultrasound on February 22, 2019. Shelter Social Worker and CPS Social Worker Craig M. attended meeting with the minor's teacher and assistance principal at LBJ Elementary School regarding the minor's status in school. For the 4-year-old minor, he completed his dental appointment at Hafa Adai Dental on February 08, 2019 for cleaning and examination. Karinu conducted ASQ on February 11, 2019. For the 4-year-old minor, he started Head Start on February 11, 2019. The minor has a follow up appointment with Dr. Del Rosario at AMC on March 04, 2019. Karinu conducted ASQ on February 11, 2019. The 1-year-old minor entered shelter with completed immunizations and is awaiting documents to enroll in daycare. Minor was referred to Karinu for services. Minor was added to WIC on February 27, 2019 and has a re-certification on March 07, 2019 with WIC. Minors entered the shelter on August 16, 2018 / August 16, 2018 / December 12, 2018 / February 07, 2019 (196 days / 196 days / 79 days / 21 days).

Client #132-2017: For the seven (7) year old male minor, there were a total of two (2) visitations made for this month. Visitation took place at Child Protective Service building, under the supervision of a homemaker for one hour with his siblings. Minor's dental appointment at Harmon Loop Dental Clinic was rescheduled to March 05, 2019 for follow-up cleaning and exam. Shelter Social Worker attended an urgent meeting with the minor's assistant principal at LBJ Elementary School regarding the minor's aggressive behavior. Minor was referred to I'Famaguonta for services. Minor entered the shelter on November 21, 2017 (464 days).

Client #154-2018-1 / #14-2015-1: For another set of male siblings (11-year-old and 10-year-old), there were no visitations made for this month from CPS. Minors had a total of two (2) visitations with their other siblings with Client Services. Minors entered the shelter on September 28, 2018 (153 days).

Client #165-2018: For the nine (9) year old male minor, there was a total of one (1) visitation made for this month. Visitation took place at Guam Behavioral Health and Wellness Center with his mother and under the supervision of the CPS Social Worker. Minor had two (2) counseling sessions with I'Famaguonta. Minor entered the shelter on October 29, 2018 (94 days).

Client #120-2017-1: For the three (3) year old male minor, there were a total of three (3) visitations made with his mother at Dededo Park, under the supervision of a homemaker, for this month out of four (4) scheduled visitations. Mother of the minor did not show up for visitation.

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Minor was seen at WIC on February 08, 2019 for re-certification. Minor started daycare at PNG Child Care on February 11, 2019. Minor entered the shelter on January 07, 2019 (52 days).

- ❖ February 14, 2019: V. Romando of the Department of Public Health and Social Services Division of Environmental Health conducted the quarterly inspection. We were advised to have the air conditioning vents cleaned. The shelter received an A Rating.

March 2019

For the month of March, the shelter served a total of thirteen (13) children with ages ranging from one (1) year old to eleven (11) years of age. Of the children, there were seven (7) Chamorro, five (5) Chuukese, and one (1) Filipino. Services provided included personal care, teaching life skills, transportation to and from school, visitations and various appointments, as well as recreational activities.

Client #143-2018-1: For the three (3) year old male minor, a total of two (2) visitations were made for this month out of two (2) scheduled visitations. Visitation took place with his mother and other siblings at Child Protective Services, under the supervision of a homemaker for an hour. The minor completed his dental appointment for an examination and cleaning. He is scheduled for a baby tooth crowning on April 12, 2019. Minor was seen at AMC for his physical and updated immunizations for daycare. Karinu conducted ASQ on February 11, 2019. Minor entered the shelter on March 7, 2018 (384 days) and transitioned to foster family on March 18, 2019.

Currently at the shelter, there are seven (7) Chamorro Minors, four (4) Chuukese Minors, and one (1) Filipino minor:

Client #132-2017: For the seven (7) year old male minor, there was a total of one (1) visitation made for this month. Visitation took place at Child Protective Service building, under the supervision of a homemaker for one hour with his siblings on March 18, 2019. Minor attended a dental appointment at Harmon Loop Dental Clinic on March 05, 2019 for follow-up cleaning and exam. Minor was taken for a haircut on March 04, 2019. Minor entered the shelter on November 21, 2017 (495 days).

Client #158-2018 / #159-2018 / #166-2018 / #167-2019: For a set of siblings (6-year-old male, 4-year-old male, 4-year-old male, and 1-year-old male), a total of eight (8) visitations were made for this month out of eight (8) scheduled visitations. Visitation took place with their parents and other sibling at the Tamuning Park, under the supervision of a homemaker for one (1) hour. For

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the 7-year-old minor, he had a dental evaluation with Dr. Ko and completed his procedures on March 20, 2019 and March 27, 2019. Minor had an appointment at AMC in Mangilao on March 4, 2019 for a follow up regarding bowel functions. Minor went to his appointment at GDOE for a hearing test on March 13, 2019; results came back negative and he was referred to Dr. Koffend for another hearing test on April 05, 2019. Shelter Social Worker and CPS Social Worker C. Marquez attended CST meeting with the minor's teacher, counselor and assistant principal at LBJ Elementary School on March 15, 2018. The minor had a Shriner's appointment on February 13, 2019 for his limp. Minor was referred to Guam Radiology for x-rays and a renal ultrasound. Minor completed the x-ray on February 13, 2019 and ultrasound on February 22, 2019. Shelter Social Worker did not receive any update from Shriners for the minor. For the 4-year-old minor, he went to AMC in Upper Tumon on March 25, 2019 for having an eye irritation. Dr. Del Rosario assessed the minor's eye and was red due to a virus and/or irritation. For the 4-year-old minor, he went to Hafa Adai Dental on March 01, 2019 for examination and cleaning. The minor attended a follow up appointment with Dr. Del Rosario at AMC on March 04, 2019. The 1-year-old minor entered shelter with completed immunizations and is awaiting documents to enroll in daycare. Minor completed re-certification on March 07, 2019 with WIC. Minors entered the shelter on August 16, 2018 / August 16, 2018 / December 11, 2018 / February 07, 2019 (227 days / 227 days / 110 days / 52 days).

Client #154-2018-1 / #14-2015-1: For another set of male siblings (11-year-old and 10-year-old), there were no visitations made for this month from CPS. Minors had a total of four (4) visitations with their other siblings with Client Services. The 10-year-old minor got a haircut on March 4, 2019. Minors attended dental appointments at Hafa Adai Dental on March 8, 2019. Minors entered the shelter on September 28, 2018 (184 days).

Client #142-2018-1: For the ten (10) year old male minor, a total of two (2) visitations were made for this month out of two (2) scheduled visitations. Visitation took place with his mother and other siblings at Child Protective Services, under the supervision of a homemaker for an hour. The minor attended an intake appointment at I'Famaguonta on March 1, 2019. Minor was taken for a haircut on March 4, 2019. Minor entered the shelter on October 14, 2018 (168 days).

Client #165-2018: For the ten (10) year old male minor, there were a total of five (5) visitations made for this month. Two (2) visitations took place at Guam Behavioral Health and Wellness Center with his mother and under the supervision of the CPS Social Worker. Three (3) visitations took place at CPS with his aunt. Minor had two (2) counseling sessions with I'Famaguonta. Minor entered the shelter on October 29, 2018 (153 days).

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Client #120-2017-1: For the three (3) year old male minor, there were a total of four (4) visitations made for this month out of four (4) scheduled visitations. Visitations took place with his mother at Dededo Park, under the supervision of a homemaker. Minor entered the shelter on January 07, 2019 (83 days).

Client #119-2017-1: For the nine (9) year old male minor, a total of three (3) visitations were made for the month out of three (3) scheduled visitations. Visitations were held with his mother at Barrigada Park. The minor had two (2) appointments with Client Services. Minor entered the shelter on March 5, 2019 (26 days).

Client #168-2019: For the nine (9) year old male minor, there were no scheduled visitations for this month. Minor entered the shelter on March 27, 2019 (4 days).

Maintenance Issues and Work Completed:

January 2019

January 22, 2019: Yard maintenance was completed.

February 2019

- February 1, 2019: Middle bathroom commode leak fixed by Support Services.
- February 4, 2019: Yard maintenance completed.
- February 18, 2019: Yard maintenance completed.
- February 22, 2019: Water leak at meter was repaired by Support Services.

➤ **Typhoon Wutip: 4pm February 22, 2019- 1pm February 24, 2019**

There were no issues as a result of the storm. Power and water service were not disrupted.

March 2019

- March 05, 2019: Yard maintenance was completed.
- March 18, 2019: Yard maintenance was completed.
- March 25, 2019: Phoenix Pacific FAS conducted its quarterly inspection of the facilities fire extinguishers.
- March 26, 2019: Melissa San Nicolas of the Department of Public Health and Social Services Bureau of Social Service Administration conducted the quarterly monitoring of the children's shelter. No concerns/issues were brought to our attention.

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Trainings:

- February 12, 2019: CPR/First Aid training facilitated by Artemio Conducto and Sean Santiago and attended by Shelter staff J. Tenori, K. Cruz, J. George, V. Soaz, and P. Nakamura.
- February 19, 2019: “Learn the Signs: Act Early” facilitated by Guam CEDDARS staff J. Baza and E. Eclavea and attended by Social Worker B. Naputi, House Coordinator A. Meno, Shelter Staff J. Castro, F. Cepeda, O. Cruz, N. Duenas, J. George, T. Kitalong, A. Sanchez, J. Cruz, M. Choffat, E. Cruz, and J. Tenorio.
- March 07, 2019: K. Cruz and F. Matanane of the Guam Fire Department facilitated Fire extinguisher training. Social Workers B. Mangune, and B. Naputi, and Shelter Workers F. Cepeda, J. Castro, J. Cruz, N. Duenas, T. Kitalong, and V. Soaz were in attendance.
- March 25, 2019: Social Workers B. Mangune, and B. Naputi and Shelter Coordinator A. Meno attended Emotional Disability Training conducted by Guam Department of Education.
- March 28, 2019: Social Workers B. Mangune and B. Naputi participated in a HUD sponsored webinar entitled “Safety Planning with Women Experiencing Homelessness”
- March 29, 2019: Constantine Ampimwar facilitated BT-A Pesticide training which was attended by Social Worker B. Mangune and shelter workers, J. Castro, E. Cruz, A.Sanchez, T. Kitalong, M. Appleby-Mendiola, and V. Soaz.

In Kind and Monetary Donations:

- January 02, 2019: Guam Counsel of Women’s Club donated \$1,000.
- January 11, 2019: Guam Cancer Care donated clothes valued at \$100.00
- January 25, 2019: John Robert Powers donated \$1,300.00.
- January 29, 2019: Furniture Outlet donated household supplies, toiletries and canned foods valued at \$1000.00.
- February 10, 2019: Mapua Association donated \$500.00.
- February 13, 2019: Calvin Klein donated women’s clothing valued at \$1000.00
- February 27, 2019: Tommy Hilfiger donated clothing valued at \$3000.00
- March 04, 2019: Cutie Petunia’s made a \$150.00 monetary donation.
- March 14, 2019: Calvin Klein made a donation of Clothing and undergarments valued at \$2,367.00.



Paula M. Perez – Deputy Director