



**Joint Information Center - JIC Release No. 22
March 22, 2020, 6:15 p.m. (ChST)**

**Notices of Violation Issued for Executive Order Non-Compliance;
DPHSS Counseling Hotline Numbers Available**

As of March 22, 2020, there were 14 positive cases of COVID-19 on Guam and one (1) COVID-19 related death. There will be additional results later this evening once today's test results are finalized.

Department of Revenue and Taxation Issues Notices of Violation

The Department of Revenue and Taxation (DRT) has issued nine (9) Notices of Violation (NOV) as part of its efforts to enforce compliance with the Governor's Executive Order No. 2020-05. Types of businesses that were issued the NOV's include a pawn shop, a video store, a beauty salon, a barber shop, 2 massage parlors, and 3 vape shops. Non-essential businesses remaining in operation from March 20, 2020 to March 30, 2020, and that refuse to comply with the provisions of EO 2020-05 "may be subject to the revocation of their business license or other penalties as available in law or rule."

EO Compliance Hotline Numbers

The Department of Public Health and Social Services (DPHSS), DRT, and the Guam Police Department (GPD) are enforcing compliance with EO 2020-05. The public can report violators of EO 2020-05 anonymously to the following hotline numbers between the hours of 8 a.m. and 5 p.m. Monday through Friday:

- (671) 475-9473
- (671) 475-4770

DPHSS Counseling Hotline Numbers for COVID-19

DPHSS recommends that those feeling distress or anxiety due to the pandemic call the Counseling Hotlines, which provide live crisis counseling. The phone lines are multilingual, text capable, and confidential:

- (671) 988-5375
- (671) 683-8802
- (671) 686-6032

They will be operational daily, from 8 a.m. to 10 p.m. beginning Monday, March 23, 2020.

Medical Triage Hotline Numbers for COVID-19

If you are experiencing symptoms consistent with COVID-19, please call your healthcare provider. If a patient does not have a regular health care provider, they can call any of the Community Health Centers or the DPHSS Medical Triage Hotline Phone Numbers listed below to report symptoms and obtain guidance from clinicians:

- (671) 480-7859
- (671) 480-6760/3

- (671) 480-7883
- (671) 687-6170 (*ADA Dedicated Number*)

These numbers are operational daily, from 6 a.m. to 10 p.m. and are limited to medical-related inquiries only.

Stay Up to Date with Reputable Sources

It is important to note that the situation can change quickly. The community is reminded to only share official notices and visit the following links for the most up-to-date information:

- CDC website: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- DPHSS website: <http://dphss.guam.gov/2019-novel-coronavirus-2019-n-cov/>
- GHS/OCD website: <https://ghs.guam.gov/coronavirus-covid-19>

For media inquiries, contact the Joint Information Center at (671) 478-0208/09/10 Monday through Friday, 8 a.m. to 5 p.m.

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