



GOVERNMENT OF GUAM
 DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
 DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LOURDES A. LEON GUERRERO
 GOVERNOR, MAGA'HA'GA'

JOSHUA F. TENORIO
 LT. GOVERNOR, SIGUNDO MAGA'LÁHI

LINDA UNPINGCO DENORCEY, MPH
 DIRECTOR

LAURENT SF DUENAS, MPH, BSN, RN
 DEPUTY DIRECTOR

FEB 13 2020

Speaker Tina Rose Muña Barnes

FEB 24 2020

Time 1108 (AM) (PM)

Received By: BRIAN

Honorable Tina Muna Barnes
 Speaker
 35th Guam Legislature
 Guam Congress Building
 163 Chalan Santo Papa
 Hagatna, Guam 96910

Dear Speaker Barnes:

Attached is the fiscal year 2020 first quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 35-36, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

LINDA UNPINGCO DENORCEY, MPH

Attachment

Cc: Office of Public Accountability



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FEB 12 2020

Benjamin J. F. Cruz
 Public Auditor
 Office of Public Accountability
 Suite 401, DNA Building
 218 Archbishop Flores Street
 Hagatna, Guam 96910

Dear Mr. Cruz:

Attached is your copy of the fiscal year 2020 first quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 35-36, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,


 LINDA UNPINGCO DENORCEY, MPH

Attachment

RECEIVED
 OFFICE OF PUBLIC ACCOUNTABILITY
 BY: JMD
 DATE: 2.24.2020

520 West Santa Monica Avenue, Dededo, Guam 96929
 www.dphss.guam.gov • Ph.: 1.671.635-7447 • Fax: 1.671.635-7492
 TIME: 11:00 AM PM



**Catholic
Social
Service**

Catholic Charities Guam

234 US Army Juan C. Fejeran Street, Barrigada, Guam 96913

Tel: 671-635-1409 Fax: 671-635-1444

Website: <http://www.catholicsocialservices.net>

E-mail Address: css@guam.net



Most Reverend

Michael Jude Byrnes,

Metropolitan Archbishop
Of Agaña

President /Chairman

Board of Trustees

Diana B. Calvo

Executive Director

DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE
P.O. BOX 2816
HAGATNA, GUAM 96932


1st Quarter Report


CONTRACTOR: CATHOLIC SOCIAL SERVICE

ADDRESS: 234A US ARMY JUAN C. FEJERAN STREET
BARRIGADA, GUAM 96913

PROJECT TITLE: GUMA SAN JOSE HOMELESS SHELTER

FISCAL YEAR: October, November, December 2019 - 2020

SUBMITTED BY: 
Terzo R. Mortera
PROGRAM MANAGER

APPROVED BY: 
Diana B. Calvo
EXECUTIVE DIRECTOR

**1st QUARTER REPORT FY 2019-2020
GUMA SAN JOSE HOMELESS SHELTER
October, November, December 2019**

No. of Staff: 12/12 (Vacant Position: 0)
No. of Program Manager: 1
No. of Shelter Managers: 1 (Vacant Position: 1)
No. of Social Worker: 1

No. of Clients/ Dededo Shelter: 151	No. of Cases: 53	Waitlist Cases: 127
No. of Clients/ Ordot Shelter: 14	No. of Cases: 27	Waitlist Cases: 40
No. of Clients/ Expansion Units: 62	No. of Cases: 15	

PROGRAM ACTIVITIES:

In collaboration with the Program Manager, Shelter Manager, Social Worker, the Shelter Workers and the other agencies and organizations, Monthly Activity Plans are developed throughout the Guma San Jose Program.

Clients:

- October 11, 2019 – Guam Latte Stone Lion’s Club provided dinner for GSJ clients held at Lanai.
- October 13, 2019 – Miralles family provided dinner for GSJ clients held at Lanai.
- October 19, 2019 – Pacific Revival Center performed songs and provided desserts for GSJ clients held at Lanai.
- October 24, 2019 -- Santa Barbara Church provided dinner for GSJ clients held at Lanai.
- October 27, 2019 – Medical Outreach sponsored by St. Thomas University in Philippines held at CSS Conference Room. GSJ clients were transported to and from the site.
- November 3, 2019 – Guam Spirit Lion’s Club provided activities of games for GSJ children and dinner for GSJ clients held at Lanai.
- November 7, 2019 – Santa Barbara Church provided dinner for GSJ clients held at Lanai.
- November 16, 2019 – Roboc Circle of Guam provided gift for GSJ children held at Lanai.
- November 17, 2019 -- Miralles family provided dinner for GSJ clients held at Lanai.
- November 21, 2019 – UOG students provided dinner for GSJ clients held at Lanai.
- November 24, 2019 – Marge Leon Guerrero family provided dinner for GSJ clients held at Lanai.
- November 28, 2019 – Salvation Army provided Thanksgiving Lunch at Chamorro Village. GSJ clients were transported to and from the site.
- December 7, 2019 – Pacific Revival Church provided Christmas performance and mini dinner for GSJ clients held at Lanai.
- December 12, 2019 – Santa Barbara Church provided dinner for GSJ clients held at Lanai.
- December 14, 2019 – Salas/Siguenza family provided lunch for GSJ clients held at Lanai.
- December 15, 2019 -- Miralles family provided dinner for GSJ clients held at Lanai.

- December 21, 2019 – POC provided Christmas party, storytelling, snack giving, and games for GSJ children held at Lanai.
- December 21, 2019 – Nilda and Antolin provided dinner for GSJ clients held at Lanai.
- December 22, 2019 – JFK students provided lunch for GSJ clients held at Lanai.
- December 22, 2019 – Bank of Guam provided dinner for GSJ clients held at Lanai.
- December 24, 2019 – Peggy Ilagas family provided lunch for GSJ clients held at Lanai.
- December 24, 2019 – YMLG provided caroling for GSJ clients held at Lanai.
- December 27, 2019 – Air Airai Club provided dinner for GSJ clients held at Lanai.
- December 28, 2019 – Guam Harmony Lions Club provided lunch for GSJ clients held at Lanai.
- December 29, 2019 – Anderson Flight Medical provided dinner for GSJ clients held at Lanai.
- December 31, 2019 – Peggy Llagas family provided lunch for GSJ clients held at Lanai.

Program Manager/Shelter Managers/Social Worker:

- October 8, 2019 – 2019 Pacific Region Summit from Guam coalition Against Sexual Assault and FV and Community Partners held at Hilton Hotel. GSJ SW attended.
- October 15, 2019 – Executive Team Meeting, CSS
- October 16, 2019 – Manager Meeting, CSS
- October 22, 2019 – Executive Te4am Meeting, CSS
- October 25, 2019 – CPI Training at CSS. GSJ SW and 4 Shelter Workers (RC, MV, and CM) attended.
- November 5, 2019 – NASW, Navigating Island Ethics Workshop, Westin Resort Guam
- November 21, 2019 – Managers Meeting, SM M. Suzuki, CSS
- November 25, 2019 – Governor’s Food Donation, Adelup
- November 27, 2019 – Executive Team Meeting, Dededo
- December 3, 2019 - Fueling for Kindness Promo Meet n Greet at Shell Harmon
- December 17, 2019 – Liheng 3 Ribbon Cutting, Mangilao
- December 18, 2019 – Point in Time Meeting, DOL
- December 26, 2019 – Managers Meeting, Shelter Manager in attendance, CSS
- December 30, 2019 – BOSSA inspection

DEDEDO SHELTER

Placement:

- Two (2) families or seven (7) individuals moved to houses with their own savings (case numbers: 091934, 091947).
- Two (2) families or twelve (12) individuals transferred to expansion units (case numbers: 091945, 091949).
- A family of six (6) moved to GHURA Public Housing Amp 3 (case number: 122008).
- A family of six (6) moved to a house with own savings and assistance from GHURA Section 8 Program (case number: 102001).
- A family of two (2) moved to a ranch house (case number: 112001).

Emergency Housing (EH):

- Thirty-three (33) cases or eighty-one (81) individuals were housed for overnight stays

because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents.

Walk In Assistance:

- A Russian family of three (3) requested for shower service once.
- A Filipino male requested for shower service 8 times.
- A Chamorro male requested for shower service 16 times.
- Another Chamorro male requested for shower service once.
- A Chamorro/Filipina woman requested for shower service 14 times.
- A Chamorro male requested for shower service 5 times.
- A Filipina female requested for shower service 5 times.
- A Chuukese family of three (3) requested for shower service twice and food once.
- A Chamorro male requested for shower service 3 times.
- A Korean woman requested for shower service 5 times.
- A Filipino male requested for using of toilet facility twice.
- A Chamorro female requested for shower and use of toilet facility 17 times.
- A Chamorro male requested for shower service 3 times.
- A Chamorro female requested for using of toilet facility once.
- Another Chamorro female requested for use of toilet facility once.
- A Korean female requested for shower service 41 times.
- A Chamorro female requested for shower and use of toilet facility 8 times.
- A Chamorro/Filipina female requested for shower and use of toilet facility 8 times.
- A Chamorro male requested for shower and use of toilet facility 15 times.
- A Filipina female requested for shower service 5 times.
- A Filipino male requested for shower service 8 times.
- A Filipina female requested for shower and use of toilet facility 13 times.
- A Filipino male requested for shower service 11 times.
- A Chamorro female requested for shower service once.
- A Filipina female requested for use of toilet facility once.
- An Indian male requested for sleeping in his car. parked at GSJ Parking Lot 8 times.
- A Chamorro female requested for shower service once.
- A Chamorro male requested for shower service once.
- A Chuukese family of two (2) requested for use of toilet facility twice.
- A Filipino male requested for use of toilet facility 3 times.
- A Kosrean male requested for use of toilet facility twice.
- A Chamorro male requested for shower service once.
- A Chuukese male requested for use of toilet facility once.
- A Korean female requested for shower and use of toilet facility 14 times until she was housed for 60-day program.
- A Chamorro female requested for shower and use of toilet facility twice.
- A Chuukese family of three (3) requested for use of toilet facility 8 times.
- A Filipina male requested for shower service 18 times.
- A Filipino male requested for shower service 3 times.
- Another Filipina male requested for shower service 3 times.
- A Filipino male requested for use of toilet facility 7 times.
- A Chuukese male requested for use of toilet facility twice.

- A Chuukese family of four (4) requested for use of toilet facility twice.
- A Chamorro family of five (5) requested for requested for shower service 3 times.
- A Chamorro/Filipina female requested for shower service 9 times.
- A Chamorro male requested for shower service 10 times.
- A Kosrean family of two (2) requested for shower services 3 times.
- A Chuukese male requested for shower service 3 times.
- A Chamorro female requested for shower service once.
- A Chamorro family of three (3) requested for shower service twice.
- A Russian family of three (3) requested for shower and use of toilet facility 15 times.
- A Chamorro male requested for shower service once.
- A Chamorro male requested for use of toilet facility twice.
- A Chuukese family of fur (4) requested for use of toilet facility once.
- A Chuukese family of two (2) requested for shower service 3 times.
- A Chamorro female requested for shower service twice.
- A Chamorro family of three (3) requested for shower service once.

Voluntary Exit:

- A single female voluntarily exited out without giving a reason (case number: 102012).
- Another single female voluntarily exited out due to no transportation to and from her work. (case number: 102006).
- A family of four (4) voluntarily exit early (case number: 122006).

Eviction:

- A family of four (4) was evicted due to assaulting other clients at a Health Outreach at CSS (case number: 091940).
- A couple was evicted due to instigating a fight with another GSJ client at UST Medical Outreach (case number: 091939).
- A family of six (6) was evicted due to assaulting GSJ staff and abandoning their minor children at the shelter (case number: 102001).

Work Assistance:

- A Chuukese couple was assisted by GSJ with preparation of job applications and transportation to job interviews (case number: 102004).
- A Chamorro couple received financial assistance from GHC for Guam IDs in order to obtain job. They were also assisted with job applications and transportation to interviews (case number: 091955).
- A Palauan female was assisted by GSJ SW by finding an opportunity to work as a live-in-caregiver for an elderly female from OPG. This client did not make a decision on whether or not to pursue the position. (case number: 102027).
- A Chamorro female was assisted by GSJ SW with an employment opportunity as a live-in-caregiver opportunity for an elderly female. It is still under negotiation. (case number: 091932).
- A Chamorro client received financial assistance from a non-profit organization for his work boots (case number: 091955).
- A HOH of a family of five (5) was assisted by GSJ SW with financial assistance from GHC for her Passport newel. She was also assisted with applying jobs and was hired at Advance Management (case number: 122007).
- A single mom of a toddler was assisted by GSJ SW to find a job @ Daycare centers

(case number: 122016).

- A single woman got assistance from GSJ SW for an off-island job application and she was hired (case number: 122004).

Client's Current Status:

- **F1 (12/5-2/3/20):** A Chuukese/Chamorro common-law couple with 3 children was staying at a skate park in Dededo and are now at GSJ. They needed to renew their SNAP. They are in the process of one of their daughters transferring schools. They were both unemployed, and had been trying to find a program for their 3-year old daughter, who cannot speak. GSJ SW assisted them with what they needed, and they now have SNAP benefits, 7-year old daughter attends a near-by school, 3-year old daughter started receiving assistance from DOE Preschool Program, and HOH was employed at Advance Management. Her common-law husband, who has psychiatric disability, is receiving financial assistance of \$250/mo. from his stepfather, who is also taking care of the 3 children while HOH is at work.
- **F2+3 (12/20-2/18/20):** A Chuukese single mom with four (4) minor children. Her ex-husband had passed away leaving 3 children behind, and common-law husband is in DOC since December 5, 2019. GSJ SW is assisting her with availability of SS benefit. HOH does not have I-94 and SS card, so she cannot apply for ESG program, until the document issue is resolved. GSJ SW coordinated with Micronesian Resource Center for HOH's I-765 application, so she could apply for replacement of SS card and for GHURA Public Housing.
- **F4 (12/24-2/22/20):** A common-law Palauan couple with three (3) minor children. HOH is taking care of her children while her husband is making money from fast cash paying jobs. GSJ SW proposed them options of applying ESG program and GHURA Public Housing, as well as finding jobs and saving money.
- **F5:** A room for EH.
- **F6 (10/30/19-1/28/20):** A common-law Chuukese couple with three (3) minor children. HOH is working at 7-Day Supermarket, making about \$620 biweekly. They were #594 on Section 8 Waiting List and receiving \$1100 in SNAP benefits. They have no car payment, but were obligated with uncertain amount of GPA arrears and rental arrears of \$1200. HOH did not have birth certificate and his sons did not have SS cards. GSJ SW proposed them options of developing a payment plan to payoff back rent, clear GPA arrears, apply for the replacement of SS card and birth certificates, and then apply for ESG Program. They have since made a payment plan for back rent, cleared GPA arrears, completed ESG application, and finished GHURA Orientation. They are now waiting for Eligibility Letter from Salvation Army and another meeting with GHURA on January 9, 2020. With these progresses, their stay was extended 30 days.
- **F7 (12/24-2/22/20):** A single Chamorro mother with three (3) minor children. Though HOH applied GSJ with her boyfriend, he is not allowed to stay in the shelter until a paper work is completed, because the children are not from him. HOH is pregnant, and they are on SNAP of \$935, never applied for GHURA, and are making a living with a very limited income from the boyfriend's fast cash paying jobs. He expects to be hired at a diving company in January 2020. GSJ SW proposed options of applying for ESG program and GHURA and saving money. They are now collecting required documents for ESG program as well as applying for marriage certificate.
- **F8+9 (12/4/19-2/2/20):** A Chamorro common-law couple with 6 minor children, of which only two toddlers are from current relationship. Two rooms were provided to

this family, but HOH is not allowed to enter the other room where four older children are staying. He works at Protection Concepts Unlimited LLC, making about \$650/payday. They have completed their ESG program application before being admitted GSJ. They have SNAP benefits of \$1800 and are on GHURA Public Housing Waiting List for Amp 1 and 2 at #3 and Amp 3 at #6. Their application for Amp 3 and ESG Program were declined due to an unresolved case. They are also obligated with loan payment of \$250/payday and car insurance of \$90/m. GSJ SW proposed the options of applying for a Block Grant, making adjustments to loan payment in order to be able to save \$300 a payday, as well as, the wife finding employment. They have no savings until now, and the wife remains unemployed. She is focusing on finding ways of claiming SS benefit, life insurance, and pension from her ex-common-law husband, who passed away November 2019.

- **F10 (12/4-12/31):** A Chuukese couple with four (4) minor children. Both are employed, making \$1000/payday together. They have a savings of \$600, SNAP benefits of \$740, and are waiting for Police Clearance' issuance for Public Housing Amp 3. They are obligated with car payments of \$232/mo. and GPA arrears upwards of \$200. GSJ SW proposed to them options of saving money of \$1500/m, clear GPA arrears for them to be ready to move in Amp 3. Following their goals and with the issuance of Police Clearance, clients moved out on December 31, 2019.
- **S1 (12/10/19-2/8/20):** A Chuukese single mom with her toddler son and his grandmother. HOH is working as a caregiver of a bedridden man, and receives cash of \$66/day, making \$1320/m. They have SNAP benefits of \$280/mo. and are obligated with sending \$100-200/mo. to her disabled sister in Chuuk. GSJ SW proposed options of applying for ESG program as well as saving \$700 a month.
- **S2 (11/1-12/31):** A Kosrean married couple without children was sleeping outside the Astumbo Church. HOH, a fifty-year-old man, has medical conditions since he was in a coma for 7 weeks, so his 45-year-old wife makes fast cash from cleaning jobs. Their MIP was suspended after failing their renewal and HOH does not have a birth certificate. GSJ SW proposed options of reapplying for MIP, finding a regular job, applying for ESG program, and saving money; however, they were not able to achieve any of goals except reapplying MIP. The SW also found out the HOH was not qualified for SSDI due to lacking quarters. An offer of staying at HOH's friend's ranch in Dededo was declined by the friend's wife, but another ranch house was available on the exit date, so they moved to the ranch house.
- **S3-1 (12/10/19-2/8/20):** A Korean single woman came back after numerous utilizations of EH. In coordination with a Case Manager at SCSEP Program and GSJ SW, client found a job offer, but client declined it. GSJ SW offered an off-island job opportunity, and client was hired. She is waiting for the departure to Atlanta, GA on February 3, 2020.
- **S3-2 (12/23/19-2/21/20):** A Chuukese single woman without children. She works at Zozo Restaurant, making \$900/mo. and is on GHURA Public Housing Amp 4 Waiting List at #20. She lost all IDs prior to entering GSJ and completed application of the replacement of Passport. GSJ SW proposed options of applying for ESG program as soon as she has all required documents and is able to save \$600 a month.
- **S4 (9/20/19-1/18/20):** A Chamorro woman with a disability and her 21-year old son as her caregiver, became homeless after they were evicted from a Section 8 housing after they failed inspection. Though they have a Section 8 voucher, they have been struggling with finding an accessible unit. They receive SNAP but have no income at

this time. In coordination with a Social worker @GBHWC, GHURA ADA Representative, Summer Town Manager, and GSJ SW, client was able to complete Summer Town application and Liheng Apartment application; however, there was no accessible unit even after GSJ extended their stay 30 more days. Client was hospitalized twice while staying at GSJ, and with the understanding of the difficulties with finding accessible unit, client's stay was extended another time until January 18, 2020. In the meantime, one of Liheng Apartment's accessible units was reserved for this client.

- **S5 (12/18/19-2/16/20):** A Kosrean single mom with her adopted toddler daughter was evicted from her in-law's property. She receives SNAP benefits of \$283 a month and is on the GHURA Public Housing Amp 4 Waiting List at #102. HOH, who has one semester away from graduation from GCC for Associate degree in Education, does not want anyone besides herself to take care of her daughter. GSJ SW proposed of options of employment at a daycare center, applying for ESG program, GHURA Amp 2 and 3, and saving money. The SW made phone calls to nearby daycare centers, and client submitted her resume to ABC Daycare Center, where an opening is available.
- **S6 (9/30-12/29):** A married Chamorro couple with a 6-year old boy has moved in from a park in Dededo. The couple needed a Guam ID for employment. The wife has a court case which requires treatment and needs disability certification in order to get GHURA housing assistance. They plan to get disability certification, apply for GHURA, get employed, and save money. With the assistance from GSJ SW, they completed Family Unification Program application and HOH was hired at Black Construction after the couple got Guam IDs with financial assistance from GHC. HOH also got financial assistance from a non-profit organization for work boots. Wife is focusing on disability certification and treatment. With their achievements, their stay was extended 30 more days; however, they failed to save money as they have planned. They moved out on their exit date without a definite place to stay.

ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

Placement:

- A man moved to a house as a live-in-caregiver for an elderly under OPG (case number: 091929).

Emergency Housing (EH):

- Twenty-one (21) men were housed overnight and moved out the next day because there were no 60-day rooms available.

Walk In Assistance:

- A former Russian client requested for shower service 5 times.
- A former Chuukese client requested for shower service 6 times.
- A former Caucasian client requested for shower service once.
- A Chamorro male requested for shower service once.
- A Caucasian male requested for shower and use of toilet facility once.
- A Chamorro male requested for shower and use of toilet facility once.

Voluntary Exit:

- A Latino male voluntarily exited early and chose to sleep in his car. (case number:

091930).

Eviction:

- None for this reporting period.

Work Assistance:

- A Chamorro male received assistance from GSJ SW with a job opportunity as a live-in-caregiver for an elderly from OPG. (case number: 091929).
- A Chamorro male got a financial assistance from GHC for making a REAL Guam ID. He was also assisted by GSJ SW and SM with an off-island job application (case number: 112010).

Client's Current Status:

- **R1-1 (11/15/19-1/14/20):** A former Palauan client has moved back to shelter. He is working at New Beginnings as a Peer Specialist and makes \$600/m. He is also on the training for another job @ Drug Court and expects becoming a Certified Peer Specialist after a test in March 2020. He completed GHURA application as a disabled man. He has no utility arrears and is on SNAP. Being employed, he plans to save money, apply ESG program, and rent out as a roommate or with ESG assistance. Out of his first paycheck, client purchased a phone and made a savings of \$200 so far.
- **R1-2 (12/10/19-2/8/20):** A former Caucasian client came back. He receives \$1251/m from SSA and has a broken car. Obligated with GPA arrears, behind rent, and huge hospital bill, client plans to fix his car first, clear GPA arrears, apply ESG program, getting employment through CESEP, file bankruptcy, and save money. With the first SSA, client spent \$750 for deposit for fixing his car and did not make any savings. He submitted CESEP application at American Job Center and is working on Medicare application.
- **R2 (12/23/19-2/21/20):** A Filipino male from DOC with CSC history. He was on RSAT program for 6 month while at DOC and was obligated with getting treatment at New Beginnings another 6 months after discharged. Now volunteering at the New Beginnings, client aims to become a Peer Specialist. He also plans to renew Guam ID and take steps to get a Driver's License, which was expired more than 3 years ago.
- **R3-1 (11/17/19-1/16/20):** A former client of Chamorro decent. Due to his CSC history, he is not eligible for GHURA, ESG, and CESEP. He was a live-in-caregiver at one point and is not interested in that position anymore. He plans to apply for SSDI after he acquires disability certification and is on the way of apply for jobs through AmeriCorps. GSJ SW and SM assisted him with financial assistance from GHC for making REAL Guam ID and with off-island job application.
- **R3-2 (12/12/19-2/10/20):** A Palauan military man with disability is suffering from PTSD. He receives Military disability benefit of \$1400 a month and has completed housing application through WestCare. He is obligated with court fee of \$150/m and a financial assistance of \$300 for his ex-wife and children, who are in another agency. GSJ SW proposed him options of saving \$600 a month, acquire part-time employment, and continue following up with housing application at WestCare. . He applied at the Guam Office of Veterans Affairs for volunteer work.

**CONSOLIDATED DEDEDO/ORDOT PENDING WORK RE- SUBMITTED TO
CSS SUPPORT SERVICES AS OF 11/8/2019**

1. Fire Alarm System needs repair, till then, GSJ conducts GFD fire watch. The repair is

the Landlord's responsibility.

2. Dededo (1) one fire extinguisher needs renewal.
3. Dededo (Laundry) washers not working (2) two each.
4. Ordot's van needs the rear left side passenger window replaced.
5. Ordot's van' muffler needs a replacement.
6. Ordot's staff bathroom toilet leaking.
7. Ordot's front lights not working.
8. Dededo left wing ADA restroom shower handle broken.
9. Dededo left wing ADA restroom light switch broken.
10. Dededo left wing ADA restroom vent not working.
11. Dededo left wing family restroom toilet not working.
12. Dededo left wing family restrooms sink leaking.
13. Dededo right wing family restroom door knob not working.
14. Dededo right wing family restroom light switches not working.
15. Dededo right wing family restrooms vent not working.
16. Dededo right wing kitchen sink clogged up.
17. Dededo right wing back door closer not working.
18. Dededo shelter manager's lights not working.
19. Dededo S-1 light not working.
20. Dededo S-2 light not working.
21. Dededo F-1 light not working.
22. Dededo F-2 light not working.
23. Dededo F-4 light not working.
24. Dededo F-6 light not working.
25. Dededo front right wing light not working.
26. Dededo unit# 7 refrigerator not working.
27. Dededo unit#9 bathroom vanity needs replacement.
28. Dededo unit#9 bathroom shower handle falls off.
29. Dededo unit#9 stove top not working.
30. Dededo unit# 8 shower handle falls off.
31. Dededo unit# 8 kitchen window needs a replacement.

PROGRAM NEEDS:

1. Two (2) Copy machines – need is to make photocopies for client documentation 1 for Dededo shelter Manager & 1 for Ordot. .
2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
3. Purchase Three (3) Computers, Two (2) for Ordot and one (1) for Dededo Shelter Manager, computers at Ordot shelter; I.T. reports that units are beyond repair.
4. Need Citrus candles and electric fly traps for dinners in the lanai.
5. Need paint for inside and outside of the main shelter and units.
6. Need to repair water blaster.
7. Need 7 each liquid hand soap dispensers for each restroom. For good hygiene.
8. Need 7 each electric air hand dryer for each restroom. For good hygiene.
9. Need to replace all cyclone fence.
10. Need to repair all broken window screens.
11. Need (2) two more security cameras.
12. Need all beds replaced.

SERVICE PROVIDED:

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health-Dededo, Public Health- Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1060.
- Total number of meals that were provided to clients from the food bank was 1015. Eighteen (18) cases or 46 individuals do not qualify for SNAP, and thirty-one (31) case or 83 individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients was 630 (excluding sponsored dinners).

EXPANSION UNITS

UNIT #1:

EX 091901: A Chuukese common-law couple with 6 minor children was transferred from Guma San Jose Main Shelter on September 29, 2019. They completed applying all needed documents, including SS card, I-765, passport, and birth certificates. With the complete documents and IDs, they were able to apply for SNAP and Medicaid for their baby and Family Unification Program (FUP) application. All this achieved due to coordination with Micronesia Resource Center and GSJ SW. Client found a two-bedroom extension house at \$750 of rent including utilities and moved out from GSJ with own saving on December 12, 2019.

EX121901: A Chuukese common-law couple with three (3) minor children was transitioned from Guma San Jose Main Shelter on December 19, 2019. HOH is working at Sodexo and IHOP and makes \$1500 a month. They were originally carrying a heavy debt load when they entered GSJ, but have since cleared up their car payment and personal debt and almost cleared GWA arrears of \$659. They are still obligated with trash arrears of \$960. They have received a Section 8 voucher, which will expire on January 14, 2020. Though they found a house, it needs renovation before GHURA inspection, which will be conducted after the landlord comes back from vacation on January 7, 2020. They are not eligible for ESG Program, because HOH does not have an I-94.

They receive public assistance (SNAP, Medicaid, and MIP).

Total number of occupants: Five (5). A family of a couple with three children (ages 12, 9, and 3).

Goals (12/19/19-1/18/20):

1. Clear GWA arrears
 2. Start clearing trash bill
 3. Save money for Security Deposit
- Case management and supportive services are being provided by GSJ Social Worker.
 - Clients have their own transportation.
 - GSJ provides access to the GSJ washing machines/driers.

UNIT #2

A Russian asylum seeking couple with a toddler daughter was transitioned from Guma San Jose Main Shelter on July 5, 2019. HOH is working at Fiesta Resort as a House Keeper, but her husband has been unable to find a job and has been taking care of the daughter while the mother is at work. Though it was approved, they cancelled their ESG application because they expect to receive a letter from USCIS for their Advance Parole application, which would be granted sometime between September and November. They plan to go to South Korea to get medical consultation for husband's hearing problem, and then move to the States. They have been saving money for the upcoming events, and their savings was increased to \$3855. Their Advance Parole case was forwarded from CA to Guam Field Office, where their case was stalled. Client contacted with USCIS at CA, where a worker informed that clients' case would be determined in January 2020, because Guam cases take longer. GSJ SW proposed to them an option of finding a temporary housing and they moved out on December 19, 2019 to an apartment in Tumon with their own savings.

UNIT #7: Vacant. GSJ utilizes this unit only for EH.

UNIT #8

EX081901: A Russian couple with a toddler son and an infant daughter was transitioned from Guma San Jose Main Shelter on August 5, 2019. As an asylum seeker, HOH was able to gain employment at Asonoma construction Co; however, they are not eligible for Salvation Army's ESG Program, because the wife and son do not have U.S. Immigration issued work permits and no Social Security cards. Burdened with car payment of \$250/payday and medical bill of \$250/payday, they were also struggling with major engine problem of their car for a long time, and yet they were able to save up \$4099. HOH also acquires Company's Certification for Tower Crane Operator. After a long search for an affordable rental unit, they have moved in a one-bedroom apartment with own savings on December 15, 2019.

EX121902: A Chuukese common-law couple with five (5) children has transitioned from Guma San Jose Main Shelter on December 22, 2019. The husband is working at 7-Day Supermarket and has an income of \$780 a payday. They were obligated with utility arrears, loan payment of \$1000, and personal debt of \$400. They receive SNAP of \$944 a month. GSJ SW proposed them options of clearing utility arrears, opening a bank account, save \$300 a payday, and apply for GHURA housing and ESG Program. After completing Family Unification Program application with assistance from GSJ SW, they cleared out arrears and debt out of their savings, and purchased a used car with a tax return of \$7000+. Though they have completed ESG Program application, they decided to find an affordable house with own savings of more than \$6000. Considering their

savings amount, GSJ managers and SW proposed them an option of finding a place and moving out by January 21, 2020. They found a three-bedroom house in Dededo and plan to move in after cleaning it.

UNIT #9

Chuukese common-law couple with two (2) toddlers was transitioned from Guma San Jose Main Shelter on August 29, 2019. Husband is working at Asonoma Construction Co and receives a paycheck of \$1500 a month. Their financial obligations include utility arrears, court payments, and petty cash support for the husband's mother in Chuuk. They also receive \$300 from SNAP. After clearing utility arrears, they applied for Salvation Army's ESG Program, but they decided to find an affordable house/unit with their own savings because they were not able to find a unit within the due date. While looking for a rental house, they cleared remaining court fee of \$390 and purchased a used car with \$1500 plus \$550 for fixing it out of their savings. They also completed FUP application with GSJ SW's assistance.

They receive public assistance (SNAP, Medicaid, and MIP).

Total number of occupants: Four (4). A family of a couple with two toddlers (ages 1 year and 11 months).

Goals (11/27/19-1/10/20):

1. Move in to the extension house by January 10, 2020.
- Case management and supportive services are being provided by GSJ Social Worker.
 - Clients have their own transportation.
 - GSJ provides access to the GSJ washing machines/driers.

Status Update: They found an extension house with the rent of \$650/m and paid Security Deposit of \$650 to the landlord and. Their current savings is \$504 and they expect to receive \$900+ on January 5, 2020, when they start moving out from GSJ.

Eviction:

- None for this reporting period.

Transition Progress:

- A family of four (4) moved out to an apartment on November 25, 2019 with assistance from ESG (case number: EX 061901).
- A family of eight (8) moved out to an extension house on December 12, 2019 with own savings (EX091901).
- A family of four (4) moved out to an apartment on December 15, 2019 with own savings (case number: EX 081901).
- A family of three (3) moved out to an apartment on December 19, 2019 with own savings (case number: EX071901).

OUTREACH

- October 3, 2019 – Chamorro male, approximately 50 yrs. old, living in abandoned house in Barrigada Village. Unemployed with a bad case of gout. Visited to find out if GSJ could be of service. Found out that he was a client at the Men's shelter earlier last year. His stay was cut short because he needed to be hospitalized at GMH

because of a gout attack. He never returned to GSJ after GMH. He was informed how he could benefit from our services and reconnect him with Government services. He showed interest in coming back to apply for a sixty day stay. Left him with food and contact numbers and connected with his aunt who visits him regularly. A follow up was conducted the week leading up to UST Medical Outreach in order to invite him. He was not at the abandoned house, according to his aunt, he was at GMH because of his gout. Will follow up next month.

- October 29, 2019- Young Chamorro couple staying under pavilions at Chamorro Village. Male 27, Female 22, both unemployed, female is pregnant. The previously signed up on GSJ wait list but changed their mind and prefer staying in Agana. They were given brochure and food and reminded they were welcome to stay at GSJ.
- November 17, 2019 –World Day of Poor Outreach, Present were M. Suzuki, PJ Santa Maria, J. Agoun. Passed out 21 bags. One Emergency Housing turned out to be a 60-day stay.
- December 18, 2019 one male 34 years old African American Veteran, needed food, hygiene products, and household utensils (pots, pans, plates). M.S.
- December 24, 2019 outreach referred by Barsen. M.S.

DONATIONS:

The following are the donors for the month of **October, November, and December 2019**. Many of the donated items were used or given out to clients. Some are kept for incoming clients.

October 2, 2019

- Anonymous
1 bag of used clothes

October 3, 2019

- Anonymous
6 bags of clothing and miscellaneous items

October 3, 2019

- Cost- U-Less
61527 Dededo Guam 96929
50 Bags (50lbs) calrose rose
Phone # 632-2532/3

October 4, 2019

- Moda Ginos
Clothes and uniforms
Phone# 477-8495
Estimated Value \$300.00

October 5, 2019

- Anonymous

1 bag of used clothes, bags for children
October 5, 2019

- Desiderio Zapatos
205 Adela Ln Dededo Guam 96929
Used clothing
Phone # 637-1932
Estimated Value \$100.00

October 6, 2019

- Larry and Jeanie Quinata
130 Gutierrez Ct Agana Heights Guam 96910
Phone# 797-2221
2 bicycle for men and women

October 7, 2019

- Anonymous
Books and children toys

October 7, 2019

- Rachel Ceria
106 N. Melindes Ct. Dededo Guam 96929
Blankets, sheets, pillows, and toys

October 8, 2019

- Rachel Ceria
106 N. Melindes CT. Dededo Guam 96929
Toys, stroller, pillow, miscellaneous kitchen items, stuff animals, and sheets

October 10, 2019

- Anonymous
Hygiene products

October 20, 2019

- Ken Lujan
P.O Box 326336 Hagatna, Guam 96932
Miscellaneous items
Estimated Value\$400.00

October 21, 2019

- Ethan Quinata
325 Gloria Circle
Clothes and toys
Phone# 637-7898

October 21, 2019

- Mercelita O. Ozeki
P.O Box 9507 Tamuning Guam 96931
Miscellaneous items

October 21, 2019
- Pacific Grocers
Grocery items

October 21, 2019
- Ryan Rivera
471 West San Antonio Ave Dededo Guam
Cooked rice, chicken, and salad

October 22, 2019
- Kateren San Nicolas
#198 W. Santa Barbara Dededo Guam 96929
Household goods
Estimated Value\$ 300.00

October 22, 2019
- Angie Limtiaco
198 W. Santa Barbara Dededo Guam 96929
Household goods
Estimated Value \$ 200.00

October 28, 2019
- Amanda Buniag
P.O Box 4623 Yigo Guam 96929
Women/ children clothes, blankets, and shoes
Estimated Value\$400.00

October 28, 2019
- Outreach
Assorted Over the counter meds and some supplement for adults

October 28, 2019
- Sara Bonilla
7 Felix Ct Yigo, Guam 96929
Pillows, comforter, and jeans
Estimated Value \$150.00

November 1, 2019
- Chris Iwashita
P.O Box 9821 Tamuning Guam 96931
Used Clothing

November 3, 2019

- Kathy Moylan
Hotdogs and Bread
November 3, 2019
- Diane Chargualaf
Miscellaneous items
November 3, 2019
- Santa Teresita
Canned goods
November 5, 2019
- Canned goods
November 6, 2019
- Myrna Loughery
P.O Box 290789 Yigo Guam 96929
Phone# 787-3235
Miscellaneous items
Estimated Value\$100.00
November 7, 2019
- Myrna Loughery
P.O Box 290789 Yigo Guam 96929
Phone# 787-3235
Miscellaneous items
Estimated Value\$150.00
November 7, 2019
- Senator Flores
Miscellaneous items
November 8, 2019
- Myrna Loughery
P.O Box 290789 Yigo Guam 96929
Phone# 787-3235
Miscellaneous items
Estimated Value\$150.00
November 9, 2019
- Anonymous
Miscellaneous items
November 11, 2019
- Jason and Sheila Lujan

226 Chalan Jesus Talofoto
Miscellaneous items

November 12, 2019

- Claire Arceo
Miscellaneous items

November 12, 2019

- Rose
7 ziploc bags of donuts

November 13, 2019

- Brock Cepeda
P.O Box 3243 Hagatna Guam 96932
Case of water
Estimated Value\$ 6.49

November 14, 2019

- Angelita Guingao
P.O Box 11142 Tamuning Guam 96931
Clothing and shoes

November 14, 2019

- Rosalina T. Lazaro
P.O Box 10854 Tamuning Guam 96931
Phone #480-0011
Miscellaneous items

November 14, 2019

- Albert Quitugua
P.O Box 24988 Barrigada Guam 96921
Assorted clothing

November 15, 2019

- Santa Barbara School
1 case of apples

November 15, 2019

- Untalan Middle School
Assorted canned goods

November 15, 2019

- JFKHS Close up org
Phone# 483-2490
Canned goods and Toiletries

November 16, 2019

- Cassidy Murphy
Pig in a blanket

November 17, 2019

- Chelsea Taitano
P.O Box 3857 Hagatna, Guam 96932
Phone # 487-1101
Miscellaneous clothing and shoes
Estimated Value\$1000.00

November 17, 2019

- Alejandro Bundag
P.O Box 4263 Yigo Guam 96929
Miscellaneous items
Estimated Value\$ 800.00

November 18, 2019

- Marilyn Vander Weide
P.O Box 2055 Hagatna 96932
Umbrellas and raincoats

November 19, 2019

- Anonymous
Beds

November 19, 2019

- JFKHS
Soap and paper towels

November 21, 2019

- Anonymous
2 Frozen turkeys and 2 ovals can ham

November 22, 2019

- Anonymous
Miscellaneous items

November 23, 2019

- Anonymous
1 foam infant chair, 2 infant carriers

November 29, 2019

- Tanya
149 Conchita Lane Dededo Guam

Miscellaneous items

November 29, 2019

- Alee Shelter
Veggies canned goods

November 30, 2019

- April Dilidili
Phone# 787-6331
250 Canned goods
Estimated Value \$200.00

November 30, 2019

- Anonymous
Cooked food

December 02, 2019

- The church of Jesus Christ
Miscellaneous school supplies
Phone#488-7407
Estimated Value\$1000\

December 5, 2019

- Jose Rios School
Toiletries

December 5, 2019

- Parenting workshop GRP
Clothes and shoes

December 7, 2019

- Anonymous
Clothes

December 7, 2019

- Edward Tucker
417 S. Sabana DR Barrigada Guam 96913
Phone# 472-1238
Clothing items
Estimated value\$ 200

December 7, 2019

- Anonymous
Used clothes and belts

December 8, 2019

- Maria Dimla
P.O Box 9354 Tamuning Guam 96931
Phone#483-1319
Baby clothes and baby gates

December 8, 2019

- Shawn Quitugua
185 Amantes St Dededo Guam 96929
Phone# 632-1102
Clothes hair dye, and bags

December 9, 2019

- Anonymous
Miscellaneous items

December 9, 2019

- Our Lady of Lourdes church
153 Chalan Ramon Lagu Unit A Yigo, Guam 96929
Toiletries, assorted canned goods, luggage, coffee cups
Estimated Value\$3000

December 11, 2019

- Anonymous
Toiletries

December 14, 2019

- Guam DECA @GCC
PMB 23069 Barrigada, Guam 96913
Phone# 642-2100
Canned goods, toiletries, towels, and clothes
Estimated Value\$750.00

December 15, 2019

- Neni Duenas
Phone# 482-1390
Clothes
Estimated Value\$300.00

December 15, 2019

- Ana Taitano
P.O Box 4211 AAFB Branch Yigo, Guam 96929
Phone# 653-2955
Clothes and curtains

December 16, 2019

- Anonymous

Clothing, hats, and Miscellaneous
December 17, 2019

- UPI Elementary School
Assorted canned goods

December 17, 2019

- Shawn Quitugua
185 Amantes St Dededo, Guam
Phone# 489-5456
Children and women clothes
Estimated Value\$ 300

December 22, 2019

- Eleanor Borja
P.O Box 3501 Hagatna, Guam 96932
Phone # 483-3969 647-0481
Cooking banana
Estimated value\$170.00

December 22, 2019

- Concepcion P. Zapatos
205 Adela Ln Dededo, Guam 96929
Phone# 637-1932
Bread, cereal, and peanut butter
Estimated value\$ 20.00

December 22, 2019

- Ronnie Guimarey
P.O Box 11520 Yigo, Guam 96929
Phone # 6253-4006
Clothes, shoes, and toys
Estimated Value\$ 1000

December 23, 2019

- Anonymous
Miscellaneous items

December 23, 2019

- Anonymous
1 case of milk and 1 bag of oranges

December 24, 2019

- St Johns school service club
911 N. Marine Corps DR Upper Tumon Bay 96931
27 stuffed stocking, toothpaste and toothbrush

December 25, 2019

- Claire Estioga
122 East Santa Monica Ave Dededo, Guam 96929
Pizza and canned goods
Estimated Value\$150

December 27, 2019

- Stephanie Christian
198 W Santa Barbara Ave Dededo, Guam 96929
Phone# 788-3270
Miscellaneous items
Estimated Value \$200

December 27, 2019

- Airai Club of Guam
Hygiene products
Estimated value\$ 30.00

December 28, 2019

- Anonymous
Toys

December 29, 2019

- Evelyn Ridgeway
P.O Box 4158 AAFB B1 Yigo, Guam 96929
Phone# 747-4158
Clothes, shoes, and purses

December 30, 2019

- Alee Shelter
Loaves of bread
Estimated value\$ 15.00

December 30, 2019

- Hannah Galure
P.O Box 984 Tamuning, Guam 96931
Clothes, toiletries, and school bag