



GOVERNMENT OF GUAM  
 DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES  
 DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LOURDES A. LEON GUERRERO  
 GOVERNOR, MAGA'ĦAGA'

JOSHUA F. TENORIO  
 LT. GOVERNOR, SIGUNDO MAGA'LĀHI

LINDA UNPINGCO DENORCEY, MPH  
 DIRECTOR

LAURENT SF DUENAS, MPH, BSN, RN  
 DEPUTY DIRECTOR

JOSEPHINE T. O'MALLAN  
 DEPUTY DIRECTOR

MAY 05 2020

Honorable Tina Muna Barnes  
 Speaker  
 35<sup>th</sup> Guam Legislature  
 Guam Congress Building  
 163 Chalan Santo Papa  
 Hagatna, Guam 96910

Speaker Tina Rose Muña Barnes

MAY 21 2020

Time 3:30 ( )AM ( )PM

Received By: alen

Dear Speaker Barnes:

Attached is the fiscal year 2020 second quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 35-36, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

  
 LINDA UNPINGCO DENORCEY, MPH

Attachment



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MAY 05 2020

RECEIVED  
 OFFICE OF PUBLIC ACCOUNTABILITY  
 BY: JRO  
 DATE: 5.26.2020  
 TIME: 10:20  AM  PM

Benjamin J. F. Cruz  
 Public Auditor  
 Office of Public Accountability  
 Suite 401, DNA Building  
 218 Archbishop Flores Street  
 Hagatna, Guam 96910

Dear Mr. Cruz:

Attached is your copy of the fiscal year 2020 second quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 35-36, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

LINDA UNPINGCO DENORCEY, MPH

Attachment



**Catholic  
Social  
Service**

*Catholic Charities Guam*

234 US Army Juan C. Fejeran Street, Barrigada, Guam 96913

Tel: 671-635-1409 Fax: 671-635-1444

Website: <http://www.catholicsocialservices.net>

E-mail Address: [css@guam.net](mailto:css@guam.net)



Most Reverend

Michael Jude Bymes,

Metropolitan Archbishop  
Of Agana

President /Chairman

Board of Trustees

Diana B. Calvo

Executive Director

**DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE**

**P.O. BOX 2816**

**HAGATNA, GUAM 96932**

**2nd Quarter Report**

Paula Perez

Deputy Director

**CONTRACTOR:**

**CATHOLIC SOCIAL SERVICE**

**ADDRESS:**

**234A US ARMY JUAN C. FEJERAN STREET  
BARRIGADA, GUAM 96913**

**PROJECT TITLE:**

**GUMA SAN JOSE HOMELESS SHELTER**

**FISCAL YEAR:**

**January, February, March FY 2019 - 2020**

**SUBMITTED BY:**

**Perez R. Mortera  
PROGRAM MANAGER**

**APPROVED BY:**

**Diana B. Calvo  
EXECUTIVE DIRECTOR**

**2<sup>nd</sup> QUARTER REPORT FY 2019-2020  
GUMA SAN JOSE HOMELESS SHELTER  
January, February, March 2020**



**No. of Staff: 12/12 (Vacant Position: 0)**  
**No. of Program Manager: 1**  
**No. of Shelter Managers: 1 (Vacant Position: 1)**  
**No. of Social Worker: 1**

<b>No. of Clients/ Dededo Shelter: 159</b>	<b>No. of Cases: 64</b>	<b>Waitlist Cases: 72</b>
<b>No. of Clients/ Ordot Shelter: 15</b>	<b>No. of Cases: 31</b>	<b>Waitlist Cases: 27</b>
<b>No. of Clients/ Expansion Units: 55</b>	<b>No. of Cases: 12</b>	

**PROGRAM ACTIVITIES:**

In collaboration with the Program Manager, Shelter Manager, Social Worker, the Shelter Workers and the other agencies and organizations, Monthly Activity Plans are developed throughout the Guma San Jose Program.

**Clients:**

- January 15, 2020 – Marites family provided dinner for GSJ clients held at Lanai.
- January 19, 2020 – Halmi family provided dinner for GSJ clients held at Lanai.
- January 23, 2020 – Santa Barbara Catholic Church provided dinner as well as Birthday celebration for GSJ clients held at Lanai.
- January 24, 2020 – Kisha Calvo family provided dinner for GSJ clients held at Lanai.
- January 29, 2020 – TASC Team Anderson provided dinner for GSJ clients held at Lanai.
- February 7, 2020 – Evelyn family provided dinner for GSJ clients held at Lanai.
- February 14, 2020 – Upi Elementary School provided lunch for GSJ clients held at Lanai.
- February 16, 2020 – Senator Amanda Shelton family provided dinner for GSJ clients held at Lanai.
- February 22, 2020 – Halmi family provided dinner for GSJ clients held at Lanai.
- February 27, 2020 – Santa Barbara Catholic Church provided dinner for GSJ clients held at Lanai.
- February 29, 2020 – Child Evangelism Fellowship provided activities for GSJ children held at Lanai.
- March 14, 2020 – McNeil family provided lunch for GSJ clients held at Lanai.
- March 15, 2020 – Miralles family provided dinner for GSJ clients held at Lanai.
- March 29, 2020 – Halmi family dropped off dinner for GSJ clients held at Lanai.

**Program Manager/Shelter Managers/Social Worker:**

- January 7, 2020 – Executive Team Meeting, GSJ, Dededo
- January 8, 2020 – PIT Count Planning Meeting, CSS
- January 9, 10, 2020 – CSS In-house Training for Housing Programs held at CSS. GSJ PM, SM, and SW attended.
- January 9, 2020 – BT-A Training held at CSS Conference Room. GSJ SW and Shelter Workers (Roland, Jason, Beau) attended.
- January 13, 2020 – PIT Count Planning Meeting, CSS
- January 14, 2020 – PIT Count Training Session, CSS

- January 15, 2020 - PIT Count Training Session, CSS
- January 15, 2020 – GHC Regular Meeting, CSS
- January 16, 2020 - PIT Count Training Session, CSS
- January 17, 2020 - PIT Count Training Session, CSS
- January 20, 2020 – CSS Gala Committee Meeting, CSS
- January 23, 2020 - PIT Count Training Session, CSS
- January 23, 2020 - PIT Count Planning Meeting, CSS
- January 24, 2020 - PIT Count Training Session, CSS
- January 24, 2020 – Point in Time Training for leaders held at CSS Conference Room. GSJ SW attended.
- January 28, 2020 – Executive Team Meeting, GSJ
- January 31, 2020 - PIT Count Outreach, Dededo
- February 3, 2020 – Gala Committee Meeting, CSS
- February 4, 2020 - GSJ Executive Team Meeting, Dededo
- February 18, 2020 - GSJ Executive Team Meeting, Dededo
- February 20, 2020 – Managers Meeting, CSS
- February 25, 2020 - GSJ Executive Team Meeting, Dededo
- March 13, 2020 - GSJ Staff Meeting on Sanitation Protocols, Dededo
- March 16, 2020 - COOP Meeting, CSS
- March 16, 2020 – GSJ Executive Team Meeting, Dededo
- March 17, 2020 – GSJ Executive Team Meeting, Dededo
- March 24, 2020 – GSJ Executive Team Meeting, Dededo

### **DEDEDO SHELTER**

#### **Placement:**

- Two (2) families or seven (7) individuals moved to studio units with own savings (case numbers: 122018, 122009).
- A family of three (3) moved to a 2-bedroom house under Guam Housing Corporation with Salvation Army’s assistance plus own savings (case number: 122012).
- A single woman and a family of five (5) moved to houses with assistance from GHURA Section 8 Housing Program (case numbers: 012031, 022008).
- A single woman moved to Atlanta, GA after she was hired at a company (case number: 122004).
- A woman moved to Guma Trankilidat as a live-in-caregiver for an elderly woman (case number: 022021).
- A family of four (4) moved to relative’s house (case number: 032004).
- Three families or ten (10) individuals transferred to Expansion Units (case numbers: 122032, 012027, and 012002).

#### **Emergency Housing (EH):**

- Forty-eight (48) cases or two hundred and twenty-three (223) individuals were housed for overnight stays because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents.

#### **Walk In Assistance:**

- A Chuukese couple requested for shower service once. They were housed later for 60-days program.
- A Chamorro female requested for use of toilet facility once.

- A Filipina/Chamorro female requested for shower services 14 times.
- A Chamorro male requested for shower services 12 times.
- A Chamorro male requested for shower services 28 times.
- Another Chamorro male requested for shower services 22 times.
- A Palauan/Chamorro family of five (5) requested for food services 8 times. They were housed later for 60-day program.
- A Filipino male requested for shower services 14 times.
- A Chuukese family of ten (10) requested shower services 5 times and food services 4 times.
- A Chuukese family of three (3) requested food services 3 times.
- A Chamorro family of three (3) requested for shower services 6 times.
- A Chamorro male requested shower services 3 times.
- A Filipino male requested for shower services 6 times.
- A Kosrean couple requested for food services 7 times and shower 19 times.
- A Chamorro female requested for shower service twice.
- A Filipino male requested for use of toilet facility 6 times.
- A Chamorro male requested for food service 3 times and use of toilet facility 11 times.
- A Chamorro male requested for telephone use twice.
- A Chamorro female requested for use of toilet facility once.
- A Chuukese male requested for shower service 5 times.
- A Chamorro family of four (4) requested for food service 8 times and shower 8 times.
- A Chuukese family of four (4) requested for food service twice.
- A Chamorro man requested for shower services 7 times.
- A Chamorro/Filipina female requested for shower services twice.
- A Chamorro male requested for shower services 28 times.
- A Chamorro family of four (4) requested for food 23 times and use of toilet facility twice.
- A Chamorro male requested for shower services 6 times.
- A Kosrean/Pohnpeian couple requested for food services 15 times.
- A Chuukese family of ten (10) requested for food services 8 times and shower services 25 times.
- A Filipino male requested for shower services 9 times.
- A Chamorro/Pohnpeian family of five (5) requested for shower services 3 times.
- A Chamorro female requested for shower services twice.
- Another Chamorro male requested for shower services 7 times and food services twice.
- A Chamorro male requested for shower services twice.
- Another Chamorro male requested for shower services twice.
- A Chamorro male requested for shower services twice.
- A Filipino male requested for use of toilet facility 5 times.
- Another Filipino male requested for shower services twice.
- A Chamorro male requested shower service once.
- A Chuukese male requested for shower services 3 times.
- A Kosrean family of five (5) requested for shower and food 6 times.
- A Chamorro family of three (3) requested for food services 3 times.

- A Chamorro/Filipino female requested for food once.
- A Chamorro male requested for shower services twice and food once.
- A Chamorro family of two (2) requested for food service once.
- A Chamorro couple requested for shower services once.
- A Kosrean family of five (5) requested for food service once.
- A Russian family of three (3) requested for use of toilet facility 3 times.
- A Kosrean woman requested for use of toilet facility twice.
- A Russian family of three (3) requested for use of toilet facility 16 times.
- A Chamorro family of four (4) requested for food services 10 times.
- A Chuukese family of four (4) requested for shower service 5 times.
- A Kosrean male requested for food and shower service 8 times.
- A Filipino male requested for shower service 6 times.
- A Chamorro male requested for shower service once.
- A Kosrean/Marshallese family of five (5) requested for shower services 9 times.
- A Chamorro male requested for shower service once.
- A Filipino male requested for shower service twice.
- A Chamorro family of three (3) requested for shower service 3 times and food once.
- A Filipino/Chamorro male requested for shower service once.
- A Kosrean female requested for use of toilet facility twice.
- A Chamorro couple requested for shower service twice.
- A Chamorro family of five (5) requested for food and use of toilet facility 5 times.

**Voluntary Exit:**

- A family of four (4) exit voluntarily (case number: 032004).

**Eviction:**

- Three single females were evicted due to not sleeping in the shelter (case numbers: 122031, 022009, and 032005).

**Work Assistance:**

- A common-law husband of a family of four (4) was assisted by GSJ SW with financial assistance from GHC for his Guam ID (case number: 122033).
- HOH of a family of five (5) was hired as a housekeeper for an elderly with coordination with GSJ SW and the husband of the elderly (case number: 122009).
- GSJ SW coordinated with a SW@ Guma Trankilidat for a live-in caregiver opportunity for an elderly at Guma Trankilidat (case number: 022021).
- A HOH of a family of four (4) received a financial assistance from GHC for Guam ID and Health Certificate for the purpose of employment (case number: 012001).

**Client's Current Status:**

- **F1 (3/5-5/4/20):** A married Chamorro couple with 3 children—HOH is 7-month pregnant. They are on GHURA Waiting List of Amp 3 @127 and FUP @404. Unemployment without savings was their issue and GSJ SW proposed them options of husband's employment and getting financial assistance from ESG Program. They completed ESG program application and received an Eligibility Letter on March 17. However, they have difficulties with finding a house and employment due to COVID-19 pandemic.
- **F2+3 (12/20-4/18/20):** A common-law Chuukese couple with four (4) minor children. HOH's ex-husband had passed away leaving 3 children behind, and her common-law husband who had been in DOC since December 5, 2019, was released on February

26th. GSJ SW assisted her with applying for SS benefit, and she has received SS benefit of \$6675. She purchased a used car at \$3500 and used up most of the money for various things, leaving insufficient savings for a rental unit. Expecting another \$6675 available on March 25, client has been looking for affordable housings; however, she was not able to find one due to COVID-19 situation. Her stay was extended.

- **F4 (2/26-4/26/20):** A Chuukese common-law couple with 3 minor children. HOH was employed at Pho Basi Restaurant as a full-time employee and yet receiving only \$4-500 biweekly. They are on GHURA Public Housing Waiting List at #6 on Amp 1, #4 at Amp 3, and #7 at Amp 4. Though they completed in June 2019 all the procedure including GPD Report for Amp 3, they are still on the Waiting List, due to US-Citizen-First policy, according to Amp 3 Interview Clerk. They do not have utility arrears but have loan payment with remaining balance of \$500. Her common-law husband does not have a SS card. GSJ SW proposed to them options of husband's getting employment, applying for the ESG Program, and saving \$500 a month. However, HOH lost her job due to COVID-19's effect on Guam's employment scene.
- **F5:** A room for EH.
- **F6 (1/22/3/21/20):** A Chamorro/Palauan couple with 4 minor children including a new born baby. Prior to their admission to GSJ, Governor's Office was assisting them getting GHURA Public Housing Amp 3 which is on Waiting List #11 as well as to apply for FUP. GSJ SW assisted them acquiring all document for the new born baby. Fiancé was employed as a full-time employee and made a savings of \$400. With the coordination with Salvation Army Housing Program Manager, its Social Worker, and GSJ SW, client was able to complete ESG Program application. GSJ SW also coordinated with the fiancé's employer for financial assistance towards obtaining a rental unit. However, they exited out of GSJ and moved to a relative's house.
- **F7 (2/27-3/13/20):** A Chamorro mother of four (4) minor children. HOH is currently working at American Grocery, receiving income of \$460 biweekly. Contract signing for Section 8 was completed but client needed to pay Security Deposit of \$400 by March 20, in order to move in. Public Assistance was terminated but reinstated after the 3 month penalty period. GSJ SW coordinated with an Eligibility Specialist for a special consideration for this family, who was able to get the Public Assistance back. Moreover, they were able to move in to the house earlier than the due date with GHURA Section 8 Voucher.
- **F8+9 (12/4/19-4/2/20):** A Chamorro common-law couple with 6 minor children, of which two toddlers are from current relationship. HOH works at Protection Concepts Unlimited LLC, making about \$650 per payday, which is barely sufficient to meet other household needs due to a loan payment of \$250 per payday and car insurance payments of \$90 a month. They have SNAP benefits of \$1800 and are on GHURA Public Housing Wait List for Amp 1 and 2 at #3 and Amp 3 at #6. They also have completed their ESG program application before being admitted GSJ; however, their application for Amp 3 and ESG Program was declined due to an unresolved case relating to the common-law wife, who tried to clear GPD record with the coordination with AG office. After a long process and ample effort of working with Amp 3 Interviewer Clerk, clients, and GSJ SW, client's GHURA Amp 3 application was reinstated as of February 28, and a five-bedroom unit was completed its renovation. Clients connected utilities and was requested to submit updated Public Health



Certification before contract signings. However, they were not able to complete the process due to Guam's COVID-19 situation.

- **F10 (3/12-5/11/20):** A Marchallese/Kosrean married couple with three minor children. None of them are employed, two FSM citizens do not have I-94, and they never applied for GHURA. GSJ SW proposed them options of applying for I-765 and GHURA and both adults to be employed.
- **S1 (3/9-5/8/20):** A Chuukese married couple was referred from DISID. They completed GHURA housing applications through DISID prior to entering GSJ. HOH is a 70-year old elderly and her husband has a pacemaker and applied for SSDI, which is still pending according to SSA. Despite the disability, the husband plans to find a job as a Security Officer, while his cousin saves money for a rental unit for staying together. GSJ SW assisted with Social Security office for their SSDI application.
- **S2 (3/13-5/12/20):** Chuukese common-law couple, who were former clients, with a minor child. HOH was working at Hyatt Hotel since December 2019 as a Housekeeper and saved up \$350 so far. As the COVID-19 disturbed the tourist industry, client's work hours were reduced and now she at on-call employee status. HOH has applied for I-765 as an alternative document for I-94 during the previous term, and she received it. Knowing clients are now eligible for ESG Program, GSJ SW proposed them the options of applying for ESG program as well as HOH's employment. The common-law husband experiences limited mobility due to knee problems.
- **S3-1 (2/12-3/12/20):** A Pohnpeian woman was sleeping under a tent adjacent to GSJ. She agreed to be a live-in-caregiver for an elderly at Guma Trankilida; however, her passport was expired and she lost her I-94. GSJ SW helped in applying for financial assistance from GHC for the renewal of passport and making Guam ID. The SW also coordinated with Micronesia Resource Center for applying for I-765 as a replacement of I-94. A coordination with Guma Trankilidat Site Manager, its Social Worker, and GSJ SW enabled client to move in to a unit as a live-in-caregiver on March 12.
- **S3-2 (3/13-5/12/20):** A single Filipina woman without children. She lost all IDs when she got initially homeless. She was able to apply for Naturalization Card with financial assistance from her mother in US. She is not eligible for public assistance until acquiring all necessary documents. She is looking for a regular full-time job, and is working on-call at night as a caregiver whenever he friend offers. As soon as she gets a regular full time job, she intends to find a house to rent.
- **S4 (9/20/19-4/17/20):** A Chamorro woman with a disability and her 21-year old son as her caregiver, became homeless after they were evicted from a Section 8 housing after they failed inspection. Though they have a Section 8 voucher, they have been struggling with finding a handicap accessible unit. They receive SNAP but have no income at this time. In coordination with a Social worker @GBHWC, GHURA ADA Representative, Summer Town Manager, and GSJ SW, client was able to complete Summer Town application and Liheng Apartment application; however, there was no accessible unit even after GSJ extended their stay 30 more days. Client was hospitalized twice while staying at GSJ, and with the understanding of the difficulties with finding accessible unit, client's stay was extended 3 more times. In the meantime, one of Liheng Apartment's accessible units was reserved for this client, who is eagerly waiting for the moving in date.

- **S5 (1/2-5/1):** A married Chamorro couple with an adult daughter who has an intellectual disability and a minor son. The husband stopped working after an injury resulting in muscle infection, which led them being homeless. HOH was eagerly seeking employment and was hired at Ocean View Hotel as an On-call Employee and is still waiting for their call. Their NED application is complete and submitted so now are hopeful that they can be selected to receive a Section 8 voucher. Movement on the process has come to a halt because of the GHURA's compliance to Executive Order no. 2020 regarding COVID-19. HOH was also working on SSDI application for her disabled husband, who was undertaking numerous exams for Disability Certification. GSJ SW offered them options of applying for the ESG Program and savings plan after employment. They have completed ESG application. Their stay was extended 30 more days, prospect of transferring to an Expansion Unit as soon as HOH starts working.
- **S6 (3/13-5/12/20):** A Russian married couple with their adult child with intellectual disability came back to GSJ after staying in their van, utilizing EH whenever possible. They are on the process of registering the car, which requires husband's Guam Driver's License. Language barrier is the main challenge is to pass the written test. Their goals are passing Driver's License exam and registering their car.

### **ORDOT SHELTER**

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

#### **Placement:**

- A Palauan male moved to an apartment in Mongmong with assistance from Shelter Plus Program (case number: 112008).
- A man moved to a house with own savings (case number: 022025).

#### **Emergency Housing (EH):**

- Twenty-four (24) men were housed overnight and moved out the next day because there were no 60-day rooms available.

#### **Walk In Assistance:**

- A Chamorro female requested for food service 3 times.
- A Chamorro male requested for shower service twice.
- A Chamorro male requested for shower and food service once.
- Another Chamorro male requested for shower and food service once.
- A Caucasian male requested for food service 6 times.
- A Caucasian male requested for shower services and use of toilet facility 6 times.
- Another Caucasian male requested for food services 4 times and shower services 3 times.
- A Chamorro male requested for food and shower service once.
- Another Chamorro male requested for food service twice.
- A Caucasian male requested for shower services and use of toilet facility 3 times.
- Another Caucasian male requested for food services 4 times.
- A Chamorro/Palauan couple requested for food service once.

#### **Voluntary Exit:**

- A Chamorro client exit out earlier voluntarily in order to give the bed to another homeless (case number: 012015).
- **Eviction:**

- A Chamorro client was evicted due to touching other's belongings (case number: 012022).
- A Palauan client was evicted due to threatening Shelter Workers with belligerent and aggressive attitude towards them (case number: 122015).
- A man was evicted due to sexual assault on another client (case number: 022015).
- A man was evicted due to not sleeping in the shelter (case number: 012030).

**Work Assistance:**

- A Pohnpeian male got financial assistance from GHC for making Guam ID for his employment (case number: 022015).

**Client's Current Status:**

- **R1-1 (1/20-3/20/20):** A Chamorro veteran came from VA Shelter. He was evicted from Summer Town and yet still has Section 8 Voucher with assistance from West Care. His goals include finding a place to stay and acquiring employment. With the GSJ's transportation services, client was able to look over houses, but was not able to find one that suits his needs. GSJ SW coordinated with VA Employment Specialist for client's job, but he remains unemployed. He exited out from GSJ on March 20<sup>th</sup>.
- **R1-2 (2/8-3/14/20):** A Pohnpeian man was referred from GBHWC. With Disability Certification, client was referred to DVR, but never received any services. He lost his SS card and original birth certificate. GSJ SW assisted him with applying for SS card with the coordination with FSM office. Once receives it, he can apply for Guam ID, for which SW requested for financial assistance from GHC. The SW also coordinates with a SW @GBHWC for client's housing program and with a DVR Counselor for his job. His goals were getting employment and complete housing program application; however, client was evicted on March 14<sup>th</sup> due to sexual assault on another client. Though he was scheduled for making Guam ID, it did not happen due to the eviction.
- **R2 (2/24-3/24/20):** A Russian man who was discharged from DOC. His case was to be finalized after a court hearing on March 16, when client would decide where to go. Working at Hansem Pacific, client makes an income of about \$700 biweekly. GSJ SW proposed options of him saving \$3-400 a payday. After the court hearing, client decided to rent an apartment with his friend. With his savings of \$500, client moved out to the apartment on March 24<sup>th</sup>.
- **R3-1 (1/27-3/18/20):** A Chamorro male. As a full-time student at GCC, client expected to move in to a unit GHURA Amp 2 in Talofofo as soon as a contract signing is completed; however, he was informed that his case was still under review. With the lengthy delay of the approval, client is considering to apply for ESG program for a rental unit, since he was hired at Hyatt Hotel as a Front Desk Clerk. As a GBHWC client, suffering from PTSD and depression, he has been receiving counseling since 2009 at New Beginnings. With uncertain reasons, he never completed ESG application and did not sleep at the shelter many days without calling in; therefore, client was evicted on March 18<sup>th</sup>.
- **R3-2 (1/27-4/26/20):** A Chamorro male referred from New Beginnings. He was working daytime at Dynamic Painter when he entered GSJ but now is waiting for another work project to be started. While waiting for the project, client continues attending Re-entry Program 3 times a week as well as recovery classes at New Beginnings 4 times a week. He did not have Guam ID upon arrival, but he was able to obtain it in coordination with a SW at New Beginnings and GSJ SW. Following his

goals, client opened his saving account and saved \$160 so far, despite losing his regular job due to end of project. GSJ Managers and SW extended his stay by 30 days, considering his effort of pursuing his goals.

**CONSOLIDATED DEDEDO/ORDOT PENDING WORK RE- SUBMITTED TO  
CSS SUPPORT SERVICES AS OF 12/30/2019**

1. Fire Alarm System needs repair, till then, GSJ conducts GFD fire watch. The repair is the Landlord's responsibility. (Repaired on 4/7/2020 by NAWIC)
  2. Dededo (Laundry) washers not working (2) two each.
  3. Ordot's van needs the rear left side passenger window replaced.
  4. Ordot's van' muffler needs a replacement.
  5. Ordot's front lights not working.
  6. Staff's restroom toilet not working. Support Services recommends a replacement of toilet. (Repaired on 4/14/2020 by NAWIC)
  7. Dededo left wing ADA restroom shower handle broken.
  8. Dededo left wing ADA restroom light switch broken.
  9. Dededo left wing ADA restroom vent not working.
  10. Dededo left wing family restroom toilet not working. (Repaired on 4/7/2020 by NAWIC)
  11. Dededo right wing family restroom door knob not working.
  12. Dededo right wing family restroom light switches not working.
  13. Dededo right wing family restrooms vent not working.
  14. Dededo right wing kitchen sink clogged up.
  15. Dededo right wing back door closer not working.
  16. Dededo front right wing light not working.
  17. Dededo unit# 7 refrigerator not working.
  18. Dededo unit#9 bathroom vanity needs replacement.
  19. Dededo unit#9 bathroom shower handle falls off.
  20. Dededo unit#9 stove top not working.
  21. Dededo unit# 8 shower handle falls off.
  22. Dededo unit# 8 kitchen window needs a replacement.
  23. Dededo Unit# 8-bathroom vanity needs replacement.
  24. Need all screen windows repaired in all units, and the main shelter. (Left wing screens repaired 3/7/2020 by NAWIC)
  25. Need to disposes of 5 couches and 4 mattresses (beds). 2 Lazy boy chairs, 2 Mattress, 1 box spring, 5 chairs, 10 window screens, 1 sofa bed, 1 TV 32", 1 TV 52"  
(Completed on 3/25/2020 by Tamuning Mayor's office)
- Number incomplete work requests carried forward from previous month: 31(19)
  - Number work requests from previous month completed: 2 (18 by NAWIC & GSJ)
  - Number new work requests received:
  - Issues/Concerns:
    2. Dededo (Laundry) washers not working (2) two each. We are down to one working washer.
    14. Dededo right wing kitchen sink clogged up. An ongoing issue that liquid drain openers, plungers and snaking have not resolved.

### **PROGRAM NEEDS:**

1. Two (2) Copy machines – need is to make photocopies for client documentation 1 for Dededo shelter Manager & 1 for Ordot. .
2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
3. Purchase Three (3) Computers, Two (2) for Ordot and one (1) for Dededo Shelter Manager, computers at Ordot shelter; I.T. reports that units are beyond repair.
4. Need Citrus candles and electric fly traps for dinners in the lanai.
5. Need paint for inside of the main shelter and units.
6. Need 7 each electric air hand dryer for each restroom. For good hygiene.
7. Need to replace all cyclone fence.
8. Need to repair all broken window screens.
9. Need (2) two more security cameras.
10. Need all beds replaced. (10 beds were replaced)
11. Need to repair stand up freezer.

### **SERVICE PROVIDED:**

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health-Dededo, Public Health- Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1122.
- Total number of meals that were provided to clients from the food bank was 2381. Eleven (11) cases or 25 individuals do not qualify for SNAP, and forty (40) case or 156 individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients was 245 (excluding sponsored dinners).

### **EXPANSION UNITS**

#### **UNIT #1:**

A common-law Palauan couple with three (3) minor children was transitioned from Guma San Jose Main Shelter on February 22, 2020. GSJ SW proposed to them options of applying ESG program and GHURA Public Housing, as well as finding jobs and saving money. Husband is hired at a Chinese construction company and saved \$800 as of February 29. They gave up on applying for ESG, due to wrong spelling of HOH's name on her passport and I-94 and plan to move to a rental unit with own savings.

They receive public assistance (SNAP, Medicaid, and MIP).

Total number of occupants: Five (5). A family of a couple with 3 children (ages 5, 2 years and 8 month old).

Goals (3/23-4/22):

1. Save money

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: Their savings was increased to \$1400.15 as of March 23; however, husband has to stop working as COVID-19 disturbed his employer to continue project. With uncertainty of when he would go back to work, client was not able to set his saving goal.

**UNIT #2:**

A married Chuukese couple without children was transferred from Guma San Jose Main Shelter on March 12, 2020. Husband has been working at Rocky Mountain Construction since being discharged from hospital due to a severe ear infection. They have an outstanding hospital bill, loan payments at Coast 360 and Pacific Finance, for a total payment of \$480 a month. They have no car payments or utility arrears. GSJ SW proposed to them options of HOH's employment, applying ESG program, and saving money. HOH completed ESG application and got its eligibility letter on January 30, 2020; however, her housing application for Summer Town was unsuccessful, because Summer Town decided not to work with Salvation Army. Without having enough time to look for another unit, HOH was hired at Advance Management and started working at Home Depot. Their current savings is \$619.19 as of March 20.

They receive public assistance (MIP).

Total number of occupants: Two (2). A family of a couple without children.

Goals (3/12-4/11):

1. Save money of \$700+/m

2. Husband is to stop/reduce smoking

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

**UNIT #7:**

A common-law Chuukese couple with three (3) minor children was transitioned from Guma San Jose Main Shelter on January 17, 2020. They moved out on March 9, 2020 to a 3-bedroom house under Guam Housing Corporation, with financial assistance from Salvation Army's ESG Program, after breaking through lots of barriers of GPA arrears and rental arrears, as well as lacking documents for applying for GHURA and ESG program. Their GHURA Section 8 voucher was not issued due to HOH's unresolved case.

## **UNIT #8: Vacant. GSJ utilizes it for EH.**

### **UNIT #9**

A Chuukese common-law couple with a 2-year old daughter was transitioned from Guma San Jose Main Shelter on March 11, 2020. Husband was working at Hyatt and was paid about \$500 per payday until he has to resign due to reduced work hours. He is now working at Global Recycling Co. as a full-time employee. They are obligated with \$200/month for hospital bills. Their daughter is crossed eyes since suffering from a seizure at 4 days old, and GSJ SW referred her to Guam Early Intervention System and Project Karinu Program. The two agency workers visited GSJ and completed assessment for the girl. GSJ SW also assisted HOH with ESG application, which was approved and client was looking for places to stay.

They receive public assistance (SNAP, Medicaid, and MIP).

Total number of occupants: Three (3). A family of a couple and a toddler (age of 2).

Goals (3/11-4/10):

1. Save money of \$300+ by April 10<sup>th</sup>.
2. Pay hospital bill of \$200
3. Comply with requirements of ESG Program while looking for house
  - Case management and supportive services are being provided by GSJ Social Worker.
  - Clients do not have their own transportation, so husband goes to work with his cousin, who works for same company. GSJ provides transportation services for appointments.
  - GSJ provides access to the GSJ washing machines/driers.

### **Eviction:**

- None for this reporting period.

### **Transition Progress:**

- A family of five (5) moved out on February 8, 2020 to a 3-bedroom house in Yigo with assistance from Section 8 voucher and their own savings (case number: EX 121901).
- A family of five (5) moved out on March 9, 2020 to a 3-bedroom house under Guam Housing Corporation, with assistance from Salvation Army's ESG Program (case number: EX012001).

## **OUTREACH**

- January 31, 2020 - PIT Count – GSJ participants included PM, SM, SW, and shelter workers, Jason Aguon, Eugenia George and PJ Santa Maria
- Shelter Manager did outreach at Guam Behavioral and Wellness Center.
- Client and staff training at GSJ on recycling.
- Homeless unemployed 58 yr. old Chamorro male who was at GMH for a neck operation, He discharged himself upon news of Coronavirus mishap at GMH. He is temporarily staying at a Tamuning motel with financial assistance from friends but has no sheltering once stay is over.

## **DONATIONS:**

The following are the donors for the month of **January, February, and March 2020**. Many of the donated items were used or given out to clients. Some are kept for incoming clients.

January 2, 2020

Lujan's  
# 734-1303  
Clothes (9) bags  
Asst. Men's Clothes  
Women's Clothes

January 3, 2020

Jayar/ Jasmine Pabalan  
Address: HCI Box 17096  
Inarajan Gu, 96915  
Baby/kids/- Clothes toys,  
appliances, air mattress.

January 3, 2020

Valerie Tanayan  
274 Mabolo Dr. Dededo, Gu 96929  
Esit. \$100.00  
Asst. Mens/Womens-clothes  
Beddings,

January 04, 2020

Chritopher Bennett  
12Gollo Ct. Perez Achers, Yigo  
Clothes/dishes

January 05, 2020

Anonymous  
Children's Clothes

January 07, 2020

Louise Garcia  
P.O. Box 9515 Tamuning 96913  
Esti: \$250.00  
Womens-clothes/shoes/Books/ Mens Clothes/ toys

January 11, 2020

Christopher Bennett  
PSC 251 Box 511 APO AP 96542 (4) Box Winter Clothing/forks/spoons/Plastic  
Drawers/Iron

January 11, 2020

Esti: \$205.00  
Transformer Helmet \$30/trucks \$40/Dinosours \$50/Legos \$10/Helicopter \$20/  
Basket Toys \$10/ Teddy Bears \$15

January 11, 2020

Anonymous  
Esti: \$100  
Shoes \$30/ Jewelry \$40/ books \$5/Post cards \$5/bag \$10/clothes\$10

January 12, 2020

Borja's Produce



647-0481/483-3969  
 Box 3501 Hagatna, GU 96932  
 (10 lbs. Manila Banana@3.5/4lbs.Guava@2.0/5lbs.Oranges@3)

January 13, 2020  
 Aturisa JA  
 Aturisa T-shirts Program:GSJ

January 17, 2020  
 Gabriel Leon Guerrero  
 225 West Buena Vista Ave.  
 Toys/clothes/shoes

January 19, 2020  
 Evelyn Ridgeway  
 POC#747-4158  
 PO BOX 4158 AAFB Bv. Yigo, GU 96929 Chocolate Milk/Milk/ Oranges

January 19, 2020  
 Collette Swan 133 Dr. Apt B Tamuning Gu, 96913  
 Esti. \$132.00  
 Subway Sandwiches

January 20, 2020  
 Robert Mulhern  
 Po Box 290586 96929  
 \$75  
 Clothes/toys/shoes/bags

January 21, 2020  
 Kenneth Pocaigue  
 Po box 12402 Tamuning Gu, 96931  
 Clothes

January 24, 2020  
 Kisha/Vito Calvo  
 Used Clothes/Used Men's Slippers

January 28, 2020  
 Evelyn Ridgeway  
 Chocolate Milk/milk/orange.

January 30, 2020  
 Jose Rios Middle School  
 Clothe drive NJAS

January 30, 2020  
 Pacific Grocers  
 Assorted juices and snacks

January 30, 2020  
 NEX / Chapel  
 Assorted food items, snacks, and baby diapers

Feb. 04, 2020  
 Benny Aguon 787-3747  
 POC: Lori 689-2783  
 Donated: Clothes

Feb. 05, 2020  
 Angelita Guingao

PO BOX 11142 Tamuning, Guam 96931  
 Donated: Miscellaneous

Feb. 05, 2020  
 Susan Markes  
 Donated: Dinning Table, Set of (4) Chairs, Reclining chair.

Feb. 09, 2020  
 Jessilen B. Wenjin  
 241 Adelle, Dededo, Guam 96929

Feb. 11, 2020  
 Jessica Meno  
 PO BOX 8144  
 Donated: Clothes Est. \$400

Feb. 16, 2020  
 Eleanor Borja #483-3969  
 PO BOX 3501 Hagatna, GU 96932  
 Over ripe asst. Bananas  
 Est. value \$30.00

Feb. 17, 2020  
 Anonymous  
 (2) Trays Fried Chicken  
 (2) Trays Pancit

Feb. 17, 2020  
 Anonymous  
 Clothing

Feb. 22, 2020  
 Commissary & Base Exchange  
 Donation: Tooth Paste, tooth brushes, deodorant, shampoo, soap, socks, lightly  
 used clothes, canned goods, and blankets.

Feb. 22, 2020  
 Antonio Taitingfong 989-4696  
 PO BOX 4264 AAFB BR  
 (13) Box Cereal

Feb. 22, 2020  
 Rose Baca  
 111 Chalan Balaco St. PMB 168  
 Dededo, Guam 96929  
 (2) Boxes Clothes

Feb. 22, 2020  
 NAWIC Guam  
 Food Items

Feb. 22, 2020  
 Guam Harmony Lions Club  
 Miscellaneous used Items

Feb. 23, 2020  
 Angel Anderson  
 PO BOX 290366 Yigo, Guam 96929  
 Men's, Women's, Children Clothing, books, toys, house hold items, shoes.

Feb. 25, 2020

- Anonymous  
Clothing  
Feb. 27, 2020
- Anonymous  
(7) Bags of miscellaneous items  
Feb. 29, 2020
- Coty Halbatch  
Bags of boy's clothes, Baby Mattress, Sheets, Women's Clothes, pillows  
March 2, 2020
- Wendy Mengloi  
PMB 828-111 Chalan Balako Machanao Dededo, Guam 96929  
Miscellaneous items
- March 4, 2020
- JFKHS Close up organization  
Phone #671-777-9082  
Hygiene Products and canned goods  
Estimated value \$350.00
- March 4, 2020
- Sarah Grajeda  
PSC 561 Box 7754 FPPO, AP 96910  
Miscellaneous items
- March 6, 2020
- John and Maryanne Phelps  
361 Chaco Road Yona, Guam 96915  
Phone# 671-689-6763  
Miscellaneous items  
Estimated Value \$500.00
- March 7, 2020
- Angelina Lape  
DOE  
1 case of bananas, a case of apples, half case of orange
- March 7, 2020
- Pamela Brewster  
P.O Box 26381 Barrigada, Guam 96921  
Phone# 671-929-1928  
Miscellaneous items  
Estimated value \$400.00
- March 13, 2020
- Santa Teresita Church  
Mangilao Guam 96923  
Phone# 671-734-2171  
Canned goods and health products  
Estimated Value\$ 300.00
- March 14, 2020
- Pador Milagros  
7 Kristina Lane Yona, Guam 96915  
Clothes, linen and etch
- March 14, 2020

- Pador, Jessica  
P.O Box 26471 Barrigada, Guam 96921  
Clothes, toys, and Etch
- March 18, 2020
- Anonymous  
Miscellaneous items
- March 20, 2020
- SODEXO  
10 cases of DOLE bananas
- March 22, 2020
- Alejandro Buniag  
P.O Box 4623 Yigo, Guam 96929  
Phone# 671-483-5883  
Miscellaneous items  
Estimated value\$ 400.00
- March 25, 2020
- Kailee Smoke and Grill  
970 Pale San Vitores Rd Tumon Guam 96913  
Miscellaneous spices, vegetables, cheese, and tomato juice
- March 27, 2020
- GDOE  
Vegetables, fruits, yogurt, and milk
- March 28, 2020
- Frances (AMC)  
Miscellaneous Clothes
- March 29, 2020
- Anonymous  
Clothing  
Clothes, pillows



**Catholic  
Social  
Service**

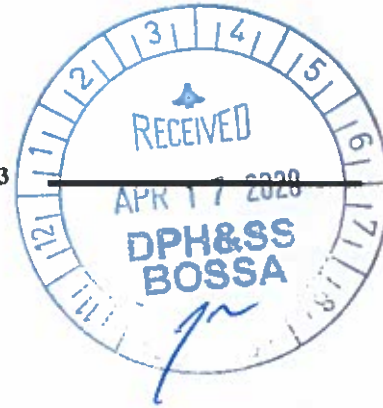
*Catholic Charities Guam*

234 US Army Juan C. Fejeran Street, Barrigada, Guam 96913

Tel: 671-635-1409 Fax: 671-635-1444

Website: <http://www.catholicsocialservices.net>

E-mail Address: [css@guam.net](mailto:css@guam.net)



Most Reverend

Michael Jude Byrnes,

Metropolitan Archbishop  
Of Agana

President /Chairman

Board of Trustees

Diana B. Calvo

Executive Director

**DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE**

P.O. BOX 2816

HAGATNA, GUAM 96932

**2nd QUARTER COMPACT IMPACT REPORT**

Paula Perez

Deputy Director

**CONTRACTOR:**

**CATHOLIC SOCIAL SERVICE**

**ADDRESS:**

**234A US ARMY JUAN C. FEJERAN STREET  
BARRIGADA, GUAM 96913**

**PROJECT TITLE:**

**GUMA SAN JOSE HOMELESS SHELTER**

**MONTH:**

**January, February, March**

**FISCAL YEAR:**

**2019 - 2020**

**SUBMITTED BY:**

  
Terezo R. Mortera  
PROGRAM MANAGER

**APPROVED BY:**

  
Diana B. Calvo  
EXECUTIVE DIRECTOR

# CATHOLIC SOCIAL SERVICE

## Guma San Jose Program

A 24-hour Emergency Homeless Shelter for a maximum of 60 days  
#234-A U.S. Army Juan C. Fejeran St. • Barrigada Heights, Guam 96913  
Telephone: (671) 633-2955 • Fax: (671) 637-1307



### COMPACT IMPACT REPORT FY 2019-2020 2nd QUARTER January, February, March 2020

ETHNICITY	NUMBER OF MEALS SERVICE	NUMBER OF TRANSPORT SERVICE
CHUUKESE	725	74

There were 20 unduplicated cases or 80 individuals from Chuuk who were assisted this quarterly period. There were 11 cases under the 60-day program; 18 adults and 16 children. There were 6 cases under 180-day program; 12 adults and 14 children. There were 7 cases under the overnight service; 11 adults and 21 children. There were two cases both 60-day program and overnight services; 3 adults and 4 children. There were two cases both 60-day program and 180-day program; 4 adults and 1 child.

There were 10 cases or 42 individuals who were assisted under Guma San Jose meals program. One (1) case or 2 individuals do not qualify for Supplemental Nutritional Assistance Program (SNAP) and has no source of income. Nine (9) cases or 40 individuals were not under the meals program because they received the Public Assistance or they were employed, but received food assistance if needed.

Five (5) cases or 16 individuals were provided with transportation services; 9 adults and 7 children. Transportation rendered to the clients were to and from employment purposes, Department of Public Health and Social Services (DPHSS), The Salvation Army, medical appointments, bank institutions, Guam Renewal and Urban Authority (GHURA), WIC, Mayor's Offices, Guam Behavioral Health and Wellness Center (GBHWC), American Job Center, etc.

ETHNICITY	NUMBER OF MEALS SERVICE	NUMBER OF TRANSPORT SERVICE
POHNPELAN	42	20

There were three (3) unduplicated cases or 4 individual from Pohnpei who were assisted this quarterly period. All of them were under 60-day Program: 3 adults and one child. One case was both 60-day Program and overnight services: one adult.

There were two (2) cases or 3 individuals who were assisted under Guma San Jose meals program. One case or 1 individual does not qualify for Supplemental Nutritional Assistance Program (SNAP) and has no source

of income. One (1) case or 2 individuals were not under the meals program because they received the Public Assistance but received food assistance if needed.

One case or 1 individual was also provided with transportation services. Transportation rendered to the client were to and from employment purposes, Department of Public Health and Social Services (DPHSS), Department of Revenue and Taxation, Mayor's Offices, Skilled Nursing Unit, Guma Trankilidat, and Guam Memorial Hospital.

<b>ETHNICITY</b>	<b>NUMBER OF MEALS SERVICE</b>	<b>NUMBER OF TRANSPORT SERVICE</b>
<i><b>KOSREAN</b></i>	<b>18</b>	<b>0</b>

There were two (2) unduplicated cases or 2 individuals from Kosrea who were assisted this quarterly period. One case was both under 60-day Program and overnight services, and the other case was only overnight services.

Both cases were assisted under Guma San Jose meals program: two (2) adults. One (1) case does not qualify for Supplemental Nutritional Assistance Program (SNAP) and has no source of income. Another case was not under the meals program because he received the Public Assistance but received food assistance if needed.

None of them received transportation services.

<b>ETHNICITY</b>	<b>NUMBER OF MEALS SERVICE</b>	<b>NUMBER OF TRANSPORT SERVICE</b>
<i><b>PALAUAN</b></i>	<b>60</b>	<b>0</b>

There were four (4) unduplicated cases or 8 individuals from Palau who were assisted this quarterly period. They were all under 60-day Program; five (5) adults and three (3) children. One case or 5 individual was both under 60-day Program and 180-day Program.

One case or 5 individuals was assisted under Guma San Jose meals program. They were not under the meals program because they received the Public Assistance or they were employed, but received food assistance if needed.

None of them received Transportation Services during this quarterly period.

<b>ETHNICITY</b>	<b>NUMBER OF MEALS SERVICE</b>	<b>NUMBER OF TRANSPORT SERVICE</b>
<i><b>MARSHALLESE</b></i>	<b>60</b>	<b>0</b>

There was one (1) case or 4 individuals from Marshall Islands who were assisted this quarterly period. They were both under 60-day Program and overnight services: one (1) adult and 3 children.

They were not under the meals program because they received the Public Assistance but received food assistance if needed.

They did not receive Transportation Services during this quarterly period.

There was no cases from Yap during this quarterly period.