



Wild Bill's  
825 S. Marine Corps Dr.  
Tamuning, Guam 96913  
Tel: 646-1033 / 687-4284 / 747-5372

May 20, 2020

## **PCOR2 Reopening Business Plan**

Wild Bill's staff and management understand the importance of maintaining a COVID free environment and feel confident we can maintain an effective plan that will allow, within the current guidelines provided by the national Restaurant association and DPHSS, a soft reopening to the public while implementing policies for the safety of everyone based on the following guidelines.

### **SOCIAL DISTANCING:**

#### **Customers:**

As outlined in the layout attached herewith, seating will be marked and spaced 6' from each other. Ingress / Egress markers will be prominently displayed (access and egress without proximity to other customers) as well as, Bathroom's, entry and exit locations.

Staff will be trained and Management will be on site or accessible for additional guidance and enforcement.

Common area access will be blocked off for access. Games and music for entertainment (Jukebox, Golf, Pool and darts) will be kept off and inoperable until the all clear has been issued.

Temperatures will be taken; Symptom Checks will be performed and Contact Tracing log will be kept for everyone that enters the establishment.

#### **Staff:**

There are to be no more than 2 staff on shift in addition to management at any given time. One staff will be assigned behind the bar for order preparation while the second will man the floor, vendor deliveries and doorways. At any time that 2 staff are needed behind the bar at the same time, they are required to keep a safe 6' distance from each other, or within reason to accomplish the task at hand. Precautions will be taken within reason to sanitize the handling of any items by multiple staff. Protocols will be implemented in the event a staff or staff exposure to family members or friends become ill. Additionally, there will be disciplinary actions for those who do not abide by the safety guidelines and enforcement.

**FREQUENT CLEANING:**

Staff will be trained to maintain cleanliness of all areas of the establishment.

- Included are bathrooms on a regular hourly schedule or as needed based on use.
- Door knobs used to enter and exit the business.
- Bar tops, tables and chairs before, after use by customers. Cleaning of these areas will be done as needed during the patronage of the customers visit.
- Hired Staff will be cleaning/sanitizing daily the entirety of the establishment to include Air Conditioning filters prior to opening of business.

**POSTING OF POLICIES:**

Notices will be posted at the entrance, in bathrooms, at each seating, and on our social media page. Staff will have been trained prior to the opening of the updated policies relative to the COVID mandates published by DPHSS 5/10/2020 relative to Executive Order 2020-14 and Guidance Memo 2020-7.

**GOOD HYGIENE:**

We will encourage good hygiene from our patrons by posting required handwashing in the bathrooms, Providing hand sanitizer stations at the entrance of the establishment, at all seating locations, at the exit of both restrooms and upon request.

Staff will have hand washing stations and sanitizer for use after all transactions whether it money, or service related tasks.

Disposable dish ware will be used in replacement of glass wear when possible. Staff will be instructed NOT to refill disposable ware and to dispose after each use as not to contaminate the preparation areas. Surface disinfectant sprays will be available to sanitize areas used by multiple staff such as cash registers, credit card machines. Pens and bottle openers will be issued to staff for personal use and not to be shared.

**WEARING OF FACE MASKS:**

The wearing of face masks will be enforced and worn by all staff and customers within reason to prevent unnecessary contamination.

**LIMITING OF OCCUPANCY:**

Occupancy will be limited to 25% as based on requirements at the time of reopening.

Separate entry way and exits will be utilized and marked to help monitor and enforce policies.

We respect that it is a personal choice if individuals choose to integrate back into the community and patronize specific business. It is our hope to provide a safe environment for those who choose to.