TIAN SHAN THERAPEUTIC MASSAGE

Add: RM 201-A ORLEAN PACIFIC PLAZA TAMUNING

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This is our shop plan when we reopen:

GUEST
•       Temperature check all guests at entrance (either building entrance or spa entrance). 100F+ no entry
•       Implement client screening questionnaire.
•       Guest with cold or flu-like symptoms on the day and time of the treatment, no entry •    Capacity limits may be required initially.
1.      Treatment room: Limit one guest per room. No room to be shared
2.      Common area: No more than 10 people at one time in the establishment or a maximum of 50% occupancy
•       Guest must wear masks in common area such as lobby, waiting room and relaxation room.
Guest may remove masks while in treatment room
•       Adjust appointment times for enhanced cleaning between guests, at least 30 minutes
•       Only guests with confirmed appointment are allowed to enter the establishment
•       Provide service by appointment only (no walk-ins allowed)

EMPLOYEE
•       Ensure proper mask use and sanitation technique training available to all employees
•       Temperature check all employees on arrival. 100F+ send home
•       Employee with cold or flu-like symptoms are not allowed to work
•       All employees are required to weak masks at all times
•       Change any protective garments on a regular basis and sanitize reusable garments such as aprons or smocks at least once per day.

CHECK-IN/CASHIER
•       Sanitize hands between each transaction
•       Ensure 6 ft distance between parties
•       Post signage to emphasize social distancing
•       Thoroughly clean/ disinfect reception desk after each use
•       Sanitize pen after each use
•       Menus to be single use or disinfected between each use
•       Receptionist/Cashier to wear disposable gloves as much as possible
•       Provide contactless payment options as much as possible

TREATMENT
•       Sanitize hands between each treatment
•       Products such as oils, lotions and creams should be removed from the treatment room and the bottles sanitized after each use
•       Products should be kept in closed container
•       Sanitize massage table and re-useable guest contact item after each use
•       Sanitize entrance and treatment room doorknobs after each guest •        Technician are recommended to wear latex-free disposable gloves
•       Facial treatment is not recommended until PCOR 4 is declared by The Governor Page 1 of 2

Therapeutic Massage / Spa – Reopen Protocol (Plan)

LINEN/LAUNDRY
•       Change guest linen such as bed sheets, bath towel and hand towel after each use
•       Laundry should be stored in covered, sanitized containers that are clearly delineated clean versus soiled
•       Disposable gloves should be worn when handling soiled laundry
•       Use appropriate temperatures for washers and dryers to ensure thorough sanitization of linens if laundry is performed in house

FACILITY/EQUIMPENT
•       Remove unnecessary decorations and items that cannot be sanitized
•       Hand sanitizer inside entrance, preferably touchless
•       Rubbing Alcohol or Antiseptic solution inside each treatment room
•       Massage table accessories such as pillows, cushions and bolsters used during services should be disposable or covered with a material that can be sanitized
•       Automatic doors or host/dedicated staff to assist in opening doors as much as possible

RESTROOMS
•       Clean and disinfect ALL restroom surfaces including floors, sinks and toilet bowls
•       Store paper products in a closed cabinet
•       Place trash can near to the door or within reach of the door
•       Remove anything that does not have to be in the restrooms
•       Restroom must be supplied with liquid soap and paper towels. No cloth towels
•       Post handwashing signs in the restrooms

COMMON AREA (LOBBY, WATING ROOM, RELAXATION ROOM)
•       Ensure 6 ft distance between parties
•       Post signage to emphasize social distancing
•       Thoroughly clean/ disinfect high touch surfaces such as table and sofa regularly
•       Remove all books, magazines, or any shared material for guests
•       Remove public water or coffee stations, candy dishes, product samples, etc