

**GOVERNMENT OF GUAM  
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES  
DIVISION OF ENVIRONMENTAL HEALTH  
INSPECTION REPORT  
THERAPEUTIC MASSAGE**

<b>INSPECTION</b>	<b>GRADE</b>  12/B	<b>INSPECTION DATE</b> 10/27/16	<b>ESTABLISHMENT NAME</b> VERONA HOT SPRING & SPA	
Regular <input checked="" type="checkbox"/>		<b>INSPECTION TIME</b> 1 Hr. 10 Min.	<b>OWNER/OPERATOR</b> YOUNG CORPORATION	
Follow - Up <input type="checkbox"/>		<b>TRAVEL TIME</b> 0 Hr. 30 Min.	<b>LOCATION</b> 188 TUMON BAY	
Complaint <input type="checkbox"/>		<b>SANITARY PERMIT</b> 16 0000 948	<b>PERMIT CATEGORY/STATUS (Circle One)</b> Permanent Temporary/Current, Expired	
Investigation <input type="checkbox"/>			<b>ESTABLISHMENT TYPE</b> THERAPEUTIC MASSAGE	
Other (Specify below) <input type="checkbox"/>				

The following items identify violations found this day in the operations and facilities which must be corrected by the next inspection, or sooner as the Department indicates. Non-compliance may result in downgrading or permit suspension. To appeal, a written hearing request must be submitted before the indicated correction date.

ITEM NO.*	REMARKS	CORRECT (DATE)
	A REGULAR INSPECTION WAS CONDUCTED TODAY IN RESPONSE TO COMPLAINT NO. 16-099B REGARDING ROACHES IN THE HALLWAY. PREVIOUS INSPECTION DATED 06/01/2016 YIELDED A GRADE/RATING OF <del>A/A</del> 2/A PREVIOUS VIOLATION (ITEM # 41) WAS CORRECTED AND THE FOLLOWING NEW VIOLATIONS WERE OBSERVED:	
9	NO SOAP AND PAPER TOWEL PROVIDED IN ALL HANDWASHING SINKS. SOAP AND PAPER TOWEL SHALL BE PROVIDED TO PROMOTE PROPER HANDWASHING.	11/06/16
29	FOOD AND DRINKS SUCH AS CUP NOODLES AND SMOOTHIES BEING OFFERED FOR SALE TO CUSTOMERS. FOOD AND DRINKS CONSUMPTION SHALL BE RESTRICTED.	11/26/16
30	UNNECESSARY ARTICLES SUCH AS UNUSED RUGS, MATS, BROKEN FAN, ETC. FOUND ON LEFT SIDE OF THE ENTRANCE DOOR PREMISES SHALL BE MAINTAINED IN CLEAN & SANITARY CONDITION	11/26/16
33	BIG HOLE FOUND ON THE CEILING IN THE MEN'S LOCKER ROOM. CEILING SHALL BE KEPT IN GOOD REPAIR.  PICTURES OF VIOLATIONS WERE TAKEN.  COMPLAINT WAS FOUND TO BE UNSUBSTANTIATED.  REMOVED "A" PLACARD NO. 02123 AND ISSUED "B" PLACARD NO. 00814.  DISCUSSED THIS INSPECTION REPORT WITH PIC, YOUNG TOU LEE	11/26/16

I have read and understand the above violation(s) and I am aware of the corrective measures to be taken.

\*When any of the following items are cited above, they shall be corrected within  
 24 hours: (Items 1 to 7, 25, 26, 28, 39 & 40)  
 Ten days: (Items 8, 9, 13, 14 & 22)  
 Twenty days: (Items 11, 16, 17 & 38)  
 Thirty days: (All others from this insp. date)

RECEIVED BY (Name and Title)

*[Signature]*

10/27/2016

DEH INSPECTOR (Name and Title)

LEILANI N. NARRO, EPID I *[Signature]*