

THE STAFF OF THE BUREAU OF MANAGEMENT SUPPORT



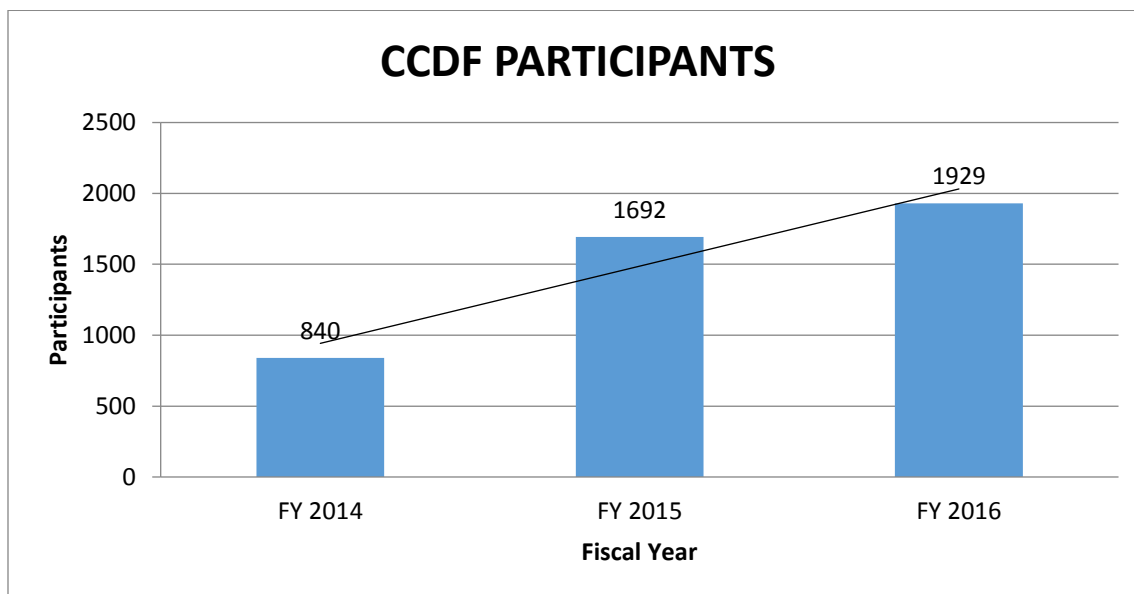
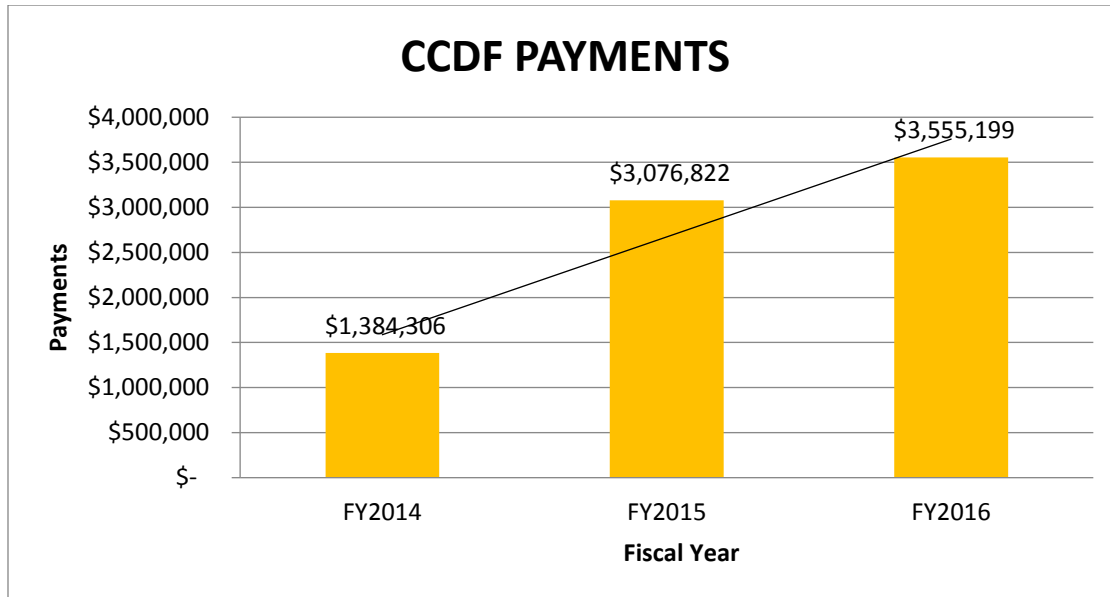
The Bureau of Management Support (BMS) is comprised of five (5) sections: Child Care Development Fund (CCDF), Investigation and Recovery Office (IRO), Quality Control (QC), Work Programs Section (WPS), and the Administrative Support Unit (ASU).

BMS has oversight on the quality control review of eligibility cases to ensure the accuracy and timelines in the processing of program benefits. The QC function is mandated by federal regulation and is the basis of 7777a state's determination for bonuses or penalties based on the error rate. The IRO section investigates cases of reported abuse and takes action to collect from individuals or households who have violated program regulations. Repayment of benefits that were fraudulently obtained are collected through benefit deductions, cash payments, income garnishments or tax offsets. CCDF provides child care benefits to households meeting program criteria which enables families to continue to work or go to school and eventually attain self-sufficiency. Classes, workshops and training sessions are made available to child care providers through a contract for professional services. These courses help the providers meet program requirements focused on quality care to children of eligible families. Providing support services and assisting individuals develop job skills to enable them to seek and maintain employment is the objective of WPS. Support services include child care, transportation and ancillary assistance (for such necessities as work clothes, etc.). The goal is to assist recipients lessen their dependency and/or eventually get off public assistance.

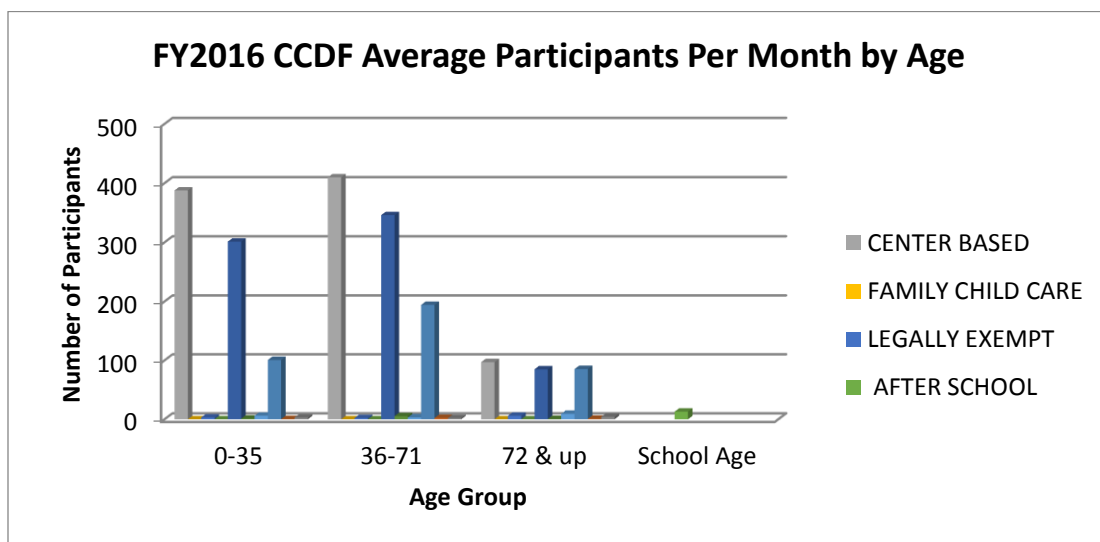
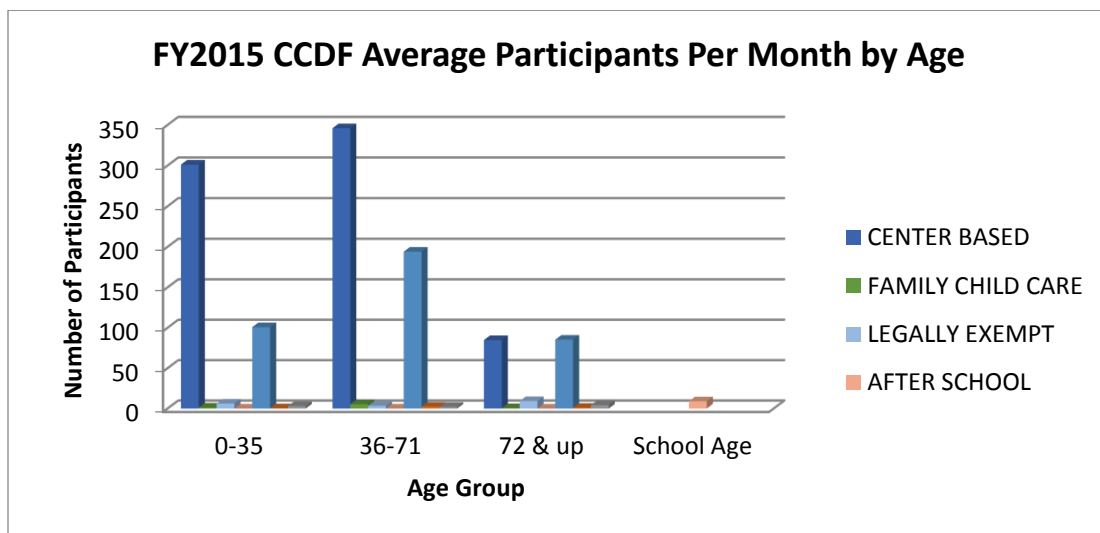
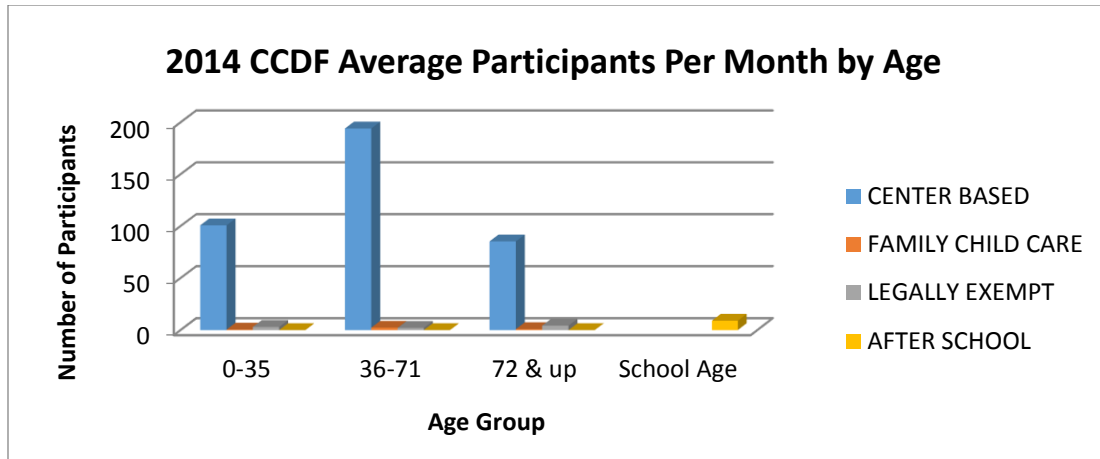
CHILD CARE DEVELOPMENT FUND (CCDF)

The purpose of the CCDF Program is to increase the availability, affordability and quality of child care services. The program offers federal funding to states and territories to:

- Provide low-income families with financial resources to find and afford quality child care for their children;
- Enhance the quality and increase the supply of child care for all families, including those who receive no direct assistance under CCDF;
- Provide parents with a broad range of options in addressing their child care needs;
- strengthen the role of the family
- Improve the quality of, and coordination among, child care programs and early childhood development programs; and
- Increase the availability of early childhood development and before-and after-school care services.



When CCDF re-opened in FY2014 to accept new applicants there was a 50% increase in the number of participants. As the program remained opened, the percent increase declined to 12%.



Participation has gradually increased every year since CCDF re-opened to accept new applicants and remove the waiting list in FY 2015.

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1. Request for Proposal (RFP) for professional services (early childhood education courses, training and workshops) was completed. RFP is being routed to the Attorney General's Office for review
2. Guam's Plan for Professional Development (GPPD) – in compliance with Public Law 31-73, the CCDF Supervisor and Administrative Assistant coordinate the review of child care providers' applications for the renewal of their license. The GPPD Subcommittee, which is composed of a representative from GDOE- HeadStart, Child Care Provider, Guam Early Learning Council – CEDDERS, and DOL review and determine if the applicants meet the requirements as stipulated in the law.
3. State Office Program Coordinator IV provided a two-day training session with the BMS Administrator and CCDF Section Supervisor on the CCDF Financial Reports (ACF-696)
4. The Child Care Health Consultant (CCHC) was hired and brought on board this fiscal year. This position is funded 50% by CCDF and 50% by Nursing Section under the Division of Public Health. The CCHC is tasked to provide technical assistance and guidance consultation to 43 licensed child care providers centers and employees as it relates to health and safety to ensure that children at each center are in a conducive learning environment. Training on the Ages and Stages Questionnaire was provided to the CCHC by CEDDERS.
5. CCDF commenced Quarterly Meeting with program stakeholders to discuss upcoming program changes and mandates as a result of the reauthorization of the CCDF regulations. Stakeholders include BOSSA Licensing, DEH Inspection Section, Immunization Section, BES Certification/Eligibility Section, Work Programs Section – GETP/JOBS, Child Care Health Consultant, and GDOE. Quarter meetings were held on 12/18/15, 3/23/16, & 9/8/16.
6. Better collaboration has been established between BMS/CCDF and the Immunization Office with regards to the Web IZ. The CCHC will be working closely with the Immunization Office to promote health and learning mechanisms to all child care centers. The BMS CCDF Section Supervisor completed the GUWEBIZ User Security and Confidentiality Agreement and requested query access.
7. A purchase order was executed to enable to DMR to make system upgrades in PH Pro to align with the new ACF-801 reporting requirements. This upgrade will enable future plans to electronically submit such report to the Office of Child Care.
8. Seven Reviews of Child Care Applications in accordance with Guam's Plan for Professional Development (GPPD) were conducted throughout the year.
9. Eight Parent Orientations were conducted for the fiscal year. There were a total of 196 parents scheduled and a total of 146 parent attended.
10. An orientation for all Child Care Providers was held on 1/23/16. There were a total of 47 employees from the various centers that attended. The following items were provided to the providers: agenda, copy of the power point presentation, Child Care Accident/Injury Log

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Book, Child Care brochures, evaluation survey. And child care listing. Providers were asked to state in writing their long and short terms concerns.

11. January 2016, the BMS Administrator transitioned the review of CCDF Certificates to the CCDF Section Supervisor and staff. A training was conducted on how to review the certificates.
12. CCDF transitioned the administrative functions of the GPPD Review from BOSSA to BES.

FY 2016 CHILD CARE DEVELOPMENT GRANT (CCDF) STATISTICS

Review Child Care Applications in Accordance With Guam's Plan for Professional Development (GPPD)		
Date of Review	# Child Care Centers/Providers Reviewed	# of Applications Reviewed
10/13/15	9	15
11/10/15	6	40
12/17/15	5	23
01/12/16	7	51
03/08/16	3	8
05/07/16	33	14
09/13/16	3	5

CCDF PARENT ORIENTATIONS CONDUCTED

The purpose of this orientation is to inform CCDF Parents of the program policies, regulations, their rights and responsibilities and provides an opportunity for the parents to ask questions as well. The focus is on new applicants, however parents who are re-opening a case or are an ongoing case and have not attended an orientation, are scheduled to attend. Attendance is mandatory.

Date	Scheduled	Attended
11/07/15	20	14
01/09/16	25	25
01/17/16	17	17
02/13/16	24	19
05/07/16	33	14
06/18/16	25	15
08/06/16	25	19
09/03/16	27	23

CHILD CARE PROVIDERS' ORIENTATION

The purpose of this orientation is to inform Providers of their rights and responsibilities, program requirements, federal regulations. In addition to an agenda, a copy of the PowerPoint presentation, Child Care Listing, Child Care Brochures and an evaluation survey (of the orientation) are provided to the attendees. Providers are asked to submit in writing, before they leave the orientation, their long/short term goals and concerns. Attendance is mandatory.

The orientation for FY 2016 was held on January 23, 2016 from 8am-9:30am

QUARTERLY CHILD CARE STAKEHOLDERS MEETINGS

This activity was initiated in FY 2016 and the purpose of this meeting is to bring everyone involved with early child care into one room where we can discuss program updates, issues and best practices. Invited are: BMS-CCDF & WPS, BOSSA-Licensing, BES-Eligibility, DPH-Immunizations & Health Consultant, DEH-Inspectors, GDOE-HeadStart/GEIS/Early Pre-School.

The meetings were held on 12/18/15, 03/23/16 & 09/08/16

ON SITE COMPLIANCE REVIEWS

5/2/2016	6 child care centers
5/3/2016	2 child care centers

OUT REACH

At the outreach, the attending staff provides information on the program, applications and program related brochures

4/14/2016	"Learning & Growing Together" held at the Pacific Star, sponsored by GDOE and GEIS
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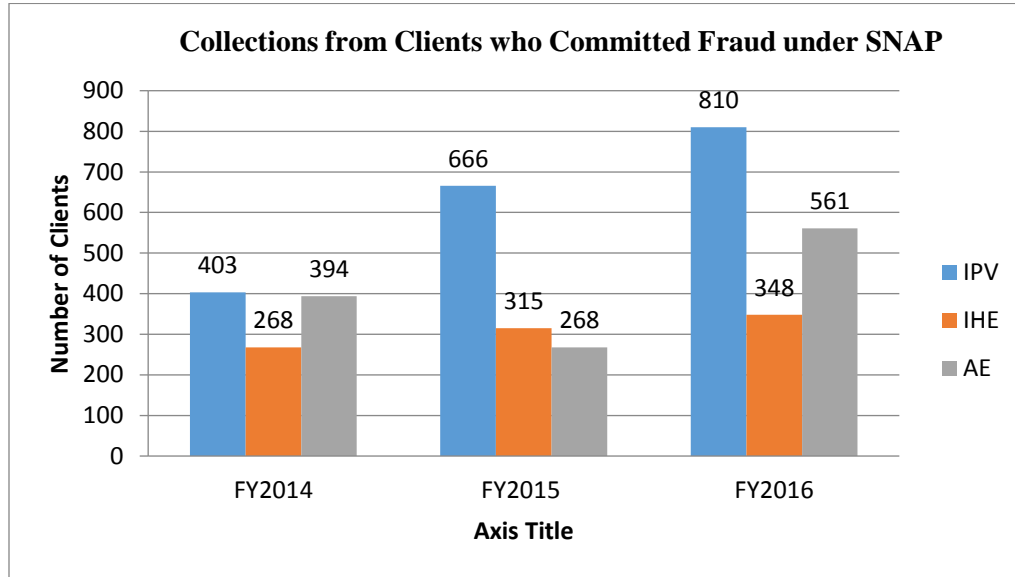
CCDF PROGRAM BENEFITS

Total payments made in FY 2016 to cover the cost of child care:	\$ 3,526,147.00
Average Number of Eligible household served per month:	555
Average Number of Children under the CCDF Program in both licensed and license-exempt providers per month:	889

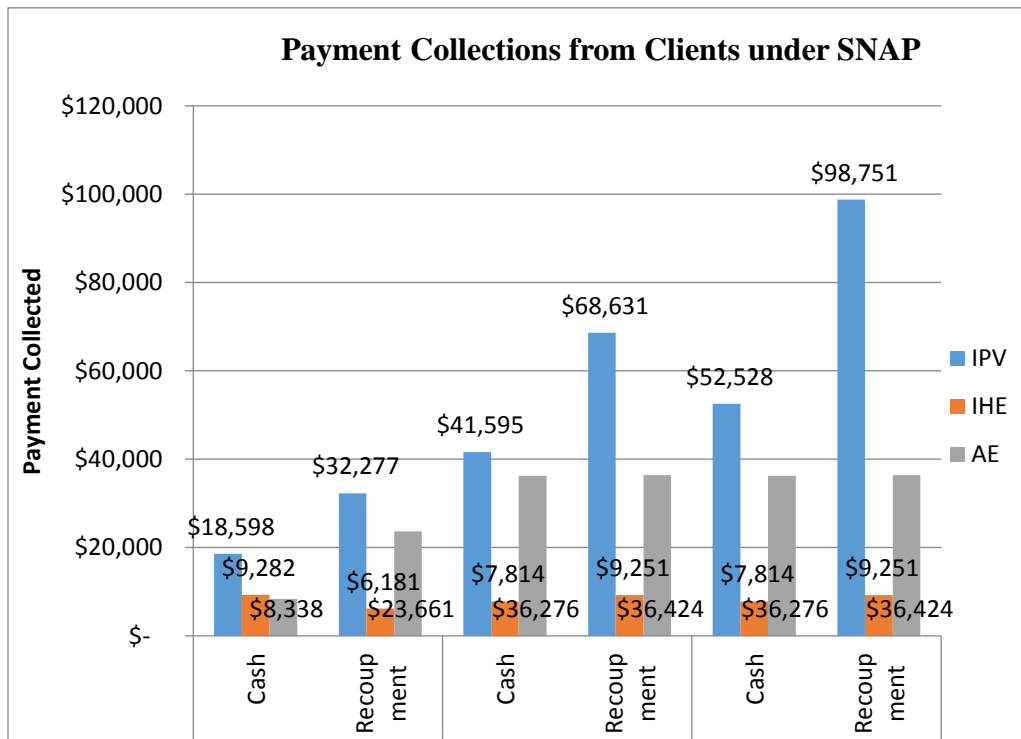
INVESTIGATION AND RECOVERY OFFICE (IRO)

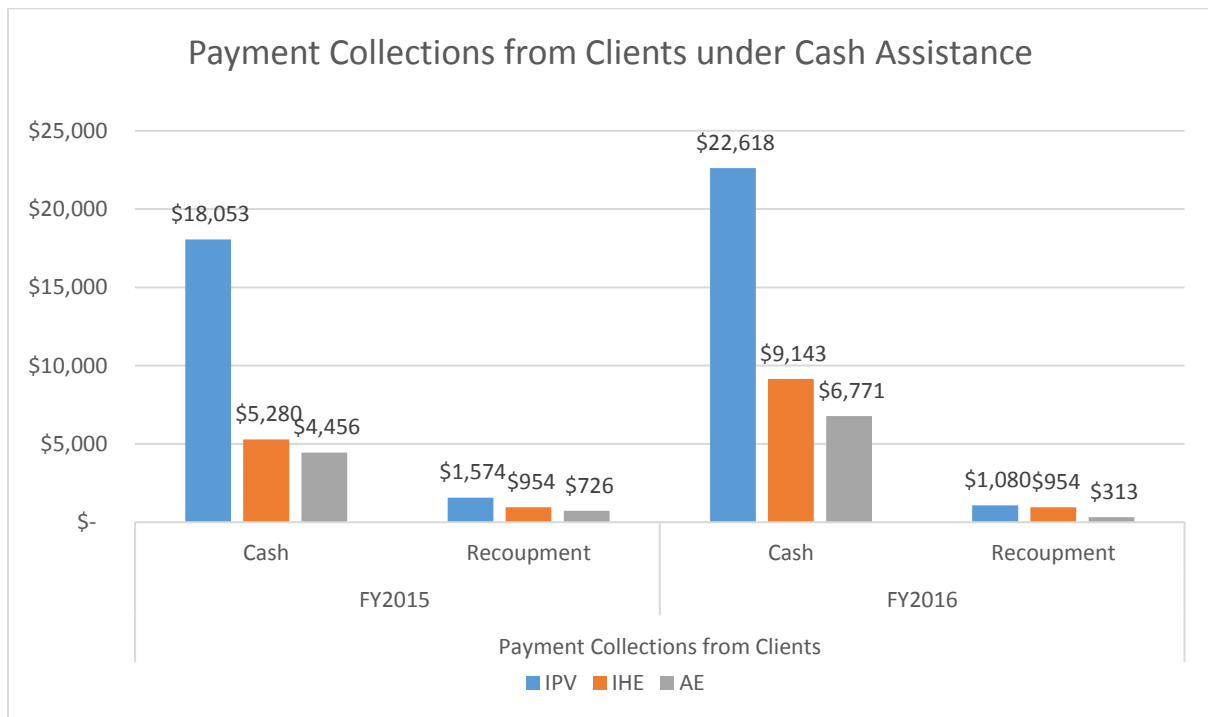
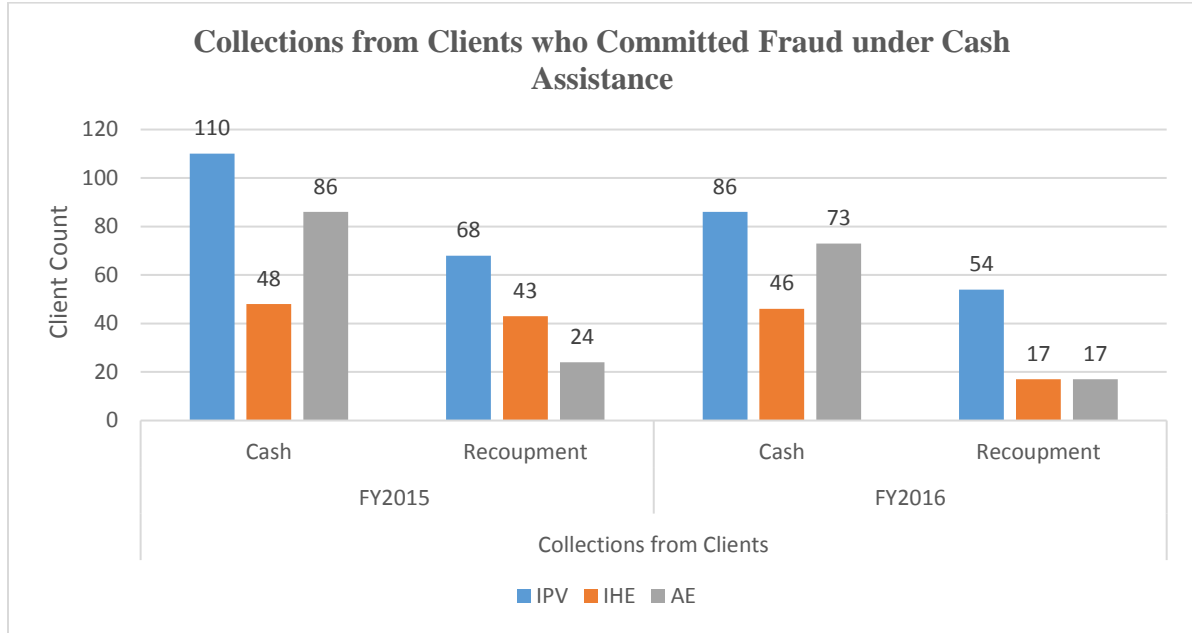
- a. 7CFR Section 273.16 delineates the administrative responsibility of the state agency for investigating any case of alleged intentional Program violation and ensuring appropriate cases are acted upon either through administrative disqualification hearings
- b. IRO is responsible for investigating any case of alleged intentional Program violation, and ensuring that appropriate cases are acted upon either through administrative disqualification hearings or referral to a court of appropriate jurisdiction in accordance with program procedures.
- c. IRO is entrusted with the establishment and collection enforcement activities for over issued program benefits.
- d. The major objectives of IRO are to conduct thorough investigations and enforce collection activities as a means to minimize and prevent fraud in the SNAP (Supplemental Nutrition Assistance Program) and Public Assistance programs and to serve as means to reduce client errors and program dollar losses through the investigation of reported fraud, waste and abuse.
- e. Integrity is the priority of all the federal program and IRO is working on increasing their ability to increase collections and increase investigation efforts into alleged fraud complaints.

IRO STATISTICS



Collections over the last three (3) years have increased due to increased tax offsets and wage garnishments.





QUALITY CONTROL SECTION

The program regulation that establishes the requirement for all state agencies to conduct quality control reviews is stipulated in Section 7CFR Section 275.10 delineates the scope and purpose of quality reviews.

The two sample categories in which to conduct reviews on are:

- Households which are participating in the SNAP (active cases). Such reviews conducted on such cases will determine if households are eligible and receiving the correct allotment of SNAP benefits. The determination will be made by comparing the eligibility data gathered during the review against the amount authorized on the master issuance file (client file and eligibility system).
- Households in which participation was denied or terminated (negative cases). Such reviews shall be conducted to determine whether the state agency's decision to deny or terminate the household as of the review date was correct.

QC reviews measure the validity of SNAP cases at a given time (review date) by reviewing against the SNAP standards established in the Food Stamp Act and the Regulations, taking into consideration any FNS authorized waivers.

QC Statistics

	ACTIVE CASES		
	FY2014	FY2015	FY2016
Total Cases Selected	496	475	438
Cases in Error	49	117	93
Total Benefits Issued	\$ 122,170.00	\$ 281,265.00	\$ 226,322.00
Dollars in Error	\$ 32,654.00	\$ 45,496.00	\$ 32,654.00
Over Payment Error Rate	3.63%	5.27%	5.50%
Under Payment Error Rate	2.44%	2.00%	1.71%
Ineligible Payment Error Rate	1.05%	0.81%	0.00%
Guam's Reported Payment Error Rate	7.08%	8.09%	7.21%
National Payment Error Rate	3.66%	3.09%	3.80%

NEGATIVE CASES

FISCAL YEAR	Total Cases Selected	Cases Completed	NSTR+	Incomplete	Invalid Cases	Negative Case Error Rate
FY 2014	213	213	0	0	107	50.23%
FY 2015	182	182	0	0	80	43.96%
FY 2016**	305	304	1	0	191	62.83%

In FY2014 the largest percentage at 24.30% of the overall negative errors could be attributed to the late denials of applications in the PH Pro system. In FY2015 late denials again was the top error cause at 41.25%. In FY 2016 the percentage of late denials dropped to 16.23% a major improvement over the past two years, however the top two error causes shifted to policy incorrectly applied at 37.7% and failed to send notice of action at 24.61%.

PROGRAM INFORMATION, MONITORING and EVALUATION (PIME) SECTION

- Coordinates all Fair Hearing Activities for the SNAP and Public Assistance Programs
- Conducts yearly Management Evaluation Reviews (MERs)
- Conducts Corrective Action Plan assessments
- Validates the monthly sampling of cases randomly selected for QC review
- Prepares and submits quarterly and annual reports for the bureau
- Prepares Quality Control monthly, semi-monthly and annual error analysis

PIME FAIR HEARING STATISTICS

	Hearings Requested	Hearings Held	Decisions Upheld	Decisions Reversed	Decisions Overdue	Withdrawn Requests
FY16	16	2	1	2	0	13
FY15	101	37	17	6	0	70
FY14	47	7	9	0	4	35

There has been a significant drop in the number of cases that go to Fair Hearing because many of the issues are resolved at the agency conference level. Other improvements such as the timely completion of decisions and case documentation is noted in that there are zero overdue decisions.

WORK PROGRAMS SECTION (PMS)

The Work Programs Section is comprised of the Job Opportunities and Basic Skills (JOBS) Program and the Guam Employment Training Program (GETP). JOBS and GETP are employment training programs which assist recipients of Temporary Assistance to Needy Families (TANF) and the Supplemental Nutrition Assistance Program (SNAP) which provides work training opportunities in the various public (Government of Guam), Private Sector and Community Based Organizations.

Leveraging Assistance Towards TANF Engagement (LATTE) Orientation

The LATTE Orientation is scheduled 3-4 times a month for TANF recipients who are new to the TANF Program or who have re-applied for cash assistance. The purpose of the orientation is to provide TANF recipients the opportunities and advantages of participating in the JOBS program, regardless if it is mandatory in order to continue the receipt of their cash assistance. The orientation entails such information on the opportunities for training, completing a high school diploma or General Equivalency while providing them with support services such as Child Care assistance, transportation and work related assistance and completion of their high school diploma or General Equivalency. The JOBS program goal is to assist the participants in meeting their career/education goals before they reach their 60 month time limit (5 years) on cash assistance.

- ✓ In FY2015 a total of 1,170 were scheduled to attend the orientation. But in FY2016 there were 822 which decreased by 348 participants in comparison to FY2015.
- ✓ In FY2015 out of the 1,170 that were scheduled to attend the orientation, 532 Attended and 638 did not attend. Whereas in FY2016, 333 did attend and 489 did not attend.
- ✓ Some of the reasons for the non-attendance is primarily due to transportation issues, non-receipt of the scheduled orientation letter in the mail, or requests to reschedule, etc.

Disqualifications due to non-compliance with JOB Program requirements

In FY2015, the Work Programs Section imposed 473 sanctions on TANF Cases due to non-compliance with program regulations/requirements. Whereas, in FY 2016 the sanctions imposed decreased to 443 participants, which is 30 less cases in comparison to FY2015. Failure to appear for their scheduled appointments was the primary reason for non-compliance and second reason was due non-submittal of required documents in both FY2015 and FY2016. Improvements in follow-up and imposing of disqualifications for non-compliance

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were made in FY2016. Program staff are more stringent in holding clients more responsible or accountable as part of their requirement in receiving cash assistance.

FY2016 SANCTIONS - TANF (JOBS)	443
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TANF Cases Closed/Terminated

In FY2015 (1,349 cases) were closed/or terminated whereas in FY2016 (1,387) TANF cases were closed/terminated due to the reasons on tables below. A total of 39 cases more were terminated/closed in FY2016 in comparison to FY 2015. In Both FY2015 and FY2016, the top ranking reason for closure/termination of TANF cases were due to expiration of cases or the client not renewing their cash assistance benefit. The 2nd top ranking reason for both FY were due to disqualifications for not meeting work or TANF eligibility requirements. Cases being closed due to employment/excess earnings ranked #3 in FY2016 but #4 in FY2015.

In FY2015 table below illustrates the 10 ten reasons for closure of TANF Cases:

- #1 @553 cases had expired or client did not renew cash assistance benefit
- #2 @351 cases were disqualified for either not meeting the JOBS Program work Requirements or TANF eligibility determination requirements.
- #3 @142 cases requested termination of their cash benefits.
- #4 @97 Cases due to employment and/or excess earnings
- #5 @65 cases failed net income
- #6 @60 cases with no qualifying minors or terminated by user prior to EOM
- #7 @14 cases that failed to submit required absent parent form
- #8 @13 cases failed to submit required student documentation
- #9 @12 cases in which the child support received exceeded their cash benefits
- #10 @10 cases due to excess unearned income

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	337			309			363			340			FY Total Per Reason	Top 10 Reasons for Closed/Terminated
TANF CASES CLOSED/TERMINATED DUE TO EMPLOYMENT INCOME/CLIENT REQUEST, ETC.	111	105	121	81	124	104	115	125	123	136	97	107	1,349	
Reasons for Closure	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15		
Client requested Termination	19	17	8	9	12	8	19	11	12	11	6	10	142	3
Another State Requested Termination							1						1	
Employment and/or excess earnings	16	3	7	6	3	9	8	7	11	11	10	6	97	4
Failed net income	6	3	2	3	5	8	4	4	6	9	6	9	65	5
Failed Gross Income													0	
Excess Unearned Income	2		1		1	1		1	1	3			10	10
Excess Resources													0	
Child Support Exceeds Benefit Amount	2	1	1	2	1	2		1			1	1	12	9
Failed to Submit Required Document: Absent Parent	3	2		1		1		3			3	1	14	7
Failed to Submit Required Document: Alien													0	
Failed to Submit Required Document: Citizenship			1										1	
Failed to Submit Required Document: Earned Income		1	1										2	
Failed to Submit Required Document: Identity											1		1	
Failed to Submit Required Document: Rent/Mortgage													0	
Failed to Submit Required Document: Residency	1			1				1				1	4	
Failed to Submit Required Document: Resources			1			1							2	
Failed to Submit Required Document: Self Employment							2						2	
Failed to Submit Required Document: SSN			2		1		1	1					5	
Failed to Submit Required Document: Student	1			2		3	2	1	1	1	2		13	8
Failed to Submit Required Document: Unearned Income		1											1	
Failed to Submit Required Document: Utilities			1										1	
Failed to Submit Required Document: Vehicle													0	
No qualifying Minors	4	7	7	5	3	5	6	4	2	3	7	7	60	6
Youngest Child too old for assistance		1					1	1				2	5	
Case Expired, Not Renewed	43	33	52	35	62	46	45	51	59	60	33	34	553	1
Case Disqualified	10	36	37	17	35	20	25	38	31	38	29	35	351	2
Withdrawn								1					1	
Terminated by User Prior EOM	4			1			1						6	6

Total Closed for Quarter 1	337
Total Closed for Quarter 2	309
Total Closed for Quarter 3	363
Total Closed for Quarter 4	340
Overall Cases Closed/Terminated FY 2016	1,349

In FY 2016 the table below illustrates the reasons for closure of TANF Cases with the top 10 reasons are:

- #1 @543 cases had expired or client did not renew cash assistance benefit
- #2 @475 cases were disqualified for either not meeting the JOBS Program work Requirements or TANF eligibility determination requirements.
- #3 @98 Cases due to employment and/or excess earnings
- #4 @92 cases requested termination of their cash benefits.
- #5 @47cases with no qualifying minors
- #6 @44 cases failed net income
- #7 @19 cases that failed to submit required absent parent form
- #8 @14 cases failed to submit required student documentation
- #9 @8 cases due to excess unearned income
- #10 @7 cases failed to submit required social security number

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	332			310			403			342			FY Total Per Reason	Top 10 Reasons for Closed/Terminated Cases
TANF CASES CLOSED/TERMINATED DUE TO EMPLOYMENT INCOME/CLIENT REQUEST, ETC.	114	102	116	107	110	93	107	124	172	117	117	108	1,387	
Reasons for Closure	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16		
Case Expired, Not Renewed	47	32	53	47	54	50	55	56	38	47	39	25	543	1
Case Disqualified	26	29	40	27	21	10	20	38	111	52	46	55	475	2
Employment and/or excess earnings	11	10	4	12	11	9	7	9	4	3	7	11	98	3
Client requested Termination	7	10	7	7	10	3	6	9	9	7	10	7	92	4
No qualifying Minors	6	6	3	3	5	2	8	2	4	1	4	3	47	5
Failed net income	6	2	2	5	3	6	5	5	2	3	2	3	44	6
Failed to Submit Required Document: Absent Parent		3	1	3	2	2		2	2	1	1	2	19	7
Failed to Submit Required Document: Student	2	1	1	1	2	1	1			1	4		14	8
Excess Unearned Income	2		1	1		1		1	1		1		8	9
Failed to Submit Required Document: SSN		2	1	1						1	2		7	10
Another State Requested Termination	1												1	
Excess Resources	1												1	
Failed to Submit Required Document: Alien			1										1	
Failed to Submit Required Document: Rent/Mortgage	1												1	
Failed to Submit Required Document: Unearned Income						1			1				2	
Withdrawn					1	1							2	
Failed to Submit Required Document: Identity	1				1	1							3	
Failed to Submit Required Document: Vehicle			1			2							3	
Youngest Child too old for assistance	1	1						1					3	
Failed to Submit Required Document: Citizenship						1	1			1		1	4	
Failed to Submit Required Document: Residency		2					1	1					4	
Failed to Submit Required Document: Resources	1					2	1						4	
Failed Gross Income	1	3					1						5	
Child Support Exceeds Benefit Amount		1	1			1	1				1	1	6	

Total Closed for Quarter 1	332
Total Closed for Quarter 2	310
Total Closed for Quarter 3	403
Total Closed for Quarter 4	342
Overall Cases Closed/Terminated FY 2016	1,387

Work Activity Placements (Placement Contracts Submitted)

Guam Employment Training Program (GETP) – SNAP Placements

115 participants were reported as being placed in either Government of Guam (109) and Private Sector arena (6) in FY 2016. Whereas in FY2015, 119 participants were placed in Government of Guam (102) and Private Sector arena (17). There was a decrease of 4 participants in FY2016 in comparison to FY2015. In FY 2016, GETP averaged 9.6 new/renewed placements a month.

Job Opportunities and Basic Skills Program (JOBS) – TANF Placements

231 participants were reported as being placed in either Government of Guam (184) and Private Sector arena (47) in FY 2016. Whereas in FY2015, 233 participants were placed in Government of Guam (193) and Private Sector arena (40). There was a decrease of 2

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participants in FY2016 in comparison to FY2015. In FY 2016, JOBS averaged 19 new/renewed placements a month.

FY 2016 PLACEMENTS (Into a work component)		
Sector	GETP	JOBS
GovGuam	102	184
Private	17	47
Total	119	231

Participation in Allowable Work Activities (Participants with reported work Hours)

This is a new category added to the annual report, therefore the comparison between FY 2015 and FY2016 will not be included.

Guam Employment Training Program (GETP) – SNAP

801 participants who reported/submitted work hours were either placed in Government of Guam and Private Sector arena in FY 2016. This resulted in an average of 67 participants per month who reported work hours for training/employment.

Job Opportunities and Basic Skills Program (JOBS) – TANF

1,808 participants who reported/submitted work hours were either placed in Government of Guam and Private Sector arena in FY 2016. This resulted in an average of 151 participants per month who reported work hours for training/employment.

The following is a chart illustrating the Type of Work Activities and number of participants per Program:

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Type of components	Qtr 1	Qtr 1	Qtr 2	Qtr 2	Qtr 3	Qtr 3	Qtr 4	Qtr 4
	TANF	SNAP	TANF	SNAP	TANF	SNAP	TANF	SNAP
Unsubsidized Employment	34	11	25	10	31	15	28	16
Subsidized Employment	35	21	44	23	44	79	46	23
Work Experience	296	142	272	148	290	61	242	113
Workforce Innovative Opportunity Act (WIOA)	1	0	1	1	0	0	0	0
On the Job Training	6	2	6	3	5	2	2	0
Job Search and Job Readiness Assistance	113	21	87	15	41	29	94	40
Job Retention Services	0	0	0	1	3	2	4	3
Community Service Program	0	0	1	0	0	0	0	0
Vocational Education Training	16	4	13	6	8	0	4	5
Providing Child Care Services to an Individual	0	0	0	0	0	0	0	0
Job Skills Training Directly Related to Employment	0	0	0	0	0	0	0	0
Education Directly Related to Employment	5	1	3	2	2	1	2	0
Satisfactory Attendance at Secondary School or in Course of General Equivalency / Adult Education Programs	1	0	0	0	2	1	1	0
TOTAL	507	202	452	209	426	190	423	200
	709		661		616		623	

Type of components	FY 2016 TOTAL	
	TANF	SNAP
Unsubsidized Employment	118	52
Subsidized Employment	169	146
Work Experience	1,100	464
Workforce Innovative Opportunity Act (WIOA)	2	1
On the Job Training	19	7
Job Search and Job Readiness Assistance	335	105
Job Retention Services	7	6
Community Service Program	1	0
Vocational Education Training	41	15
Providing Child Care Services to an Individual	0	0
Job Skills Training Directly Related to Employment	0	0
Education Directly Related to Employment	12	4
Satisfactory Attendance at Secondary School or in Course of General Equivalency / Adult Education Programs	4	1
	1,808	801

Employment Reported

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Guam Employment Training Program (GETP) – SNAP

7 participants reported employment either in Government of Guam (4) or the Private Sector (3) in FY 2015. Whereas, in FY 2016 a total of 5 participants reported Government of Guam (2) or Private Sector (3) employment. This resulted in an average of 1 participant per month who reported employment

Job Opportunities and Basic Skills Program (JOBS) – TANF

68 participants reported employment either in Government of Guam (15) or the Private Sector (53) in FY 2015. Whereas, in FY 2016 the numbers increased to a total of 82 participants reported Government of Guam (10) or Private Sector (72) employment. This resulted in an average of 7 participants per month who reported employment.

FY2016 REPORTED EMPLOYMENT		
Sector	SNAP (GETP)	TANF (JOBS)
GovGuam	2	10
Private Sector	3	72
Total	5	82

GED/High School Referrals/Placements

The JOBS Program issued 33 Referrals in FY 2016 versus 42 referrals in FY 2015. The SNAP E&T Program does not fund education referrals for SNAP participants. One TANF Participant obtained her HS diploma through the JOBS program and is now working full time at a daycare center.

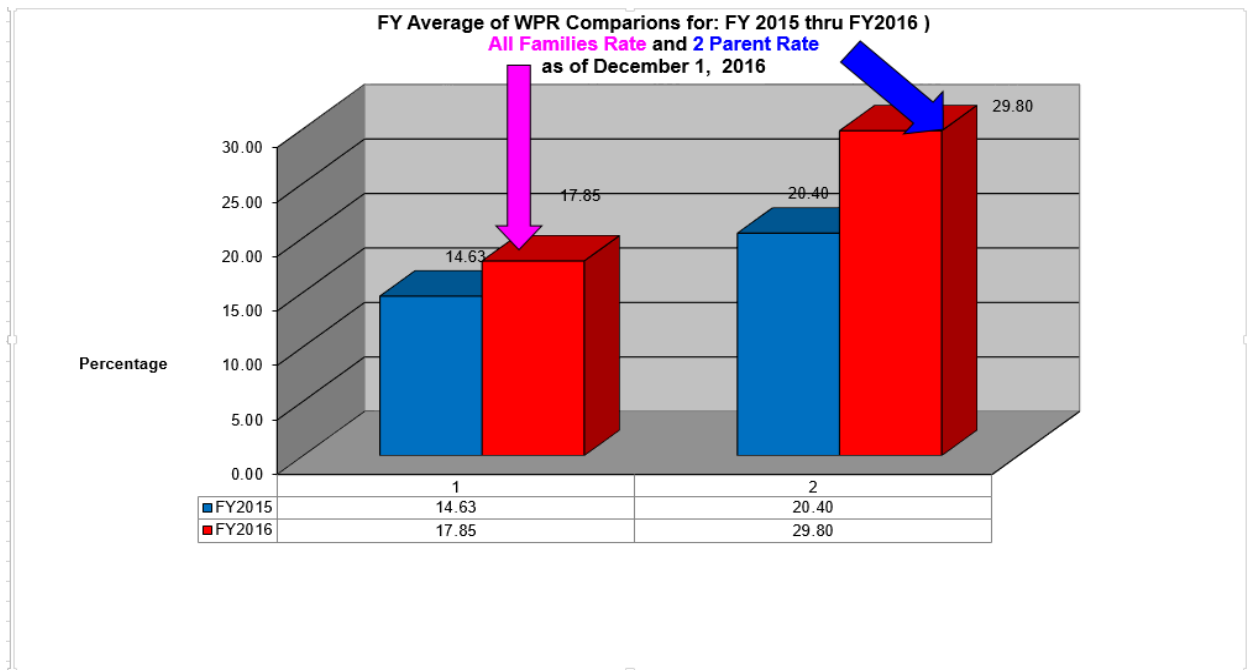
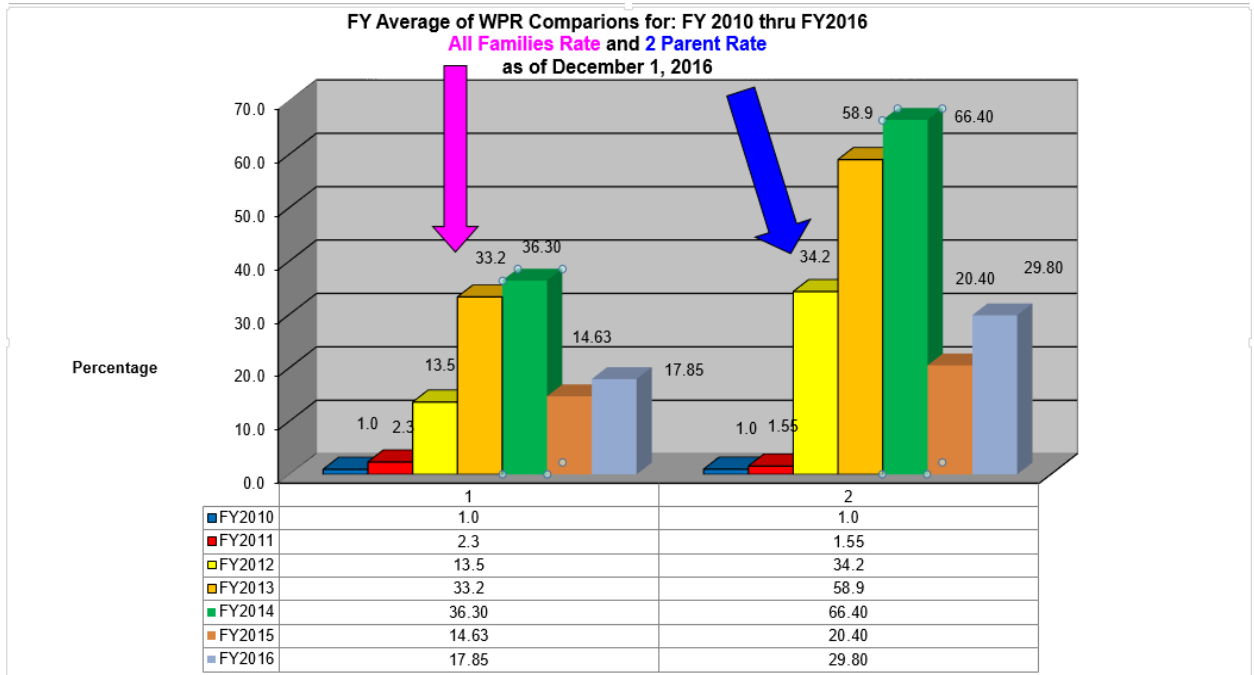
TANF Work Participation Rates (WPR)

There are two Work Participation Rates (WPR) that are required to be met annually. The All Family Rate is defined as combined cases of single and two parent households of those who average at least working 30 hours per week in an allowable work activity. The Two Parent Rate is defined as cases in which there are two adults who meet the work eligibility indicator, are adoptive/natural parents of at least one child in the case, and are living with that child in the same home. The Two Parent households must meet an average of 35 or 55 hours per week in an allowable work activity.

Since the implementation and deployment of the automated System PhPro in 2012. WPR rates show an increase of 3.22% in Work Participation Rates between FY2015 and FY2016. All families Rate (Federal Requirement 50%) - Guam Rate for FY2015 @14.63% and FY2016 (17.85%).

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Two parent Rate (Federal Requirement 90%) - Rates between FY2015 (20.4%) and FY2016 (29.8%). WPR rates show an increase of 9.4% in Work Participation Rates between FY2015 and FY2016. Two Parent families Rate (Federal Requirement 90%) – Guam’s Rate for FY2015 @20.4% and FY2016 @29.8%.



BMS GOALS AND PLANS FOR FY 2017

1. Hire three QC Reviewers by January 2017 and have the reviews completed within 60 days versus 115 days
2. Hire one Public Welfare Investigator II by May 2017 and increase the number of collection efforts in IRO
3. Conduct an In-Service Training for Parents and Child Care Providers by July 2017
4. Implement the contract for training and classes for the child care providers by February 1, 2017
5. Monitor the pay for performance plan on a monthly basis to determine if this plan is improving the rate