



**EDDIE BAZA CALVO**  
GOVERNOR

**RAY TENORIO**  
LIEUTENANT GOVERNOR

GOVERNMENT OF GUAM  
**DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES**  
*DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT*



**JAMES W. GILLAN**  
DIRECTOR

**LEO G. CASIL**  
DEPUTY DIRECTOR

FEB 17 2017

**Speaker Benjamin J.F. Cruz**

Honorable Benjamin J. F. Cruz  
Speaker  
34<sup>th</sup> Guam Legislature  
155 Hessler Place  
Hagatna, Guam 96910

FEB 24 2017

Time: 3:10 [ ] AM [ ] PM File No. \_\_\_\_\_  
Received By: [Signature]

Dear Speaker Cruz:

Attached is the fiscal year 2017 first quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 33-185, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

[Signature]  
**JAMES W. GILLAN**

Attachment

Cc: Office of Public Accountability



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GOVERNOR

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**DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES**  
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**JAMES W. GILLAN**  
DIRECTOR

**LEO G. CASIL**  
DEPUTY DIRECTOR

FEB 17 2017

Doris Flores Brooks, CPA, CGFM  
Public Auditor  
Office of Public Accountability  
Suite 401, DNA Building  
238 Archbishop Flores Street  
Hagatna, Guam 96910

**RECEIVED**  
OFFICE OF PUBLIC ACCOUNTABILITY

BY: JAD

DATE: 02-24-17

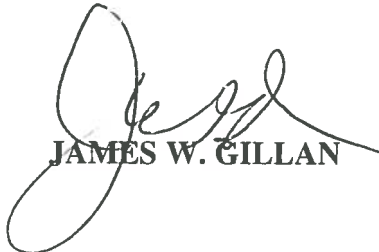
TIME: 11:05 ☒ AM ☐ PM

Dear Ms. Brooks:

Attached is your copy of the fiscal year 2017 first quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 33-185, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

  
**JAMES W. GILLAN**

Attachment



**Catholic  
Social  
Service**

*Catholic Charities Guam*

## **Catholic Social Service**

234A U.S. Army Juan C. Fejeran Street  
Barrigada, Guam 96913

Tel: 671-635-1406 Fax: 671-635-1444

Email: [css@catholicsocialserviceguam.org](mailto:css@catholicsocialserviceguam.org)

Website: [www.catholicsocialserviceguam.org](http://www.catholicsocialserviceguam.org)

2017 JAN 17 PM 4:04  
DHSC/DPSSA  
*[Signature]*

Archbishop Anthony S. Apuron  
OFM CAP D.D.  
President / Chairman  
Board of Trustees

Diana B. Calvo  
Executive Director

Ronald Carandang  
Deputy Director

**TO: DEPARTMENT OF PUBLIC HEALTH & Social SERVICES  
123 Chalan Kareta  
Mangilao, Guam 96913**

### **PROJECT REPORT**

**CONTRACTOR: CATHOLIC SOCIAL SERVICE  
#234-A U.S Army Juan C. Fejeran Street  
Barrigada Heights, Guam 96913**

**PROGRAM TITLE: TITLE XX**

**PROJECT: ALEE EMERGENCY SPOUSE ABUSE  
& CHILDREN'S SHELTER**

**QUARTERLY: 1<sup>st</sup> Quarter: October-November-December 2016**

**PREPARED BY:**

*Paula M. Perez*  
**PAULA M. PEREZ**  
PROGRAM MANAGER, ALEE SHELTER

**APPROVED BY:**

*Diana B. Calvo*  
**DIANA B. CALVO**  
DIRECTOR

**SUBMISSION DATE: January 05, 2017**



*"Respecting The Dignity Of The Human Person Through Service"*



**CATHOLIC SOCIAL SERVICE  
ADMINISTRATION QUARTERLY REPORT**

<u>PROGRAM</u>	<u>MONTH</u>	<u>DATE</u>
ALEE SHELTER	OCTOBER, NOVEMBER, DECEMBER	2016

**SUMMARY OF ACTIVITIES:**

**Events:**

- **October 8, 2016:** Guma Mami and Guam Coalition Against Sexual Assault and Family Violence: Family Violence Awareness Month Clothesline Project at the Agana Shopping Center was attended by Social Worker A. Tagudin.
- **October 14, 2016:** The Positivity Pink and Purple Information Fair and Silent Witness Exhibit Outreach at the Anderson Air Force Base Exchange and was attended by Social Worker A. Tagudin and AA D. Cruz.
- **October 19, 2016:** Domestic Violence Awareness Month March and Awareness Wave and Outreach at the Chamorro Village and attended by Program Manager P. Perez and Social Worker A. Tagudin.
- **October 21, 2016:** Domestic Violence Awareness Wave at the Toto/Canada intersection and attended by Program Manager P. Perez, Social Worker A. Tagudin, and Administrative Assistant D. Cruz.
- **October 26, 2016:** The Santa Barbara Parish hosted its monthly dinner and was attended by clients of both shelters.
- **October 29, 2016:** Silent Witness Exhibit at the Guam Premier Outlet and attended by Administrative Assistant D. Cruz.
- **October 29, 2016:** Alee Women's Shelter First Annual Spa Day for both past and current clients was held at the Main offices of Catholic Social Services.
- **October 31, 2016:** The children of the children's shelter participated in dinner and an activity for Halloween.
- **November 3, 2016:** Okkodo High School Parent Teacher Conference Outreach attended by Administrative Assistant D. Cruz.
- **November 4, 2016:** Partner Meeting for OVW Elderly Abuse Grant attended by Program Manager P. Perez.
- **November 4, 2016:** Meeting with representatives of the Guam Women's Chamber of Commerce to discuss how they can help shelter; attended by Program Manager P. Perez.
- **November 9, 2016:** Santa Barbara Parish hosted a Thanksgiving dinner and was attended by clients of both shelters.

**CATHOLIC SOCIAL SERVICE  
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- **November 9, 2016;** Guma Mami Inc. Needs Assessment meeting attended by Social Worker A. Tagudin.
- **November 10, 2016:** CSS annual Christmas Party planning meeting attended by Program Manager P. Perez.
- **November 17, 2016:** CSS Monthly Management Meeting attended by Program Manager P. Perez.
- **November 18, 2016:** Program Manager P. Perez visited Lots of Learning Daycare and read to the children attending the daycare. This is an annual event.
- **November 21, 2016:** Program Manager P. Perez met with Elicia Santo Tomas of the P. D. Hemlani Foundation to discuss how the foundation can assist the shelter with needs. Ms. Santo Tomas will meet with her Board to determine what they can do.
- **November 22, 2016:** Program Manager P. Perez met with CSS Marketing Committee to discuss events for 2017.
- **November 23, 2016:** Social Worker A. Tagudin attended the Quarterly Family Advocacy Committee (FAC) Meeting at Naval Station.
- **November 26, 2016:** VARO 4<sup>th</sup> Annual 5k Race to End Domestic Violence outreach table manned by Program Manager P. Perez, Administrative Assistant D. Cruz, and Social Workers A. Tagudin and Y. Towai.
- **November 29, 2016:** Program Manager P. Perez attended the Korean Women's Association Annual Gala.
- **November 30, 2016:** Social Workers A. Tagudin and Y. Towai attended the Guam Women's Chamber of Commerce Monthly Meeting.
- **December 10, 2016:** Saint Anthony Parish hosted a Christmas luncheon for the children's shelter.
- **December 10, 2016:** Harvest House hosted a Christmas activity for the children's shelter.
- **December 14, 2016:** Santa Barbara Parish hosted a Christmas dinner for both shelters.
- **December 15, 2016:** Program Manager attended the Guam Police Departments Mandana Community Policing Kick Off.
- **December 15, 2016:** Administrative Assistant D. Cruz attended the CSS monthly management meeting.
- **December 18, 2016:** Selena's Beauty Works provided haircuts for clients of both shelters.
- **December 22, 2016:** The Confirmation Class of the Santa Teresita Church hosted a Christmas Parade which was attended by clients of both shelters.
- **December 23, 2016:** Ernst & Young hosted a Christmas dinner which was attended by clients of the Children's shelter.

**CATHOLIC SOCIAL SERVICE  
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- December 28, 2016: The Interact Club of Notre Dame High School hosted an activity and luncheon for clients of both shelters.
- December 31, 2016: Couples for Christ hosted a luncheon for clients of both shelters.

**Alee I Catherine's Home: Women's Shelter**

**October 2016**

During the month of October 2016, the Alee I Catherine's Home of Family Violence Domestic Assault shelter received a total of two hundred seventy-nine (279) calls:

Eight (8) possible client referral calls from agencies; to include; seven (7) self-referrals, and one (1) from CSS-ERH, one hundred ninety-four (194) active clients inquiring/giving information, seven (7) past client inquiring/giving information, twenty (20) calls for active clients, nine (9) calls for former clients, five (5) outside agency calls inquiring/giving information, twenty-seven (27) program/staff related calls, eight (8) calls for donations inquiries, and one (1) hang ups.

Alee I provided services for a total of ten (10) clients for the month of October; two (2) new clients, and eight (8) clients from the previous month.

**Active clients for October 2016:**

Client #2306 Client entered the shelter on September 22, 2016 at 4:44pm with her three (3) minor children, ages; one (1), ten (10), and fifteen (15). Client is a thirty-nine (39) year old married Japanese woman, who is a U.S. citizen. Upon entry, client brought her personal vehicle to the shelter which she utilized for transportation. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program, and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Upon entry, client has an active protective order, which client applied for prior to entering the shelter. Client transitioned to family, specifically her mother upon exit on October 05, 2016.

Client F-Main#1 Due to the non-availability of rooms at the shelter, and due to the availability of a 60 day room at the *Catholic Social Service- Guma San Jose Homeless Shelter (CSS- GSJ)*, it was agreed upon between CSS- Alee Shelter and CSS- GSJ, that due to the nature of the case of the client, CSS- Alee Shelter would provide all case management services for the client, while CSS- GSJ will provide the housing logistics, until room availability at the CSS- Alee Shelter is available. Client entered CSS- GSJ on September 20, 2016 and intake for the CSS- Alee Shelter was taken on the same day at 11:30pm. In regards to housing, prior to entering CSS- GSJ, client applied for housing under the *Guam Housing Urban Renewal Authority (GHURA) - Public*

**CATHOLIC SOCIAL SERVICE  
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*Housing program.* Client was assisted with providing the proper documentation to submit to the *GHURA- Public Housing* program, in order for client's status on the wait list to increase as priority. Client was also assisted with applying for and receiving services from the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, who assisted client with the monetary funds for the security deposit and installation fees to install power and water services at client's new home. Client was not interested in applying for a protective order. Client transitioned to a housing unit under the *GHRUA- Public Housing* program on October 21, 2016 at 5:00pm.

Client #2297 Client entered the shelter on July 19, 2016 at 2:25am. Client is a forty-four (44) year old single Pohnpeian woman, who is a Permanent Resident Alien. Upon entry, client brought her personal vehicle to the shelter, which she utilized for transportation. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program, the *Guam Housing Corporation (GHC)*, and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client is currently on *GHURA- Public Housing Program* wait list, waiting for an available unit and is also seeking other available rental units in the community, to include the *Summer Town Estates Housing Program*, which client applied for on her own. Client was assisted in obtaining a protective order, and accompaniment to client's court hearing was provided. Client is an active client.

Client #2300 Client entered the shelter on August 04, 2016 at 4:30pm with her two (2) minor children, ages; four (4) and six (6). Client is a twenty-nine (29) year old single Chuukese woman, who is a Permanent Resident Alien. Client was assisted with transportation pick-up and drop-off services to and from client's children's school and with grocery shopping. Client was assisted in submitting her change report and with applying for Public Benefits, to include; Supplemental Nutrition Assistance Program (SNAP), Welfare, and health insurance under the Medically Indigent Program (MIP) and Medicaid with the *Department of Public Health and Social Services (DPHSS)*. Transportation services to the *Federated States of Micronesia (FSM) Consulate* in order for client to apply for and receive her passport and birth certificate were provided. Client was also assisted with making a referral and receiving services for psychological and physical assessment services with the *Guam Early Intervention System (GEIS)* for client's children. Client was also assisted with transportation services to the *Guam Medical Regional City (GRMC)* when client's child needed medical assistance. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program, and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid*

**CATHOLIC SOCIAL SERVICE  
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*Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client was interested in applying for a protective order, however later changed her mind and decided to discontinue with applying. Client is an active client.

Client #2301 Client entered the shelter on August 04, 2016 at 6:34pm. Client is a forty-seven (47) year old single Chamorro woman, who is a U.S. citizen. Client later brought her personal vehicle to the shelter, which she utilized for transportation. Client was assisted with applying for and receiving public benefits, to include; Supplemental Nutrition Assistance Program (SNAP), Welfare, and health insurance under Medicaid, with the *Department of Public Health and Social Services (DPHSS)*. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program, the *Guam Housing Corporation (GHC)*, and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client is currently on the waiting list for the *GHURA- Public Housing Program* and is waiting for an available unit. Client was assisted in obtaining a protective order, and accompaniment to client's court hearing was provided. In addition, client was also assisted with seeking assistance in reporting protective order violations against her perpetrator. Client is as an active client.

Client #2304 Client entered the shelter on September 01, 2016 at 6:00pm with her five (5) minor children, ages; one (1), three (3), four (4), five (5), and six (6). Client is a twenty-four (24) year old single Chamorro woman who is U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's children's school and with grocery shopping. Client was assisted in submitting her *Department of Public Health and Social Services (DPHSS)* change report. Client was also assisted with transportation services to the *Department of Public Health and Social Services (DPHSS)* in order for client to update client's children's shots and to a Private Dental clinic for client's children to receive dental care. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client is currently on the waiting list for the *GHURA- Public Housing Program* and is waiting for an available unit. Client is not interested in applying for a protective order. Client is an active client.

Client #2305 Client entered the shelter on September 10, 2016 at 8:28pm with her four (4) minor children, ages; seven (7) months, two (2), three (3), and ten (10). Client is a forty-two (42) year old single Chuukese woman who is a Permanent Resident Alien. Client was assisted with transportation pick-up and drop-off services to and from client's child's school and with



## CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

coordination services with client's child's Special Education Social Worker in coordinating pick-up and drop-off transportation services with the Special Education School Bus System. Client was assisted with applying for public benefits, to include; Supplemental Nutrition Assistance Program (SNAP), Welfare, and health insurance under the Medically Indigent Program (MIP) and the Medicaid Program, with the *Department of Public Health and Social Services (DPHSS)*, and was able to receive SNAP, MIP, and Medicaid. Client was also assisted with grocery shopping. Client was also assisted in obtaining the necessary documents from the *DPHSS- Guam Immunization Program* to apply for a social security card for her youngest child at the *Guam Social Security Office*, however client is currently waiting on obtaining the means to apply for her I-94 to fully apply for client's social security card. Client was also assisted with transportation services to the *Federated States of Micronesia (FSM) Consulate* and the *U.S. Citizenship and Immigration Services Office* who to seek assistance in providing guidance with how to apply for a copy of her I-94. Client was also assisted with transportation and accompaniment services to the client's child's Individualized Education Programs (IEP) meeting. Client was also assisted with making a referral and receiving services for psychological and physical assessment services with the *Guam Early Intervention System (GEIS)* for client's children. Client is not interested in applying for a protective order. Client is an active client.

Client #2307 Client entered the shelter on September 29, 2016 at 11:45am. Client is a thirty-seven (37) year old divorced Chamorro woman, who is a U.S. citizen. Client was assisted with food and shelter. Client was also assisted with transportation services to the *Guam Medical Regional City (GMRC)* when client needed emergency medical assistance. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client was interested in applying for a protective order, however later decided to not continue with applying. Client is an active client.

Client #2308 Client entered the shelter on October 09, 2016 at 1:50pm. Client is a thirty (30) year old married Caucasian woman, who is a U.S. citizen. Upon entry, client brought her personal vehicle to the shelter, which she utilized for transportation. Client applied for a protective order prior to entering the shelter and is currently waiting on the full protective order to be ready. Client is an active client.

Client #2309 Client entered the shelter on October 10, 2016 at 11:45pm. Client is a sixty-two (62) year old single Chuukese woman, who is a Permanent Resident Alien. Client was assisted with obtaining a copy of her important documents from the *Department of Public Health and Social Services (DPHSS)*. In regards to housing, client was assisted with applying for the *Guam*

## CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

*Housing Urban Renewal Authority (GHURA) - Public Housing* program, which client was given the application forms for. Client is not interested in applying for a protective order. Client is an active client.

### **November 2016**

During the month of November 2016, the Alee I Catherine's Home of Family Violence Domestic Assault shelter received a total of three hundred nineteen (319) calls:

Nineteen (19) possible client referral calls from agencies; to include; ten (10) self-referrals, one (1) from Project Karinu, and eight (8) from VARO, one hundred forty-three (143) active clients inquiring/giving information, five (5) past clients inquiring/giving information, eighty (80) calls for active clients, two (2) call for former clients, seven (7) outside agency calls inquiring/giving information, forty-seven (47) program/staff related calls, ten (10) calls for donations inquiries, and six (6) hang ups.

Alee I provided services for a total of ten (10) clients for the month of November; two (2) new clients, and eight (8) clients from the previous month.

### **Active clients for November 2016:**

Client #2301 Client entered the shelter on August 04, 2016 at 6:34pm. Client is a forty-seven (47) year old single Chamorro woman, who is a U.S. citizen. Client later brought her personal vehicle to the shelter, which she utilized for transportation. Client was assisted with applying for and receiving public benefits, to include; Supplemental Nutrition Assistance Program (SNAP), Welfare, and health insurance under Medicaid, with the *Department of Public Health and Social Services (DPHSS)*. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and the *Guam Housing Corporation (GHC)*. Client was also assisted with applying for and receiving services from the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, who assisted client with the monetary funds for the security deposit and installation fees to install power and water services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and was able to transition into a housing unit under the *GHRUA- Public Housing* program upon exit. Client was assisted in obtaining a protective order, and accompaniment to client's court hearing was provided. In addition, client was also assisted with seeking assistance in reporting protective order violations against her perpetrator. Client transitioned to a housing unit under the *GHRUA- Public Housing* program on November 01, 2016 at 9:15pm.

## CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

Client #2305 Client entered the shelter on September 10, 2016 at 8:28pm with her minor four (4) children, ages; seven (7) months, two (2), three (3), and ten (10). Client is a forty-two (42) year old single Chuukese woman who is a Permanent Resident Alien. Client was assisted with transportation pick-up and drop-off services to and from client's child's school and with coordination services with client's child's Special Education Social Worker in coordinating pick-up and drop-off transportation services with the Special Education School Bus System. Client was assisted with applying for public benefits, to include; Supplemental Nutrition Assistance Program (SNAP), Welfare, and health insurance under the Medically Indigent Program (MIP) and the Medicaid Program, with the *Department of Public Health and Social Services (DPHSS)*, and was able to receive SNAP, MIP, and Medicaid. Client was assisted with transportation and coordination services with updating her children's shot records with DPHSS. Client was also assisted with grocery shopping. Client was also assisted in obtaining the necessary documents from the *DPHSS- Guam Immunization Program* to apply for a social security card for her youngest child at the *Guam Social Security Office*. Client was also assisted with transportation and coordination services with the *Federated States of Micronesia (FSM) Consulate*, the *U.S. Citizenship and Immigration Services Office*, and the *Micronesian Resource Center* to seek assistance in providing guidance with how to apply for a copy of her I-94. Client was also assisted with transportation and accompaniment services to the client's child's Individualized Education Programs (IEP) meeting. Client was also assisted with making a referral and receiving services for psychological and physical assessment services with the *Guam Early Intervention System (GEIS)* and with *I Famagu'on- ta* for client's children. Client was not interested in applying for a protective order. On the day of November 11, 2016, client went on a personal outing with her children and did not return. Communication via telephone call was also not made between client and the shelter, therefore client was evicted due to shelter curfew violations. It was unknown to where client transitioned upon leaving the shelter upon exit, however it was later found that client returned back to her perpetrator upon exit on November 11, 2016 at 10:00am.

Client #2297 Client entered the shelter on July 19, 2016 at 2:25am. Client is a forty-four (44) year old single Pohnpeian woman, who is a Permanent Resident Alien. Upon entry, client brought her personal vehicle to the shelter, which she utilized for transportation. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and the *Guam Housing Corporation (GHC)*. Client was also seeking other available rental units in the community, to include the *Summer Town Estates Housing Program*, which client applied for on her own. Client was also assisted with applying for and receiving services from the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, who assisted client with the monetary funds for the security deposit and installation fees to install power and water

## CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and was able to transition into a housing unit under the *GHRUA- Public Housing* program upon exit. Client was assisted in obtaining a protective order, and accompaniment to client's court hearing was provided. Client transitioned to a housing unit under the *GHRUA- Public Housing* program on November 14, 2016 at 7:30pm.

Client #2308 Client entered the shelter on October 09, 2016 at 1:50pm. Client is a thirty (30) year old married Caucasian woman, who is a U.S. citizen. Upon entry, client brought her personal vehicle to the shelter, which she utilized for transportation. Client was assisted with applying for and receiving services from the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, who assisted client with the monetary funds for the security deposit and installation fees to install power services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany the housing application packet, and was able to transition into an apartment unit, which she found on her own, upon exit. Client applied for a protective order prior to entering the shelter and upon exit, was currently waiting on the full protective order to be ready. Client transitioned to an apartment unit on November 19, 2016 at 7:50am.

Client #2311 Client entered the shelter on November 21, 2016 at 4:15pm. Client is a thirty-four (34) year old married Inkan woman, who is a Peruvian citizen residing on Guam with a Fiancé Visa and a Green Card. Client was assisted with food and shelter. Client was also assisted with legal services inquiries regarding her immigration status. Client was not interested in applying for a protective order. Client transitioned to a friend on November 25, 2016 at 4:27pm.

Client #2300 Client entered the shelter on August 04, 2016 at 4:30pm with her two (2) minor children, ages; four (4) and six (6). Client is a twenty-nine (29) year old single Chuukese woman, who is a Permanent Resident Alien. Client was assisted with transportation pick-up and drop-off services to and from client's children's school and with grocery shopping. Client was assisted in submitting her change report and with applying for Public Benefits, to include; Supplemental Nutrition Assistance Program (SNAP), Welfare, and health insurance under the Medically Indigent Program (MIP) and Medicaid with the *Department of Public Health and Social Services (DPHSS)* and was able to receive SNAP, Welfare, MIP, and Medicaid.. Transportation services to the *Federated States of Micronesia (FSM) Consulate* in order for client to apply for and receive her passport and birth certificate were provided. Client was also assisted with making a referral services for psychological and physical assessment services with the *Guam Early Intervention System (GEIS)* for client's children. Client was also assisted with transportation services to the *Guam Medical Regional City (GRMC)* when client's child needed medical

## CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

assistance. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program, and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client was interested in applying for a protective order, however later changed her mind and decided to discontinue with applying. Client was evicted due to violating shelter rules of alcohol consumption. Client transitioned to family, specifically her mother upon exit on November 27, 2016 at 10:07am.

Client #2304 Client entered the shelter on September 01, 2016 at 6:00pm with her five (5) minor children, ages; one(1), three (3), four (4), five (5), and six (6). Client is a twenty-four (24) year old single Chamorro woman who is U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's children's school and with grocery shopping. Client was assisted in submitting her *Department of Public Health and Social Services (DPHSS)* change report. Client was also assisted with transportation and coordination services to the *Department of Public Health and Social Services (DPHSS)* in order for client to update client's children's shots and to a Private Dental clinic for client's children to receive dental care. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client was also assisted with coordinating services to extend the due date of outstanding payments owed to GHURA. Client is currently on the waiting list for the *GHURA- Public Housing Program* and is waiting for an available unit. Client is not interested in applying for a protective order. Client is an active client.

Client #2307 Client entered the shelter on September 29, 2016 at 11:45am. Client is a thirty-seven (37) year old divorced Chamorro woman, who is a U.S. citizen. Client was also assisted with transportation services to the *Guam Medical Regional City (GMRC)* when client needed emergency medical assistance and with inquiry services with the *New Beginnings Drug and Alcohol Treatment Agency* when client expressed interest in seeking services regarding alcohol rehabilitation. Client was also assisted with coordination services with *I Famagu'on- ta* for psychological assessment services when client's child expressed suicidal ideation. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client is currently on the waiting list for the *GHURA- Public Housing Program* and is waiting for an available unit. Client is interested in applying for a protective order, and is in the process of applying for one. Client is an active client.

## CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

Client #2309 Client entered the shelter on October 10, 2016 at 11:45pm. Client is a sixty-two (62) year old single Chuukese woman, who is a Permanent Resident Alien. Client was assisted with obtaining a copy of her important documents from the *Department of Public Health and Social Services (DPHSS)*. Client was also assisted with coordination services with the *Micronesian Resource Center* to seek assistance in providing guidance with how to apply for a copy of her I-94. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)* which client was given the application forms for. Client is not interested in applying for a protective order. Client is an active client.

Client #2310 Client entered the shelter on November 08, 2016 at 2:45pm. Client is a thirty-one (31) year old single Chamorro woman, who is a U.S. citizen. Client was assisted with legal services coordination in relation to transferring legal guardianship of client's child to client's brother, and is in the process of doing so. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client was interested in applying for a protective order, however later changed her mind and decided to discontinue with applying. Client is an active client.

### **December 2016**

During the month of December 2016, the Alee I Catherine's Home of Family Violence Domestic Assault shelter received a total of three hundred eighty-seven (387) calls:

Nineteen (19) possible client referral calls from agencies; to include; thirteen (13) self-referrals, two (2) from DART, one (1) from VARO, one (1) from the Santa Rita Mayors Office, one (1) from Salvation Army, and one (1) from GBHWC, one hundred sixty-seven (167) active clients inquiring/giving information, twenty-nine (29) past client inquiring/giving information, thirty-six (36) calls for active clients, eleven (11) call for former clients, twenty-four (24) outside agency calls inquiring/giving information, seventy-three (73) program/staff related calls, twenty (20) calls for donation inquiries, seven (7) wrong numbers, and one (1) hang ups.

Alee I provided services for a total of thirteen (13) clients for the month of December; nine (9) new clients, and four (4) clients from the previous month.

## CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

### Active clients for December 2016:

Client #2312 Client entered the shelter on December 2, 2016 at 8:00pm. Client is a twenty-eight (28) year old single Chamorro woman who is a U.S. citizen. Client was assisted with food and shelter. Coordination with the *Adult Protective Services (APS)* and with the *Catholic Social Service- Emergency Receiving Home (CSS-ERH)* Program was also provided in seeking additional placement options for client. Client was not interested in applying for a protective order. Client transitioned back home to family, specifically her Godmother, who is also her legal guardian, upon exit on December 02, 2016 at 11:35pm.

Client #2313 Client entered the shelter on December 11, 2016 at 12:10pm with her minor child, age two (2). Client is a twenty-six (26) year old separated Chuukese woman, who is a Permanent Resident Alien. Client was assisted with food and shelter. Client was not interested in applying for a protective order. Client transitioned to family upon exit on December 11, 2016 at 6:55pm.

Client #2304 Client entered the shelter on September 01, 2016 at 6:00pm with her five (5) minor children, ages; one (1), three (3), four (4), five (5), and six (6) years old. Client is a twenty-four (24) year old single Chamorro woman who is U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's children's school and with grocery shopping. Client was assisted in submitting her *Department of Public Health and Social Services (DPHSS)* change report. Client was also assisted with transportation and coordination services to the *Department of Public Health and Social Services (DPHSS)* in order for client to update client's children's shots and to a Private Dental clinic for client's children to receive dental care. Client was also assisted with applying for child support with the *Office of the Attorney General- Child Support Division*, which she was given the application forms for. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program, and was assisted with transportation and respite babysitting services in order for the client to attend her GHURA Orientation. Client was also assisted with coordinating services to extend the due date of outstanding payments owed to GHURA. Client was also assisted with applying for and receiving services from the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, who assisted client with the monetary funds for the security deposit and installation fees to install power and water services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and was able to transition into a housing unit under the *GHRUA- Public Housing* program upon exit. Client was not interested in applying for a protective order. Client transitioned to a housing unit under the *GHRUA- Public Housing* program upon exit on December 16, 2016 at 5:40pm.

## CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

Client #2315 Client entered the shelter on December 18, 2016 at 1:35am. Client is a thirty-seven (37) year old married Taiwanese woman, who is residing on Guam with a Visa. Client was assisted with food and shelter. Client was not interested in applying for a protective order. Client transitioned back to perpetrator upon exit on December 21, 2016 at 1:40pm.

Client #2319 Client entered the shelter on December 22, 2016 at 10:30pm. Client is a forty-eight (48) year old married Chamorro woman who is a U.S. citizen. Upon entry, client brought her personal vehicle to the shelter which she utilized for transportation. Client was assisted with food and shelter. Client was not interested in applying for a protective order. Client left the shelter on the morning of December 24, 2016 and did not inform staff as to where she was going to and did not call or return to the Shelter that night. It was unknown as to where client transitioned to upon exit on December 24, 2016 at 6:35am.

Client #2320 Client entered the shelter on December 24, 2016 at 8:35pm with her two (2) minor children, ages; five (5) and eight (8). Client is a thirty-four (34) year old divorced Chamorro woman who is a U.S. citizen. Client was assisted with food and shelter. Client was not interested in applying for a protective order. Client transitioned to family upon exit on December 25, 2016 at 9:00pm.

Client #2307 Client entered the shelter on September 29, 2016 at 11:45am. Client is a thirty-seven (37) year old divorced Chamorro woman, who is a U.S. citizen. Client was also assisted with transportation services to the *Guam Medical Regional City (GMRC)* when client needed emergency medical assistance and with inquiry services with the *New Beginnings Drug and Alcohol Treatment Agency* when client expressed interest in seeking services regarding alcohol rehabilitation. Client was also assisted with coordination services with *I Famagu'on- ta* for psychological assessment services when client's child expressed suicidal ideation. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client is currently on the waiting list for the *GHURA- Public Housing Program* and is waiting for an available unit. Client was assisted in obtaining a protective order, and accompaniment to client's court hearing was provided. Client is an active client.

Client #2309 Client entered the shelter on October 10, 2016 at 11:45pm. Client is a sixty-two (62) year old single Chuukese woman, who is a Permanent Resident Alien. Client was assisted with obtaining a copy of her important documents from the *Department of Public Health and Social Services (DPHSS)*. Client was also assisted with coordination services with the



## CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

*Micronesian Resource Center* to seek assistance in providing guidance with how to apply for a copy of her I-94. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)* which client was given the application forms for. Client is not interested in applying for a protective order. Client is an active client.

Client #2310 Client entered the shelter on November 08, 2016 at 2:45pm. Client is a thirty-one (31) year old single Chamorro woman, who is a U.S. citizen. Client was assisted with legal services coordination in relation to transferring legal guardianship of client's child to client's brother, and is in the process of doing so. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and for the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client was interested in applying for a protective order, however later changed her mind and decided to discontinue with applying. Client is an active client.

Client #2314 Client entered the shelter on December 15, 2016 at 7:10pm. Client is a thirty-three (33) year old single Chamorro woman, who is a U.S. citizen. Client was assisted with food and shelter. Prior to entering the shelter client applied for services from the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)* and is in the process of completing the application process. Client is not interested in applying for a protective order. Client is an active client.

Client #2316 Client entered the shelter on December 19, 2016 at 6:15pm with her three (3) minor children, ages; seven (7), eleven (11), and seventeen (17) years old. Client is a 39 (thirty-nine) year old single Caucasian woman, who is a U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's children's school. Client was assisted with submitting her Public Benefits Change Report at the *Department of Public Health and Social Services (DPHSS)*. Client is a possible candidate for the *Catholic Social Service- Aleo Shelter Transitional Housing Program* and is currently in the process of being transitioned into the program. Client is not interested in applying for a protective order. Client is an active client.

Client #2317 Client entered the shelter on December 22, 2016 at 3:46pm with her two (2) minor children, ages; three (3) and nine (9). Client is a twenty-eight (28) year old single Chamorro woman who is a U.S. citizen. Client was assisted with food and shelter. Client is not interested in applying for a protective order. Client is an active client.

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Client #2318 Client entered the shelter on December 22, 2016 at 7:30pm with her two (2) minor children, ages; one (1) and two (2). Client is a forty (40) year old widowed Chamorro woman who is a U.S. citizen. Client was assisted with food and shelter. Client is not interested in applying for a protective order. Client is an active client.

**Maintenance:**

**October 2016**

There were no maintenance issues this month.

**November 2016**

There were no maintenance issues this month.

**December 2016**

There were no maintenance issues this month.

- ❖ Melissa San Nicolas of the Department of Public Health and Social Services Bureau of Social Service Administration conducted quarterly monitoring at the shelter. There were no issues or concerns to be addressed.

**Alee 2 Children's Home**

**October 2016**

This month we served a total of seventeen (17) children, six (6) Chamorro, one (1) Kosraean and ten (10) Chuukese. All children here at the shelter are placed by Child Protective Services (CPS). The shelter continues to provide Personal Care, Teaching Life Skills, Transportation and Recreational Outings for all the children in the shelter.

Shelter continues to serve a fourteen (14) year old girl that arrived on island from Minnesota. Minor was assigned a new caseworker, Sandra Quinata. This month minor had four (4) supervised visits with her aunt at the offices of CPS, five (5) visits with her grandfather, four (4) counseling sessions at Client Services at the Superior Court of Guam, and two (2) court hearings which minor attended. Minor continues to attend school at John F. Kennedy high school and is doing well.

On October 12, 2016 shelter received five (5) minors; a ten (10) and seven (7) and four (4) year

## **CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT**

old boys and six (6) and three (3) year old girls. On October 13, 2016 the three (3) younger ones were reunited with their mother. The ten (10) and seven (7) year olds remain at the shelter. Since placed at the shelter, the minors have had three (3) supervised visits at the CPS offices with their mother.

A family of three (3) siblings continues to reside in the shelter. This month the minors started weekend furlough visits with mom. The minors have had four (4) day-furlough visits with mom during the weekend, and two (2) overnights. On the second overnight it was an extended furlough until November 4, 2016, if all goes well the minors will not be returning to shelter.

On October 17, 2016, shelter received placement of five (5) minors, a twelve (12), nine (9), and five (5) year old girls, and seven (7) and a two (2) year old boys. The first to arrive at the shelter was the twelve (12) year old girl. She is hearing impaired. Later in the evening the other four (4) minors arrived. On October 22, 2016 Kathleen called shelter to inform staff that the children will be leaving shelter on Monday, October 24, 2016 to a relative.

The three (3) siblings ages nine (9), nine (9) and eight (8) year old girls are no longer in the shelter. On October 14, 2016 the three (3) minors were placed in a licensed foster home. Prior to leaving the shelter, the minors had no contact with their parents.

### **November 2016**

This month we served a total of eight (8) children, three (3) Chamorro, one (1) Kosraean and two (2) Chuukese, and two (2) Ukrainian. All children here at the shelter are placed by Child Protective Services (CPS). The shelter continues to provide Personal Care, Teaching Life Skills, Transportation and Recreational Outings for all the children in the shelter.

Shelter continues to serve a fifteen (15) year old female that arrived from Minnesota. Minor had three (3) supervised visits with her aunt at the offices of CPS, and three (3) visits with her grandfather, six (6) counseling sessions at Client Services of the Superior Court of Guam, and two (2) court hearings which minor attended. Minor has had one (1) four (4) day overnight furlough with her aunt over the Thanksgiving holiday. Minor continues to do well in the shelter.

On November 27, 2016 shelter received a call about placement for two (2) boys ages eight (8) seven (7) months. Minors arrived at the shelter in the early morning hours on November 28, 2016. The eight (8) is not registered in school because he was being home schooled prior to coming to the shelter. Minors are doing well and adjusting to the shelter.

The two (2) minor boys; ages ten (10) and eight (8) are no longer in the shelter. Minors were transitioned back to their mother.

The shelter served a family of three (3) siblings; two (2) females' ages five (5) and four (4) and a one (1) year old male. The minors transitioned to their mother on November 4, 2016.

## **CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT**

On November 29, 2016 shelter received placement for four (4) minors, two (2) girls ages nine (9) and seven (7) and two (2) boys ages six (6) and five (5). The children are adjusting to the rules and routines of the shelter.

- ❖ Department of Public Health and Social Services Division of Environmental Health conducted a quarterly inspection of the shelter. No issues or concerns were brought up and the shelter received an "A" rating.

### **December 2016**

For the month of December, the shelter served a total of eleven (11) children with ages ranging from two (2) to fifteen (15) years old. Of the children, there were: four (4) Chamorro, four (4) Filipino, two (2) Russian, and one (1) Kosraean. Services provided to children included personal care, teaching life skills, transportation to schools, visitations, and various appointments, as well recreational activities.

The shelter received four (4) siblings; all of whom were Filipino: a fifteen (15) year old, seven (7) year old, five (5) year old, and a two (2) year old. During their stay at the shelter, the SW received notice from a shelter worker that 15yr had not been present during the after school pick-up. On the morning of December 12, minor had been dropped off to school and during after-school pick up, it was discovered through school personnel, that the minor had not attended school the entire day. SW notified CPS caseworker of the situation as soon as information was clarified. Fifteen (15) year old had not returned back to the shelter. While at the shelter, the two (2) year old minor had gotten sick and arrangements to see a physician were made, along with follow-ups. Transportation services to and from the clinic were provided. On November 24th, the siblings had exited the shelter to be placed with relatives. Upon exit, transportation services to the designated drop-off location were provided. Reunification took place at Tamuning Wendy's with their CPS caseworker present.

As for Russian minors, the eight (8) year old along with his seven (7) month old brother had exited the shelter on November 22<sup>nd</sup> and was placed back home with their mother. Transportation was provided by their CPS caseworker.

Currently at the shelter, there are four (4) siblings, all of whom are Chamorro, and one (1) Kosraean minor.

For this month, the siblings had a total of one (1) visit with parents at CPS as well as one (1) outing with parents.

## **CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT**

For this month, Kosraean minor had two (2) counseling sessions with Client Services of the Superior Court of Guam, and one (1) eleven (11) day overnight furlough with her relative.

### **Maintenance:**

#### **October 2016**

There were no maintenance issues this month.

#### **November 2016**

The house, fence, and gates were painted this month.

#### **December 2016**

There were no maintenance issues this month.

- ❖ Melissa San Nicolas of the Department of Public Health and Social Services Bureau of Social Service Administration conducted quarterly monitoring at the shelter. There were no issues or concerns to be addressed.

### **Trainings:**

- **October 5-7, 2016:** 2016 kNOw More Conference “Speak up Against Sexual Assault and Domestic Violence” which was attended by Social Worker A. Tagudin.
- **November 12, 2016:** CPR & First Aid Training attended by E. Fernando.
- **November 29, 2016:** U.S. Citizenship and Immigration Service Outreach hosted by the Micronesian Resource Center One Stop Shop (MRCOSS) and facilitated by the U.S. Citizenship and Immigration Services and attended by Program Manager P. Perez and Social Workers A. Tagudin and Y. Towai.

### **In Kind and Monetary Donations:**

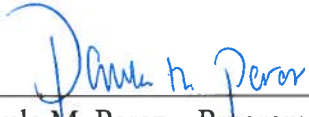
- October 26, 2016: A donation of non-perishable goods was made by the students of Ana Sgambelluri’s class at Southern High School.
- November 9, 2016: Young Men’s League of Guam Women’s Auxiliary donated \$200.00.

**CATHOLIC SOCIAL SERVICE  
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- November 11, 2016: The Guam Girl Scouts Yigo Troop made a donation of nonperishable goods and toiletries.
- November 18, 2016: Lots of Learning Daycare made a donation of nonperishable goods.
- November 23, 2016: The Santa Rita Senior Center made a donation of nonperishable goods and toiletries.
- November 23, 2016: Students of Bishop Baumgartner Catholic School made a donation of nonperishable goods and toiletries.
- November 23, 2016: Takagi & Associates made a donation of \$575.00.
- November 25, 2016: Okkodo High School National Honor Society students made a donation of clothing.
- November 26, 2016: St. John's Church donated canned goods, clothing, school supplies, household decorations, electronics, and exercise equipment.
- November 29, 2016: The Korean Women's Association of Guam made a donation of \$1,000.00.
- November 30, 2016: Guam Women's Chamber of Commerce donated toiletries, clothing, and toys.
- November 30, 2016: Siska Hutpea donated \$25.00.
- November 30, 2016: Santa Teresita Parish donated nonperishable goods.
- November 30, 2016: Our Lady of the Blessed Sacrament Parish donated nonperishable goods.
- December 3, 2016: American Association of University Women donated toiletries, clothing, and nonperishable goods.
- December 3, 2016: Pinoy Guam Biker's Association donated \$500.00.
- December 6, 2016: University of Guam SBPA'S BA 441-01 Class donated \$410.00.
- December 7, 2016: JRP's Bazaar at the Hyatt Christmas Festival of the Arts and Fashion Show raffle proceeds of \$250.00.
- December 10, 2016: Saint Anthony Parish Confirmation Class donated toiletries and nonperishable items.
- December 16, 2016: Padre Palomo Assembly made a donation of household cleaning supplies.
- December 16, 2016: Atkins Kroll Guam donated \$900.00.
- December 17, 2016: Saint Anthony Parish RCIA group donated toiletries.
- December 19, 2016: Ladd and Frances Baumann donated \$100.00.
- December 19, 2016: The Guam Bar Association donated gift cards to the shelters.

**CATHOLIC SOCIAL SERVICE  
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- December 19, 2016: The Lions Club of Guam donated household cleaning supplies and nonperishable food items.
- December 20, 2016: The Guam International Airport Authority's Employees Association donated nonperishable food, toiletries, and household cleaning supplies.
- December 20, 2016: The Onward Beach Resort Employee's Association donated nonperishable foods, toiletries, and household cleaning supplies.
- December 20, 2016: The Tree Under Golf Association donated \$500.00.
- December 21, 2016: The students of Roseanna Lastimoza's class at LBJ Elementary school donated toiletries and household cleaning supplies.
- December 21, 2016: Eusebia Flores donated toys to the Children's shelter.
- December 21, 2016: The John Robert Powers School of Guam donated \$3, 229.66 from their Bazaar at the Hyatt Christmas Festival of the Arts and Fashion Show.
- December 21, 2016: The students of Ms. Cruz's Tourism class at John F. Kennedy High School donated nonperishable goods.
- December 22, 2016: The United Airlines Pilots Association donated toys to the children of both shelters.
- December 23, 2016: Maria Minas and Angelo Cruz donated toiletries to the shelters.
- December 23, 2016: Michael and Roseleen Brown donated Christmas decorations to the shelters.
- December 23, 2016: Ernst & Young LLP donated \$807.00.
- December 23, 2016: James Kwak donated \$50.00.
- December 23, 2016: John and Arlene Onedera donated \$100.00.
- December 23, 2016: James and Debra Whitt donated \$100.00.
- December 23, 2016: Elvin and Alice Chiang donated \$250.00.
- December 23, 2016: Rustico Rosal Jr. donated \$ 50.00.
- December 23, 2016:
- December 29, 2016: The Santa Barbara Parish donated Christmas gifts to the children of both shelters.
- December 30, 2016: DZSP donated nonperishable food, toiletries, and cleaning supplies.
- December 30, 2016: The ABC Stores donated Kendama toys to the shelter.

  
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Paula M. Perez – Program Manager