



GOVERNMENT OF GUAM  
 DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES  
 DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



EDDIE BAZA CALVO  
 GOVERNOR

RAY TENORIO  
 LIEUTENANT GOVERNOR

JAMES W. GILLAN  
 DIRECTOR

LEO G. CASIL  
 DEPUTY DIRECTOR

FEB 17 2017

Honorable Benjamin J. F. Cruz  
 Speaker  
 34<sup>th</sup> Guam Legislature  
 155 Hessler Place  
 Hagatna, Guam 96910

Speaker Benjamin J.F. Cruz

FEB 24 2017

Time: 3:10 [ ] AM [ ] PM File No. \_\_\_\_\_  
 Received By:

Dear Speaker Cruz:

Attached is the fiscal year 2017 first quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 33-185, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

JAMES W. GILLAN

Attachment

Cc: Office of Public Accountability



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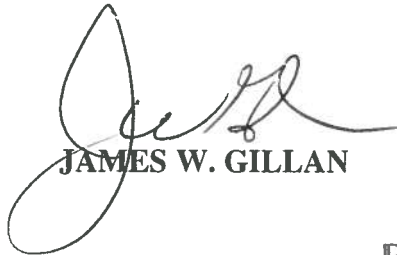
Doris Flores Brooks, CPA, CGFM  
 Public Auditor  
 Office of Public Accountability  
 Suite 401, DNA Building  
 238 Archbishop Flores Street  
 Hagatna, Guam 96910

Dear Ms. Brooks:

Attached is your copy of the fiscal year 2017 first quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 33-185, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,



**JAMES W. GILLAN**

Attachment

**RECEIVED**  
 OFFICE OF PUBLIC ACCOUNTABILITY  
 BY: \_\_\_\_\_  
 DATE: 02-24-17  
 TIME: 11:05  AM  PM



**Catholic  
Social  
Service**

*Catholic Charities Guam*

234A U.S. Army Juan C. Fejeran Street  
Barrigada, Guam 96913  
Tel: 671-635-1406 Fax: 671-635-1444  
Email: [css@guam.net](mailto:css@guam.net)  
Website: [www.catholicssocialserviceguam.org](http://www.catholicssocialserviceguam.org)

Archbishop Anthony S. Apuron  
OFM CAP D.D.  
President / Chairman  
Board of Trustees

Diana B. Calvo  
Executive Director

Ronald Carandang  
Deputy Director

DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE  
P.O. BOX 2816  
HAGATNA, GUAM 96932

COMPACT IMPACT 1<sup>st</sup> QUARTER REPORT


CONTRACTOR: CATHOLIC SOCIAL SERVICE


ADDRESS: 234A US ARMY JUAN C. FEJERAN STREET  
BARRIGADA, GUAM 96913

PROJECT TITLE: GUMA SAN JOSE HOMELESS SHELTER

MONTH: OCTOBER, NOVEMBER & DECEMBER

FISCAL YEAR: 2016-2017

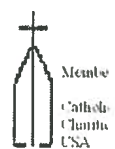
SUBMITTED BY:   
Terezo R. Mortera  
PROGRAM MANAGER

APPROVED BY:   
Diana B. Calvo  
EXECUTIVE DIRECTOR

2017 JAN 31 AM 8:20  
DPHSS/POSSA  




*"Respecting The Dignity Of The Human Person Through Service"*



# ***CATHOLIC SOCIAL SERVICE***

## ***Guma San Jose Program***

*A 24-hour Emergency Homeless Shelter for a maximum of 60 days*  
#234-A U.S. Army Juan C. Fejeran St. • Barrigada Heights, Guam 96913  
Telephone: (671) 633-2955 • Fax: (671) 637-1307

### ***COMPACT IMPACT REPORT***

#### ***FY 2016-2017 1st QUARTER***

October, November, December 2016

---

| <b>ETHNICITY</b>       | <b>NUMBER OF MEALS SERVICE</b> | <b>NUMBER OF TRANSPORT SERVICE</b> |
|------------------------|--------------------------------|------------------------------------|
| <b><i>CHUUKESE</i></b> | <b>411</b>                     | <b>22</b>                          |

There were 26 unduplicated cases or 90 individuals from Chuuk who were assisted this quarterly period. There were 23 cases under the 60-day program; 39 adults and 40 children. There was one case under 180-day program; 2 adults and 4 children. There were 5 cases under the overnight service; 8 adults and 5 children. There were 3 cases both 60-day program and overnight services; 4 adults and 4 children. There were 11 cases or 35 individuals who were assisted under Guma San Jose meals program. Two cases or five individuals do not qualify for Supplemental Nutritional Assistance Program (SNAP) and has no source of income. Seven cases or 26 individuals were not under the meals program because they received public assistance or they were employed, but received food assistance if needed.

Six (6) cases or 21 individuals were provided with transportation services; 10 adults and 11 children. Transportation rendered to the clients were to and from employment purposes, Department of Public Health and Social Services (DPHSS), The Salvation Army, medical appointments, bank institutions, Guam Renewal and Urban Authority (GHURA), WIC, Mayor's Offices, Guam Behavioral Health and Wellness Center (GBHWC), etc.

There were no cases from Yap, Palau, Kosrae, Marshall Island, and Pohnpei during this quarterly period.



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Tel: 671-635-1406 Fax: 671-635-1444  
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Website: [www.catholicsocialserviceguam.org](http://www.catholicsocialserviceguam.org)

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HAGATNA, GUAM 96932

1<sup>st</sup> QUARTER REPORT


CONTRACTOR: CATHOLIC SOCIAL SERVICE


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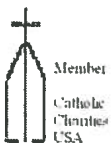
MONTH: OCTOBER, NOVEMBER, DECEMBER

FISCAL YEAR: 2016-2017

SUBMITTED BY:   
Terezo R. Mortera  
PROGRAM MANAGER

APPROVED BY:   
Diana B. Calvo  
EXECUTIVE DIRECTOR

DPH  
2017 JAN 31 AM 8:21



*"Respecting The Dignity Of The Human Person Through Service"*



**1<sup>st</sup> QUARTER REPORT FY 2016-2017  
GUMA SAN JOSE HOMELESS SHELTER  
October, November, December 2016**

**No. of Staff: 14/15 (Vacant Position: x1 Case Worker)**

**No. of Clients/Dededo Shelter: 147      No. of Cases: 57      Waitlist Cases: 59**

**No. of Clients/Ordot Shelter: 13      No. of Cases: 28      Waitlist Cases: 20**

**No. of Clients/ Expansion: 63      No. of Cases: 12**

**DEDEDO SHELTER**

**Placement:**

- One (1) single woman and one (1) family of five (5) moved out with GHURA Section 8 Assistance. (case numbers: 81614, 111712). The single woman also got assistance from Salvation Army with security deposit and arrears.
- Five (5) case eighteen (18) individuals move out to their relative's house (case number: 81615, 91603, 91614, 101711, 101718).
- Three (3) case of seventeen (17) individuals moved out to Expansion Units (case numbers: 81626, 91619, 101720).
- Three (3) case or eleven (11) individuals moved out with Salvation Army's Assistance (case numbers: 81604, 81627, 101728).
- One (1) couple moved out and had a baby right after. They will move in to an apartment with Salvation Army's assistance (case number: 101731).
- One (1) case or seven (7) individuals moved out to a friend's house (case number: 91629). They had Salvation Army's Assistance but chose to move to a friend's house.
- One (1) elderly couple and one (1) case or five (5) individuals moved out with their own saving (case numbers : 101725, 101732)
- One (1) case or three (3) individuals moved out and found a place with family's assistance (case number: 71612).

**Emergency Housing (EH):**

- Thirty-eight (38) cases or eighty-one (81) individuals were housed overnight because there were no available rooms for the 60 day program, also they did not have necessary documents at the time of intake.

**Walk In Assistance:**

- One single man came in to request for food service four (4) separate times. He said he received the public assistance and did not need shelter service.
- One couple came in to request for food and drink three (3) separate times. Head of household said that he was not homeless but it was hard for him to make living because he was just released from prison.

- One single man came in to request for food service twice and shower service once. He said that he just arrived on Guam and did not have anybody on the island. He also requested for information about EH and 60-day program.
- One single female came to request for shower service twice and food service once. She stayed in EH two times.
- One single female came in and requested for shower services once and food service once. She said she was staying in her car, without any income. She became 60-day client later.
- One couple came and requested for food service once. They said that they are not homeless.
- One female came in to request for shower service once. She became 60-day client later.
- One family of seven (7) came in and requested for food service once.
- One family of four (4) came in to request for food service six (6) separate times. They applied for 60-day program and is on waiting list.
- One family of four (4) came in to request for laundry service three (3) separate times. They applied for Salvation Army's ESG Program and was waiting for the housing service to be provided. Now they moved in an apartment.
- One family of three (3) came in to request for shower service twice. Head of household is working and applied for 60-day program. Their names are on Waiting List.
- One young couple came to request for shower service twice. They were used to stay in EH whenever they need.
- Another couple came in and requested for food service three (3) separate times. Head of household said that it had been hard for him since he was out of prison. They receive food stamp.
- One single man came and requested for food service four (4) separate times. He said he receives food stamp and is not homeless.
- One couple came in to request for food service once. They said they are not homeless.
- One single man came and requested for food service once.
- Another single man came and requested for food services once. He was housed in Ordot Shelter but later evicted due to no-call, no-show.
- A father of two children who are residing in the GSJ with their mom came in to request for shower service five (5) separate times and food and laundry service once. He was not allowed to stay in the shelter due to his not having proof documents of paternity. He will be housed after he completed Affidavit of Paternity process.
- A father of three (3) children who are residing in the GSJ with their mom came in to request for shower service seven (7) separate times. He was not allowed to stay in the shelter due to his not having proof documents of paternity. He will be housed after he completed Affidavit of Paternity process.
- One single male came in to request for food service four (4) separate times. He is not homeless and receives food stamp and welfare, but he requested for the service when food stamp was out.
- One couple came in to request for food service three (3) times. Head of household said that it had been hard for him since he was out of prison. They receive food stamp.
- An elderly couple came in to request for food service once. They were housed in GSJ before and now have a place to stay, but they needed the food service due to not having enough income without food stamp.
- Another couple came in and requested for food service once. They are not homeless but needed the food service due to not have food stamp and enough income.

**Voluntary Exit:**

- One (1) single female, whose fiancé was housed in another room, voluntarily exit after her fiancé was evicted (case number: 101724).
- One (1) family of four (4) moved out due to the skin problems of the children (case number: 121714).

**Eviction:**

- One (1) case or two (2) individuals were evicted due to violation with other client, who called the police (case number: 101709).
- One (1) family of six (6) was evicted due to alcohol brought in to the shelter (case number: 91627).
- One (1) family of four (4) was evicted due to alcohol brought in to the shelter (case number: 101712).
- One (1) family of four (4) evicted due to no-call, no-show (case number: 111709).
- One (1) individual out of a family of five (5) evicted due to not having proof document of being father of his children (case number: 111723).

**Work Assistance:**

- One (1) case of four (4) individuals was assisted in obtaining an employment. Head of household was assisted with obtaining VOE from her former employer (Case number 81628).
- One (1) case of nine (9) household was assisted in obtaining an employment. Head of household utilized the GSJ computer for applying for jobs and making follow-ups with the applications, and finally he was hired at a near-by restaurant as a Cook. (Case number 101720).
- One (1) case of nine (9) household was assisted in obtaining an employment. (Case number 101720).
- One (1) family of four (4) got assistance in obtaining an employment (case number: 111708).
- One (1) family of five (5) got assistance in obtaining a job (case number: 111712).

**Client's Current Status:**

- **F1:** A couple with two young children came in to the shelter. They applied for Salvation Army's Rapid Re-housing program and but the process was much delayed. Head of household has VOE, check-stub, and the couple has saving (about \$800). Considering their progress, this family is recommended to be placed in 180-day Program.
- **F2:** A couple with one boy (10 years) moved in to GSJ November 25. Both parents are working as full-time workers. Their goal is to save enough money and move out with their own saving.
- **F3:** A couple with three young children (3, 1, and 3-mo) moved in November 26. Children's father was evicted due to not having proof documents of paternity. None is working; no income. Three-month old baby does not have social security card, and it appeared to be difficult for the parents to obtain it due to the unpaid balance with GMH. Due to the lack of required documents, this family appeared to be very difficult to apply for any housing program.
- **F4:** A family with two children moved in to GSJ from Ypao beach, where they stayed more than a year since they moved to Guam from Hawaii, where they have been homeless. Head of household has physical disability, and 9-year old daughter has been assisting her and baby. Children's father does not have proof document of paternity, so he cannot stay in the shelter. He does not have any ID, and family members do not have Social Security cards. Lack of documents will delay their process to apply for housing assistance.



- **F5:** a room for **EH**
- **F6:** A couple with 2 young children (1 year, 5 month old) moved in from a street after they were evicted from their relatives' house. Nobody is employed, and both adults are looking for jobs. They plan to apply for Salvation Army's housing assistance.
- **F7:** A couple with 2 children moved back to the shelter from a park. They applied for Salvation Army's housing assistance and are waiting for their assistance. Children's father is employed, and head of household is looking for a job.
- **F8:** A single mom of three young children moved in to GSJ. They were staying in a car, after she finished interview with Section 8 program. All required documents for Section 8 were submitted, and they are waiting for Section 8 Voucher to be issued for them.
- **F9:** A single mom with 2 young children moved in 12/27/16. No GHURA application, no Public Assistance. They applied for Public Assistance immediately. They are working on GHURA application and Block Grant application. They also apply for Salvation Army's assistance.
- **F10:** A couple with four children (elementary to high school) came from staying in their car. Head of household is looking for a job, and her boyfriend is still working for fast cash. Application for Salvation Army's Rapid Re-housing Program is not available due to the arrears with GPA and GWA.
- **S1:** A couple just moved in GSJ on 12/28/16. Both are working and plan to save enough money for rent and move out.
- **S2:** A couple moved in from Paseo Park. Head of household is working, and her boyfriend is working once a week. High car-payment hinders them from saving enough money for rent. Having arrears with GPA and GWA does not allow them to get assistance from Salvation Army. They are looking for a chance to be a live-in caregiver.
- **S3:** **Vacant** currently, after a young couple with 9-month pregnancy moved out. The couple will get Salvation Army's assistance as the mom discharged from GMH.
- **S4:** A single dad with 6-year old daughter moved back to shelter. This asylum seeker finally got Work Permit and Social Security Card and is seeking for a job. He plans to move out with his own saving.
- **S5:** **closed due to leaking water problem.**
- **S6-1:** A single female moved in from Paseo Park after she moved out of her mom's place due to the constant emotional abuse from her mom. Suffering from Adjustment Disorder and Mental Retardation, this client is trying to get independent living skills. She applied for Social Security Card by herself and is working on applying for Food Stamp and Medicaid.
- **S6-2:** A single woman moved in to the shelter on 12/30/16 after she was evicted from her former residence. She has no income source and is looking for a job.

### **ORDOT SHELTER**

The shelter is still being operated under a temporary permit pending an inspection by the Department of Public Works. In order to pass the inspection, a certified electrician needs to inspect and certify the electricity at the shelter. CSS Support Service had paid a contractor, but work has not yet been done.

### **Placement:**

- One male individual moved to his relative's house (case number: 81612).
- One single male moved out to St. Dominic's Senior Home Care (case number: 91630).

- One male individual moved out and is waiting for an apartment complete renovation. He got Section 8 Voucher before he moved out from the shelter but he was not able to find a place by the exit date. He finally moved in to an apartment through Section 8 Voucher Housing Assistance (case number: 91916).

**Emergency Housing (EH):**

- Twenty-one (21) individual males were housed overnight and moved out the next day because there was no available bed at the time of intake.

**Walk-In Assistance:**

- None for this reporting month

**Voluntary Exit:**

- Two (2) single males exit out earlier (case number: 101702, 101727).

**Eviction:**

- Two males evicted due to no-call-no-show for 4 days (case number: 91617, 111715).

**Work Assistance:**

- None for this reporting period.

**Client's Current Status:**

- **Rm 1:** A single man who was discharged from US Air Force came to the shelter, because he had no place to stay. He was looking for a job and finally hired at a Scuba Company.
- **Rm 2-1:** A new client came from Malaysia as a homeless. He is looking for jobs and applied at Home Depot and Scuba Diving Co.
- **Rm 2-2:** A new client applied for jobs and waits for their responding.
- **Rm 3-1:** A single man came from Philippines showed depression and was referred to GBHWC. He went to American Job Center and registered at Guam.com for online job application and is waiting for their respond.
- **Rm 3-2:** A single men, a sex-offender, applied for jobs and has a job interview schedule at Fiesta tomorrow.

**Consolidated Dededo/Ordot Pending Work as submitted to CSS Support Services:**

1. Fire Alarm System need repair, till then, GSJ conducts GFD fire watch.
2. Repaint several client rooms
3. Right-wing emergency lights to be replaced.( Dededo) Task completed.
4. Certification of electricity by a certified electrician. (Ordot) Certification Completed
5. Left wing sink is leaking and needs some plumbing work done. (Dededo)
6. Left wing sliding pantry door needs repair or replacement. (Dededo)
7. Right family shower plumbing set needs replacement. (Dededo)
8. Right ADA rest room water leak in the wall.(Dededo) Repair Completed
9. Staff bathroom vent need replacement. (Dededo)
10. Laundry room's vent not working. (Dededo)
11. All six (6) AC Split units need repair/service contract. (Dededo)
12. Hallway vents need servicing, left and right wings
13. Single restroom left wing toilet leaking.
14. Chest Freezer needs replacement.
15. Common area A/C needs repair. Installation needed as well.(Ordot)

16. Unit 1 refrigerator needs replacement.
17. Unit 7 refrigerator needs repair.
18. Ordot van's window needs repair.
19. Ordot van's brake repair.
20. Dededo van's front fender needs repair.
21. Both shelters need water blasting.
22. Ordot shelter living/common space tile needs replacement.
23. Ordot ceiling fans (2) two needs installation.
24. Dededo water treatment system needs installation for client use.
25. Dededo staff lunch room needs replacement of the door knob.
26. Need to replace (2) two UPS for computers.
27. Two (2) hallway lights need replacement.

**Shelter Needs:**

1. Chest Freezer – need is for clients that buy their meat in bulk to save money.
2. Copy machine – need is to make photo copies for staff & clients.
3. Purchase 2 washers & dryers.
4. Purchase two (2) Computers & two (2) printers for Shelter Workers and Social Worker.
5. Purchase a 500 gallon tank to be used during water outages.
6. One (1) bush cutter – to cut grass around the shelters and to be used for training the clients.
7. Purchase one (1) water blaster. Donated by Staffer
8. Purchase one (1) Lawn mower.
9. Weed Blower. Donated by Staffer
10. Purchase a computer for the front office x2 push to talk or FRS radio as a communication tool between Shelter workers outside and main office
11. Internet needed for Men's Shelter. Internet service donated by IT&E

**EXPANSION UNITS**

**UNIT #1: Currently vacant** but is utilized for EH whenever the room for EH in the Main Shelter is occupied.

**UNIT #2**

Client was transitioned from Guma San Jose Main Shelter into the Expansion Program on October 11, 2016. A young couple with 4-year old son entered the Main Shelter 60-day program after they were evicted from the former residence.

Head of household submitted 14 applications to different places, and yet was unemployed. Though they set a goal to save at least \$100 per payday, they did not save at all, having their account locked. Their son still attends a day care center after school (Head Start Program). Since they did not show any progress, another 30 days was given to see their progress before determine whether they could stay longer or not.

Clients receive the public Assistance including SNAP and Medicaid.

Total number of occupants: Two (2): A family of couple and their son (4 years old)

Entry Date: 10/11/16

First 60 days: 12/10/16

Second 60 days: 2/8/17

Third 60 days, Exit Date: 4/9/17

**Goals:**

1. Head of household to work
2. Her boyfriend is to look for another job or increase work-hours.
3. Save money \$200 per month. Clients agreed to money management/budgeting with GSJ social worker.
4. Open bank account.
5. Pay arrears as the Payment Plan made.

- Case management and supportive services are being provided by GSJ social worker.
- Clients have their own transportation. GSJ provides laundry service for clients.

**Status Update:** Client was hired at the same Security Company with her boyfriend and will start working soon. Her boyfriend's working hour was increased. They will open bank account and would start saving. Since they showed the progress, their staying days will be extended as it was planned.

**UNIT #7:**

Client was transitioned from Guma San Jose Main Shelter into the Expansion Program. One couple with three (3) children was staying in their car when they entered Guma San Jose Main Shelter.

Head of household's work hours was not increased as she expected, and she worked between 50-58 hours bi-weekly. Her boyfriend works 40 hours a week, making about \$500/wk. Current balance of their account was \$650 as of end of November, lower than they expected due to a sudden medical expense which is not covered by her insurance.

Clients receive the public Assistance including SNAP and Medicaid. They applied for GHURA Public Housing in August 2016.

Total number of occupants:

Five (5): A family of couple and three (3) minor children. Oldest daughter attends an elementary school with her mom, and the other two attend a daycare center.

Entry Date: 10/17/2016

First 60 days: 12/16/16

Second 60 days: 2/14/17

Third 60 days, Exit Date: 4/15/17

**Goals:**

1. Save money at least \$500 per month. Clients agreed to money management/budgeting with GSJ social worker. (Submit deposit slip and check stub at the end of every month)
2. Pay arrears according to the Payment Plan.

- Case management and supportive services are being provided by GSJ social worker.
- Clients have their own transportation. GSJ provides laundry service for clients.

**Status Update:** Both parents work same hours and yet their saving remains in the same (\$650), because they have to pay \$400/m for their baby's Asthma medication which is not covered by insurance. The boy has been sick due to the Asthma.

**UNIT #8**

Client has transitioned from Guma San Jose Main Shelter into the Expansion Program on December 16, 2016. They were staying in a jungle before they moved in Guma San Jose Main Shelter. The head of household got a job as a full-time worker and his wife was looking for a job, having their children in the schools and daycare center.

This family receives Public Assistance (SNAP, Medicaid & MIP).

Total number of occupants: Nine (9). A family of couple and seven (7) children (13, 12, 10, 7, 6, 5, and 3 years old).

Entry Date: 12/16/2016

First 60 days: 2/14/2017

Second 60 days: 4/15/2017

Third 60 days, Exit Date: 6/14/2017

Goals:

1. Wife is to find job.
2. Head of household will look for another job.
3. Open Bank Account.
4. Save money (\$400/payday)
5. Register children to Lagu Youth Center.

- Case management and supportive services are being provided by GSJ social worker.

- Clients do not have their own transportation. GSJ provides transportation service and laundry service for clients.

#### **UNIT #9**

Client has transitioned from Guma San Jose Main Shelter into the Expansion Program.

Head of household still works at the same company (International Golf Club), but his girlfriend remained jobless. Their four children attend a near-by daycare center. Their saving remained in the same, so they applied for Salvation Army's Rapid Re-housing Program.

They receive public assistance (SNAP, Medicaid, and MIP).

Total number of occupants:

Six (6). A family of a couple with four (4) minor children (ages 4, 2, 1 year old, and 8 months old).

Entry Date: 7/12/2016

First 60 days: 9/10/2016

Second 60 days: 11/9/2016

Third 60 days, Exit Date: 1/8/2017

Goals:

1. Finding stable job (s)
2. Save money. Clients agreed to money management/budgeting with GSJ social worker.
3. Move out with their own saving or apply for Salvation Army's assistance

- Case management and supportive services are being provided by GSJ Social Worker.

- Client does not have their own personal transportation and the head of household is picked up by his father-in-law to the work. GSJ provides transportation twice a week (if needed) for appointments, public health assistance, and medical purposes. GSJ provides laundry service for this family.

Status Update: Application for Salvation Army's Rapid Re-housing program was not approved, due to their long stay in the GSJ and yet not saved enough money. Client looks for rental unit and would move out with their own saving.

**EVICTION**

- No eviction in the period.

**TRANSITION PROGRESS**

- EX 011601 moved out from Unit 9 on July 11. Client informed that she moved to Harmon Hemlani Apartment.
- EX 021601 moved out from Unit 7 on August 20. They moved to an apartment in Tamuning, considering the convenience of transportation to her work and to her children's school. GSJ SW tried to contact her couple of times since she moved out; however, her phone seems not working or having no minutes.
- EX 031601 moved out from Unit 1 on September 5. They moved to an apartment in Mangilao with the assistance from Salvation Army. Head of household said that he was hired but not working now, though his wife is working at Leo Palace as a full-time worker. His mom also is working 4 hours a day. Client says that he and his family members are enjoying the life at the apartment and diligently save money
- EX 061602 moved out from Unit 8 on December 14, 2016 to an apartment in Maite with their own saving. They cleared all arrears (more than \$2000) and saved up enough money (more than \$2000) for renting.

**SERVICES PROVIDED:**

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health- Dededo, Public Health- Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1317.
- Total number of meals that were provided to clients from the food bank were 328 Twelve (12) cases or twenty-seven (27) individuals do not qualify with SNAP, and eleven (11) case or thirty (30) individuals do not have any income. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients were 138 (excluding sponsored dinners).
- Total number of clients that used the computer services in Dededo was 28. The internet access in Ordot is not available now; nobody used it for this reporting period.

## **OUTREACH**

- October 4, 2016 – One (1) family of two elderly individuals were waiting for their youngest son at the John F. Kennedy High School. They were staying at a jungle behind Onward Hotel with their three sons, including two adult sons and a girl friend of one son. The elderly wife suffers from diabetes, which limits her mobility. Two adult sons make money from the work, but it was not enough to rent. Though they needed shelter, they rejected coming to the homeless shelter, knowing that they cannot stay together in one room. They insisted that it was their culture that one family should stay together.
- October 24, 2016- Discharged male patient staying at the emergency entrance area at Guam Memorial Hospital. Mr. Antolin Luck, 58, born July 17, 1958. Recently discharged from GMH, he suffers from gout issues. On the day of visit, the individual was unable to stand or sit up when asked. He was found lying in his urine and soiled his pants which were half way down his buttocks unable to move. He is Chuukese and has been on Guam since 2005. He has no family support and attempts to locate his daughter through Salvation Army records proved futile. Looked into support from DISID funding for caretaker but none is available at this time. GMH social workers may need to look for other government assistance.
- November 1, 2016 Shelter Manager addressed the JFK ROTC Class to inform them of GSJ homeless program.
- November 23, 2016 Agana by the Superior Court, homeless 25year old woman and child. She stays at Triangle Park with her common-law husband She was sheltered at GSJ a couple years ago but current chooses not to now due to transportation issues. Both her and her partner are unemployed. She is currently being assisted by Salvation Army. Left her with MREs and an invite to use GSJ facilities.
- On December 16, 2016, GSJ SW met a former client, whose family members were evicted due to the alcohol-related violation and were staying at Santa Barbara Park. The client informed that the family was seeking for Salvation Army's Rapid Re-housing Program and Section 8 Voucher Housing Program, and yet they were not able to provide all required documents to the agencies due to not having cash for it.
- On December 30, 2016, GSJ SW met a family of six who were staying in a broken car, parked near their relatives' house. Head of household was working but his income was not enough to pay for the rent. They declined to stay in GSJ because they had two adult children, who are to stay separately in the shelter.

## **PROGRAM ACTIVITIES:**

In collaboration with the staff, other agencies and organizations, monthly activities and plans are ongoing throughout Guma San Jose Homeless Shelter Program.

## **Clients:**

- October 1, 2016 – Guam Stars Lions Club provided the lunch for clients held at GSJ Lanai.
- October 8, 2016 – Guamerica Lions Club provided the lunch for clients held at GSJ Lanai.
- October 9, 2016 – Bank of Guam Upper Tumon branch provided the dinner for clients held at GSJ Lanai.
- October 25, 2016 – Kaedinn Quitugua GCC Class Students provided dinner for clients held at GSJ Lanai.

- October 26, 2016 – Santa Barbara Dinner held at Santa Barbara Church. Clients were transported to and from the site.
- October 27, 2016 – Guam Latte Stone Lions Club provided the dinner for clients held at GSJ Lanai.
- October 29, 2016 -- St. John's church and St. Theresita Church provided the dinner for clients held at GSJ Lanai.
- November 5, 2016 – University of Santo Tomas Alumni Association of Guam & Guam Homeless Coalition Outreach @ CSS. Clients were transported to and from the site.
- November 9, 2016 – Santa Barbara Dinner held at Santa Barbara Church. Clients were transported to and from the site.
- November 18, 2016 – Acts II Church provided dinner for clients held at GSJ Lanai.
- November 19, 2016 -- Association of Government provided lunch for clients held at GSJ Lanai.
- November 20, 2016 – Lions Club provided the dinner for clients held at GSJ Lanai.
- November 24, 2016 – Salvation Army offered Annual Thanksgiving Lunch for homeless on Guam at Chamorro Village FestPac site. Clients were transported to and from the site.
- November 26, 2016 -- St. Theresita Church provided the dinner for clients held at GSJ Lanai.
- November 29, 2016 – Delta Airlines provided the dinner for clients held at GSJ Lanai.
- December 2, 2016 – Army's Birthday party provided dinner for clients held at GSJ Lanai.
- December 3, 2016 – Maggie Suzuki provided dinner for clients held at GSJ Lanai.
- December 8, 2016 – New Covenant Church provided dinner for clients held at GSJ Lanai.
- December 9, 2016 – Father Duenas High School provided dinner, caroling, and Christmas Tree donation for clients held at GSJ Lanai.
- December 10, 2016 – Delores Taitinfong provided the dinner for clients held at GSJ Lanai.
- December 11, 2016 – Salas and Siguenza provided lunch for clients held at GSJ Lanai.
- December 14, 2016 – Santa Barbara Church provided the dinner for clients. Clients were transported to and from the site.
- December 15, 2016 – Anderson Miranda distributed Gift Cards for clients held at GSJ Lanai.
- December 16, 2016 – Frank Mesa Caroling for clients held at GSJ Lanai.
- December 17-23, 2016 – 2016 Toys for Tots and Christmas Best, sponsored by CSS, was provided for GSJ clients at CSS Main Building. Clients were transferred to and from the site.
- December 21, 2016 – Lions Club provided lunch for clients held at GSJ Lanai.
- December 22, 2016 – Naval Base Chapel provided Christmas Caroling for clients held at GSJ Lanai.
- December 23, 2016 – Frank Mesa provided Christmas Caroling for clients held at GSJ Lanai.
- December 24, 2016 – 671 Bikers provided the dinner for clients held at GSJ Lanai.
- December 28, 2016 – Naval Hospital provided the snack for clients held at GSJ Lanai.

**Staff:**

- October 5, 2016 –GSJ Social Worker attended 2016 kNOw MORE Conference: Speak up Against Domestic Violence and Sexual Assault.
- October 5, 2016- Worked with UOG/EFNA Program to produce an infomercial for the program
- October 6, 2016- Executive Team Meeting
- October 7, 2016- Meeting with Director
- October 17, 2016- Guam Homeless Coalition Regular Meeting
- November 3, 2016- GHC PIT Planning Meeting
- November 5, 2016-UST Medical Outreach for Homeless
- November 10, 2016- CSS Christmas Planning Meeting attended by Alfred "Beau" Salas



- November 12, 2016 – CPR/ First Aid Training at GMH (GSJ Social Worker, Jerome, Roland completed the training).
- November 14, 2016- Guam Early Intervention Staff briefing at GSJ
- November 14, 2016 – GSJ Staff Meeting at GSJ Study Rm.
- November 16, 2016 – Point-In-Time Meeting at GCIC. PM Terry and GSJ SW attended the meeting.
- November 16, 2016 - GHC Regular Meeting
- November 17, 2016 – CSS Managers Meeting
- December 1, 2016 – BOSSA Inspection of GSJ facilities
- December 3, 2016 – GSJ Car Wash at Shell Gas Station in Tamuning.
- December 9, 2016 – CSS Christmas Party Planning Meeting attended by Beau Salas
- December 12, 2016 – Sexual Harassment Training at CSS, GSJ Management attended
- December 14, 2016 – GSJ Executive Staff meeting
- December 14, 2016 – PIT Count Planning Meeting at TSA Mangilao
- December 15, 2016 – CSS Management Meeting
- December 17, 2016 – Rummage Sale for GSJ at CSS
- December 17, 2016 -- Adverse Childhood Experience Training at AG Office. PM Terry, SM Mike, and GSJ SW attended the training.
- December 23, 2016 – GSJ General Staff Meeting
- December 27, 2016 – PIT Count Planning Meeting, Mangilao
- December 28, 2016 – GSJ Executive Staff Meeting