# EDDIE BAZA CALVO GOVERNOR RAY TENORIO

LIEUTENANT GOVERNOR

### GOVERNMENT OF GUAM

# DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



JAMES W. GILLAN DIRECTOR

LEO G. CASIL DEPUTY DIRECTOR

OCT 2 0 2017

Speaker Benjamin J.F. Cruz

OCT 2 5 2017

Time: **225** [] A

Received By

FOL S. A

Honorable Benjamin J. F. Cruz Speaker 34<sup>th</sup> Guam Legislature 155 Hessler Place Hagatna, Guam 96910

Dear Speaker Cruz:

Attached is the fiscal year 2017 fourth quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 33-185, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

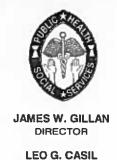
Attachment

Cc: Office of Public Accountability



### GOVERNMENT OF GUAM

### DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



**DEPUTY DIRECTOR** 

CIAM ZIPM

**DCT 2 D 2017** 

DATE:

TIME:

RECEIVED OFFICE OF PUBLIC ACCOUNTABILITY

Oct 25, 2017

2:17

Doris Flores Brooks, CPA, CGFM **Public Auditor** Office of Public Accountability Suite 401, DNA Building 238 Archbishop Flores Street Hagatna, Guam 96910

Dear Ms. Brooks:

Attached is your copy of the fiscal year 2017 fourth quarter report of activities and inventory of non-expendable property of the Guma San Jose shelter. This is in compliance with Public Law 33-66, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

AMES W. GILLAN

Attachment



234A U.S. Army Juan C. Fejeran Street Barrigada, Guam 96913 Tel: 671-635-1406 Fax: 671-635-1444 Email: css@catholicsocialserviceguam.org Website: www.catholicsocialserviceguam.org

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Most Reverend Michael Jude Byrnes Coadjutor Archbishop President/Chairman Board of Trustees

Diana B. Calvo Executive Director

Paula M. Perez Deputy Director DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE P.O. BOX 2816 HAGATNA, GUAM 96932

4th QUARTER REPORT

CONTRACTOR:

CATHOLIC SOCIAL SERVICE

ADDRESS:

#234-A US ARMY JUAN C. FEJERAN STREET

BARRIGADA, GUAM 96913

PROJECT TITLE:

**GUMA SAN JOSE** 

MONTH:

JULY, AUGUST, SEPTEMBER

FISCAL YEAR:

2017

PREPARED BY:

TERRYMORTERA

TITLE:

PROGRAM MANAGER

APPROVED BY:

DIANA B. CALVO

**EXECUTIVE DIRECTOR** 





# 4TH QUARTER REPORT FY 2016-2017 GUMA SAN JOSE HOMELESS SHELTER July, August, September 2017

No. of Staff: 12/12 (Vacant Position: 0)

No. of Program Manager: 1 No. of Shelter Managers: 2 No. of Social Worker: 1

No. of Clients/Dededo Shelter: 157
No. of Clients/Ordot Shelter: 15
No. of Cases: 56
Waitlist Cases: 41
Waitlist Cases: 27

No. of Clients/ Expansion Units: 85 No. of Cases: 13

### **DEDEDO SHELTER**

#### Placement:

- A couple moved to an apartment using their own savings to pay the rent (case number: 061716).
- Four families or nineteen (19) individuals moved to the Expansion Unit (case numbers: 061701, 161715, 161726, and 171713).
- Two single females and one family or five (5) individuals moved to apartments with Salvation Army's assistance (case numbers: 041740, 041741, and 051701).
- Six families or nineteen (19) individuals moved out and are staying at relative houses or friend's extension house (case numbers: 071702, 071721, 061727, 071709, 081724, and 091728).
- A mom whose son was released from DYA moved out to her sister's house, as the son was back to DYA (case number: 051721).
- A single female moved to her friend's house due to transportation problem to and from work. She found a place to stay and would move when the unit is ready (case number: 061722).
- A family of five (5) moved back to Chuuk (case number: 051726).
- A family of three (3) moved to the Philippines to stay with family members. Head of household is diagnosed with stage 4 cancer (case number: 071705).
- One single Korean female moved to Korea with own saving (case number: 061729).

# **Emergency Housing (EH):**

• Twenty-nine (29) cases or seventy-nine (79) individuals were housed overnight because there were no available rooms for the 60-program, also some of them did not have all the necessary documents. They were put on the waitlist because there were no rooms available.

### Walk In Assistance:

- A family of four (4) came and requested for food service once. Head of household says that they are not homeless and receive WIC assistance.
- A family of seven (7) came and requested for food service once. They received food stamp and are not homeless.

- A single male came and requested for food service once. He received food stamp and welfare.
- A family of six (6) who stays at a nearby abandoned house came and requested for shower service (51 times) and for using bathroom (40 times).
- A family of five (5) came and requested for shower service once. They applied for 60-day program and their names are on GSJ Waiting List.
- A single male came and requested for food once. He applied for 60-day program and is now staying at Ordot Shelter.
- A single male came and requested for food service (8 times), shower service (5 times), and laundry service (2 times).
- A couple came and requested for shower service (4 times), using toilet (4 times), and food service (20 times).
- A single male came and requested for food service once and shower service three times.
   He is receiving food stamp.
- A single female came and requested for shower service 25 times and using toilet 9 times.
- A former single man client came and requested for shower and food service once.
- Another former single man client came and requested for shower and food service once.
- A single man applicant came and requested for food service once. He is staying in his car.
- A single man came and requested for shower service three times and laundry service once.
   Whenever he comes and request for services, he contributes his labor for GSJ, such as bush cutting.
- A single male came and requested for shower service 16 times.

### Voluntary Exit:

- One couple exit out due to the Public Transit not being available after the work (case number: 071710).
- A Chamorro single mom with two (2) children exited out earlier to her friend's extension house (case number: 091728)
- A Palauan single mom with two (2) children exited out earlier to her relatives' house (case number: 081724).

### Eviction:

- A family of five (5) was evicted due to the no-call no show (case number: 071701).
- An elderly man was evicted because he was housed along with his two minor sons, but
  they did not want to move in to GSJ. He requested to stay by himself at a single room with
  the condition of having his sons only on weekend, but his request was not granted. He was
  suggested to apply for Ordot shelter as a single male.

### Work Assistance:

- A head of household of five (5) was assisted by GSJ SW with making resume. She also
  was assisted with money from Guam Homeless Coalition for Guam ID and passport
  renewal (case number: 061726).
- A head of household of six (6) was assisted by GSJ SW with making resume. She was hired at Oriental Restaurant (case number: 061715).
- A head of household of three (3) was assisted by GSJ SW to attend an Orientation at American Job Center as well as meeting with a Case Worker (case number: 061727).
- A head of household of five (5) was assisted by GSJ SW with making resume (case number: 071709).

- A single mom with four (4) children was hired with assistance from GSJ SW with making resume, filling up application, and with coordination with a Day Care Center Director(case number: 071709).
- A woman living with common-law husband and two children was assisted by GSJ SW with money through the Guam Homeless Coalition for Police and Court Clearance for employment. She was also assisted by the SW with coordination with her former employer to get job opportunity (case number: 081733).
- Head of household of four (4) was assisted by GSJ SW with money through the Guam Homeless Coalition for Police and Court Clearance for employment. He also was assisted by GSJ Shelter Worker to apply for a job. After submitting lots of applications, he was hired at the previous company (case number: 091733).
- A man of household of four (4) was assisted by GSJ SW with money through the Guam Homeless Coalition for Guam ID for employment. He was hired as a Welder (case number: 081705).
- An adult son of a single mom with four children was assisted by GSJ SW with money through the Guam Homeless Coalition for Police and Court Clearance for employment (case number: 081739).

### Client's Current Status:

- F1: A Chamorro couple with four children, both adults are working but not able to pay rent due to high loan payment, arrears, and other living cost. GSJ SW is providing money management in order for them to pay off arrears and save money, so that they could get assistance from Salvation Army.
- F2: A Chuukese mom who is 9 months pregnant with four (4) children is experiencing difficulties with limited mobility with swollen feet and numb hands. Their GHURA application for Amp 3 was almost ready for this family, but they were not able to save enough money for utility and security deposit by the due date (because the mom had to stop working due to the pregnancy). GSJ SW is coordinating with GHURA to give this family another chance to be financially ready. GSJ SW is also assisting this family with finding financial resources from non-profit organizations for utility and Security Deposit.
- F3: A Chuukese couple with two children: Head of household has a disability, and GJS SW assisted her to complete NED application through DISID. Her common-law husband continues working and saved \$1353. GSJ SW assists this family with money management/budgeting, so they could save enough money for rent until the NED program provides housing assistance for this family. Salvation Army's HPRP application is not available until they have valid IDs.
- F4: A Chuukese man with bedridden father: GSJ Managers and SW made an arrangement with the man to allow his common-law wife to take care of the bedridden elderly while he is working. The wife finally got passport and moved in to the GSJ with their baby. The head of household does not have I-94, so application for housing programs is not available right now. GSJ SW provides money management/budgeting service for this family to save enough money for rent. Considering their family situation, GSJ SW coordinated for their extension (30 days).
- F5: a room for EH
- F6: A Chamorro family consisting of a couple, an elderly mom, and two children were terminated from GHURA, owing \$510 to GHURA for damages they made. Head of household was hospitalized twice since they moved in to GSJ, and his health condition became more complicated. As his health condition changes, his exit plan has changed as

well. GJS SW tried to find resource from mileage donation for off-island treatment; but it did not go through. He is still on progress getting clear diagnosis. This family does not have clear plan because of the uncertainty of his health condition. GSJ SW assisted them to apply for NED program through DISID. The SW also made CPS report due to the educational neglect for 14-year old son.

- F7: A Chuukese couple with two children: Father of the children is working but makes very limited income, and none of them are US citizens. Their two children are now on Head Start Program through the coordination of GSJ SW with Guam DOE Head Start Program workers. Their mom is now diligently seeking for a job. GSJ SW assisted her with completing Salvation Army application and provides money management/budgeting for them to save money.
- F8: A Chamorro couple with two daughters: They have an arrears of \$800 and the Salvation Army's assistance is not available until the arrears are cleared. Head of household stopped working due to the thyroid problem and is now recuperating from her sickness since hospitalized. Her husband was employed recently with GSJ SW's assistance with money from Guam Homeless Coalition for Guam ID. Though he started working, they failed to save money for arrears.
- **F9:** A Chamorro couple with two sons: As head of household lost his job, this family became homeless. His common-law wife cannot work due to her medical conditions. They were terminated from GHURA, due to the uncertain amount of arrears, and their two sons had school-transferring issue. GSJ SW coordinated with Guam DOE SWs for transferring process, and they are now attending nearby schools. GSJ SW assisted the head of household with the money from Guam Homeless Coalition for Police and Court Clearance. GSJ Shelter worker assist him with job application opportunity at her relative's company. He was hired at the former company and started working recently.
- F10: A single Chamorro mother with four high school children: They moved out from a house on the family land after the mom's brother did not allow sharing utilities with this family. It was caused when mom's oldest son (28 years old) stopped paying for the utility to his uncle. The mom with health issues cannot work, and yet expected to apply for Salvation Army's HPRP program. She found out that it was not available due to her arrears. GSJ SW changed her ISP and suggests her to move back to the house after fixing it. The SW assists with her son (20 years old high school student) to be employed and provided money from Guam Homeless Coalition for Police and Court Clearance.
- S1: Vacant due to the cracked ceiling.
- S2: A Chamorro/Yapese couple with a baby: They have a new-born daughter 10 days later they were back to the shelter. The head of household tries to find jobs through on-line application as well as door-to-door job hunting; however, he is still unemployed. His common-law wife is also seeking for employment, and GSJ SW assisted her with money from Guam Homeless Coalition for Police and Court Clearance.
- S3-1: A Filipina elderly woman with disability referred from GRMC.: With GSJ SW's assistance, she completed Social Security Disability application, renewed her Public Assistance, and is now utilizing Para Transit for her transportation. She goes to the Tamuning Senior Center in order to find jobs from the fellow seniors. GSJ SW coordinates with Y Jahame Program manager for a permanent housing for this client. From the coordination with GSJ SW and Case Worker @ Case Management Service, client receives Home Bound Meal Services as well.

- S3-2: A Chuukese woman whose 6 children are under CPS: GSJ extended her stay, due to her court hearing schedule and delay of purchasing airline tickets for 7 passengers. Her flight is confirmed and client will be flying back to Chuuk with her 6 children on October 1<sup>st</sup>.
- S4: A Chuukese couple without children: Both were employed upon moving in, but head
  of household lost his job a day later. He does not have I-94 and birth certificate, and they
  are not available to get assistance from Salvation Army. GSJ SW provides case
  management and money management services, so they could save \$1500 by exit date and
  move out to a rental unit. The SW also assists him with applying for jobs and monitors the
  job-seeking process.
- S5: A Chamorro/Chuukese couple with two young children: The head of household was struggling with finding regular jobs, so their homelessness was always challenging their life style. They are #243 on GHURA waiting lists. GSJ SW assisted him with finding jobs.
- S6: A Chuukese single mom with two young daughters: Client's mom took guardianship for the oldest granddaughter recently in order to ease this family's homeless situation. However, client was requested by her mom to take care of the daughter during the weekend. GSJ SW coordinated with Guam Legal Services for the responsibilities guardian should take, so that client does not hold improper responsibility. Client applied for GHURA Amp 4 while she was cared under another shelter, and her application is #1 on waiting list. GSJ SW plans to advocate for this client to get the GHURA housing assistance while she is in GSJ. She started working as a caregiver.

### ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

### Placement:

- A man moved out to an apartment using his savings to pay rent (case number: 061723). **Emergency Housing (EH):** 
  - Forty-eight (48) individual males were housed overnight and moved out the next day because there was no available bed.

### Walk-In Assistance:

- A former Chamorro client came and requested for food services 3 times.
- Another Chamorro former client came and requested for food service 4 times.
- Two homeless males came and requested for food service once.
- A Korean homeless, seeking for asylum, came and requested for shower service 23 times, using restroom 8 times, and food services 24 times.
- A Caucasian Filipino man came and requested for shower service four times and food service twice.
- A former Chamorro client came and requested for shower and food service 9 times and clothes once.
- A former Caucasian client came and requested for shower and food service four times.

### Voluntary Exit

• A Filipino man exited on August 31, 2017 (case number: 081720).

### Eviction:

- A Mexican client was evicted due to the no-call-no-show (case number: 081701).
- A Caucasian client also was evicted due to the no-call-no-show (case number: 071720).

### Work Assistance:

- A man was assisted by GSJ SW with money through the Guam Homeless Coalition for Birth Certificate for employment (case number: 071720).
- A man was assisted by GSJ SW with money through the Guam Homeless Coalition for Guam ID for employment (case number: 081701).
- A man was assisted by GSJ SW with money through the Guam Homeless Coalition for Guam ID for employment (case number: 081732).
- A Chamorro man was assisted by GSJ SW with money through a non-profit organization for W-99 Form for employment (case number: 091718).

### Client's Current Status:

- Rm 1: A Chamorro former client moved in from Agana Cathedral. He has been seeking employment while he was staying in the shelter. He is not employed yet.
- Rm 2-1: A Pakistani man who has disability moved from Huston, expecting he would receive Social Security benefit and found out that it would start January 2018. On the next day of entering the shelter, he was hospitalized and back to shelter on September 30<sup>th</sup>. He is seeking part-time employment. He will apply at CSS for a Nursing assistant as he is a R.N. from Texas.
- Rm 2-2: A Chamorro former client from Paseo Park. He is looking for jobs, and GJS SW assisted him with money from Guam Homeless Coalition for W-99 form for his employment.
- Rm 3-1: A Chamorro young man was referred from New Beginnings. He has a lot of
  improvement this month: got birth certificate, applied for Social Security card and waiting
  for it to be mailed to him, and got Guam ID. When he receives SS card, he will apply for
  Passport and would fly back to CA with the money from his dad in CA. GSJ SW is
  coordinating with Advocate from New Beginnings in order to make sure all things are done
  before exit date.
- Rm 3-2: A Chamorro man with disability was referred from DISID. He finished Mass Screening and submitted Police Clearance to GHURA. He expects to have Voucher soon. GSJ SW is coordinating with DISID SW for this client's permanent housing.

# Consolidated Dededo/Ordot Pending work as submitted to CSS Support Services:

- 1. Fire Alarm System need repair, till then, GSJ conducts GFD fire watch.
- 2. Right wing bathroom sink is damaged and needs to be replaced. (Dededo)
- 3. Staff bathroom vent need replacement. (Dededo)
- 4. Laundry room's vent not working. (Dededo)
- 5. 4 AC Split units need repair/servicing 1 need to be replaced. (Dededo) and 2 needs servicing.
- 6. Hallway vents need servicing, left and right wings
- 7. Unit 1 refrigerator needs replacement.
- 8. Ordot's van needs rear left side passenger window replaced.
- 9. Both shelters need water blasting. For roof leaks
- 10. Ordot ceiling fans (2) two needs installation.
- 11. Hallway lights needs electrical repair. (Dededo)
- 12. Ordot's Washer needs repair or replaced.

### **Shelter Needs:**

 3 Copy machines – need is to make photo copies for client documentation 2 for Dededo & 1 for Ordot.

- 2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
- 3. Repair 2dryers.
- 4. Purchase two (2) Computers (one for Shelter Manger and one for Social Worker) & two (2) laser printers (one for Shelter Manager and one for Staff Office).
- 5. Purchase a 500 gallon tank to be used during water outages.
- 6. One (1) bush cutter to cut grass around the shelters and to be used for training the clients.
- 7. Wireless door bell
- 8. Repair Bush cutter.
- 9. (2) Bicycles need repair for clients to use for work. Dededo

### **EXPANSION UNITS**

### **UNIT #1:**

A family of eleven (11) including a new-born baby tried to find a place to stay after a few days of sleeping in a jungle. They are now 180-day program. After paying off his debts, head of household saved up \$2200 as of August 31. He kept trying to find another job, but he lost his ID.

They receive SNAP, Medicaid, and MIP.

Total number of occupants: Eleven (11): A family of a couple and their 9 children (14, 13, 11, 7, 5,4,4,2, and a 7-month old baby)

Entry Date: 6/20/17 First 60 days: 8/19/17 Second 60 days: 10/18/17

Third 60 days, Exit Date: 12/17/17

### Goals:

- 1. Save money (\$500/payday)
- 2. HH is to look for another job
- 3. Make new passport
- 4. Money Management with GSJ SW every month.
- 5. Start looking for rental unit.
- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have their own transportation. Head of household is utilizing GSJ bicycle to and from his work. GSJ provides transportation for their appointments.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: Head of household still does not have valid ID, so he cannot withdraw money from his saving account. Therefore, his income directly goes to the saving and it was reached to \$3300 as of September 30. His sister will assist carrying his birth certificate from his home island, and he will apply for passport. He hopes to find rent on Guam, so GSJ SW suggested him to start looking for rental unit.

### UNIT #2

A Chuukese family of six (6) transferred from GSJ Main Shelter on September 16, 2017. Children's father is working, and they saved money (\$865.19). Before they moved in GSJ, this family owed money from individuals while they were struggling with paying rent in order to keep the unit when head of household lost his job. After they moved in GSJ, head of household paid off part of it but his remaining balance is

about \$600. They also has unpaid arrears (\$300+). With the outstanding balance, this family requires more days to become independent and this expansion unit was available for them.

This family receives Public Assistance (SNAP, Medicaid, & MIP).

Total number of occupants: six (6). A family of couple and four (4) children (9, 4, 1 year and 5 months old)

Entry Date: 9/16/17 First 60 days: 11/15/17 Second 60 days: 1/14/18

Third 60 days, Exit Date: 3/15/18

### Goals:

- 1. Clear debts and arrears.
- 2. Save money
- 3. Comply with money management/budgeting with GSJ SW.
- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have transportation. They utilize GSJ transportation for appointments. Head of household is utilizing public transit to and from his job.
- GSJ provides access to the GSJ washing machines/driers for clients.

### **UNIT #7:**

A family of five has transitioned from Guma San Jose Main Shelter to the Expansion unit on September 1, 2017. Head of household was working and has been saving money for rent. She changed her goal to go back to Chuuk, when she was informed that there were job opportunities in Chuuk for her and her husband as well. With the saving, she purchased tickets and entire family members went back to Chuuk on September 18, 2017.

This family receives Public Assistance (SNAP, Medicaid, & MIP).

Total number of occupants: five (5). A family of couple and three (3) children (6, 3, and 1 year old). Currently this unit is vacant.

### **UNIT #8**

Client has transitioned from Guma San Jose Main Shelter on May 31, 2017. On August 1, client was told to exit out from the unit by August 31 because they spent their income for relatives not for their rent. On August 11, client was requested by her disabled son's doctor for an off-island evaluation and treatment for Bilateral Orchidopexy. The referral from the doctor was approved by DPHSS but the schedule for off-island evaluation and treatment was pending until client was financially ready. GSJ SW coordinated with a SW at DPHSS and school social workers in order to make proper decision for this family. GSJ Managers and SW decided to extend their stay at the Expansion Unit 30 more days (until September 30), so they could apply for Salvation Army's HPRP program.

They receive Public Assistance (SNAP, Medicaid, and MIP).

Total number of occupants: Six (6). A family of a couple with four (4) minor children (9, 8, 6, and 5)

Entry Date: 5/31/17 First 60 days: 7/30/17 Second 60 days: 9/28/17 Exit date: 10/31/17

### Goals:

1. HH is to look for a job.

- 2. Save money (\$500/payday)
- 3. HH is to open saving account
- 4. Apply for Salvation Army
- 5. Comply with money management with GSJ Social Worker every month.
- Case management and supportive services are being provided by GSJ social worker.
- Clients have their own transportation. GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: Client completed application for Salvation Army's HPRP Program and was informed that they are eligible; however, client was not able to receive the assistance before their exit date (September 30) because the Salvation Army had limited funding, which would be available in 1st week of October. Therefore, GSJ Managers and SW extended their stay until end of October. Head of household started working at a store and saved up \$400 so far. The schedule for off-island evaluation and treatment for their disabled son was set, and the son and his father would be off-island on October 22. This family plans to move out from the unit before the date.

### UNIT #9

Client has transitioned from Guma San Jose Main Shelter into the Expansion Program on July 7, 2017. Head of household was looking for job, and her common-law husband was working at a construction company. They had arrears (\$1003.15) with GPA and GWA, and they were not able to apply for Salvation Army's housing assistance until they clear the arrears. They started paying off the arrears and paid (\$298.36 to GPA and \$80.28 to GWA). Their saving balance in August was \$262.

They receive public assistance (SNAP, Medicaid, and MIP).

Total number of occupants: Four (4). A family of a couple with two (2) minor children (ages 5 and 3 year old).

Entry Date: 7/7/17 First 60 days: 9/5/17 Second 60 days: 11/4/17

Third 60 days, Exit Date: 1/3/18

### Goals:

- 1. Save money \$500. Clients agreed to money management/budgeting with GSJ social worker every month.
- 2. Clear arrears (\$380).
- 3. HH is to find job.
- Case management and supportive services are being provided by GSJ Social Worker.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Update: Head of household is still unemployed. Their two children are attending school, one in kindergarten and the other at Head Start Program. GSJ SW coordinated with Guam DOE Head Start Program workers for the 3-year old boy to be in the program. Their current saving is \$760.

### **EVICTION**

 EX 041702 was evicted on August 31 due to not prioritizing their spending money for housing

### TRANSITION PROGRESS

- EX 031701 moved out from Unit 7 on April 3, 2017 to a house in Dededo with their own savings.
   They are still staying in a 3-bedroom house with his parents and brothers, sharing the rental cost.
- EX121701 moved out from Unit 8 on May 29, 2017 with own savings. They rent a 3-bedroom house with \$600 including water, and still live in the house.
- EX 011701 moved out from Unit 9 on July 5, 2017 to a 2-bedroom house in Tamuning with own savings. They are still living in the house.
- EX 081701 moved out from Unit 2 on September 15, 2017 to a unit in GHURA Amp 2.
- EX 081702 moved out from Unit 7 on September 17, 2017 and moved to Chuuk on September 18, 2017.

# **SERVICES PROVIDED:**

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health-Dededo, Public Health-Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1306.
- Total number of meals that were provided to clients from the food bank was 608. Fourteen (14) cases or thirty-four (34) individuals do not qualify with SNAP, and nine (9) case or twenty-one (21) individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients were 195 (excluding sponsored dinners).
- The internet access in Dededo has problems. Internet connection is slow and the computer being utilized for client access is old, obsolete and slow. Although Ordot is available, nobody used it for this month.

# **OUTREACH**

July 7 – Referral was received from GRMC Social Worker Jean D. Patient has neck cancer
and tracheostomy. Patient lives with wife and 9 year old daughter. Patient was working as
a painter and renting a room for \$350 but when he became hospitalized, he was evicted
since he can no longer work. (RW)

- July 31 Presentation to JFK ROTC student on GSJ program, presented by M. Suzuki.
  JFK ROTC will now be including GSJ as a regular charity for their public efforts
  throughout the year.
- August 15, 2017 Outreach was made by GSJ SW for a referral from GRMC Social Worker Jean D. This Filipino woman got stroke and was hospitalized since July 3. Though she completed treatment and physical therapy, she was not able to be discharged, because she did not have place to stay. She was mobile with a walker. She was housed at GSJ for 60-day program on August 22.
- September 5, 2017-GSJ SW conducted an outreach for a referral from GSJ PM. One family of three (a single mom with a boy and her boyfriend) were at Santa Barbara Park Pavilion with other homeless individuals. The baby and his mom were staying at Alee's Shelter after they were evicted from her mom's place. The boyfriend (not perpetuator) was staying at the park because he was not allowed to stay in the Alee's Shelter with his girlfriend and her boy. The man was suggested by GSJ SW to go the Ordot Men's Shelter, but he refused, saying that the boy was very close to him and cry all the time at the absence of the man, and that Ordot is too far from Alee's Shelter. The family spends time at the Park and utilizes the nearby homeless kitchen for the dinner every day.
- September 21, 2017 -- Food safety Training requested by food donor (Foodys).
- September 22, 2017 -- Community awareness for UOG Counseling Major class.
- Outreach Agana Shirley's with 2 male Caucasians and 1 African American, then went to Tumon to look for 5 males staying in the jungle at Happy landing road requested by BOSSA.

# **PROGRAM ACTIVITIES:**

In collaboration with the staff, other agencies and organizations, monthly activities and plans are on-going throughout Guma San Jose Homeless Shelter Program.

### Clients:

- July 17, 19, 24, 26, 31, 2017 EFNEP provided nutrition classes for GSJ clients held at GSJ Lanai.
- July 12, 2017 Helen Vallencia provided dinner for GSJ clients held at GSJ Lanai.
- July 22, 2017 St. John's Church provided the dinner for GSJ clients held at GSJ Lanai.
- July 23, 2017 -- Helen Valencia provided dinner for GSJ clients held at GSJ Lanai.
- July 26, 2017-Santa Barbara Church & Guamerica Lion's Club provided the dinner for GSJ clients. Clients were transported to and from the Santa Barbara Church.
- July 28, 2017 Telephone Directory provided dinner @CSS. Clients were transported to and from the site.
- July 29, 2017 Senator Frank Aguon Office provided lunch for GSJ clients held at GSJ Lanai.
- July 29, 2017 Bank of Guam provided dinner and school supplies for GSJ clients held at GSJ Lanai.
- July 29, 2017 Back to School Immunization Outreach was held at Micronesia Mall. Clients were transported to and from the site.
- August 11, 2017 Bank of Guam provided lunch for GSJ clients held at GSJ Lanai.
- August 13, 2017 St. John's Church invited GSJ clients for Mass and lunch. Clients were transported to and from the site.

- August 23, 2017

  Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the Santa Barbara Church.
- August 23, 2017-- Ordot Staff meeting.
- August 26, 2017 Javin Palomo provided snack for GSJ clients held at GSJ Lanai.
- August 27, 2017 Girl Scout Troup provided dinner for GSJ clients held at GSJ Lanai.
- September 2, 2017 Car Wash at Hagatna Shell Gas Station.
- September 9, 2017 Guam Stars Lion's Club provided the lunch for GSJ clients held at GSJ Lanai.
- September 12, 2017 Guam Young Professional provided dinner for GSJ clients held at GSJ Lanai.
- September 16, 2017 Guamerica Lion's Club provided dinner for GSJ clients held at GSJ Lanai.
- September 28, 2017 Britani 2<sup>nd</sup>Class Petty Officers provided dinner for GSJ clients held at GSJ Lanai.
- September 29, 2017 USTAOG provided dinner for GSJ clients held at GSJ Lanai.

## Program Manager/ Shelter Managers:

- July 10, 2017 Executive Team Meeting
- July 13, 2017 Safe House Task Force Training @GCIC. GSJ SW attended the training.
- July15, 2017 -- Safe House Task Force Survey @Harmon Hemlani Apartment. GSJ SW participated in the survey.
- July 19, 2017 –US Department of Justice Violence Against Women meeting w/CSS programs
- July 19,2017 Guam Homeless Coalition Regular Meeting, DOL
- July 20, 2017 CSS Managers Meeting, CSS
- July 20, 2017 US DOJ Appreciation Luncheon at CSS
- July 27, 2017 5K CSS Run/Walk planning Meeting
- August 1, 2017 Executive Team Meeting
- August 3, 2017 Healthcare for the Homeless Committee meeting
- August 4, 2017 BOSSA GSJ Inspection
- August 9, 2017 CoC/GHURA Conference Call
- August 16, 2017 Executive Team Meeting
- August 16, 2017 Guam Homeless Coalition Regular meeting
- August 17, 2017 CSS Managers Meeting
- August 23, 2017 CSS 5K Run Walk Wheel for Hope and Charity Meeting
- August 24, 2017 Outreach meeting with the Veterans Affairs Office.
- August 24, 2017- Bank of Guam Check acceptance
- August 30, 2017 Executive Team Meeting
- September 6, 2017 GSJ Executive Team Meeting
- September 6. 2017 CoC Conference call at TSA
- September 12, 2017 GSJ Executive Team Meeting
- September 26, 2017 GSJ Executive Team Meeting