GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

EDDIE BAZA CALVO
GOVERNOR

RAY TENORIO
LIEUTENANT GOVERNOR

LEO G. CASIL
ACTING DIRECTOR

OCT 19 2018

Vice Speaker Therese M. Terlaje

OCT 23 2018
Time: 10:51
Received by:

Therese Terlaje
Vice Speaker
34th Guam Legislature
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

Dear Vice Speaker Terlaje:

Attached is the fiscal year 2018 fourth quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 34-42, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

LEO G. CASIL

Attachment

Cc: Office of Public Accountability

123 CHALAN KARETA, MANGILAO, GUAM 96913-6304
www.dphss.guam.gov • Ph.: 1.671.735.7102 • Fax: 1.671.734.5910

GOVERNMENT OF GUAM

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES

DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

EDDIE BAZA CALVO
GOVERNOR

RAY TENORIO
LIEUTENANT GOVERNOR

LEO G. CASIL
ACTING DIRECTOR

OCT 1 9 2018

RECEIVED
OFFICE OF PUBLIC ACCOUNTABILITY
BY: FDJ
DATE: Oct 23, 2018
TIME: 10:33 ☑AM ☐PM

Benjamin J. F. Cruz
Public Auditor
Office of Public Accountability
Suite 401, DNA Building
238 Archbishop Flores Street
Hagatna, Guam 96910

Dear Mr. Cruz:

Attached is your copy of the fiscal year 2018 fourth quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 34-42, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

Leo G. Casil

LEO G. CASIL

Attachment

123 CHALAN KARETA, MANGILAO, GUAM 96913-6304
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Catholic Social Service
Catholic Charities Guam

234 US Army Juan C. Fejeran Street, Barrigada, Guam 96913
Tel: 671-635-1409 Fax: 671-635-1444
Website: http://www.catholicsocialservicesguam.org
E-mail Address: css@catholicsocialserviceguam.org

RECEIVED
DATE: 10/10/19 345 PM

Most Reverend
Michael Jude
Byrnes,
Coadjutor
Archbishop
President /Chairman
Board of Trustees

Diana B. Calvo
Executive Director

Paula M. Perez
Deputy Director

To: **DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICES**
123 Chalan Kareta
Mangilao, Guam 96913

PROJECT REPORT

CONTRACTOR: **CATHOLIC SOCIAL SERVICE**
#234-A U.S. Army Juan C. Fejeran Street
Barrigada Heights, Guam 96913

PROGRAM TITLE: **TITLE XX**

PROJECT: **ALEE EMERGENCY SPOUSE ABUSE & CHILDREN'S SHELTER**

QUARTER: **4th Quarter (Jul-Aug-Sept 2018)**

PREPARED BY: Paula M. Perez
PAULA M. PEREZ
Deputy Director

APPROVED BY: Diana Calvo
DIANA B. CALVO
EXECUTIVE DIRECTOR

SUBMISSION DATE: October 04, 2018

CATHOLIC SOCIAL SERVICE
ADMINISTRATION QUARTERLY REPORT

PROGRAM	MONTH	DATE
ALEE SHELTER	JULY, AUGUST, SEPTEMBER	2018

SUMMARY OF ACTIVITIES:

Events:

- July 28, 2018: The children of Alee 2 participated in the Harvest House back to school event.
- August 22, 2018: Santa Barbara Parish provided dinner for the women and children of both shelters.
- September 21, 2018: Go Play outing sponsored by Project Karinu: Four (4) children attended.
- September 27, 2018: The Santa Barbara Parish provided dinner for the women and children of both shelters.

Alee I Catherine's Home: Women's Shelter
July 2018
During the month of July 2018, the Alee I Catherine's Home of Family Violence Domestic Assault shelter received a total of One hundred thirty-seven (137) calls:

Sixteen (16) possible client referral calls from agencies, to include nine (9) self-referrals, one (1) from the GPD-Domestic Assault Response Team (DART), one (1) from Guam Regional Medical City and five (5) from VARO. Sixty-six (66) active clients inquiring/giving information, four (4) past client inquiring/giving information, thirty (30) calls for active clients, two (2) calls for past clients, six (6) outside agency calls inquiring/giving information, eleven (11) program/staff related calls, one (1) call for donation inquiry, and one (1) wrong number.

Alee I provided services for a total of ten (10) clients for the month of June; five (5) new clients, five (5) clients from the previous month.

Active clients for July 2018:

Client #2368 Client entered the shelter on March 24, 2018 at 1:09pm with her minor child, age thirteen (13) years old. Client is a thirty-four (34) year old single Chuukese woman who is a Permanent Resident Alien. Upon entry, client brought her personal vehicle that was a rental. Prior to entering the shelter, client was assisted with Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was assisted with finding housing information from different apartment complexes for her

Salvation Army packet. Client was assisted with obtaining a mayor's verification and SNAP application. Client was assisted with transportation to take her child to and from school, Department of Public Health and Social Services (DPHSS) for SNAP and doctor's appointment, Payless Supermarket for grocery shopping, Salvation Army, Taitano's Apartment and Summer Town Estates. Client was interested in escort services from the Guam Police Department-Domestic Assault Response Team (GPD-DART) to obtain personal legal documents from perpetrator and his family. Client was assisted in applying for a protective order and received services from Guam Legal Services (GLS). Client exited the shelter on July 07, 2018 at 11:58am. Client transitioned to her new apartment.

Client #2357-1 Client entered the shelter on July 20, 2018 at 3:25pm with her two (2) children, ages four (4) and one (1). Client is a twenty-four (24) year old single Chuukese woman who is a U.S. Citizen. Client was assisted with shelter stay, toiletries, and meals. Client was also assisted with transportation for entry and drop off at one of the shelter's designated locations. Client did not want assistance in applying for a protective order. Client exited the shelter on July 23, 2018 at 4:35pm. Client transitioned to her family.

Client #2384 Client entered the shelter on July 25, 2018 at 10:54am. Client is a forty-three (43) year old divorced Chamorro woman who is a U.S. Citizen. Client was assisted with shelter stay, toiletries, meals, and transportation. Client was assisted with transportation for entry and drop off at one of the shelter's designated locations. Client did not want assistance in applying for a protective order. Client exited the shelter on July 26, 2018 at 12:15pm. Client transitioned to her family.

Client #2383 Client entered the shelter on July 21, 2018 at 1:25pm with her five (5) minor children, ages; ten (10), eight (8), six (6), four (4), and three (3). Client is a thirty-one (31) year old married Chuukese woman who is a FSM citizen. Client was assisted with shelter stay, toiletries, meals, and transportation. Client was assisted with transportation to Department of Public Health and Social Services (DPHSS) and pick up/drop off at one of the shelter's designated locations. Client was interested in assistance with applying for a protective order. Client was evicted due to violating one of the shelter rules, specifically of disclosing the shelter location to family member. Client exited the shelter on July 31, 2018 at 9:55am. Client transitioned to her family.

Client #2353 Client entered the shelter on October 07, 2017 at 5:33pm with her minor children, ages; twelve (12) and seventeen (17). Client is a forty-eight (48) year old single Caucasian woman who is a U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's children's school. Client was assisted with transportation services to

the Guam Behavioral Health and Wellness Center (GBHWC) for client's child's appointment and to the pharmacy to obtain medication. Client was assisted with transportation services to Bank of Guam, ITC Building, and Department of Public Health and Social Services (DPHSS) to obtain her Supplemental Nutritional Assistance Program (SNAP) certification. Client was also assisted with transportation services to Payless Supermarket, American Grocery, Guam Legal Services (GLS), and Attorney Brook's Office. Client was assisted with drafting a letter to the Guam Coalition Against Sexual Assault and Family Violence (GCASAFV) for financial assistance to relocate. Client is in the process of working with the American Job Center for assistance in finding employment. Client is an active client.

Client #2362 Client entered the shelter on January 16, 2018 at 6:29pm with her infant child, age eleven (11) months. Client is a thirty-one (31) year old single Chuukese woman who is a FSM citizen. Client was assisted with applying and obtaining her son's social security card at the Social Security Office. Client was also assisted with applying and submitting her application for Public Benefits with the Department of Public Health and Social Services (DPHSS). Client was assisted with applying for Guam Housing and Urban Renewal Authority (GHURA) - Public Housing Program. Client was assisted with transportation services to Pay-Less Supermarket, Cost-U-Less, and American Grocery for grocery shopping. Client was also assisted with transportation services to Department of Public Health and Social Services (DPHSS) Supplemental Nutritional and Assistance Program (SNAP). Client was assisted with a long-distance phone call to get an update on her personal document. In regards to her housing, client was assisted in applying for Guam Housing Urban and Renewal Authority (GHURA) Public Housing. Client was not interested in applying for a protective order. Client is an active client.

Client #2178-1 Client entered the shelter on March 19, 2018 at 12:23pm with her five (5) minor children, ages: seven (7) months, two (2), three (3), four (4), and seven (7). Client was able to get her other child, age seven (7) months, back from her family member and is now in the client's care. Client is a twenty-nine (29) year old single Chuukese woman who is a FSM citizen. Client was assisted with transportation services to take her child to and from school, to the Department of Public Health and Social Services (DPHSS) and Woman, Infants, and Children (WIC) Program to follow up on her public benefits. Client was also assisted with transportation to the Dededo Precinct and to Payless Supermarket, American Grocery, and Cost-U-Less for grocery shopping. Client was provided with an application for the Head Start Program for her children who are eligible for the program. Client was assisted in scheduling an appointment with U.S. Citizenship and Immigration Services to obtain a copy of her I-94. In regards to her housing, client was assisted in applying for Guam Housing Urban and Renewal Authority (GHURA)

Public Housing. Client was not interested in applying for a protective order. Client is an active client.

Client #2375 Client entered the shelter on May 13, 2018 at 12:02am. Client is a forty-nine (49) year old married Chinese woman who is a U.S. Citizen. Upon entry, client brought her personal vehicle. Client was assisted with shelter stay and toiletries. Client was assisted in applying for Guam Legal Service (GLS) for a divorce. Client was also assisted and accompanied to the Dededo Guam Police Precinct to meet with a GPD officer for questioning. Client was assisted with calling Calvo's Auto Insurance to make changes to her policy. Client was accompanied to the Guam Police Department (GPD)-Internal Affairs Office for more questioning. Client was provided an application for Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). In regards to her housing, client was assisted in applying for Guam Housing Urban and Renewal Authority (GHURA) Public Housing. Client is unsure if she wants assistance in applying for a protective order. Client is an active client.

Client #2382 Client entered the shelter on July 10, 2018 at 10:40am with her four (4) minor children, ages sixteen (16), twelve (12), eleven (11), and nine (9). Client is a thirty-eight (38) year old single Palauan woman who is a U.S. Citizen. Client was assisted with shelter stay, toiletries, and transportation for entry at one of the shelter's designated locations. In regards to the client's housing, she was assisted in applying for Guam Housing Urban and Renewal Authority (GHURA) Public Housing and Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was assisted with transportation services to Pay-Less Supermarket and American Grocery for grocery shopping. Client was also assisted with transportation to Department of Public Health and Social Services Supplemental Nutritional and Supplemental Program (DPHSS-SNAP). Client is actively seeking employment and was selected for a job opportunity. Client is unsure if she is interested in applying for a protective order. Client is an active client.

Client #2385 Client entered the shelter on July 30, 2018 at 10:10am with her minor child, age two (2). Client is a twenty-four (24) year old single Chuukese woman who is a U.S. Citizen. Client was assisted with shelter stay, toiletries, meals, and transportation. Client was assisted with transportation for entry at one of the shelter's designated locations and to Department of Public Health and Social Services Supplemental Nutritional and Supplemental Program (DPHSS-SNAP). Client wants assistance in applying for a protective order. Client is an active client.

August 2018

During the month of August 2018, the Alee I Catherine's Home of Family Violence Domestic Assault shelter received a total of One hundred thirty-four (134) calls:

Twenty-one (21) possible client referral calls from agencies, to include sixteen (16) self-referrals although due to max capacity two (2) potential clients were referred to VARO, and five (5) potential referrals from VARO. Fifty-five (55) active clients inquiring/giving information, six (6) past clients inquiring/giving information, twenty-two (22) calls for active clients, five (5) calls for past clients, seven (7) outside agency calls inquiring/giving information, sixteen (16) program/staff related calls, one (1) call for donation inquiry, and one (1) wrong number.

Alee I provided services for a total of ten (10) clients for the month of August four (4) new clients and six (6) clients from the previous month.

Active clients for August 2018:

Client #2375 Client entered the shelter on May 13, 2018 at 12:02am. Client is a forty-nine (49) year old married Chinese woman who is a U.S. Citizen. Upon entry, client brought her personal vehicle. Client was assisted with shelter stay and toiletries. Client was assisted in applying for Guam Legal Service (GLS) for a divorce. Client was also assisted and accompanied to the Dededo Guam Police Precinct to meet with a GPD officer for questioning. Client was assisted with calling Calvo's Auto Insurance to make changes to her policy. Client was accompanied to the Guam Police Department (GPD)-Internal Affairs Office for more questioning. Client was provided an application for Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client is unsure if she wants assistance in applying for a protective order. Client was evicted due to violating one of the shelter rules by communicating with her perpetrator. Client transitioned back to her perpetrator upon exit August 18, 2018 at 1:12pm.

Client #2372-1 Client entered the shelter on August 06, 2018 at 3:15pm with her minor child: age three (3). Client is a thirty-five (35) year old single Chamorro woman who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation for entry at one of the shelter's designated locations and to Dededo Senior Citizen's Center for HeadStart Program outreach enrollment for her child. In regards to housing, client was assisted in applying for the Guam Housing and Urban Renewal Authority (GHURA)-Public Housing and Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was unsure if she wanted

assistance in applying for a protective order. Client transitioned to a friend upon exit on August 10, 2018 at 11:57am.

Client #2353 Client entered the shelter on October 07, 2017 at 5:33pm with her (2) minor children, ages; twelve (12) and seventeen (17). Client is a forty-eight (48) year old single Caucasian woman who is a U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's child's school. Client was assisted with transportation services to the Guam Behavioral Health and Wellness Center (GBHWC) for client's child's appointment and to the pharmacy to obtain medication. Client was assisted with transportation services to Bank of Guam, ITC Building, employment interview, and Department of Public Health and Social Services (DPHSS). Client was also assisted with transportation services to Payless Supermarket, American Grocery, Guam Legal Services (GLS), and Attorney Brook's Office. Client was assisted with drafting a letter to the Guam Coalition Against Sexual Assault and Family Violence (GCASAFV) for financial assistance to relocate. Client is in the process of working with the American Job Center for assistance in finding employment. Client has an active protective order. Client is an active client.

Client #2362 Client entered the shelter on January 16, 2018 at 6:29pm with her infant child, age eleven (11) months. Client is a thirty-one (31) year old single Chuukese woman who is an FSM citizen. Client was assisted with applying and obtaining her son's social security card at the Social Security Office. Client was also assisted with applying and submitting her application for Public Benefits with the Department of Public Health and Social Services (DPHSS). Client was assisted with applying for Guam Housing and Urban Renewal Authority (GHURA) - Public Housing Program. Client was assisted with transportation services to Pay-Less Supermarket, Cost-U-Less, and American Grocery for grocery shopping. Client was also assisted with transportation services to Department of Public Health and Social Services (DPHSS) Supplemental Nutritional and Assistance Program (SNAP). Client was assisted with a long-distance phone call to get an update on her personal document. In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client was not interested in applying for a protective order. Client is an active client.

Client #2178-1 Client entered the shelter on March 19, 2018 at 12:23pm with her five (5) minor children, ages: seven (7) months, two (2), three (3), four (4), and seven (7). Client was able to get her other child, age seven (7) months, back from her family member and is now in the client's care. Client is a twenty-nine (29) year old single Chuukese woman who is an FSM citizen. Client was assisted with transportation services to take her children to and from school, to Department of Public Health and Social Services (DPHSS) and Woman, Infants, and Children (WIC) Program to follow up on her public benefits. Client was also assisted with transportation to the

Dededo Precinct and to Payless Supermarket, American Grocery, and Cost-U-Less for grocery shopping. Client was provided with an application for the Head Start Program for her children who are eligible for the program. Client was assisted in scheduling an appointment with U.S. Citizenship and Immigration Services to obtain a copy of her I-94. In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client was not interested in applying for a protective order. Client is an active client.

Client #2382 Client entered the shelter on July 10, 2018 at 10:40am with her four (4) minor children, ages sixteen (16), twelve (12), eleven (11), and nine (9). Client is a thirty-eight (38) year old single Palauan woman who is a U.S. Citizen. Client was assisted with shelter stay, toiletries, and transportation for entry at one of the shelter's designated locations. In regards to the client's housing, she was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing and Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was assisted with transportation services to Pay-Less Supermarket and American Grocery for grocery shopping. Client was also assisted with transportation to Department of Public Health and Social Services Supplemental Nutritional and Supplemental Program (DPHSS-SNAP). Client is actively seeking employment and was selected for a job opportunity. Client is unsure if she is interested in applying for a protective order. Client is an active client.

Client #2385 Client entered the shelter on July 30, 2018 at 10:10am with her minor child, age two (2). Client is a twenty-four (24) year old single Chuukese woman who is a U.S. Citizen. Client was assisted with shelter stay, toiletries, meals, and transportation. Client was assisted with transportation for entry at one of the shelter's designated locations and to Department of Public Health and Social Services Supplemental Nutritional and Supplemental Program (DPHSS-SNAP). Client was also assisted with transportation to Salvation Army and PayLess Supermarket for grocery shopping. In regards to her housing, client was assisted with applying for the Guam Housing and Urban Renewal Authority-Public Housing (GHURA) and Salvation Army Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client wants assistance in applying for a protective order. Client is an active client.

Client #2386 Client entered the shelter on August 22, 2018 at 1:17pm. Client is a thirty-six (36) year old single Filipino woman who is a U.S. Citizen. Client was assisted with shelter stay, meals, transportation, and toiletries. Client was assisted with transportation for entry at one of the shelter's designated locations. Client was also assisted with transportation to Guam Housing and Urban Renewal Authority (GHURA), Salvation Army, and Payless Supermarket for grocery

shopping. In regards to her housing, client was assisted in applying for Guam Housing Urban and Renewal Authority (GHURA)-Public Housing and Salvation Army-Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client did not want assistance in applying for a protective order. Client is an active client.

Client #2387 Client entered the shelter on August 29, 2018 at 5:25pm with her minor child: sixteen (16) months old. Client is a twenty-six (26) year old married Caucasian woman who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation. Client was assisted with transportation for entry at one of the shelter's designated locations. Client was also assisted with transportation services to Guam Memorial Hospital and the pharmacy. In regards to her housing, client was assisted with applying for Salvation Army-Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client did not want assistance in applying for a protective order. Client is an active client.

Client #2388 Client entered the shelter on August 29, 2018 at 7:20pm with her two (2) minor children: ages three (3) months and thirteen (13) years. Client is a 41 (forty-one) year old, divorced Chamorro woman, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation for entry at one of the shelter's designated locations. Client was assisted with transportation services to take her child to and from school. Client was unsure if she wanted assistance in applying for a protective order. Client is an active client.

September 2018

During the month of September 2018, the Alee I Catherine's Home of Family Violence Domestic Assault shelter received a total of two hundred and nine (209) calls:

Twenty-nine (29) possible client referral calls, to include eighteen (18) self-referrals, eight (8) potential referrals from VARO and three (3) potential client referrals from the GPD-DART. One hundred eight (108) active clients inquiring/giving information, two (2) past clients inquiring/giving information, twenty-eight (28) calls for active clients, six (6) calls for past clients, three (3) outside agency calls inquiring/giving information, twenty-eight (28) program/staff related calls, two (2) calls for donations inquiry and three (3) wrong numbers.

Alee I provided services for a total of eleven (11) clients for the month of September three (3) new clients, and eight (8) clients from the previous month.

Active clients for September 2018:

Client #2387 Client entered the shelter on August 29, 2018 at 5:25pm with her one (1) minor child: sixteen (16) months old. Client is a twenty-six (26) year old, married Caucasian woman, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation. Client was also assisted with transportation services to Guam Memorial Hospital and the pharmacy. In regards to her housing, client was assisted with applying for Salvation Army-Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client did not want assistance in applying for a protective order. Client exited the shelter and transitioned to a friend on September 01, 2018 at 11:25am.

Client #2388 Client entered the shelter on August 29, 2018 at 7:20pm with her two (2) minor children: ages three (3) months and thirteen (13). Client is a 41 (forty-one) year old, divorced Chamorro woman, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation services to take her child to and from school. Client was unsure if she wanted assistance in applying for a protective order. Client exited the shelter and transitioned back to perpetrator on September 05, 2018 at 7:58pm.

Client #2353 Client entered the shelter on October 07, 2017 at 5:33pm with two (2) of her minor children, ages; twelve (12) and seventeen (17). Client is a forty-eight (48) year old single Caucasian woman who is a U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's child's school. Client was assisted with transportation services to the Guam Behavioral Health and Wellness Center (GBHWC) for client's child's appointment and to the pharmacy to obtain medication. Client was assisted with transportation services to Bank of Guam, ITC Building, employment interview, and Department of Public Health and Social Services (DPHSS). Client was also assisted with transportation services to Payless Supermarket, American Grocery, Guam Legal Services (GLS), and Attorney Brook's Office. Client was assisted with drafting a letter to the Guam Coalition Against Sexual Assault and Family Violence (GCASAFV) for financial assistance to relocate. Client is in the process of working with the American Job Center for assistance in finding employment. Client has had two (2) employment interviews. Client has an active protective order. Client is an active client.

Client #2362 Client entered the shelter on January 16, 2018 at 6:29pm with her infant child, age eleven (11) months. Client is a thirty-one (31) year old single Chuukese woman who is a *FSM* citizen. Client was assisted with applying and obtaining her son's social security card at the Social Security Office. Client was also assisted with applying and submitting her application for Public Benefits with the Department of Public Health and Social Services (DPHSS). Client was assisted with transportation services to Pay-Less Supermarket, Cost-U-Less, and American

Grocery for grocery shopping. Client was also assisted with transportation services to Department of Public Health and Social Services (DPHSS) Supplemental Nutritional and Assistance Program (SNAP). Client was assisted with a long-distance phone call to get an update on her personal document. In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client was not interested in applying for a protective order. Client is an active client.

Client #2178-1 Client entered the shelter on March 19, 2018 at 12:23pm with her five (5) minor children, ages: seven (7) months, two (2), three (3), four (4), and seven (7). Client was able to get her other child, age seven (7) months, back from her family member and is now in the client's care. Client is a twenty-nine (29) year old single Chuukese woman who is a FSM citizen. Client was assisted with transportation services to take her children to and from school, to Department of Public Health and Social Services (DPHSS) and Woman, Infants, and Children (WIC) Program to follow up on her public benefits. Client was also assisted with transportation to the Dededo Precinct and to Payless Supermarket, American Grocery, and Cost-U-Less for grocery shopping. Client was provided with an application for the Head Start Program for her children who are eligible for the program. Client was assisted in scheduling an appointment with U.S. Citizenship and Immigration Services to obtain a copy of her I-94. In regards to her housing, client was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client was not interested in applying for a protective order. Client is an active client.

Client #2382 Client entered the shelter on July 10, 2018 at 10:40am with her four (4) minor children, ages sixteen (16), twelve (12), 11 eleven (11), and nine (9). Client is a thirty-eight (38) year old, single Palauan woman, who is a U.S. Citizen. Client was assisted with shelter stay, toiletries, and transportation for entry at one of the shelter's designated locations. In regards to the client's housing, she was assisted in applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing and Salvation Army's Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was assisted with transportation services to Pay-Less Supermarket and American Grocery for grocery shopping. Client was also assisted with transportation to Department of Public Health and Social Services Supplemental Nutritional and Supplemental Program (DPHSS-SNAP). Client has been selected for employment for a part-time position. Client is unsure if she is interested in applying for a protective order. Client is an active client.

Client #2385 Client entered the shelter on July 30, 2018 at 10:10am with her one (1) minor child, age two (2). Client is a twenty-four (24) year old, single Chuukese woman, who is a U.S. Citizen. Client was assisted with shelter stay, toiletries, meals, and transportation. Client was

assisted with transportation for entry at one of the shelter's designated locations and to Department of Public Health and Social Services Supplemental Nutritional and Supplemental Program (DPHSS-SNAP). Client was also assisted with transportation to Salvation Army and PayLess Supermarket for grocery shopping. In regards to her housing, client was assisted with applying for the Guam Housing and Urban Renewal Authority-Public Housing (GHURA) and Salvation Army Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client wants assistance in applying for a protective order. Client is an active client.

Client #2386 Client entered the shelter on August 22, 2018 at 1:17pm. Client is a thirty-six (36) year old, single Filipino woman, who is a U.S. Citizen. Client was assisted with shelter stay, meals, transportation, and toiletries. Client was assisted with transportation for entry at one of the shelter's designated locations. Client was also assisted with transportation to Guam Housing and Urban Renewal Authority (GHURA), Salvation Army, and Payless Supermarket for grocery shopping. In regards to her housing, client was assisted in applying for Guam Housing Urban and Renewal Authority (GHURA)-Public Housing and Salvation Army-Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client did not want assistance in applying for a protective order. Client is an active client.

Client #2372-2 Client re-entered the shelter on September 05, 2018 at 1:00pm with her one (1) minor child: age three (3). Client is a thirty-five (35)-year-old, single Chamorro woman, who is a U.S. Citizen. Client was assisted with shelter stay, meals, toiletries, and transportation services. Client was assisted with transportation for entry at one of the shelter's designated locations. Client was also assisted with transportation to Department of Public Health and Social Services (DPHSS), Guam Housing and Urban Renewal Authority (GHURA), Guam Regional Medical Clinic (GRMC), Express Med, Pay-Less Supermarket, Guam Radiology, and the Superior Court. In regards to her housing, client was assisted in applying for Guam Housing Urban and Renewal Authority (GHURA)-Public Housing and Salvation Army-Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client did not want assistance in applying for a protective order. Client is an active client.

Client #2389 Client entered the shelter on September 08, 2018 at 11:14pm with her two (2) minor children: ages six (6) and two (2). Upon entry, client brought her personal vehicle with her. Client is a thirty-four (34) year old, married Japanese woman, who is a permanent resident. Client was assisted with shelter stay. Client was assisted with Guam Legal Services (GLS) for divorce, child support, and protective order. Client was also assisted with obtaining information about purchasing health insurance. In regards to her housing, client continued to look around for

an affordable place to rent. Client continues to go to work utilizing her personal vehicle. Client is receiving services from CCD of Block Grant services. Client is an active client.

GSJ-Expansion Unit Client #4 Due to client's circumstance, it was agreed that client be housed at a Catholic Social Service- Guma San Jose (GSJ) Expansion Unit while receiving case management services from CSS-Alee Shelter. Client entered CSS-GSJ Expansion Unit on September 13, 2018 at 10:57am with her three (3) minor children: ages eleven (11), six (6), and three (3). Client is a thirty (30) year old, single Chuukese woman, who is a permanent resident. Client was assisted with shelter stay, meals, and toiletries. In regards to her housing, client was assisted with applying for Guam Housing and Urban Renewal Authority (GHURA) Public Housing. Client was also given an application for Salvation Army-Emergency Solutions Grant and Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client is an active client.

- September 10-11, 2018: Typhoon Mangkhut. Alee shelter Typhoon Emergency Action Plan was utilized for preparation before the typhoon, during COR 1, and for post typhoon assessments.
- September 12, 2018: Robert Hess, Inspector with the Guam Housing and Urban Renewal Authority did a post typhoon inspection of the facility. Mr. Hess noted the leak in the living room ceiling as a concern to be addressed by the landlord.
- September 28, 2018: Melissa San Nicolas from the Department of Public Health Bureau of Social Service conducted their quarterly monitoring. September 28, 2018: Melissa San Nicolas from the Department of Public Health Bureau of Social Service conducted their quarterly monitoring. Ms. San Nicolas scheduled a follow up inspection for October 4, 2018 to reevaluate concerns from her first visit to include; structural issues (cracks in ceilings in laundry room, living room, and along the ADA bathroom wall. Mold on ceiling tiles as a result from water leaking through cracks in roof. Ms. San Nicolas noted that the common areas flooring was "dirtier than normal" but acknowledged that the shelter was at capacity (9 women and 20 children). Staff is working with CSS Support Service to schedule stripping and waxing of the common area floors. She also noted roach droppings under the kitchen sink and in the ADA bathroom. Staff addressed this issue immediately and a staff meeting was scheduled to discuss matter.

Maintenance:

July 2018

- July 25, 2018: Three (3) fire extinguishers were sent to Fire Com for maintenance and certification.

- July 26, 2018: An upright freezer was purchased to replace the existing one in the shelter.
- July 26, 2018: Six (6) ceiling tiles and four (4) light bulbs were replaced in the shelter.
- July 26, 2018: Yard maintenance was completed.

  - July 2018: Catholic Social Service applied for and received a grant from the Loyola Foundation which was used for the purchase and installation of an electric gate operator with outside intercom and camera. The project was completed on July 24, 2018.

  - July 26, 2018: Robert Hess, Inspector from the Guam Housing and Urban Renewal Authority conducted the annual Uniform Physical Condition Standards inspection of the Women's shelter. There were no issues/concerns identified by Mr. Hess.

August 2018

- August 17, 2018: Kevin Leon Guerrero of Phoenix Pacific completed quarterly inspection of the fire extinguishers and fire suppression system.
- August 23 & 24, 2018: Oil changes completed at Triple J Guam for Kia, Vera Cruz, Quest Van, and the Elantra
- August 28, 2018: Yard maintenance completed.

September 2018

- September 12, 2018: Typhoon Mangkhut post storm assessment:
  - Water leakage in living room ceiling. This is a result of a crack in the roof.
  - CCTV camera system stopped working during the storm. Secure Safe was contacted and will not be available to check system until October 4, 2018.
  - Air conditioning units in the dining room, and rooms 4 and 5 failed to work after power was restored.
  - Vegetation strewn across yard.
  - The shelter lost power twice during the storm; September 10, 2018 from 4:41pm-4:42pm and again on September 10 at 7:06pm until September 11, 2018 at 1:41am.
- September 13, 2018: CSS Support Service removed debris around the facility from Typhoon Mangkhut.

Alee 2 Children's Home

July 2018

For the Month of July, the shelter served a total of thirteen (13) children with ages ranging from one (1) month old to ten (10). Of the children, there were ten (10) Chamorro and three (3) Chuukese. Services provided included personal care, teaching life skills, transportation to school, visitations and various appointments as well as recreational activities.

On July 09, Children Shelter SW received a phone call from CPS caseworker S. Olkeriil regarding the two (2) year old male minor. SW was informed that the male minor would be transitioning out of the shelter and into a foster home. On July 10, CPS SW arrived to the shelter to provide transportation services for the two (2) year old minor.

Currently at the shelter, there are nine (9) Chamorro Minors and three (3) Chuukese Minors:

For one set of siblings, a total of three (3) visitations were made for this month. All visitations took place with their father at Child Protective Services, under the supervision of a homemaker. As per CPS Social Worker S. Olkeriil, visitations with their mother will begin in August. On July 18 and 28, Guam Early Intervention Systems (GEIS) representatives conducted a home visit for the 2-year old minor and the 11-month old infant, where they assessed their wellness and development.

For the six (6) year old male minor, no visitations have been made for this month. As per CPS Social Worker S. Olkeriil, visitations with his other siblings will begin in August. Minor entered the shelter on November 21, 2017 (283 days)

For another set of siblings, a total of four (4) visitations were made for this month. All visitations took place with their mother and father at Child Protective Services, under the supervision of a homemaker. Both minors entered the shelter on May 31, 2018 (92 days).

For the one (1) month old infant, no visitations or appointments have been made for this month. Infant entered the shelter on July 10, 2018 (15 days).

For another set of siblings, a total of two (2) visitations were made for this month. All visitations took place with his mother as well as their other siblings at Child Protective Services under the supervision of a homemaker. Minors entered the shelter on March 07, 2018 and July 10, 2018 (145 days and 20 days).

For the ten (10) year old male minor, a total of two (2) visitations were made for this month. All visitations took place with his siblings at Child Protective Services under the supervision of a homemaker. Minor entered the shelter on June 29, 2018 (32 days).

For another set of siblings, a total of three (3) visitations were set for this month. All visitations took place with their mother as well as their oldest sibling at Child Protective Services under the supervision of a homemaker. Minors entered the shelter on June 27, 2018 (34 days).

August 2018

For the Month of August, the shelter served a total of fourteen (14) children with ages ranging from two (2) months old to ten (10) years of age. Of the children, there were ten (10) Chamorro, three (3) Chuukese, and one (1) Filipino. Services provided included personal care, teaching life skills, transportation to school, visitations and various appointments as well as recreational activities.

On August 08, Children Shelter SW received a phone call from CPS Social Worker S. Olkeriil regarding two (2) male minors (1 years old and 2 years old). Children Shelter SW was informed that both minors would be transitioning out of the shelter and into a foster home. On August 10, the shelter assisted in providing transportation services to Child Protective Services Main Office, where both male minors met with S. Olkeriil and the foster family.

On August 13, Children Shelter Worker was informed that a 17-month old female minor would be placed in the shelter due to emotional abuse. Shortly after being placed at the shelter, SW was informed that the minor would be transitioning out of the shelter and into a foster home. CPS provided transportations services for the transition.

On August 29, Children SW received a phone call from CPS Social Worker T. Rockhudson. SW was informed that a court hearing had taken place earlier that day and it was court ordered that the nine (9) year old male minor transition to his older sister. CPS provided transportation services for the transition.

Currently at the shelter, there are eight (8) Chamorro Minors and two (2) Chuukese Minors:

For one set of siblings (2-month old and 6-year old), a total of three (3) visitations were made for this month. As per CPS Social Worker S. Olkeriil, visitations with his other siblings will continue until further notice. On August 16, an appointment was made to American Medical Center where the 2-month old infant received a wellness check-up by his primary pediatrician, A. Del Rosario. Minors entered the shelter on November 21, 2017/ July 10, 2018 (314 days/51 days).

For another set of siblings (3-year old and 2-year old), a total of eight (8) visitations were made for this month. All visitations had taken place with their mother and father at Child Protective Services, under the supervision of a homemaker. On August 21, the 3-year old male minor began Head Start at Chief Brodie Elementary School, where he would be attending for School Year 2018-2019. Both minors entered the shelter on May 31, 2018 (92 days).

For another set of siblings (2-year old and 17 month old) a total of two (2) visitations were made for this month. All visitations had taken place with his mother as well as their other siblings at Child Protective Services. Minors entered the shelter on March 07, 2018 and July 10, 2018 (145 days and 20 days).

For the seven (7) year old female minor, a total of five (5) visitations were made for this month. All visitations had taken place with her siblings at Mangilao Park as well as Barrigada Park. Minor entered the shelter on August 20, 2018 (11 days).

For another set of siblings (5 year old, 3 year old and 2 year old), no visitations have been established for this month. Minors entered the shelter on August 20, 2018/August 30, 2018 (11 days/2 days).

September 2018

For the month of September, the shelter served a total of fifteen (15) children with ages ranging from two (2) months old to twelve (12) years of age. Of the children, there were ten (10) Chamorro, four (4) Chuukese, and one (1) Filipino. Services provided included personal care, teaching life skills, transportation to and from school, visitations and various appointments, as well as recreational activities.

On September 19, Children Shelter Coordinator (SC) received a phone call from CPS Social Worker S. Olkeriil regarding minor (3 months old). SC was informed that the minor would be transitioning out of the shelter on the same day. There was a total of one (1) visitation for this month at Child Protective Services. Minor entered the shelter on July 10, 2018 (69 days).

On September 21, Children Shelter SW received a phone call from CPS Social Worker Vanessa regarding two (2) minors (3 years old and 2 years old). Children Shelter SW was informed that both minors would be transitioning out of the shelter and into a foster home. On September 21, the shelter assisted in providing transportation services to Child Protective Services Main Office, where both minors met with CPS SW and the foster family. A total of two (2) visitations were made for this month at Child Protective Services with their parents. Minors entered the shelter on May 31, 2018 (113 days).

On September 22, Children Shelter SW received a phone call from CPS Social Service Supervisor M. Muyco regarding two (2) minors (9 months old and 12 years old). Children's Shelter SW was informed that one (1) minor (12-year-old) would be transitioning out of the shelter and into her biological's home. On September 24, CPS Social Worker M. Lizama picked up the minor from school and transitioned her to family. Minor entered the shelter on September 22, 2018 (2 days).

Currently at the shelter, there are seven (7) Chamorro Minors, four (4) Chuukese Minors, and one (1) Filipino minor:

For one set of siblings (3-month old and 7-year-old), a total of two (2) visitations were made for this month. On September 07, an appointment was made to American Medical Center where the 3-month old infant received a wellness checkup by his primary pediatrician, Dr. A. Del Rosario. Minors entered the shelter on July 10, 2018 / November 21, 2017 (69 days / 313 days).

For another set of siblings (2-year-old and 18-month-old), a total of one (1) visit was made for this month. Visitation was taken place with their mother at Child Protective Services, under the supervision of a homemaker. Minors entered the shelter on March 07, 2018 / July 10, 2018 (207 days / 82 days).

For another set of siblings (6-year-old, 4-year-old, 2-year-old), a total of two (2) visitations were made for this month. Visitation was taken place with their parents at Child Protective Services, under the supervision of a homemaker. For the 2-year-old, she had an appointment with Dr. Carlos (Neurologist). For the 6 and 4-year-old siblings, they had a skin test done at American Medical Center. For the 6-year-old, he started elementary school for Kindergarten. Two male minors entered the shelter on August 16, 2018 and female minor entered on August 30, 2018 (45 days / 45 days / 31 days).

For the seven (7) year old female minor, a total of ten (10) visitations were made for this month. Visitations were made at Child Protective Services office with her other siblings. The minor had an appointment at Guam Behavioral Health and Wellness Center and Hafa Adai Dental Clinic. Minor entered the shelter on August 20, 2018 (41 days).

For the three (3) month old male minor, there were no visitations made for the month. Minor was taken to Guam Memorial Hospital Emergency Room because of a high fever, ear infection, and pneumonia. Minor entered the shelter on September 22, 2018 (8 days).

For the seventeen (17) month old female minor, there was a total of one (1) visitation made for this month. Visitation was made at Ypao Beach with her mother under the supervision of a CPS homemaker. Minor entered the shelter on September 26, 2018 (4 days).

For another set of male siblings (9-year-old and 11-year-old), there were no visitations made for this month. Minors entered the shelter on September 28, 2018 (2 days).

- September 10-11, 2018: Typhoon Mangkhut. Alee shelter Typhoon Emergency Action Plan was utilized for preparation before the typhoon, during COR 1, and for post typhoon assessments.
- September 28, 2018: Melissa San Nicolas from the Department of Public Health Bureau of Social Service conducted their quarterly monitoring. There were no issues/concerns brought to our attention.

Maintenance:
July 2018

- July 2, 2018: Yard maintenance was completed.

August 2018

- August 17, 2018: Kevin Leon Guerrero of Phoenix Pacific completed quarterly inspection of the fire extinguishers.
- August 23, 2018: Oil change completed at Triple J for the Quest van.
- August 28, 2018: Yard maintenance completed.

September 2018

- September 12, 2018: Typhoon Mangkhut post storm assessment:
  - Girl's bathroom vent became dislodged and began leaking water. Landlord was informed and we are still awaiting action.
  - Vegetation strewn across yard area. A large tree fell over in the back yard and damaged rear neighbor's fence. Landlord was informed and awaiting action.
  - The shelter lost power three (3) times during the storm; September 10, 2018 from 7:09pm-9:00pm, 9:39pm-10:50pm, and September 11, 2018 from 3:47am-4:30am.
- September 13, 2018: CSS Support Service removed debris around the facility from Typhoon Mangkhut.

Trainings:

- July 9, 2018: Social Worker B. Naputi attended the Big Brother/Big Sister Collaboration meeting.
- July 30-31, 2018: Social Workers B. Naupti and Y. Towai and Shelter Coordinator A. Meno attended Guam's MIECHV program "Project Bisita I Familia" Domestic Violence and Substance Use Training for Home Visitors.
- August 17, 2018: Victim Advocate Professional Training Conference facilitated by VARO and attended by Social Workers Y. Towai, B. Naputi, and Shelter Coordinator A. Meno.
- August 18 & 25, 2018: Victims Advocate Training facilitated by VARO and attended by Social Worker B. Naputi and Shelter Worker J. Cruz.
- Victims Advocate Training facilitated by VARO and attended by Social Worker B. Naputi and Shelter Worker J. Cruz.
- September 5-7, 2018: The National Network to End Domestic Violence hosted the Pacific Island Regional Meeting in Honolulu, Hawaii and was attended by P. Perez attended.
- September 5, 19, 21, and 26, 2018: Guam's Alternative Lifestyle Association (GALA) hosted a Personal Wellness and Sexuality Workshop and was attended by Social Worker B. Naputi and Shelter Coordinator A. Meno.

In Kind and Monetary Donations:

- July 15, 2018: The Guam Hawgs Christmas in July donation of toiletries and household supplies with an estimated value of $600.00 was received.
- July 23, 2018: International Distributors Inc. donated two (2) cases of bananas to the shelters.
- July 26, 2018: Kamalen Karidat prepared forty four (44) dinner plates for the women and children of both shelters.
- July 31, 2018: Calvin Klein made a donation of bags and accessories valued at $1,289.00.
- August 29, 2018: Father Duenas Memorial School students donated household supplies and canned goods.
- September 7, 2018: The Department of Public Health and Social Services Women, Infant, Children Program donated nonperishable food valued at $300.00.

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Paula M. Perez – Deputy Director

CATHOLIC SOCIAL SERVICE
ALEE SHELTER QUARTERLY REPORT
Jul-Aug-Sept 2018
4th Quarter Compact Impact Report on Meals and Transportation
FAS Citizens

I. Alee I – Family Violence Shelter
Total number of women and children thirty-one (31)

A. Total number of Meals served
(3 meals and 3 snacks per day)

• Chuukese	255
• Palauan	96
• Pohnpeian	0
• Yapese	0
• Kosraen	0
	351

B. Total number of Transportation services provided

• Chuukese	109
• Palauan	60
• Pohnpeian	0
• Yapese	0
• Kosraen	0
	169

Transportation services rendered to the women and children are as follows:

Transportation services that were rendered to the women and children of the Women's Shelter included but were not limited to; Medical and Dental appointments, Legal appointments, to apply for benefits with the Department of Public Health and Social Services, to apply for housing assistance with the Salvation Army Rapid Rehousing Program, and to pick up and drop off of children to school.

CATHOLIC SOCIAL SERVICE
ALEE SHELTER QUARTERLY REPORT
Jul-Aug-Sept 2018
4th Quarter Compact Impact Report on Meals and Transportation
FAS Citizens

II. Alee II – Children's Shelter
Total number of children four (4)

A. Total number of Meals served
(3 meals and 3 snacks per day)

- Chuukese 937

B. Total number of Transportation services provided

- Chuukese 46

Transportation services rendered to the children are as follows:

Transportation services rendered to the children include but were not limited to school, visitations, doctor's appointments and WIC appointments.