

GUAM BINGO OPERATORS

June 10, 2020

FORTUNE BINGO
NPO – Military Order of the
Purple Heart
Nick Francisco
Commander

Ms. Linda U. DeNorcey
Director
Department of Public Health and
Social Services
123 Chalan Kareta, Mangilao, Guam 96913

Hafa Adai BINGO
NPO - Guam Shrine Club
Jose Arthur D. Chan, Jr.
President

Dear Ms. DeNorcey,

PANGASINANSES BINGO
NPO - F.P.O.G.
Lita Gagaoin
President

We, the Bingo Operators on Guam, have met and agreed to request your office to endorse our group with the Governor to have our businesses opened in light of the Government's approval of other businesses similar to our group's condition, in terms of exposure to the COVID-19, to be opened.

PLUMERIA BINGO
NPO – G.N.G.F.
Richard Sablan
President

We understand the seriousness of this Pandemic and we are especially sensitive to the vulnerability of our senior citizens to the virus. For this reason, we have adopted a "Bingo Hall Operations – Suggested Employee & Player Health Protocols and Guideline", which we are enclosing for your perusal. Included with the guideline are pictures of how we intend to ensure that the health and safety of our players and employees, which please be assured is our number one priority.

Please assist us in bringing back this very wholesome family oriented industry that caters to our manamkos and young adults. We invite you to our Hafa Adai Bingo facility to see the implementation of the adopted health protocol.

Very truly yours,

FORTUNE BINGO
NPO – Military Order of the
Purple Heart



Nick Francisco – Commander

Hafa Adai BINGO
NPO – Guam Shrine Club



J. Arthur D. Chan, Jr. – President

PANGASINANSES BINGO
NPO – F.P.O.G.



Lita Gagaoin – President

PLUMERIA BINGO
NPO – G.N.G.F.



Richard Sablan - President

GUAM BINGO OPERATORS

BINGO HALL OPERATIONS SUGGESTED EMPLOYEE & PLAYER HEALTH PROTOCOLS & GUIDELINES

BINGO HALL OPERATIONS – SUGGESTED EMPLOYEE & PLAYER HEALTH PROTOCOLS & GUIDELINES

- 1. Bingo Employee and Player Health** – The health and safety of bingo employees and players is our number one priority.

Entry Screening. Points of entry will be limited to allow our security team to conduct non-invasive temperature checks utilizing thermal thermometers. Employees or players confirmed to have a temperature over 100.0°F will not be allowed entry into the premises. Any person displaying a cough, shortness of breath or other known symptoms of COVID-19 or a temperature above 100.0°F will be discreetly denied entry to the bingo hall.

Physical and Social Distancing. Players will be advised to practice physical and social distancing by standing at least six (6) feet away from other groups of people not traveling with them while standing in lines or moving around the premises. Tables and chairs, and other physical layouts have been arranged to ensure appropriate distancing. Employees will be reminded not to touch their faces and to practice physical and social distancing by standing at least six (6) feet away from players and other employees whenever possible.

Hand Sanitizer. Hand sanitizer dispensers, touchless whenever possible, will be placed at player and employee entrances and contact areas such as reception areas, lobbies, and the game floor.

Signage. Signage will be posted throughout the premises reminding employees and players of the proper way to wear and handle masks, wash hands, sneeze and to avoid touching their faces.

Employee and Guest Health Concerns. Employees will be given clear instructions on how to respond swiftly and report all presumed cases of COVID-19 to proper authorities. Bingo Hall management will be ready to provide support to the players. Employees are instructed to stay home if they do not feel well and are instructed to contact a manager if they notice a coworker or guest with a cough, shortness of breath, or other known symptoms of COVID-19. Employees and players who are exhibiting any of the symptoms of COVID-19 while at the premises will be instructed to immediately notify management.

2. Employees' Responsibilities – Bingo Hall employees are vital for an effective sanitization and health program.

Hand Washing. Correct hygiene and frequent handwashing with soap is vital to help combat the spread of the virus. All hall employees will be instructed to wash their hands, or use sanitizer when a sink is not available, every 60 minutes (for 20-seconds) and after any of the following activities: using the restroom, sneezing, touching the face, blowing the nose, cleaning, sweeping, mopping, smoking, eating, drinking, entering and leaving the bingo hall, going on break and before and after.

COVID-19 Training. All employees will receive training on COVID-19 safety and sanitation protocols.

Personal Protective Equipment (PPE). Appropriate PPE will be worn by all employees based on their role and responsibilities and in adherence to state, or local regulations and guidance. Training on how to properly use and dispose of all PPE will be mandatory. Every employee entering the hall will be provided a mask and face shield that will be required to wear while on the premises. Gloves will be provided to employees whose responsibilities require them as determined by medical experts including housekeeping, public area attendants, and security officers in direct contact with guests.

Daily Pre-Shift & Timekeeping. Employee pre-shift meetings will be conducted virtually or in areas that allow for appropriate physical and social distancing between employees. Hand sanitizer will be available at the timeclock and employees will be required to sanitize their hands after clocking in. Our management team will ensure constant communication and proper PPE and sanitation procedures are followed and updated per the latest expert guidance.

3. The Player Journey

Player Arrival. Players will be screened and asked to use hand sanitizer and to wear a mask upon entry. Appropriate signage will also be prominently displayed outlining proper mask usage and current physical and social distancing practices in use throughout the hall.

Ride Share.

- Players will enter the hall through doors that are either propped open or manually operated by an employee.
- Employees will not open the doors of cars.
- Players requesting special service will be assisted to the extent possible and any equipment used will be sanitized after each player is assisted.

4. Cleaning Products and Protocols.

Public Spaces and Communal Areas. Commercial grade chemicals will routinely be used to clean public spaces with an emphasis on frequent contact surfaces including, but not limited to, door handles, public bathrooms, cage counters, game machines, game tables, and seating areas.

Other Entry to Hall. The frequency of cleaning and sanitizing will also increase in high traffic back of house areas with an emphasis on the employee dining rooms, employee entrances, employee restrooms, loading docks, offices, and others.

Shared Equipment. Shared tools and equipment will be sanitized before, during and after or anytime the equipment is transferred. This includes bingo console, electronic handheld unit, communication devices, payment terminals, cleaning equipment, keys, and all other direct contact items used throughout the hall.

Toilet Areas. Traffic in the toilet areas will be limited to four (4) players at a time, while practicing physical and social distancing of six (6) feet apart. An employee attendant will be at the door to assure that this limitation is followed, to remind guests to wash their hands for a minimum of twenty (20) second using the soap provided, and also to provide sanitizer as they leave the toilet. Proper sanitization as they leave the toilet areas will be conducted after every use.

- 5. Physical and Social Distancing** – The hall will meet or exceed local and CDC guidelines on proper physical distancing.

- A few tables and chairs have been removed to free up more space in between players.
- Management will be implementing more staff in the hall to ensure players are in their seats as much as possible.
- Any area where players or employees queue will be clearly marked for appropriate physical distancing.
- Members of the same household will be allowed to sit together.
- All players wishing to play may be requested to briefly lower their masks for age and identification purposes.

6. Hall POS Bingo Console

Cleaning and Sanitizing Protocol

- a) Player facing counters and bingo console to be sanitized after every player transaction.

Physical Distancing Protocol

- a) Players must maintain six (6) feet of separation while waiting in line, following the clearly marked spacing on the floor.

Player Considerations

- a) Hand sanitizer bottles will be conveniently dispersed throughout the floor area.

Disclaimer: These suggested procedures and protocol are provided only as a guide and are not intended to be fully exhaustive nor as a guarantee that following them will prevent exposure or infection to any disease. Procedures and protocol will be updated as circumstances warrant. Halls and players are reminded to always use due diligence, caution, and common sense.

HAFA ADAI BINGO



BINGO MINDERS DISINFECTION

HAFA ADAI BINGO



CLEANING TABLES AFTER GAME

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Receiving Players at Entrances



HAFA ADAI BINGO

B	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
I	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
N	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45
G	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60
O	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75

PRIZE PAYOUT
GAME NO.



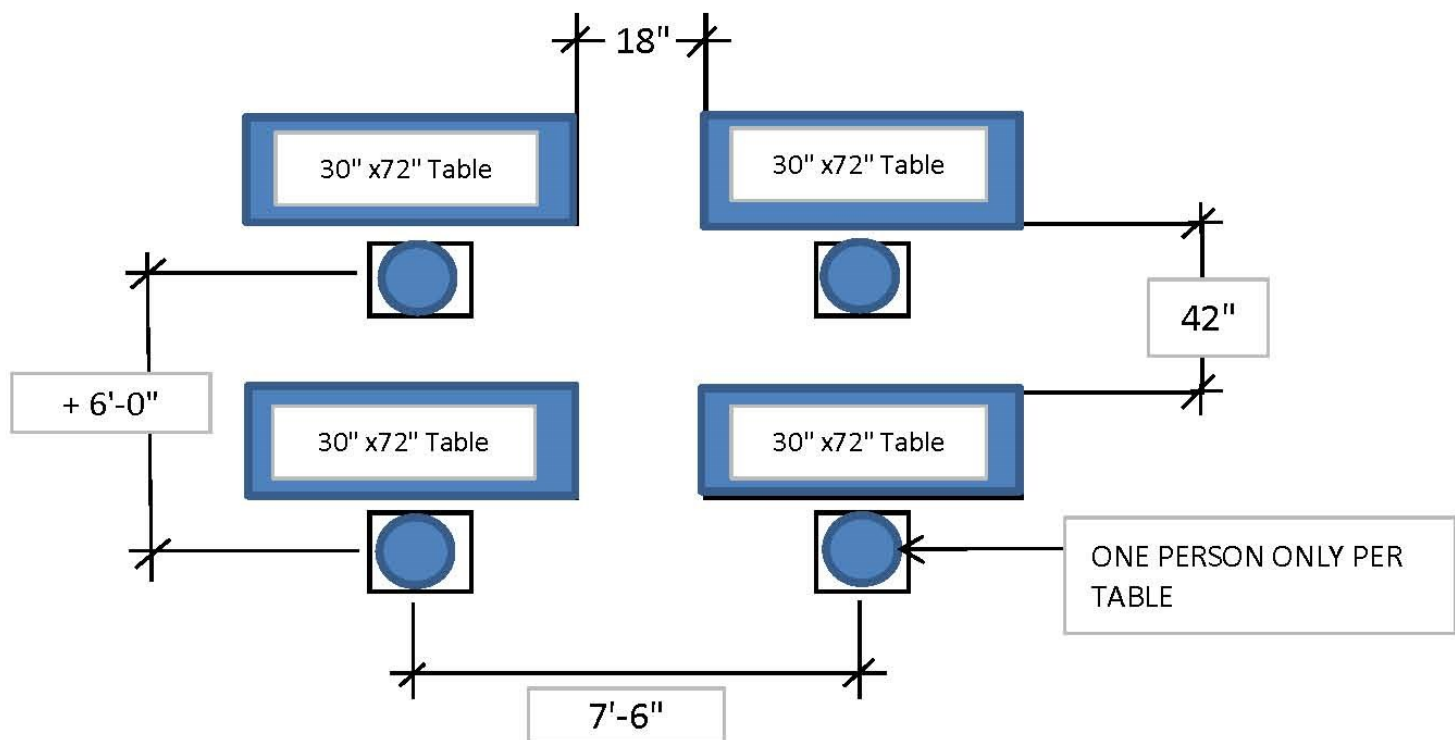
PLAYERS LINED UP AT POS

HAFA ADAI BINGO



PLAYERS BEING SANITIZED AT POS

HAFA ADAI BINGO



**TYPICAL SEATING ARRANGEMENT SPACING
AS PER SOCIAL DISTANCING REQUIREMENTS**

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**TABLE LAYOUT—Proper Distancing
One Player per Table**

HAFA ADAI BINGO



Control at the Toilets



Stop the Spread of Germs

Help prevent the spread of respiratory diseases like COVID-19.



cdc.gov/coronavirus

316917-A May 13, 2020 11:00 AM

SIGNAGE AT ENTRANCES



SIGNAGE AT ENTRANCES

SOCIAL DISTANCING IN EFFECT



PLEASE STAY

< 6FT >

APART



SIGNAGE AT ENTRANCES