



GOVERNMENT OF GUAM

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES  
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LOURDES A. LEON GUERRERO  
GOVERNOR, MAGA'HÁGA'

JOSHUA F. TENORIO  
LT. GOVERNOR, SIGUNDO MAGA'LÁHI

ARTHUR U. SAN AGUSTIN, MHR  
DIRECTOR

LAURENT SF DUENAS, MPH, BSN  
DEPUTY DIRECTOR

TERRY G. AGUON  
DEPUTY DIRECTOR

NOV 06 2020

Honorable Tina Muna Barnes  
Speaker  
35<sup>th</sup> Guam Legislature  
Guam Congress Building  
163 Chalan Santo Papa  
Hagatna, Guam 96910

Speaker Tina Rose Muña Barnes

DEC 02 2020  
Time 11:48 AM (PM)  
Received By: Matz

Dear Speaker Barnes:

Attached is the fiscal year 2020 fourth quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 35-36, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

ARTHUR U. SAN AGUSTIN, MHR

Attachment

Cc: Office of Public Accountability



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Benjamin J. F. Cruz  
Public Auditor  
Office of Public Accountability  
Suite 401, DNA Building  
218 Archbishop Flores Street  
Hagatna, Guam 96910

NOV 06 2020

Dear Mr. Cruz:

Attached is your copy of the fiscal year 2020 fourth quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 35-36, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

ARTHUR U. SAN AGUSTIN, MHR

Attachment



**Catholic  
Social  
Service**

*Catholic Charities Guam*

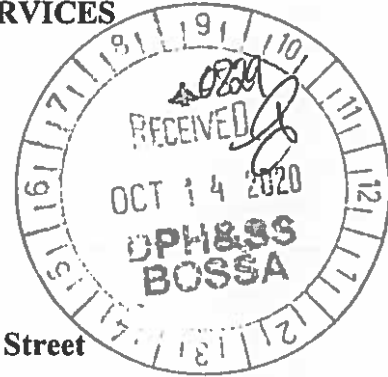
234 US Army Juan C. Fejeran Street, Barrigada, Guam 96913  
Tel: 671-635-1441/2 Fax: 671-635-1444  
Website: <http://www.catholicssocialserviceguam.org>  
E-mail Address: [css@catholicssocialserviceguam.org](mailto:css@catholicssocialserviceguam.org)

Most Reverend  
Michael Jude Byrnes  
Metropolitan Archbishop  
Of the Diocese of Agaña  
President /Chairman  
Board of Trustees

Diana B. Calvo  
Executive Director

Paula M. Perez  
Deputy Director

To: **DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICES  
123 Chalan Kareta  
Mangilao, Guam 96913**



**PROJECT REPORT**

**CONTRACTOR:**

**CATHOLIC SOCIAL SERVICE  
#234-A U.S. Army Juan C. Fejeran Street  
Barrigada Heights, Guam 96913**

**PROGRAM TITLE:**

**TITLE XX**

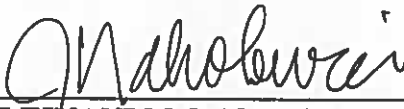
**PROJECT:**

**ALEE EMERGENCY SPOUSE ABUSE  
& CHILDREN'S SHELTER**

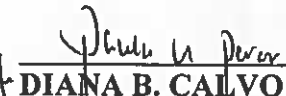
**4<sup>th</sup> QUARTER:**

**JULY-AUGUST-SEPTEMBER 2020**

**PREPARED BY:**

  
\_\_\_\_\_  
**LEINANI M.Q. NAHLOWAA**  
Program Manager

**APPROVED BY:**

  
\_\_\_\_\_  
**DIANA B. CALVO**  
EXECUTIVE DIRECTOR

**SUBMISSION DATE:**

**October 6, 2020**

**CATHOLIC SOCIAL SERVICE  
ADMINISTRATION QUARTERLY REPORT**

<u>PROGRAM</u>	<u>MONTH</u>	<u>DATE</u>
ALEE SHELTER	July-August-September	2020

**SUMMARY OF ACTIVITIES:**

**Events and Meetings**

**July 2020:**

- ❖ No events or trainings for the month of July

**August 2020:**

- ❖ August 31, 2020; Monthly general staff meeting conducted by P.M. Leinani Naholowa'a; 10 staff attended.

**September 2020:**

- ❖ On September 1 Alee Women's Shelter and the Alee Children's Shelter implemented daily activities schedule aimed at the enhancement of consumers independent living skills, self- preservation, and community connections. The activities are ongoing and are as follows:  
**Alee Women's Shelter:** Community Gardening (Mon), Arts and Crafts (Tues), Yoga (Wed), Cooking class, Food Budgeting, and Nutrition (Thurs), Physical Wellness (Fri).  
**Alee Children's Shelter:** Gardening & Outdoor Recreation (Mon), Arts & Crafts (Tues), House Meeting (Wed), Cooking Demo (Thurs), Educational Fun Day (Fri)
- ❖ September 3, 2020: PM: L. Naholowa'a attended the HUD Continuum of Care Web Meeting
- ❖ September 5, 2020: Alee Children Shelter staff held a "Princess" themed Birthday Party for female child #177-2019
- ❖ September 8, 2020: Children Shelter staff held a "Superman" themed Birthday Party for female and male siblings #195-2020 & #197-2020.
- ❖ September 10, 2020: Alee Children's Shelter hosted a case staffing that included Alee: PM, L. Naholowa'a, SC-O. Cruz, representatives from DOE/TAMES: Admin, Cheryl

Sourgose, Resource teachers, CJ Flores and Daina Torino; CPS Social Workers: M. Sablan, E. Escalera, and C. Gooden

- ❖ September 12, 2020: Alee Women's Shelter teens attended Sanctuary, Inc. Annual "Too Cool to do Drugs" virtual conference
- ❖ September 17, 2020: Alee Children Shelter staff held a "Mario Land" themed Birthday Party for male child #158-2018-1
- ❖ September 25, 2020: Alee Children Shelter held a Talent/Fashion Show
- ❖ September 25, 2020 Alee Children Shelter welcomes newly hired Social Worker, Ms. Katherine Blocksom
- ❖ September 28, 2020: Monthly general staff meeting conducted by P.M. Leinani Naholowa'a; 14 staff attended.
- ❖ September 30, 2020: Alee Women's Shelter hosted a luncheon for staff and clients September birthday's

### **Alee I Catherine's Home- Women's Shelter**

*(Client #2152-1):* Client entered the shelter on February 13, 2019 at 5:51pm with her six (6) minor children ages, twelve (12) year old, ten (10) year old, seven (7) year old, five (5) year old, three (3) year old and seven (7) month old. Client is forty- one (41) year old, divorced Palauan female, who is a Republic of Palau Citizen. The client is a survivor of intimate partner/domestic violence-specifically that of physical and emotional abuse by her ex-husband, whom she was living with prior to entering shelter. Client was referred by *Victim Advocates Reaching Out (VARO)*. The incident was reported to the *Guam Police Department (GPD)* at their residence. Client was assisted with transportation services for pick up and drop off at one of our shelter designated locations. Client was assisted with transportation services to take her children to-and-from school, to *Palau Consulate in ITC* to pick up her updated passport and to submit her divorce decree, to the *Department of Public Health and Social Services (DPHSS)* in Dededo for *WIC*, to *Coast 360*, to *Benavente Middle School* to pick up school verification, to *Dededo Mayor's Office*, to *Department of Motor Vehicle (DMV)* to obtain her Guam Identification Card. Client was also transported for shopping at *Cost U Less* and *Pay-Less Supermarket*, to *Micronesian Resources Center* to pick up I-94 applications for her two older children. Client was referred to *ISA Psychological Services Center* for counseling and was also assisted with transportation. Regarding her housing, client was assisted with applying for the Online Pre-Application for *Guam Housing Urban and Renewal Authority (GHURA) AMP#3 and AMP#4*.

Client submitted all required documents to *GHURA* in Agat on January 27, 2020. Client's perpetrator was incarcerated and released on May 29, 2019. Client was assisted in applying for a Protective Order and was referred to *Guam Legal Services Corporation (GLS)* in Hagatna; she obtained the Protective Order and a photocopy is in her file. In July, client was referred to ISA Psychological Services Center for free counseling and started telephone counseling, and she completed several over-the-phone sessions. Client continues to follow-up on *GHURA* section 8 application and remains on the waitlist. In August, client was assisted in turning in her pending documents, I-94, and SS cards, to *GHURA*. A letter of consent to "release information" to new social worker was sent to *GHURA*. Additionally, client received four (4) school bags, school supplies, and hand sanitizer from CSS "back to school" drive. Client is also being assisted with picking up or printing children's educational packets during the COVID-19 lockdown, as well as communicating with the school via email. Client is still utilizing respite care, transportation services for grocery shopping trips, and appointments. Client was assisted in securing a doctor's appointment for son's physical and PPD skin test when told DPHSS clinic is not accepting appointments to have him registered into school and completed in August. In September, client started participating in life skill and therapeutic activities such as, menu planning, nutrition, and cooking demonstrations, yoga classes, gardening therapy, and physical/recreational activities. Client is an active client and has been in the shelter for five hundred ninety-five (595) days.

*(Client #2443)*- Client entered the shelter on April 17, 2020 at 10:19 a.m. with her three (3) minor children ages, sixteen (16) year old, twelve (12) year old, and eleven (11) year old. Client is forty-two (42) years old, single Chuukese female, who is an FSM Citizen. The client's two minor daughters are the survivors of sexual assault by a male relative, whom she was living with prior to entering the shelter. Client was originally referred to Alee Shelter by *Guam Police Department (GPD)* Hagatna Precinct on January 11, 2020 at 12:15 a.m. and was placed under CSS's Gai' Animas Rapid Re-housing (RRH) program pending clarification if secondary victims qualify for the Alee Women's Shelter. Intensive case management services were provided for the family while in the RRH program client was assisted with transportation, meals, clothes, and supportive counseling. She was assisted with transportation services to CSS main office in Barrigada Heights in order to facilitate the video conferencing with Healing Hearts (HH) for her daughters and since COVID restrictions in March HH services (interviewing investigation and counseling) were placed on hold, and family is on a waiting list pending HH's resuming services. Client was assisted with applying for *GHURA* housing services upon entering the Alee Shelter and continues to submit required quarterly "letters of interest" to *GHURA* to remain on *GHURA*'s application wait list. Client was assisted with completing registration forms for school

supplies from CSS's "Back to School" drive prior to the opening of the new school year and each child received a brand-new back, school supplies, and hand sanitizers. On September 18, 2020 Client's eldest daughter and client was transported to the Dededo Precinct to file a police report for a SA that was not reported in 2016. Client was assisted by MRCOS Interpreter, Jennifer, and PM L. Naholowa'a. Additionally, client and her daughters began participating in therapeutic, recreational and life skills activities that were implemented in during the month of September; activities include: menu planning, nutrition, and cooking demonstrations, yoga classes, gardening therapy, and physical/recreational activities. Client utilized respite care and transportation services from July to September for trips to the grocery store, appointments, and the schools for educational packet pick-ups. Client and one of her daughters celebrated their birthday in September and a luncheon was held at the end of the month. Client is an active client and has been in the shelter for one hundred sixty-seven (167) days.

*(Client #2450)*- Client entered the shelter on May 18, 2020 at 13:07 p.m. with her three (3) minor children ages, fifteen (15) years old, five (5) years old, and three (3) years old. Client is forty-two (42) years old, of Marshallese descent, who is a citizen of the FSM and a permanent resident alien of the United States. The client and her two older children are the survivors of intimate partner and domestic violence specifically, physical, and emotional abuse for a reported five (5) years from her husband. Client was referred to Alee Shelter by Victims Advocate Reaching Out (VARO) and prior to entering the shelter quarantined at a site contracted by Catholic Social Services. During the families quarantine they were assisted with food, clothing, and emotional support services. Upon entering the Alee Shelter client was assisted with changing her SNAP EBT pin number via online, creating an email account for client to communicate with family and other service providers, submitting an application and required documents for housing at GHURA and registering her daughter for school at M.A. Ulloa Elementary School. Client was also provided with food, clothing, transportation to appointments and grocery shopping up until her program exit on July 12, 2020. Client stayed at the shelter for a total of fifty-five (55) days.

*(Client #2451-1)*: Client entered the shelter on July 20, 2020 at 10:50 am with her son who is six (6) years old. Client is a forty-nine (49) year old Palauan woman who is a citizen of the Republic of Palau. Client is a survivor of intimate partner/domestic violence specifically that of physical abuse by her boyfriend. Prior to re-entering the shelter, client self-reported living in her personal vehicle in the parking lot of the Mangilao Mayor's Office. Client applied for Guam San Jose temporary housing services; however, was unable to enter due to the facility being at full capacity. Upon admissions, client was assisted with transportation to the shelter upon contact, shelter stay, meals, toiletries, clothing, and completing a registration application to acquire

school supplies for her son through CSS. Client is an active client and has been in the shelter for eleven (11) days.

*(Client #2452):* Client entered the shelter on July 15, 2020 at 11:03am with her daughter that is sixteen (16) years old. Client is 49 years old woman of Filipino descent, a citizen of the U.S., and married. Client is a survivor of intimate partner/domestic violence, specifically that of physical and emotional abuse. Client was referred by Victim Advocates Reaching Out (VARO) who provided transportation to shelter from the Guam Police Department (GPD) where she reported the incident of physical and emotional abuse. Client was assisted with shelter stay, meals, hygiene supplies, and assisted with completing the GHURA Pre-housing application via online and the DPHSS Public Benefits application. Client was transported to the GHURA main office in Sinajana to submit the pre-housing application and to DPHSS to submit the public benefits application; she is awaiting contact from both agencies for an appointment to complete the benefits application process. Client exited the program and return to her place of residence on August 12, 2020.

*(Client #2264-1)* Client entered the shelter on July 24, 2020 at 11:45 a.m. with no accompanying family members. Client is a forty-seven (47) year old Filipina female, who is a U.S. citizen, married and a survivor of domestic violence specifically physical, emotional, and financial abuse and was her third episode at the Alee Shelter. Prior to entering the Alee Shelter, client was assisted by VARO and provided her seven (7) days of shelter in a contracted facility for self-quarantine. Client completed and additional seven (7) days of quarantine at the same facility paid for through Rapid-rehousing program overseen by Catholic Social Service. During the quarantine phase the client was assisted with obtaining a protective order through Guam Legal Service. Client was also provided with clothing, transportation to appointments, supportive counseling, and meals while in quarantine and the duration that she was in the Alee Shelter. Client stayed three days in the Alee Shelter and transitioned back to her place of residence when her husband was removed from the property via court order. Client exited the program on July 27, 2020 at 12:30 p.m. she was transported to Alee Shelter's designated pick-up/drop-off location.

## **Alee II Children's Home**

For the month of July, the shelter served a total of fourteen (14) children with ages ranging from one (1) year old to ten (10) years of age. Of the children, there were eight (8) Chamorro, five (5) Chuukese, and one (1) Filipino. Services provided included personal care, teaching life skills,



transportation to and from school, visitations, and various appointments, as well as recreational activities.

**(Client #119-2017-1):** A ten-year old (10) male minor of Chuukese descent entered the shelter on March 5, 2019. For the months of July thru September there were no scheduled physical visitations due to the COVID19 pandemic. Client services for the months were limited to medical/dental and or other CPS approved activities; there were no scheduled appointments in July, August, or September for the minor. The minor continued CPS approved phone calls with his sister scheduled Monday thru Friday between the hours of 12:30 p.m. to 1:30 p.m. that took effect on April 28, 2020; however, phone call success has been an average of two (2) completed calls in the approved five (5) day period; quintessentially due to family member limited phone access. In August, minor received a new backpack and school supplies donated by Harvest House. Additionally, contact with minors' Resource, Homeroom teacher and Speech Therapist were initiated during the month of August and regular communication continued in September to discuss models of learning and academic assistance during the PCOR1 Restrictions, hard packets replaced original model of learning (face-to-face) and will continue throughout the school year. It was clarified by TAMES IEP Coordinator, Ms. Monique Rapolla that client has not been officially accepted into the SPED program to receive individual educational services i.e., IEP. Ms. Rapolla reported that client is pending completion of educational assessments to determine qualifications and TAMES Resource teacher shared that the IEP goals that were previously provided to Alee was put together for child during the interim. Contact was made with CPS SW Crystal Gooden and it was reported that there was no potential placement for the minor. Minor has been in shelter for a total of 575 days.

**(Client #158-2018-1):** A eight-year old (8) male minor of Chamorro descent entered the shelter on April 21, 2020. For the months of July thru September minor celebrated his eight birthday and a Mario Brothers inspired party was coordinated with assistance from his CPS SW. Minor received school supplies and a backpack donated by Harvest House. The minor received educational services from his TAMES resource teacher Ms. Torino. Minor is pending an IEP meeting per TAMES and meeting will be scheduled by GDOE. Minor will be represented by Guam Legal Services and is being coordinated by assigned CPS SW. Minor completed an annual medical physical on September 10, 2020 and had a PPD skin test reading on September 12, 2020; results were negative. Client has been in the shelter for 132 days.

**(Client #159-2018):** A six-year-old (6) male minor of Chamorro descent entered the shelter on August 16, 2018. Minor received a backpack and school supplies donated by Harvest House. Minor continues to do well in completing his schoolwork; mode of learning was changed to educational packets only at the start of PCOR 1 restrictions in August. Minor had no medical appointments from July to September. No major issues or concerns were reported during the months

of July to September. Client has been in the shelter for 746 days.

**(Client #174-2019):** a six-year (6) old male of Chuukese descent entered the shelter on July 24, 2019. Minor participated in CPS approved phone calls with biological parents Monday thru Friday for up to one hour; phone calls have been consistent and successful and replaced physical visitations, which ceased at the start of the COVID 19 Pandemic and implementation of social-distancing restrictions. Minor did not have any medical or dental appointments during the quarter; he continues to be assisted with completing schoolwork and has switched model of learning in August to hard packets for the duration of school year. The minor received a new backpack and school supplies donated by Harvest House. Per CPS a home assessment was conducted in July for possible placement with a family member; however, the placement was not approved. Per CPS SW foster placement is a viable option. Minor has been in shelter for 434 days.

**(Client #177-2019):** A five (5) year old female minor of Chuukese descent entered the shelter on August 9, 2019 she celebrated her 5<sup>th</sup> birthday on September 5<sup>th</sup>, and a "Princess" themed party was held at the shelter coordinated by the Alee staff. Female minor had a medical appointment on September 24, 2020 due to illness and was prescribed over-the-counter cold and flu medication by the treating physician at AMC Mangilao. Minor continued to receive WIC services in July and services will discontinue in October due to minor no longer being eligible at 5 y/o. In previous months, CPS had identified three (3) possible placements for the minor and a home assessment was conducted in July; however, was not approved. CPS is working on foster care placement for the minor. Minor has been in shelter for 418 days.

**(Client #184-2020):** A One-year (1) old male minor of Chamorro descent entered the Children's Shelter on January 25, 2020). Minor did not have any scheduled appointments during the month of July. On July 17, 2020 minor exited the shelter and was placed in foster care. Total shelter stay was 188 days.

**(Client #187-2020):** A seven-year (7) old female Chamorro entered the shelter on February 14, 2020. Minor participated in weekly telephone and ZOOM calls with mom and older sister during the months of July thru September. Phone calls increased during the month of September from challenges in previous months with mom being consistent with calling-in. Telephone and ZOOM calls replaced physical visitations that ceased at the start of the COVID 19 pandemic and social distancing requirements. On September 3, 2020 minor was transported by Alee staff to Gentle Care dental for dental cleaning. On September 10, 2020 CPS Social Worker was contacted by Alee PM to discuss behavioral concerns of minor, which resulted in intervention from PM, CPS S.W., and the scheduling of counseling session on September 15, 2020 with Dr. Lilli Perez of IHP. CPS SW reported that placement with mom is being assessed by the court and a determination will be made at the family's next scheduled court hearing. Minor has been in shelter for 243 days.

**(Client #188-2020):** A three-year (3) old female Chamorro entered the shelter on February 14, 2020. all scheduled physical visits for the months of July thru September have been canceled due to the COVID 19 Pandemic and adherence to social distancing. Weekly telephone and ZOOM calls with parents were completed. Minor receives calls from her mom and older sister and a separate call from biological dad and are not consistent. Calls from mom and sister have improved from previous months and increased. Per CPS S.W., minor's placement with biological dad was denied by the court at a progress hearing on September 22, 2020. Per CPS S.W., M. Lizama the minor and her sister are projected to return to the physical custody of mom in the upcoming months and will be determined at the next scheduled court hearing. Minor has been in shelter for 243 days.

**(Client #192-2020):** A seven-year (7) old male of Chamorro descent came into the physical care of Alee program on May 8, 2020 and completed 14-days in the Isolation House. On May 21, 2020 minor transitioned to the Children's Shelter. On July 28, 2020 minor was transported by CPS to get a COVID-19 test with DPHSS to meet travel pre-requisites; placement was arranged with minor's grandmother in Saipan and minor transitioned to family; he exited the program on August 1, 2020 with a total shelter stay of 85 days.

**(Client #194-2020):** A eleven-year (11) old female of Chamorro descent came into the physical care of the Alee program on June 20, 2020 and was visited by her Guardian Ad Litem on the same day. Minor entered the shelter on July 4, 2020 after the 14-day mandatory quarantine period. During the month of July minor had no scheduled medical/dental appointments. Minor received a backpack and school supplies donated by Harvest House. In August CPS identified placement with a family member, which was approved by the court. Minor exited the shelter on August 14, 2020 with a total shelter stay of 41-days.

**(Client #195-2020):** A seventeen year (17) old female of Chamorro descent entered the shelter on July 10, 2020 after completing 14-days at the Isolation house; she came into the physical care of the Alee programs on June 26, 2020. Minor celebrated her 17<sup>th</sup> birthday on September 8, 2020 and a party was coordinated by Alee staff with support and donations from CPS. On July 29, 2020 minor was transported by her CPS Case Worker to the Guam Police Department's Domestic Assault Response Team (DART) office for an assessment. On July 30, 2020 minor was transported by CSS to the American Medical Center for an annual physical completed by Dr. Del Rosario. In August, CPS SW was notified that minor's POA was not changed at GWHS and Alee staff are unable to arrange for the pickup of school packets; issue was rectified and CPS SW provides the pick-up and drop-off of her school work. On September 10, 2020 female minor had an appointment at AMC Mangilao to address menstrual bleeding issues and on the same day had a mental health appointment with Dr. Bellis. On September 24, 2020 minor was transported to an appointment at Guam Radiology for an X-Ray referred by AMC for her menstrual bleeding

problem. Minor has participated in telephone and Zoom calls with mom, which are conducted twice weekly and consistency of completed phone calls have increased in the past 60-days. Per CPS SW, minor can return to mom's custody when mom identifies stable housing. Minor has been in shelter for 96 days.

**(Client #196-2020):** A eight-year (8) old male of Chuukese descent entered the shelter on July 10, 2020 after completing 14-days in the Isolation house. Minor came into the physical care of Alee programs on June 26, 2020. Services from July thru September included medication refills and pick-ups by CSS. In July, the DOE registration for traditional education was submitted to GDOE; however, due to island return to PCOR1 restrictions in August minor participated in hard copy packets and this method of learning will continue for the remainder of the school year. Minor has had no medical/dental/psychological appointments during the months of July thru September. Total shelter stay is 96 days.

**(Client #197-2020):** A nine-year (9) old male of Chamorro descent entered the shelter on July 10, 2020 after completing 14-days at the Isolation house. Minor came into the physical care of Alee program on June 26, 2020. The minor celebrated his 9<sup>th</sup> Birthday on September 8<sup>th</sup> and with the help of Alee Staff and support of CPS Workers held a "Superman" themed birthday party at the shelter. Medications for minor were picked up by CSS during the month of July, August, and September. DOE registration for traditional education was submitted in July and the minor had no medical or dental appointments in July. However, the minor was transported on July 16, 2020 to an appointment with Dr. Bellis and transported again on July 29, 2020 to the Guahan Academy to complete a placement test to start school in August. On August 24, 2020 minor reported chest pains and was transported to GMHA by Alee PM. Minor was treated for self-reported ailments and found no major medical issues by the treating physician who recommended use of children's Motrin at the time of discharge. CPS SW was contacted. During E.R. visit minor was administered a COVID19 test and results were negative. On September 10, 2020 male minor was transported to AMC for a medical check-up and had a mental health appointment with Dr. Bellis on the same day. Minor participates in telephone and or Zoom calls with his mom twice a week and contact with mom have been consistent in the past 60-days. Placement with mom is pending mom finding stable housing for him and his sister. Minor has been in shelter for 96 days.

**(Client #198-2020):** A fourteen-year old female of Chamorro descent entered the shelter on July 28, 2020 after completing 14-days at the Isolation house. Minor came into the physical custody of Alee programs on July 14, 2020. During the months of July thru September minor 14-year old minor attended medical and behavioral health care appointments on August 4<sup>th</sup> and 5<sup>th</sup> at I'Famaguonta and met with Ovita P. Minor had an appointment with Dr. Bellis on August 6<sup>th</sup> and on the same day was seen by Dr. Fojas at AMC in Mangilao for a medical physical and on August 10<sup>th</sup> had an appointment at Guam Radiology for an Echo-Cardiogram. On August 11<sup>th</sup>

minor had attended a follow-up appointment with Ovita P. at I' Famaguonta and the 12<sup>th</sup> completed blood work at DLS. She was seen for a follow-up with Dr. Bellis on August 31. Minor is prescribed medications for both medical and psychological conditions. On August 31, 2020 14-year old minor was transported by ambulance to GMHA accompanied by Alee Shelter Worker and relieved by CPS worker Michell S. Minor reported chest pains and difficulty breathing. Results from E.R. visit indicate no unusual medical condition and was recommended to take Tylenol and a follow up appointment with primary care physician. In September, minor had a dental appointment at the Mangilao Dental Clinic on September 18, 2020 and on September 23, 2020 she attended a follow-up medical appointment at AMC Mangilao for her Bicilin shot. On September 21, 2020 minor met with Dr. Bellis for a mental health appointment. On September 29, 2020 minor was transported to a medical appointment at AMC Upper Tumon to follow up on physical well-being and medical condition. Minor was approved phone calls with her parents by CPS and are scheduled daily. Family counseling with Dr. Bellis is scheduled for the end of September. Per CPS SW, an off-island referral to meet with a pediatric cardiologist was picked-up and arrangements are being coordinated by CPS. Minor has been in shelter for 78 days.

**(Client #199-2020):** A eleven-year (11) old female of Chamorro descent entered the Alee shelter on July 28, 2020 after completing the mandatory 14-days quarantine at the Isolation house and came into the physical care of Alee program on July 14, 2020. In July, minor received a backpack and school supplies donated by Harvest House. In August, minor had no appointments. In September, minor was transported by Alee staff for a mental health appointment with Dr. Bellis on September 3<sup>rd</sup> and on September 30<sup>th</sup>. Minor is enrolled at Guahan Academy and electronic devices were picked up on September 10, 2020 to complete schoolwork, which was her initial model of learning; however, has since changed to hard packets at child's request. CPS SW initiated the model of learning switch and assists with the pick-up of educational packets. Minor was approved phone calls with her parents by CPS and are scheduled daily from 10-10:30 a.m. Minor has been in shelter for 78 days.

**(Client #200-2020):** A minor female, age eight (8) years old entered the Isolation House on July 23, 2020 and transitioned to Alee Children Shelter on August 6, 2020. On August 5, 2020 minor celebrated her 8<sup>th</sup> birthday and a Princess themed luncheon was arranged by Alee staff held at the Isolation house. On August 6, 2020 CPS SW initiated the enrollment of minor to Tamuning Elementary School, and minor was signed up for the traditional in-person mode of learning; however, due to the return of COVID 19 PCOR1 restrictions minor received educational packets, and will continue this model of learning for the duration of the school year. On August 14, minor received dental treatment at Harmon Dental Clinic and completed the work that was placed in a dental treatment plan prior to entering Alee shelter. Additionally, minor was approved phone calls with her sister and calls are scheduled daily from 6-6:30 p.m.

On September 22, 2020 minor returned to the Harmon Loop Dental Clinic due to one of her fillings “coming loose”. Minor was also seen on September 25, 2020 at One Love Pediatric Clinic for having flu-like symptoms. Minor was prescribed over-the-counter medications and placed on bed rest. Additionally, minor was approved phone calls with her sister and calls are scheduled daily from 6-6:30 p.m. CPS has not identified placement. Minor has been in shelter for 69 days.

**(Client #201-2020):** A one-month old male infant of Filipino descent was placed at the Isolation House on August 9, 2020. CPS Social Worker Mayleen S. found foster care placement for the infant through foster care and exited the program on August 15, 2020 for a total stay of 6 days.

**(Client #202-2020):** A female minor, age 8-years (8) old of Chamorro descent entered the Isolation House on August 16, 2020 and completed her 14-days she was transitioned to the Alee Children Shelter on August 30, 2020. Minor had no appointments or immediate issues at the time of entry. Her CPS Case Worker Eileen E. was working on transferring the minor from a private school in Yigo, where she attended while in foster care to the Tamuning Elementary School. Due to the COVID19 PCOR1 restrictions declared mid-August registration was delayed and completed by CPS SW at the end of August. On September 22, 2020 minor had her first counseling session with Jolene Baza of IHP. To date, minor is doing well and presenting with no concerning behavioral or emotional problems that interfere with completing academic tasks or getting along with other children in the shelter. Minor has been in the shelter for 45 days.

### **Alee I Maintenance Issues and Work Completed:**

#### **July 2020**

- ❖ July 06, 2020: Yard maintenance completed by Alfred from support service
- ❖ July 22, 2020: Gate was put back on track by J. Philip & T. Aflague
- ❖ July 22, 2020: Staff toilet seat repaired by J. Philips
- ❖ July 28, 2020: Staff toilet repaired by T. Aflague

#### **Outstanding repairs needed:**

- ❖ Common area ceiling still leaking causing water damage to ceiling tiles
- ❖ Kitchen sink cabinet damaged
- ❖ Air conditioners in rooms 1,3,4,9, PM office, SW office, and AA workstation not working
- ❖ Water blasting around grease trap and building.

#### **August 2020**

- ❖ August 07, 2020: Yard maintenance was completed by A. Manibusan
- ❖ August 10, 2020: Kick plates installed on all bathroom doors by J. Phillips
- ❖ August 12, 2020: Mayors office picked up debris
- ❖ August 28, 2020: Phoenix Pacific conducted quarterly Alarm & Fire Extinguisher inspection

**Outstanding repairs needed:**

- ❖ A/C's in Alee Shelter bedrooms need replacement
- ❖ Grease Trap needs replacement

**September 2020**

- ❖ September 02, 2020: Toilet bowl tanks repaired by J, Phillips & T. Aflague
- ❖ September 17, 2020: E. Manibusan patched up two holes in rooms
- ❖ September 22, 2020: K. Carlos Phoenix Pacific technician conducted quarterly inspection (Alarm Panel, Fire Extinguishers, and Sprinkler System)
- ❖ September 23, 2020: Yard maintenance completed by E. Manibusan

**Outstanding repairs needed:**

- ❖ Ongoing issue with the grease trap multiple follow ups conducted during the month with regards to the maintenance and or recommended replacement of the structure
- ❖ A/C's in several bedrooms and in staff office need replacement
- ❖ Interior of building needs painting

**Alee II Maintenance Issues and Work Completed:**

**July 2020:**

- ❖ July 6, 2020: Yard maintenance completed by Alfred from support service
- ❖ July 22, 2020: Kitchen doorknob repaired by J. Philips
- ❖ July 22, 2020: Kitchen ceiling light replaced by J. Philips

**August 2020:**

- ❖ August 07, 2020: Yard maintenance completed by A. Manibusan
- ❖ August 21, 2020: Light bulbs replaced by J. Phillips

**September 2020:**

- ❖ September 22, 2020: K. Carlos Phoenix Pacific technician conducted quarterly inspection (Fire alarms, Fire Extinguishers, and Sprinkler System)

**Outstanding repairs needed:**

- ❖ September 04, 2020: J. Phillips assessed girl's restroom sink; recommends replacing the whole shower and sink faucet

**Trainings:****July 2020:**

- ❖ There were no trainings in the month of July

**August 2020:**

- ❖ August 03, 2020: FEMA NETAP Web based training attended by AA:D.C, SC: O.Cruz, Shelter Workers: M. Mendiola & E. Cruz.
- ❖ August 25-30, 2020: All Alee Staff completed the National COVID-Ready Caregiver Certification online training.

**September 2020:**

- ❖ September 15<sup>th</sup> and 18, 2020: SW: E. Sabinay and PM: L. Naholowa'a attended *Helping Women Recovery* a training to certify the use of a Evidenced-Based Curriculum created by Stephanie Covington, training conducted by Carol Ackley, and sponsored by Guam Behavioral Health and Wellness Center
- ❖ September 18, 2020 AA: D. Cruz attended the "Stimulus Check Outreach Support" Webinar conducted by Janne Huang and Christina Tram.
- ❖ September 18, 2020: SW: E. Sabinay attended The National Association of Councils on Developmental Disabilities (NACDD) The first Self-Advocacy Discussion Series on the topic, Mental Health, and Isolation during the COVID-19 Pandemic.
- ❖ September 23, 2020: Alee participated in the 15<sup>th</sup> Annual NNEDV Count, Survey completed by AA: D. Cruz & PM: L. Naholowa'a
- ❖ September 22<sup>nd</sup> and 23, 2020: SW: E. Sabinay and PM: L. Naholowa'a attended the *Beyond Trauma* training by Stephanie Covington, conducted by Carol Ackley and sponsored by Guam Behavioral Health and Wellness Center
- ❖ September 22<sup>nd</sup> and 23, 2020: AA: Diana Cruz attended the "2020 KNOW MORE" webinar sponsored by the Guam Sexual Assault Coalition
- ❖ September 24<sup>th</sup> and 25, 2020: PM: L. Naholowa'a and AA: D. Cruz attended the "2020 KNOW MORE" webinar sponsored by the Guam Sexual Assault Coalition
- ❖ September 29<sup>th</sup> and 30th, 2020: PM: L. Naholowa'a attended the *Helping Women through 12 Steps* training written by Stephanie Covington, conducted by Carol Ackley, and sponsored by Guam Behavioral Health and Wellness Center

**In Kind and Monetary Donations:**



**July 2020:**

- ❖ Guam Hawg's donation of household supplies, personal hygiene, and PPE's valued at \$1500.00

Washeretter Ministry gave a monetary donation in the amount of \$300.00

Larry Mcguire gave a monetary donation in the amount of \$500.00

**August 2020:**

- ❖ August 17, 2020: P.D. Hemlani Foundation donated three computer desktops and two printers valued at \$4,450.00
- ❖ August 26, 2020: Portia Cruz donated kid's toys, books, and clothing valued at \$400.00

**September 2020:**

- ❖ JV International donated three First Aid Kits valued at \$110.00



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Leinani M.Q. Naholowa'a, Program Manager

**CATHOLIC SOCIAL SERVICE**  
**ALEE SHELTER QUARTERLY REPORT**  
**JULY-AUGUST-SEPTEMBER 2020**  
**Quarterly Compact Impact Report on Meals and Transportation**  
**FAS Citizens**

I. Alee I – Family Violence Shelter

Total number of women and children seventeen (17)

A. Total number of Meals served  
(3 meals and 3 snacks per day)

• Chuukese	152
• Palauan	332
• Pohnpeian	0
• Yapese	0
• Kosraen	0
• Marshalese	30

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B. Total number of Transportation services provided

• Chuukese	27
• Palauan	73
• Pohnpeian	0
• Yapese	0
• Kosraen	0
• Marshalese	6

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Transportation services rendered to the women and children are as follows:

Transportation services that were rendered to the women and children of the Women's Shelter included but were not limited to; Grocery shopping, Medical and Dental appointments, to apply for benefits with the Department of Public Health and Social Services, to apply for housing assistance with the Guam Housing Urban Renewal, and to pick up and drop off children school education packets.

**CATHOLIC SOCIAL SERVICE**  
**ALEE SHELTER QUARTERLY REPORT**  
**JULY-AUGUST-SEPTEMBER 2020**  
**Quarterly Compact Impact Report on Meals and Transportation**  
**FAS Citizens**

II. Alee II – Children’s Shelter  
Total number of children four (4)

A. Total number of Meals served  
(3 meals and 3 snacks per day)

- Chuukese            1790

B. Total number of Transportation services provided

- Chuukese            3

Transportation services rendered to the children are as follows:

Transportation services rendered to the children included but were not limited to doctor’s appointments.