



Micronesia Mall Stadium Theatres

A TanHoldings Company

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Hafa Adai Director:

In presenting this reopening plan after this unprecedented shutdown, Tango Theatres has considered all aspects of operations.

Due consideration were given to sanitation, hygiene, distancing food and beverage operations and employee health and hygiene were integral parts of Tango's reopening plans.

Considerations have been placed on when to bring employees back and how to protect guests and employees once they are working.

Cognizant of local directives, the guidelines are also based on CinemaSafe which is a safety program commissioned by the National Association of Theatre Owners that puts the health and safety of its guests and employees at the center of movie theatre operations across the United States.

PRE REOPENING

- Micronesia Mall Stadium Theatres was thoroughly cleaned, sanitized and disinfected
- Special attention were placed in sanitizing high contact areas such as handrails, door handles, push bars, waste receptacles and restroom fixtures were sanitized. Same goes for all surfaces, regardless whether they are rarely touched by employees or guests
- Guam Exterminators checked to see that the facilities are rodent-free
- HVAC systems have been inspected and are functioning properly
- ADA devices have been thoroughly cleaned
- Auditorium seats have been cleaned and sanitized
- Restrooms have been cleaned and sanitized
- Thorough inspection of food items with strict compliance to all HAACP and ServeSafe protocols including gloves for all snack bar employees
- Cleaning and sanitizing protocols have been established including training/management of the protocols.
- Mitigation standards put in place to limit contact between theatre staff and guests. Credit/Debit card payment options will be offered at the box office and at the

concessions to limit theatre staff/guest contact. Sanitize hands between each monetary transaction.

- Suppliers and delivery personnel have been notified to strictly comply with internal distancing requirements.

OPENING

Box Office

- NO MASK, NO ENTRY policy will be strictly implemented. Face masks and face shields are acceptable.
- POS machines, one person per machine will be strictly observed, Only two machines will operate in observance of physical distancing.
- Guests will not be allowed to buy tickets and they will also be denied entry should they have a temperature reading of 100 degrees Fahrenheit (38 degrees Centigrade) or higher. Guests will also be asked if they have been ill or have experienced any flu-like symptoms within the past 24-hours.
- Signage will be posted at the box office and at the entrances stating that no one with a fever or symptoms of COVID-19, is to be permitted in the theatre.
- Guests are encouraged to do cashless transaction by either buying their ticket on-line or using credit/debit cards to pay
- Physical distancing will be maintained between patrons except members of the same household or those attending the movie together

USHER/MAIN ENTRANCE

- Guests will be advised to proceed directly to the designated auditorium. No loitering will be allowed at the lobby area. 6 ft. distance between parties will be strictly observed
- Guests with children will be advised to follow the same protocol of wearing a face mask and 6 ft. distancing when at the theatre. Guests with children who are not following safety protocols will be asked to leave the premises
- Face masks or face cloths are required to be worn by adults and children 3 years old and above, at all areas of the facility – the lobby, auditoriums and restrooms. Guests who fail to comply with this requirement will be asked to leave the premises base on our terms of admission. Guests are welcome to return once compliant. If needed, masks may be purchased at the concession stand for \$.75
- Guests will be encouraged to proceed directly to the auditorium and to exit at a timely manner at the end of the movie. Loitering at the lobby is discouraged
- Greeters will be at the lobby to guide guests on the new safety procedures.
- All arcade games are open for use. Please call the greeters/ushers for assistance prior to use of the arcade games.
- Wall mounted hand sanitizers are located at either side of the lobby
- Guests will be asked to sign-up on Tango's contact tracing app prior to entry at the lobby.

CLEANING AND SANITIZING RESTROOMS

- Restrooms will be checked, sanitized, and cleaned every hour
- Signage will be displayed at entry points reminding customers of proper hand washing and that extreme care should be observed in the restroom since this is a high contact area.
- Hand sanitizers are located at the entrance and at the sink area of the restrooms.
- Markings on floors and roping off every other urinal or stall will be implemented to ensure 6 ft. distancing

AUDITORIUMS

- Face masks are required to be worn at all times while seated in the auditorium. It is a standard practice for Tango team members to monitor the auditorium throughout the duration of the movie. Guests who fail to comply with Tango's mask requirement will be asked to leave. Guests are welcome to return once compliant.
- Each auditorium will be limited to a 50% capacity to maintain and ensure social distancing
- There will be a 45 minute interval between screenings to allow ample time for staff to thoroughly clean and sanitize each auditorium. All throughout the day, sanitizing will be done at high touch areas.
- A staff will be assigned at the auditorium entrance to ensure that guests stay separated while waiting to gain entrance and entering/exiting the auditorium and that 6 ft. distancing is respected.
- To maintain proper physical distancing, group sizes will be limited and will depend upon Guam Public Health mandates. Two empty seats between groups will be maintained while the front and rows will be vacant.
- High contact areas such as handrails, door handles, push bars, waste receptacles and restroom fixtures will be sanitized on a regular basis. Same goes for all surfaces, regardless whether they are rarely touched by employees or guests.
- To help circulate fresh air in the auditorium, fresh air intake will be increased between 50% to 100%

EMPLOYEE HEALTH AND PERSONAL HYGIENE

- Employees' temperature will be taken prior to clocking in. They will also be asked to fill out a wellness survey upon the start of a shift. Employees will be advised to go home and seek medical help if their temperature reading is 100 degrees Fahrenheit (38 degrees Centigrade) or higher
- Employees will at all times, be required to wear a face mask
- Hand sanitizer will be readily available at high contact areas frequented by both employees and guests - the box office, snack bar, restrooms and employee break room

- Only 2 employees will be allowed in the break room at one time while
- Signage promoting proper hand washing and 6 ft. distancing will be posted in the break room.
- Close physical contact such as hugging, kissing and hand shaking will be discouraged
- Employees are required to report if they have been exposed to someone with COVID-19 virus symptoms or have been in contact or live with someone testing positive for the COVID-19 virus. Employees who have been exposed to the virus will be asked to quarantine for 14-days. A doctor's note is required from the employee before he/she is allowed to go back to work Employee will not be scheduled until a doctor's note has been submitted
- Headsets and push-to-talk radios will be sanitized every shift. Employees are discouraged from sharing these and other objects that are near mouth or nose.

Thank you and Best Regards,

A handwritten signature in black ink, appearing to read 'Francisco Lanuza Jr.', with a stylized, looping flourish extending from the end.

Francisco Lanuza Jr. /General Manager
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