

The Westin Resort Guam

105 Gun Beach Road, Tumon, Guam 96913 +1 671 647-1020



Stay Well and together we can rise.

Westin is a place where you don't just get up, you rise. And now, more than ever, we want you do rise with confidence.

As part of Marriott International's family of brands, we have implemented a multi-pronged approach to meet the health and safety requirements of our "Commitment to Clean" standards.

Here are some of the key changes you can expect from your stay at Westin.

For a restorative and fulfilling stay, we want to provide you with all the details regarding changes to our services, amenities and facilities during this time.

Find your balance. Your Westin team is here to help you be your best.

Hotel Information

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MARRIOTT INTERNATIONAL'S COMMITMENT TO CLEAN

For more information on Marriott's Commitment to Cleanliness, please visit our [corporate site](#).

SHARED RESPONSIBILITY

Providing a safer environment for our guests and associates is a top priority. Achieving this is a shared responsibility. Please join us in our efforts to enhance the safety of our public spaces by complying with local regulations, practicing social distancing (staying at least 6 feet or 2 meters from other guests and hotel associates), and wearing face coverings whenever you're in public areas of the hotel. We do appreciate your support and understanding.

SOCIAL DISTANCING MEASURES & CONTACTLESS EXPERIENCE

- Signage throughout our hotel to remind guests to maintain social distancing with revised seating capacities in our restaurants and fitness areas in accordance with local government guidance.
- Temperature scan upon entry for all guests and associates.
- The use of facemask is mandatory for all guests and associates.
- Hand sanitizer stations are available in high-traffic areas.
- Partitions have been installed at front desks and select food service areas.
- Social gatherings limited to current government guidance.

- Mobile check-in via the Marriott Bonvoy™ mobile app.

- Valet service is currently unavailable.

All of the precautions are subject to change with updated government guidance.

ENHANCED CLEANING PROTOCOLS & HOUSEKEEPING SERVICE AT THIS HOTEL

In keeping with Marriott's Commitment to Clean, we have made several enhancements to our cleaning practices throughout our property and in guest rooms. These include:

Enhanced Public Space Cleaning: We have increased the frequency of cleaning and disinfection, particularly in areas with high traffic including restrooms and elevators as well as provided hand sanitizing stations.

Personal Protective Equipment (PPE): Staff members will wear PPE (e.g. face coverings, gloves, etc.) based on the activities they are performing and based on direction by the local authorities. Guests are required to wear personal face coverings at all times.

Electrostatic Spraying: We're utilizing enhanced technologies, including electrostatic sprayers with hospital-grade disinfectants, to support our already rigorous cleanliness protocols.

Room Amenities:

Decorative Pillows - Have been removed from all guest rooms.

Coffee machines & Kettles - Sanitized for your safety. Contactless coffee delivery available upon request.

Disinfectant wipes provided in rooms, face masks available on request.

Every guest room is thoroughly cleaned and disinfected prior to your arrival. We will provide daily housekeeping cleaning services while you are away from the room. Let us know if you prefer not to have our team enter your room during your stay.

Every guest room is thoroughly cleaned and disinfected prior to your arrival. We will provide housekeeping cleaning services after your third night with us and while you are away from the room. If you'd like to receive additional daily cleaning, simply let our team know and we will gladly take care of it.

PROPERTY AMENITIES & SERVICES

Fitness Center: 24-hour access with guest key. Masks and social distancing encouraged.

Spa: Closed until further notice.

Pool: Open. Note that furniture has been arranged to abide by social distancing regulations, masks are required when not in the pool and groups limited depending on local government regulations.

Room Service: Available with limited hours and menu. Online ordering and contactless delivery available.

Business Center: Closed until further notice.

Club Lounge: Closed until further notice.

Brick Live: Closed until further notice.

FOOD & BEVERAGE OFFERINGS

Starlight Beachside Restaurant: Open

Mix@chachacha: Open

Taste Restaurant: Closed

Prego Restaurant: Closed

Room Service: Available with limited hours and menu. Online ordering and contactless delivery available.

Our restaurant team abides by state and local guidelines, including the use of masks and gloves.

MARRIOTT BONVOY



Marriott Bonvoy Member Benefits: We are committed to delivering the Marriott Bonvoy benefits for your membership level. Thank you for your understanding in cases where we may have to offer an alternative.

Marriott Bonvoy members are invited to use the [Marriott Bonvoy App](#) (available on the App Store and Google Play) to take advantage of contactless options, including:

Mobile Check-In/Check-Out. Let us know via the app when you are planning to arrive and once you departed.

Mobile Key. Forgo the front desk altogether and go straight to your guest room

Mobile Dining. Order your private, in-room dining through the app.

Mobile Guest Requests. Connect with us via the app to request items you would like delivered to your guest room.

Not a Marriott Bonvoy member? Enroll [here](#).

Available benefits vary by location and membership tier. At this hotel, please note that we currently offer the following Marriott Bonvoy benefits:

- **Breakfast:** Available at Starlight Beachside Restaurant.
- **Lounge Access:** Not available.
- **Welcome Gift:** Available, as per standard.
- **Late Check-Out:** Available, as per standard.
- **Mobile Check-In/Check-Out:** Available, as per standard.
- **Mobile Key:** Not available.
- **Mobile Dining:** Not available.
- **Mobile Guest Requests:** Available, as per standard.

The Westin Resort Guam

Top Destinations




For Guests



Our Company



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