



GOVERNMENT OF GUAM
 DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
 DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LOURDES A. LEON GUERRERO
 GOVERNOR, MAGA'HAÇA'

JOSHUA F. TENORIO
 LT. GOVERNOR, SIGUNDO MAGA'LÁHI

MAR 15 2021

ARTHUR U. SAN AGUSTIN, MHR
 DIRECTOR

LAURENT SF DUENAS, MPH, BSN
 DEPUTY DIRECTOR

TERRY G. AGUON
 DEPUTY DIRECTOR

Honorable Therese M. Terlaje
 Speaker
 36th Guam Legislature
 Guam Congress Building
 163 Chalan Santo Papa
 Hagatna, Guam 96910

Doc type: _____
**OFFICE OF THE SPEAKER
 THERESE M. TERLAJE**

06-03-2021

Time: 10:40am

Received: JA

Dear Speaker Terlaje:

Attached is the fiscal year 2021 first quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 35-99, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Elizabeth I. Ignacio, Program Coordinator IV for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,


 ARTHUR U. SAN AGUSTIN, MHR

Cc: Office of Public Accountability



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DEPUTY DIRECTOR

RECEIVED

OFFICE OF PUBLIC ACCOUNTABILITY

BY: JMP

DATE: 6/3/2021

TIME: 10:47 AM PM

Benjamin J. F. Cruz
Public Auditor
Office of Public Accountability
Suite 401, DNA Building
218 Archbishop Flores Street
Hagatna, Guam 96910

Dear Mr. Cruz:

Attached is your copy of the fiscal year 2021 first quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 35-99, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Elizabeth I. Ignacio, Program Coordinator IV for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,


ARTHUR U. SAN AGUSTIN, MHR

Attachment



Catholic
Social
Service

Catholic Charities Guam

234 US Army Juan C. Fejeran Street, Barrigada, Guam 96913
Tel: 671-635-1441/2 Fax: 671-635-1444
Website: <http://www.catholicssocialserviceguam.org>
E-mail Address: css@catholicssocialserviceguam.org

Most Reverend
Michael Jude Bynes
Metropolitan Archbishop
Of the Diocese of Agaña
President /Chairman
Board of Trustees

Diana B. Calvo
Executive Director

Paula M. Perez
Deputy Director

To: **DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICES**
123 Chalan Kareta
Mangilao, Guam 96913

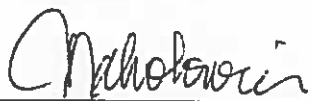
PROJECT REPORT

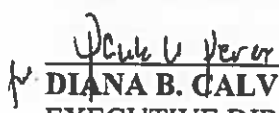
CONTRACTOR: **CATHOLIC SOCIAL SERVICE**
#234-A U.S. Army Juan C. Fejeran Street
Barrigada Heights, Guam 96913

PROGRAM TITLE: **TITLE XX**

PROJECT: **ALEE EMERGENCY SPOUSE ABUSE
& CHILDREN'S SHELTER**

QUARTER: **1st Quarter Oct-Nov-Dec2020**

PREPARED BY: 
LEINANI M.Q. NAHOLOWAA
ALEE SHELTER PROGRAM MANAGER

APPROVED BY: 
DIANA B. CALVO
EXECUTIVE DIRECTOR

SUBMISSION DATE: **January 6, 2021**

**CATHOLIC SOCIAL SERVICE
ADMINISTRATION QUARTERLY REPORT**

<u>PROGRAM</u>	<u>MONTH</u>	<u>DATE</u>
ALEE SHELTER	October-November-December	2020

SUMMARY OF ACTIVITIES:

Events and Meetings:

OCTOBER

- ❖ October 6, 13, and 24, 2020, the clients participated in Yoga with L. Naholowa'a
- ❖ October 5, 12, 19, 2020, the women participated in Beyond Trauma group
- ❖ October 6 & 13, 2020, the clients participate in art therapy, focusing on DV awareness art pieces
- ❖ October 9, 2020, clients had a karaoke contest in shelter
- ❖ On October 12, 2020, the clients and staff held a luncheon to celebrate individuals born in October.
- ❖ On October 15, 2020, the clients and staff participated in the annual Nationwide Great American Shakeout.
- ❖ On October 16, 2020 L. Naholowaa, D. Cruz, and E. Sabinay participated in the "World Food Day" by passing out food boxes to families in the Northern GHURA housing subdivisions.
- ❖ October 23, 2020 L. Naholowaa and H. Blocksom participated in the Catholic Social Service outreach passing out food boxes in the Northern GHURA housing subdivisions.
- ❖ On October 24, 2020, the Alee Women's shelter celebrated their 6th Annual Alee Women's Spa day in honor of DV month with three (3) women and (3) female teens in shelter.
- ❖ October 27, 2020, the Alee Women, and teens had a "sip and paint" activity continuing the celebration as survivors of domestic violence and sexual assault

NOVEMBER

- ❖ November 4, &18, 2020: Yoga workout with Alee 1 client conducted by L. Naholowaa
- ❖ November 09, 2020: Alee staff meeting
- ❖ November 13, 2020: K. Blocksom, D.Cruz, & L. Naholowaa participated in a Homeless Outreach in the Agana area
- ❖ November 26, 2020: Thanksgiving luncheon for Alee 1&2 clients
- ❖ December 1, 2020—PM, L. Naholowa'a, SW's, K. Blocksom & E. Sabinay, SC, O. Cruz, and AA, D. Cruz—Giving Tuesday food distribution at CSS Main Office in Barrigada Heights

DECEMBER

- ❖ December 7, 2020—General Staff Meeting, eighteen (18) staff in attendance
- ❖ December 3, 9, 16, 23, and 30—Mindfulness and Meditation (Yoga) class with clients and staff conducted by P.M. L. Naholowa'a.
- ❖ December 11, 2020—P.M. L. Naholowa'a & SW K. Blocksom conducted a community homeless outreach and passed-out food and service information to persons living in the streets of Tamuning, Dededo, Tumon, and Hagatna
- ❖ December 15, 18, and 22, 2020—P.M. L. Naholowa'a, AA, D. Cruz, and SW E. Sabinay volunteered as gift wrappers at the annual Toys for Tots Christmas drive.
- ❖ December 17, 2020—Alee Children received Christmas Gifts from Harvest House
- ❖ December 24, 2021—Staff and Clients of Alee I and II held a Christmas Eve Luncheon at the Alee Women's Shelter
- ❖ December 24, 2021—Clients from Alee I & Alee 2 partook in a Christmas Even dinner provided by community stakeholders Vanessa, and Roman Duenas
- ❖ December 25, 2020—Client #2453 celebrated her 39th Birthday, a Christmas and Birthday Luncheon was held at the Women's Shelter. Food donated by the Sister's of Mercy

Alee I Catherine's Home- Women's Shelter

During the 1st quarter of the fiscal year, Alee I received a total of three hundred seventy-three (373) hotline calls:

Seventy-two (72) possible client referral calls, to include thirty-three (33) self-referrals, three (3) from the Guam Police Department and thirty-six (36) potential referrals from VARO. One hundred eighty-seven (187) active clients inquiring/giving information, thirty-seven (37) calls for active clients, nine (9) calls from former clients, nine (9) calls for former clients, twenty-four (24) outside agency calls inquiring/giving information, eighteen (18) program/staff related calls, eleven (11) calls for donation, one (1) hung up, and five (5) wrong number.

A total of six (6) women and eighteen (18) children were served this quarter. All three (3) clients are from the previous quarter and three (3) for the current quarter.

Alee I provided four hundred and twenty-two (422) meals and one hundred and twenty-nine (129) transports to the clients at the shelter.

Discharged/Community placed participants

Client #2451-1: Client entered the shelter on July 20, 2020 at 10:50 am with her son who is six (6) years old. Client is a forty-nine (49) year old Palauan woman who is a citizen of the Republic of Palau. Client is a survivor of intimate partner/domestic violence specifically that of physical abuse by her boyfriend. Prior to re-entering the shelter, client self-reported living in her personal vehicle in the parking lot of the Mangilao Mayor's Office. Client applied for Guam San Jose temporary housing services; however, was unable to enter due to the facility being at full capacity. Upon admissions into Alee, client was assisted with transportation to the shelter upon contact, shelter stay, meals, toiletries, clothing, and completing a registration application to acquire school supplies for her son through CSS. Client received one (1) school bag, school supplies, and hand sanitizer from CSS "back to school" drive. Client was assisted in calling DPHSS to find her original application for public welfare (SNAP, Medicaid, and cash) and re-submitted the application after missing the phone interview. Client was assisted in obtaining a copy of her son's birth certificate and social security card that client needs to turn in to GBHWC for housing assistance. Client stated that GBHWC is helping her apply for GHURA after she received services with the agency. Client was assisted in securing a doctor's appointment for son to complete a PPD skin test and physical exam for school enrollment; DPHSS public clinic stated they are cancelling all appointments after the lockdown. Because client's application is

for housing assistance. Client stated that GBHWC is helping her apply for GHURA after she received services with the agency. Client was assisted in securing a doctor's appointment for son to complete a PPD skin test and physical exam for school enrollment; DPHSS public clinic stated they are cancelling all appointments after the lockdown. Because client's application is still pending, In August, Client was assisted in obtaining funds for son's medical expenses (school physical exam and X-ray for positive PPD test) and son was registered at M.A. Ulloa elementary school. On September 11, Client received her SNAP benefits and was assisted with applying for cash benefits through DPHSS. Additionally, in the month of September client was assisted with mental health services through Guam Behavioral Health and Wellness Center. She met with Dr. Fegurgur for counseling and was prescribed medications by Dr. Ishmael to treat symptoms of depression and depression induced psychosis; she was assisted with picking up her prescriptions and supported her by doing daily reminders to take her medications. Client was also assisted with scheduling and transport to medical appointment October 26, 2020 to do follow-up on diabetes; she was prescribed medications and was assisted with pick up of prescriptions. Client exited shelter to live with family on October 27, 2020. Client is an inactive client and had been in the shelter for ninety-nine (99) days.

(Client #2454)- Client is a seventy-six (76) year old female who entered the shelter on November 18, 2020 at 11:02 a.m. Client is of Chamorro descent and is the victim of domestic/family violence specifically, physical, emotional, and financial abuse. Client was referred by Victims' Advocates Reaching Out (VARO) after completing seven (7) days of quarantine under VARO's program. Client finished the remaining seven (7) days of quarantine under CSS at an undisclosed neutral location. Client self-reported that she has contacted Guam Police Department and reported the abuse against her. Client stated that her perpetrators are her sister's three sons who live in the same Chamorro Land Trust Property as herself. Upon admissions into the shelter, client was provided with clothing, food, and personal hygiene products. She completed her intake with Alee program manager and shelter worker and developed a safety plan and individualized service plan with the social worker. During the month, client was provided with transportation to Payless Super Market to do grocery shopping and make other purchases. Client was transported by SW E. Sabinay to her Primary Care Physician, Dr. Schroeder at HSP who recommended that client use a walker as well as a referral for neurological assessment. A request for monies to purchase a walker was made and an appointment at GRMC Neurology department is scheduled for January 18, 2021 at 10:00 a.m. Additionally, the social worker assisted client with connecting to Adult Protective Services to

report physical abuse by male family members. Client voluntarily discharged herself from the Alee Shelter on December 8, 2020 with a total shelter stay of eighteen days (18 days).

Active clients for 1st Quarter

(Client #2454-1)- Client is a seventy-six (76) year old female who entered the shelter on December 25, 2020 at 9:14 a.m. Client is of Chamorro descent and returned to Alee two (2) days after discharging self from the shelter. Original admissions, client is a victim of domestic/family violence specifically, physical, emotional, and financial abuse. On December 10, 2020 client contacted the Alee Shelter Hotline and reported to SW E. Sabinay that the family members she discharged to were "mistreating" her specifically, financial, and emotional abuse. Alee Staff picked up client at the Mobile Gas Station in Dededo on December 11, 2020 and transported her to quarantine site. SW contacted APS on December 12, 2020 and provided an update to APS SW E. Patague. Per Mr. Patague, an investigation is pending client providing specific information on alleged perpetrators and details of the reported abuse. However, client refused to disclose details and APS investigation is at a stalemate. During the month of December, client was provided with clothing, food, and partook in Christmas activities with clients and staff. Client is an active client and has been in shelter for twenty (20) days.

(Client #2455)- Client entered the shelter on December 16, 2020 at 11:50 a.m. with her six (6) children (daughters are 16 y/o and 11 y/o and sons are 15 y/o, 14 y/o, 13 y/o). Female is a 48-year-old female, married, is of Japanese descent and is a permanent resident of Guam. Her children are of Chamorro and Japanese descent and are U.S. Citizens. Client and youngest son are the victims of domestic and family violence specifically physical and emotional abuse. SW assisted client with completing a DPHSS application for SNAP and Medicaid benefits, which was submitted by SW on December 17, 2020. Client was assisted with obtaining a Protective Order via Superior Court of Guam on December 24, 2020, she attended a court hearing via telephone on December 28, 2020. SW assisted client with submitting a GHURA Section 8 application on December 29, 2020. Client is filing for divorce and was referred to Guam Legal Services for legal representation. In the month of December client and her family were assisted with transportation, food, household, and personal hygiene items. Additionally, client partook in the Toys for Tots Christmas Gift Program and obtained gifts for her six children. She and her family also received gifts from community donors. Client is an active client and has been in the shelter for fifteen (15) days.

(Client #2453)- Client entered the shelter on November 12, 2020 at 3:55 p.m. with her seven (7) year old and 21-month-old daughters. Client is a thirty-nine (39) year old, married Korean female, and is a Non-U.S. citizen who arrived in Guam approximately seven years under a tourist VISA. The client is the victim of intimate partner/domestic violence specifically that of emotional, physical, and financial abuse. Her husband, a U.S. citizen is the alleged perpetrator and is currently detained for other criminal charges. Client was referred by Victims' Advocates Reaching Out (VARO) and the incident was reported to the Guam Police Department and is being investigated. Client completed a 14-day quarantine at a site contracted by VARO and CSS prior to entering the shelter. She was provided with food and personal hygiene supplies upon admissions. The Social Worker connected client to an interpreter who assisted with the intake process and during individual sessions with the client to develop a safety plan and individualized service plan. On November 13, 2020 client was transported to GPD Domestic Assault Response Team (DART) office to complete an interview. Client was also provided transportation to pick up food and other supplies from a friend, which continued into the month of December. Client does not have or qualify for social welfare programs for herself currently due to her non-U.S. citizen status. She is working with the social worker to identify resources to help towards client become self-sustaining and applying for social service (i.e., SNAP, Medicaid, WIC) for her daughters who are U.S. Citizens. With the assistance of GPD, on December 22, 2020 client acquired her daughter's birth certificates from DPHSS vital statistics. Client is working on obtaining a second proof of identification to apply for a replacement social security card for one child and a new application for her youngest child. Client continues to work on obtaining needed identifications and other documents required to apply for social welfare services, employment, and housing. Client celebrated her 39th Birthday on December 25, 2020—a luncheon was held in celebration of her birthday and Christmas. Client participated in CSS's annual Toys for Tots Christmas gifts and obtained gifts for her children. She also received gifts from several donors for both daughters and her. Client is an active client and in the shelter for forty-nine (49) days.

(Client #2152-1)- Client entered the shelter on February 13, 2019 at 5:51pm with her six (6) minor children ages, twelve (13) year old, eleven (11) year old, eight (8) year old, six (6) year old, three (3) year old, and one (1) year old. Client is forty- two (4) year old, divorced Palauan female, who is a Republic of Palau Citizen. The client is a victim of intimate partner/domestic violence-specifically that of physical and emotional abuse by her ex-husband, whom she was living with prior to entering the shelter. Client was referred by Victim Advocates Reaching Out (VARO). The incident was reported to the Guam Police Department (GPD) at their residence. Client was assisted with transportation services for pick up and drop off at one of our shelter

designated locations. Client was assisted with shelter stay, meals, toiletries, clothing, school supplies, medication, formula for her baby, transportation services and respite care for her children. Client's perpetrator was incarcerated and released on May 29, 2019. Client was assisted with acquiring a Protective Order through Guam Legal Services Corporation (GLS) in Hagatna. Client was referred to ISA Psychological Services Center for free counseling; however, no services were rendered due to the COVID pandemic. In the month of December, client was assisted with transportation services to pick-up student packets for her three children, she was also transported for shopping to Cost U Less, American Grocery, Payless Supermarket, and to Coast360 for her banking needs. Client participates in weekly therapeutic activities such as, yoga, house meetings, gardening, art class, nutritional classes, group therapy to address trauma, and individual meetings with her Social Worker to work on personal goals. On December 7, 2020 passed her Guam Driver's License driving examination. On December 16, 2020 she participated in the Toys for Tots Christmas gift program and the Harvest House gift program. Client continues to follow-up on GHURA section 8 application and remains on the waitlist. Client shared an interest in obtaining her GED, social worker provided GED study guides to help client prepare to take the pre-test. Client is an active client and has been in the shelter for six-hundred eighty-seven (687) days.

(Client #2443-1)- Client entered the shelter on April 17, 2020 at 10:19am with her three (3) minor children ages, sixteen (16) year old, twelve (12) year old, and eleven (11) year old. Client is forty-one (41) year old, single Chuukese female, who is an FSM Citizen. The client's minor daughters are the victims of sexual assault by a male relative, whom she was living with prior to entering the shelter. The incident was reported to the Guam Police Department (GPD) in Hagatna. Client was assisted with transportation services for pick-up and drop-off at one of our shelters designated locations. Upon arrival, client was assisted with shelter stay, meals, toiletries, clothing, and transportation services. In December, client was assisted with transportation services to Coast 360 and Western Union for her financial and banking needs. She is also transported weekly to Pay-Less Supermarket and or Cost-U-Less for grocery shopping. On December 1, 2020 client was transported to DPHSS Dededo for renewal of SNAP and Medicaid benefits. On December 16, 2020 client participated in the Toys for Tots Christmas gift program and acquired gifts for her daughters as well as received gifts for herself and daughters from other community donors. A letter was sent to GHURA on client's behalf expressing continued interest in housing and to inform GHURA of the barrier's client has in acquiring required documents as a result of COVID-19 restrictions; client and SW continue to contact GHURA for a status update on her application. Client continues to partake in therapeutic activities such as, yoga, house

meetings, meetings with social worker, gardening, art, and nutrition classes, and attends weekly group therapy to address trauma. Client shared that she is interested in obtaining her GED and is being assisted by social worker prepare to take the pre-test. Client is an active client and has been in the shelter for two hundred fifty-nine (259) d

Alee II Children's Home

For the 1st quarter, the shelter served a total of fifteen (15) children with ages ranging from one (1) year old to seventeen (17) years of age. Of the children, there were eleven (11) Chamorro, and four (4) Chuukese. Alee II provided five thousand eight hundred and forty (5840) meals and forty-six (46) transports to the children during this quarter. Other services provided included personal care, teaching life skills, the appointment/Zoom scheduling and transports to various appointments, educational assistance, and tutoring, as well as recreational activities.

Services provided included personal care, teaching life skills, and various appointments, as well as recreational activities.

Discharged/Community placed Minors:

(Client #187-2020 / #188-2020)- For a set of female Chamorro siblings, (6-year-old minor, and 2-year-old minor) all scheduled physical visits for the month in September have been canceled due to the return of COVID-19 PCOR1 restrictions. Weekly phone contacts with mom and sister continued and were consistent during the month of October. Phone contacts with 188-2020 and biological father ceased during the month due to dad schedule conflicted with minor's phone schedule and his contacts were inconsistent. Phone calls were conducted Monday through Thursday from 3:30-4:30 p.m. the Zoom video calls took place in lieu of physical visitations. Minors had no medical or dental appointments in the month of October. On October 22, 2020 minors were transported to Northern Public Health and were tested for COVID, results received on October 23, 2020; were negative. Minors returned to their biological mother on October 26, 2020 after the court approved reunification at an October 20th court hearing. **Both minors entered the shelter on February 14, 2020 and exited on October 26, 2020. Their total shelter stay was 269 days.**

(Client #202-2020)- A female minor, age 8-years old of Chamorro descent entered the Isolation House on August 16, 2020, completed her 14-days on August 30, 2020 and transitioned into the Alee Children's Shelter. Minor continued in-person counseling sessions with Jolene Baza of IHP; sessions and are held weekly. **Minor exited the Alee Children's Shelter on December 1, 2020 and returned to live with her biological mother. Minor entered the shelter on August 30, 2020 after completing 14-days in the Isolation House. Her total shelter stay is 107-days.**

(Client #174-2019 / #177-2019)- For a set of siblings, a seven (7) year old male and a five (5) year old female of Chuukese descent, they were placed on a court ordered furlough to their biological parents on December 23, 2020, which resulted in permanent placement with parents on January 4, 2021. Prior to discharge, both minors were approved by CPS to receive phone calls from their biological parents three days a week at 10:00 am (for up to one 1-hour). The minors participated in Zoom video calls on Monday and Wednesday and on Friday with their parents. During the month of December, Minor 177-2019 attended a counseling appointment with Dr. Lilli Perez at IHP. She was transported by Alee staff. Appointment was for an initial assessment to determine observed delays in cognition, speech, and fine motor skills. Alee SW K. Blocksom administered the ASQ-5 which prompted referral for a psychological evaluation. A referral was submitted to the SPED program for minor, and assessment appointment is pending. For male minor 174-2019 he started attending online courses during the month of December to increase one-to-one interaction with his reading teacher; minor observed to be struggling with reading three letter words and is not able to read at his grade level. Minor enjoyed online classes and will continue this mode of learning. **Minors entered the shelter on July 24, 2019 / August 09, 2019 for a total stay of 521 days and 502 days both exited the shelter on December 23, 2020.**

Active Clients for the month of 1st Quarter

At the shelter, there are currently eight (8) minors of Chamorro descent and four (4) minors of Chuukese descent:

(Client #158-2018-1 / #159-2018)- Male siblings of Chamorro descent a (9-year-old minor and 7-year-old minor). Minors had no Zoom video calls or phone contacts with their family members during the month of December. 158-2018 participated in weekly speech therapy with Ms. Terry Lujan of GDOE and has weekly ZOOM classes with his resource teacher Ms. Torino and Homeroom teacher Ms. Guyot. Additionally, minor was seen at Isa Dental by Dr. Jeffrey Johnson on December 29, 2020; his lower left tooth is being monitored for a cavity. An IEP was held on December 14, 2020 in attendance were Alee SW K. Blocksom and PM L. Naholowa'a, CPS Case Worker M. San Nicolas, Guardian ad Litem, and GDOE teachers and SPED representatives. Client was assigned a surrogate parent by GDOE who signed the IEP on behalf of minor and in absence of his biological parents. Minor 159-2018 was seen by Lilli Perez at IHP for an initial assessment to address behavioral concerns made in November. Minor has a follow-up appointment in January. Client was given a preliminary diagnosis of PTSD and ODD. Overall, both minors did well during the month; On December 17 minors went to Harvest House and received toys. They also participated in luncheons and special dinners sponsored by different community members and received many Christmas gifts donated to the Alee Shelter. Per CSP SW Ms. San Nicolas, she is working to move the case into "permanency" and into eventual

foster placement. **Minors entered the shelter on April 21, 2020 / August 16, 2018 for a total stay of 254 days and 838 days.**

(Client #119-2017-1)- For ten (10) year old male who is of Chuukese descent, there were no scheduled in-person visitations for the month due to COVID19 pandemic. The CPS worker approved phone calls between the minor and his sister, which continued throughout the month; however, were not consistent due to his sister not always having privilege to use the phone at her place of residence. Weekly contacts with minors' Resource and Homeroom teacher began in October and continued into the month of December with his resource teacher Ms. Flores who does Zoom video calls to assist staff and minor with completing schoolwork. Per Ms. Flores, minor is excelling in his academics. Per GDOE, minors SPED application is still under review and no scheduled meetings have been made for an initial IEP meeting. CPS SW C. Gooden will follow up with Ms. Rapolla SPED coordinator at GDOE. On December 17, 2020 minor was transported to Harvest House in Toto where he received Christmas Gifts. On December 23 and 30, 2020 client attended counseling services at the Superior Court of Guam and met with Antoinette Latson at Client Services. Minor participated in numerous holiday luncheon and special dinners during the month of December and received many Christmas gifts from community donors. Additionally, Per CPS Case Worker, there are no potential placements. **Minor entered the shelter on March 5, 2019 for a total stay of 667 days.**

(Client #195-2020/197-2020)- Siblings, sixteen (17) year old female minor of Chamorro descent and 9-year-old male entered the shelter on July 10, 2020 after 14 days completed at the Isolation house. In lieu of in-person visitations minors partake in Zoom video sessions on Wednesday and have phone calls on Saturday and Sunday for up to 30-minutes with their mother. Both minors continue online learning and are doing well academically. Minor, 195-2020 had an eye examination done at FHP Vision Center on December 17, 2020. She also attended a psychiatric appointment with Dr. Bellis on December 31, 2020 for medication management. Minor client began taking birth control during the month to help with heavy menstrual cycles. Client 197-2020 attended an assessment and counseling sessions with Dr. Lilli Perez at IHP on December 11, 2020. On December 17, 2020 minor completed an eye examination at FHP Vision Clinic and on December 31, 2020 minor met with Dr. Bellis for medication management and counseling to address behavioral problems such as minor minimal eating, aggressive and hostile outbursts, and destruction of property. Alee Staff continue to monitor client's food intake and began giving him Pediasure with his meals to supplement any nutritional loss. Behavioral plan developed by Alee SW continued into December. SW meets with minor several times in the week and monitors his weight and provides updates to CPS Case Worker and Dr. Bellis as needed. On December 17, 2020 siblings were transported to Harvest House in Toto and received Christmas gifts. Both minors engaged in holiday activities and received many gifts through community donations. Per, CPS SW Mom has applied for GHURA, placement with mom is still being considered. Per minor, 195-2020 she is interested in returning to in-person learning and applied with the

assistance of her CPS SW during the month of December. **The minors entered the shelter on July 10, 2020 after 14 days at the Isolation House. Both minors have a total shelter stay of 188 days.**

(Client #196-2020)- Eight (8) year old male, minor of Chuukese descent entered the shelter on July 10, 2020. Minor participated in phone calls with his sister on Tuesday through Friday for one-hour. Phone calls are inconsistent dependent on his sister access to using the phone at her place of residence. Minor had no medical or dental appointments scheduled in the month of December. He meets with Alee SW weekly and shared a desire to become an experimental scientist or pilot. SW plans activities with him to foster and support his interest in science such as, planting and looking up easy science experiments that they can do together. Minor does well in school and is a model client at the shelter. An appointment with Dr. Bellis was made by Alee SW for minor to review medication, client's medication has been increased; however, has not seen psychiatrist since August 2020; no appointment has been set. On December 17, 2020 minor was transported to Harvest House in Toto where he received Christmas gifts. He also engaged in several luncheons and special dinners in celebration of the Christmas Holiday. He received gifts for Christmas from community donors. No potential placements were reported. **The minor entered the shelter on July 10, 2020 after 14 days at the Isolation House with a total shelter stay of 188 Days.**

(Client #198-2020/199-2020)- A pair of female sisters of Chamorro descent ages 14 and 11-years of age entered the Alee shelter on July 28, 2020. Minor 198-2020 had an appointment with Dr. Bellis on November 4, 2020 for medication management and a family session. On December 1, 2020 minor 198-2020 was seen at Mangilao Dental Clinic and had fillings redone due to the teeth that were worked on in November were causing pain. On December 21, 2020 client was seen by Dr. Bellis for medication management. On December 29, 2020 minor completed an eye examination at FHP Vision Clinic. Minor has made improvements in managing her behaviors by regulating emotions. She meets with Alee SW weekly to address emotional-behavioral needs she had one incident report during the month for a minor infraction. She has made vast improvements on her interactions with staff and her peers, she is more cheerful and helpful. She enjoys baking for her peers and family members, which she did during the holiday's and baked items were delivered by her Guardian ad litem. For minor 199-2020, she had a dental appointment of December 1, 2020 at Mangilao Dental Clinic. She met with Dr. Bellis on December 21, 2020 for medication management as she was being monitored for new medication prescription. Finally, minor completed an eye examination on December 29, 2020 at FHP Vision Clinic. Both minors are completing their assignments and are passing all their classes. Both minors have had consistent contact with their parents via phone call daily from 4:00 - 4:30pm. On December 17, 2020 siblings were transported to Harvest House in Toto and received Christmas gifts. Siblings engaged in recreational and holiday luncheons and special dinners provided by members in the community. They received an abundance of toys and other gifts for

Christmas from donors. Per CPS Case Worker, Placement with biological parents is being explored. **Both minors entered the shelter on July 28, 2020 after 14 days at the Isolation House for a total stay of 170-days.**

(Client #200-2020)- A minor female, age eight (8) years old entered the Isolation House on July 23, 2020 and transitioned to Alee Children Shelter on August 6, 2020. On December 15, 2020 minor was seen by Dr. Un from One Love Pediatric Clinic to rule-out physical causes for bed wetting results, report no medical or physical conditions that are attributed to minors nightly bed wetting. Minor was scheduled to meet with Dr. Lilli Perez at IHP; appointment is in January. Zoom calls with client's mother are scheduled weekly, on Saturday from 2:00pm – 3:00pm and have been successful. On December 17, 2020 minor was transported to Harvest House in Toto and received Christmas gifts. Minor partook in numerous holiday luncheons and special dinners during December and received many Christmas gifts provided by community stakeholders and organizations. Minor is doing well academically and has no major concerns at the shelter. Placement options were not discussed during the month. **Minor entered the shelter on August 6, 2020 after completing 14-days in the Isolation House for a total shelter stay of 161-days.**

Alee II Isolation Home:

Isolation home provided services to a total of one (1) client for the month of December.

Isolation home provided twenty-one (21) meals and two (2) transports to the client.

(Client # 203-2021)- entered Isolation House on December 16, 2020 transported by CPS Crisis Case Worker Moki Kahele. Client is a 11-year-old female of Chamorro descent and was in foster care for one-year prior to entering the Alee Shelter Program. While in isolation minor was transported to AMC Mangilao on December 16, 2020 and was given a COVID-19 test; results were negative. On December 17 and 24, 2020 minor was transported to the Superior Court of Guam for weekly scheduled counseling with Ms. Emma at Client Services. While in isolation client was caught watching pornographic material online rather than requested cartoons and children's movies. Incident report completed and minor's CPS Case Worker was informed.

Trainings:

OCTOBER

- ❖ October 26-29, 2020: L, Naholowaa, E. Sabinay, and K. Blocksom attended the virtual NCADV's 19th Annual National Conference on Domestic Violence.

- ❖ October 17 & 24, 2020: K. Blocksom and E. Sabinay attended the Victims Advocate Reaching Out training hosted by VARO.

NOVEMBER

- ❖ November 13,20, & 25, 2020: L. Naholowaa attended a training on ICD-10 and DSM conducted by Guam Behavioral Health and Wellness Center
- ❖ November 14, 2020: K. Blocksom completed the CPI online/zoom training. Testing was proctored by L. Naholowaa on 11/17/2020
- ❖ November 21, 2020: E. Sabinay, M. Santos, P. Nakayama, P. Aldan V. Soaz completed the CPI online/zoom training
- ❖ November 22, 2020: L. Naholowaa, D. Cruz, O. Cruz, E. Sabinay, & K. Blocksom completed the Civil Rights Act online training.

DECEMBER

- ❖ December 2, 2020—SW, E. Sabinay attended GCASAFV 2020 Know More virtual training “Building a foundation for community education: key concepts, models, and frameworks for ending sexual and intimate partner violence
- ❖ December 3, 2020—SW E. Sabinay and P.M. L. Naholowa’a attended GCASAFV 2020 Know More virtual training “Engaging youth and young adults in ending sexual assault and intimate partner violence: Strategies and approaches for school, community, and virtual settings”
- ❖ December 9, 2020—SW E. Sabinay attended GCASAFV 2020 Know More virtual training “Beyond the individual: Community level strategies to end sexual intimate partner violence in school settings”
- ❖ December 12, 2020 Alee I Shelter Worker, M. Mendiola completed the Non-Violent Crisis Intervention and Prevention online course and virtual training conducted by UOG
- ❖ December 12, 2020 Shelter Coordinator O. Cruz completed Life Support Training with the American Heart Association
- ❖ December 13, 2020 Shelter Coordinator O. Cruz completed Dementia Basics online training with HealthCare Interactive
- ❖ December 13, 2020 Shelter Coordinator O. Cruz completed CARES Dementia Basics Online Training Program with HealthCare Interactive

Alee I Maintenance Issues and Work Completed:

OCTOBER

- ❖ October 13, 2020: A. Manibusan completed yard maintenance at the Women's Shelter

Outstanding repairs needed:

- ❖ Grease trap pumping and replacement
- ❖ Air conditioner repairs for rooms 1,3,4,9, PM office, SW office and office
- ❖ Kitchen sink cabinet repair
- ❖ Grease trap pumping
- ❖ Kia brakes need to be replaced
- ❖ Quest, Kia, and Hyundai need oil change
- ❖ Hyundai registration renewal

NOVEMBER

- ❖ November 13 & 17, 2020: A. Manibusan & V. Baleto completed yard maintenance at the Women's Shelter
- ❖ November 17-18, 2020: Grease trap pumping and assessment completed by Detry Plumbing Service E. Sunega, B. Muna, N. Manibusan, & S. Hurt
- ❖ November 18, 2020: A. Manibusan removed debris
- ❖ November 25, 2020: Phoenix Pacific Quarterly maintenance of Fire extinguisher, Alarm panel, and sprinkler system inspected by K. Admos and J. Lacoste

Outstanding repairs needed:

- ❖ Grease trap pumping and replacement
- ❖ Air conditioner repairs for rooms 1,3,4,9, PM office, SW office and office
- ❖ Kitchen sink cabinet repair
- ❖ Grease trap pumping
- ❖ Kia brakes need to be replaced
- ❖ Quest, Kia, and Hyundai need oil change
- ❖ Hyundai registration renewal

DECEMBER

- ❖ December 7, 2020 V. Baleto & A. Manibusan completed yard work
- ❖ December 28, 2020 Washer repaired by Willie's Appliance Services
- ❖ December 29, 2020 Detry Plumbing conducted second assessment on grease trap
- ❖ December 29, 2020 T. Aflague assessed toilets for water leaks

Outstanding repairs needed:

- ❖ Grease trap pumping and replacement

- ❖ Air conditioner repairs for rooms 1,3,4,9, PM office, SW office and office
- ❖ Kitchen sink cabinet needs repair
- ❖ Toilet replacement for rooms
- ❖ Replace shower heads for rooms 5 & 9
- ❖ Replace window screens in ADA restroom, rooms 1, 2, 4, 5, 9

Alee II Maintenance Issues and Work Completed:

OCTOBER

- ❖ October 14, 2020: A. Manibusan completed yard maintenance at the Children's Shelter

Outstanding repairs needed:

- ❖ Vehicle maintenance for Kia Forte
- ❖ Nissan Quest and Kia Forte need oil change

NOVEMBER

- ❖ November 13 & 17, 2020: A. Manibusan & V. Baletu completed yard maintenance at the Women's Shelter
- ❖ November 25, 2020: Phoenix Pacific Quarterly maintenance of Fire extinguisher, and smoke detectors inspected by K. Admos and J. Lacoste

Outstanding repairs needed:

❖

DECEMBER

- ❖ December 7, 2020 V. Baletu and A. Manibusan completed yard work
- ❖ December 29, 2020: Nissan Quest and Kia Forte need oil change
- ❖ December 17, 2020: Vehicle maintenance for Kia Forte and diagnostic

Outstanding repairs needed:

- ❖ Water Blasting of patio and carport
- ❖ Female restroom shower head replacement
- ❖ Dryer repair
- ❖ Medicine cabinet repair

In Kind and Monetary Donations:

OCTOBER

- ❖ October 15, 2020 Anonymous donation of plastic folding chairs from Town House Furniture valued at \$300.00
- ❖ October 19, 2020 University of Guam Master's in Counseling students from ED626: Outreach & Prevention Class donated items for thirteen (13) Spa Day Gift bags. Items included: notebooks, pens, nail polish, towels, personal care items, PPE's, and snacks. Items totaled \$300.00.
- ❖ October 23, 2020 Donation by Alee Shelter family member, Audrie, 3 dozen individually wrapped cookies for the Spa Day activity
- ❖ October 24, 2020 Anonymous donation of a cake and gifts for Spa Day activity

NOVEMBER

- ❖ November 6, 2020: Josie Flores donated fashion jewelry valued at \$35.00
- ❖ November 23, 2020: I Hagan Famalao'an Guahan donated brand purses, hygiene items and activity bags valued at \$500.00
- ❖ November 24, 2020: Anonymous couple donated uncooked food items to prepare a Thanksgiving meal valued at \$250.00
- ❖ November 30, 2020: Governor's office donated 20 bags of that contained personal hygiene items and toiletries valued \$ 1,000.00
- ❖ November 30, 2020: Angel Morales donated food and snack for the children valued at \$100.00

DECEMBER

- ❖ December 10, 2020: Lisa Linda Natividad donated toys, books, household items, and home decorations estimated value of \$100.00
- ❖ December 15, 2020: DOE Librarians Association donated books estimated cost of \$500.00
- ❖ December 16, 2020: Naval Hospital Radiology Unit donated brand new toys for Alee I & II children estimated cost of donation \$600.00
- ❖ December 15, 2020: Rivera Children made a monetary donation of \$400
- ❖ December 23, 2020: 2019 Miss Pre-teen Breanna Chovich and Mister Guam, James Taga II held a toy drive for children at Alee I & Alee II, estimated value of \$600.00
- ❖ December 21, 2020: Anonymous donation of brand-new toys and electronic devices for the children at Alee I & II estimated value of \$2,000.00
- ❖ December 21, 2020: Amy Jackson sponsored a Pizza dinner, deserts, and beverages for Alee I & II clients estimated at \$200.00
- ❖ December 21, 2020: Madoka Vo donated women's clothing estimated value of \$300.00

- ❖ December 21, 2020: GTA Northern Satellite donated Christmas gifts for children at Alee I & Alee II Shelters. Estimated cost of donated items is \$1000.00.
- ❖ December 22, 2020: Lauren Cruz donated \$900.00 worth of Scentsy items for participants of Alee Shelter Programs
- ❖ December 22, 2020: Washerette Ministry made a monetary donation of \$300.00
- ❖ Vanessa and Roman Duenas and family hosted a Christmas Eve dinner for Alee I & II shelter clients estimated at \$400.00
- ❖ December 23, 2020: AMPLIFY donated Christmas gifts and baking wear valued at \$1,000.00
- ❖ December 31, 2020: MNW, Inc. d.b.a. Lots of Learning Children's Center donated outdoor children's equipment and toys for Alee II estimated cost of donated items is \$200.00
- ❖ December 31, 2020: Ernst & Young made a monetary donation of \$1000.00 and donated children's toys and household items for Alee II shelter estimated cost of donated items is \$500.00



Leimani M.Q. Naholowa'a
ALEE Program Manager

**CATHOLIC SOCIAL SERVICE
ALEE SHELTER QUARTERLY REPORT
October-November-December 2020
Quarterly Compact Impact Report on Meals and Transportation
FAS Citizens**

I. Alec I – Family Violence Shelter
Total number of women and children thirteen (13)

A. Total number of Meals served
(3 meals and 3 snacks per day)

• Chuukese	165
• Palauan	165
• Pohnpeian	0
• Yapese	0
• Kosraen	0

330

B. Total number of Transportation services provided

• Chuukese	49
• Palauan	43
• Pohnpeian	0
• Yapese	0
• Kosraen	0

92

Transportation services rendered to the women and children are as follows:

Transportation services that were rendered to the women and children of the Women's Shelter included but were not limited to; Grocery shopping, Toys for Tots, Medical and Dental appointments, Legal appointments, to apply/renew for benefits with the Department of Public Health and Social Services, to apply for housing assistance with Guam Housing Urban Renewal, and to pick up and drop off of school packets.

**CATHOLIC SOCIAL SERVICE
ALEE SHELTER QUARTERLY REPORT
October-November-December 2020
Quarterly Compact Impact Report on Meals and Transportation
FAS Citizens**

II. Alee II – Children’s Shelter
Total number of children four (4)

A. Total number of Meals served
(3 meals and 3 snacks per day)

- Chuukese 1860

B. Total number of Transportation services provided

- Chuukese 12

Transportation services rendered to the children are as follows:

Transportation services rendered to the children include but were not limited to medical and dental appointments.